

Microsoft

Exam Questions PL-200

Microsoft Power Platform Functional Consultant



NEW QUESTION 1

- (Exam Topic 1)

A guest asks about the start time of a specific scheduled event and wants to know what the snow conditions will be like during their stay. You need to determine how to design the chat solution to answer those questions. What should you do? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Action
Identify and reference the company event a guest mentions.	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 2px;">Load the response into a variable</div> <div style="padding: 2px;">Use smart matching to load an entity into a topic</div> <div style="padding: 2px;">Load the extracted topic into a variable</div> </div>
Identify attributes for snow conditions.	<div style="border: 1px solid black; padding: 5px;"> <div style="text-align: right; border-bottom: 1px solid black;">▼</div> <div style="padding: 2px;">Create a custom entity</div> <div style="padding: 2px;">Create a new topic</div> <div style="padding: 2px;">Create a new variable</div> <div style="padding: 2px;">Create an escalation</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface Description automatically generated

Box 1: Load the extracted topic into a variable

Power Virtual Agents uses entities to understand and identify a specific type of information from a user's responses. When saving the identified information to a variable, a variable type will be associated with it. The variable type is analogous with the entity.

In Power Virtual Agents, a topic defines a how a bot conversation plays out.

A topic has trigger phrases – these are phrases, keywords, or questions that a user is likely to type that is related to a specific issue – and conversation nodes – these are what you use to define how a bot should respond and what it should do.

Box 2: Create a custom entity

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION 2

- (Exam Topic 1)

You need to create the FAQ solution content What should you do first?

- A. AI Builder
- B. Suggest topics
- C. Automate
- D. Trigger phrases

Answer: B

Explanation:

You need to make sure there are three main steps need to do while doing import FAQ and add the topic to your bot application.

- > Import Suggested Topics from FAQ webpage.
- > Add a topic.
- > Enable the topics Reference:

<https://social.technet.microsoft.com/wiki/contents/articles/53820.power-virtual-agents-faq-chatbot.aspx>

NEW QUESTION 3

- (Exam Topic 1)

You need to design the resort portal's email registration process. Which solution should you use?

- A. Default the invitation code from the email upon logging into the portal
- B. Auto-populate the invitation code field on the sign in screen from the email link
- C. Embed the invitation code in the email link URL
- D. Send the customer their username and temporary password in the email link

Answer: C

Explanation:

Scenario: Guests must receive a separate email to verify proof of ownership for their registration. Note: You can setup redeem an invitation code for power apps portal.

Reference:

<https://cardesouza.com/how-to-setup-redeem-an-invitation-code-for-power-apps-portal/>

NEW QUESTION 4

- (Exam Topic 1)

You need to design the resort portal's email registration process.

Which solutions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Solution
Implement the invitation code redemption process.	<ul style="list-style-type: none"> Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link.
Validate the user's email.	<ul style="list-style-type: none"> Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Requirement	Solution
Implement the invitation code redemption process.	<ul style="list-style-type: none"> Auto-populate the invitation code field on the sign-in screen from the email link. Embed the invitation code in the email link URL. Send the customer their username and temporary password in the email link.
Validate the user's email.	<ul style="list-style-type: none"> Two-factor authentication Azure Active Directory authentication Social provider sign-in Invitation code sign-up

NEW QUESTION 5

- (Exam Topic 1)

You need to embed the business card solution in the check-in app. What you use?

- A. control
- B. Button control
- C. Custom component
- D. AI Builder component

Answer: D

NEW QUESTION 6

- (Exam Topic 2)

You need to set up the new service request completion process.

Which two components should you include in the solution? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. connection reference
- B. business process flow
- C. Power Automate flow
- D. connection

Answer: AC

Explanation:

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/create-connection-reference>

NEW QUESTION 7

- (Exam Topic 2)

You need to coordinate updates and deployment for managed solutions containing completed work without disrupting the system.

What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Deployment option for changes to an unrelated table

▼

Deploy a patch with the changes made from the current solution.

Deploy a full copy of the new solution with the changes using the upgrade option.

Deploy a full copy of the current solution with the changes using the upgrade option.

Deployment option for automation enhancements

▼

Deploy the new solution and then deploy a full copy of the original solution. Use the upgrade option for both deployments.

Deploy a full copy of the original solution and then deploy the new solution. Use the upgrade option for both deployments.

Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Deploy a patch with the changes made from the current solution. Scenario:

The Onsite Visit managed solution has a table that is not in the Verification Process Automation managed solution. This table must be upgraded prior to the go-live date without the other shared components.

Box 2: Deploy a full copy of the original solution using the upgrade option. Then, deploy the new solution by using the update option.

Scenario: All components required for the verification process must be included in a new solution. Corporate security requires that deployments to non-development environments must be automated using service accounts.

Managed solutions are used to move customizations from the development environment to other higher-level environments. These solutions are created and maintained by the power users and provided to internal IT for deployment when they are ready.

Note:

Upgrade This is the default option and upgrades your solution to the latest version and rolls up all previous patches in one step. Any components associated to the previous solution version that are not in the newer solution version will be deleted. This is the recommended option as it will ensure that your resulting configuration state is consistent with the importing solution including removal of components that are no longer part of the solution.

Update This option replaces your solution with this version. Components that are not in the newer solution won't be deleted and will remain in the system. This option is not recommended as your destination environment will differ in configuration from your source environment and could cause issues that are difficult to reproduce and diagnose.

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/update-solutions>

NEW QUESTION 8

- (Exam Topic 2)

You need to resolve the issue reported by substitute employees after they are assigned service requests. How should you configure the system? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Aspect

Configuration

Relationship

▼

Service Request 1:N Qualification

Service Request N:N Qualification

Service Request N:1 Qualification

Cascading rule

▼

Restrict

Cascade All

Cascade None

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Service Request 1:N Qualification

When users go on vacation, all their outstanding Service Request records are assigned to a substitute employee. The substitute employees are unable to see all the qualifications related to their service requests.

Box 2: Cascade All

Cascade All - Perform the action on all referencing table records associated with the referenced table record. Reference: <https://docs.microsoft.com/en-us/power-apps/developer/data-platform/configure-entity-relationship-cascading-b>

NEW QUESTION 9

- (Exam Topic 2)

You need to capture the Date Completed value from the website using a desktop flow. Which method should you use?

- A. Use optical character recognition (OCR) on the screen to locate and extract the value.
- B. Display an input dialog and prompt the user to enter the value.
- C. Extract the value from the window the browser is using.
- D. Retrieve the value from the HTML element in the webpage.

Answer: C

Explanation:

Record the name of the QV team member who performed the work and the date completed.

NEW QUESTION 10

- (Exam Topic 2)

You need to assign 10 percent of the Qualification records to the QV queue through table configuration by using a Power Automate flow. What should you do?

- A. Create an autonumber column on the Qualification table and assign its qualification records if the number cleanly divides by 10.
- B. Create a calculated column on the Service Request table that sums the number of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- C. Create a roll-up column on the Service Request table that is the count of qualification records, generates a random number between zero and the number from the new field, and assigns each qualification record if the number generated is 10 percent or less of the value of the new field.
- D. Create an autonumber column on the Service Request table and assign its qualification records if the number cleanly divides by 10.

Answer: B

NEW QUESTION 10

- (Exam Topic 2)

You need to configure a Power Automate flow to send the email with the results to the client. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Control

Process qualification records for a service request.

▼
Switch
Condition
Apply to Each

Evaluate a qualification.

▼
Do until
Condition
Apply to Each

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Apply to each

You can use the Apply to each action to process a list of items periodically. Box 2: Do until

The Do Until control in Power Automate is a loop that repeatedly forces an action until a certain condition becomes true.

Reference: <https://docs.microsoft.com/en-us/power-automate/apply-to-each> <https://blog.enterprisedna.co/do-until-loop-control-in-power-automate/>

NEW QUESTION 14

- (Exam Topic 3)

A company plans to implement chatbots by using Power Virtual Agents. The company has the following requirements for the bots:

- Users in the accounting department must be able to create a bot for frequently asked questions.
- The support desk users must be able to use the bot.

The users must not be able to change environment parameters in the Microsoft Power Platform environment. You need to configure the permissions for the bots.

Which actions should you implement? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Requirement

Users can create a bot.

Action

- Assign users the Maker permissions.
 - Assign users to a security role.
 - Share the bot with a security group.
 - Assign users the Maker permissions.
 - Assign users the System Administrator role.
-
- Share the bot with a security group.
 - Assign users to a security role.
 - Share the bot with a security group.
 - Assign users the Maker permissions.
 - Assign users the System Administrator role.

Support desk users can use the bot.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement

Users can create a bot.

Action

- Assign users the Maker permissions.
 - Assign users to a security role.
 - Share the bot with a security group.
 - Assign users the Maker permissions.
 - Assign users the System Administrator role.
-
- Share the bot with a security group.
 - Assign users to a security role.
 - Share the bot with a security group.
 - Assign users the Maker permissions.
 - Assign users the System Administrator role.

Support desk users can use the bot.

NEW QUESTION 17

- (Exam Topic 3)

You create a parent entity and a child entity. The parent entity has a 1:N relationship with the child entity.

You need to ensure that when the owner changes on the parent record that all child records are assigned to the new owner.

You need to configure the relationship behavior type. What should you use?

- A. Parental
- B. Referential, Restrict Delete
- C. Referential
- D. Restrict

Answer: A

Explanation:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/create-and-edit-1n-relationship> A parental table relationship is any 1:N table relationship where one of the cascading options in the Parental column of the following table is true.

Graphical user interface, application Description automatically generated

Action	Parental	Not Parental
Assign	Cascade All Cascade User-owned Cascade Active	Cascade None
Delete	Cascade All	RemoveLink Restrict
Reparent	Cascade All Cascade User-owned Cascade Active	Cascade None
Share	Cascade All Cascade User-owned Cascade Active	Cascade None
Unshare	Cascade All Cascade User-owned Cascade Active	Cascade None

Reference:
<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/create-edit-entity-relationships>

NEW QUESTION 21

- (Exam Topic 3)

You create a canvas app that uses data from a Microsoft SQL Server database.

You use a dataflow to move some of the data from the database to Microsoft Dataverse. Users will filter the data by using the app.

You need to filter data in the dataflow and in the canvas app.

Which tools should you use? To answer, drag the appropriate tools to the correct requirements. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Tools

- Power Fx
- Power Query
- T-SQL
- Kusto

Answer Area

Requirement	Tool
Filter data in the dataflow.	
Filter data in the canvas app.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

First Box: Power Query

To filter data in a dataflow, you should use Power Query. Power Query is a data connection tool that is part of the Microsoft Power Platform, which allows you to connect to various data sources, transform, and load data into other applications such as Power BI, Excel, and Dataverse. It is a functional, case-sensitive, and data-transformation language that enables you to discover, connect, combine, and refine data sources to meet your business intelligence needs.

Power Query allows you to filter data by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using M code, which is the underlying language used by Power Query.

Reference: <https://docs.microsoft.com/en-us/power-query/> <https://docs.microsoft.com/en-us/power-query/transform/filter-rows-by-condition>

2nd Box: Power Fx

To filter data in a canvas app, you should use Power Fx. Power Fx is a no-code, low-code, and code-based platform that enables you to build custom business logic and automate workflows in your Power Platform apps. It allows you to create custom formulas and expressions in the app using a functional language, which allows you to filter data in the app.

Power Fx can be used to create custom formulas and expressions in the app which can filter data in the app by using its built-in functions and operators. You can filter data by using the filter, sort, and group by functions, as well as by using custom formulas and conditions. You can also use the advanced editor to write complex queries using Power Fx code.

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/canvas-apps/power-fx-formulas>

NEW QUESTION 25

- (Exam Topic 3)

You are designing a desktop user interface (UI) flow. The UI flow automates legacy software.

You need to prepare data for transfer to a Microsoft SharePoint list.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Select information to pass to the SharePoint list.	
Copy and paste the text in the output definition window.	
On the Outputs menu of the UI flow, choose Select text on screen .	⏪
Enter a name and description for the output.	⏩
Start recording the UI flow.	⏴
Stop the recording and save the flow.	⏵

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-automate/ui-flows/inputs-outputs-desktop#use-outputs-to-extract-inform>

NEW QUESTION 28

- (Exam Topic 3)

You are a Dynamics Sales administrator for a car dealership. The dealership uses only out-of-the-box functionality. When a new car is sold, the salesperson uses a Word template to generate a letter from the quote to thank the customer.

You need to determine if you can revise the template. Which Word template change can you make?

- A. Add the Discount field conditionally.
- B. Format the table to have alternating color rows.
- C. Format the Created On field to a long date format.
- D. Add the address of the customer.D18912E1457D5D1DDCBD40AB3BF70D5D

Answer: D

NEW QUESTION 31

- (Exam Topic 3)

You modify a model-driven app for a bicycle repair help desk. The model-driven app is for help desk users when customers have an issue with their bicycle. After you add a custom table named bicycle, you configure the table for Microsoft Dataverse search. The table will contain information from callers about their bicycles. The account table is related to the custom table. Contact information is brought over to the custom table.

You add the following columns to the table:

- > Bicycle type
- > Tire brand
- > Special equipment

Users must be able to perform the following types of searches:

- > Search for all customers who have a bicycle type of Contoso and live in Florida.
- > Search all tables for any record that contains the word broken.
- > You need to decide which type of search will give you the results desired.

Which search should you configure? To answer, drag the appropriate search types to the correct requirements. Each search type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Search types	Answer Area	
Dataverse search	Requirements	Search type
Quick find	Customer with bicycle type of Contoso and lives in Florida	
Advanced find	Includes the word broken across tables	

- A. Mastered

B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

Box 1: Advanced find

Operators for advanced search: Lets you use simple Boolean operators in your search term and craft the query to get the results you want.

Box 2: Dataverse search

Dataverse search helps you quickly find what you're looking for. It delivers fast and comprehensive results across multiple tables in a single list, sorted by relevance.

Reference: <https://docs.microsoft.com/en-us/power-apps/user/quick-find> <https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization>

NEW QUESTION 35

- (Exam Topic 3)

You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team. What should you do?

- A. Share the chart with the team.
- B. Assign the chart to each person on the team.
- C. Export the user chart to Power BI
- D. Import the chart as a Power BI visualization.
- E. Export the user chart for import as a user chart.

Answer: A

NEW QUESTION 38

- (Exam Topic 3)

You are developing a canvas app.

You need to apply business rules to the app without writing code.

Which three actions can you use? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Validate data and show error messages.
- B. Enable or disable fields.
- C. Set field values.
- D. Show or hide fields

Answer: ACD

Explanation:

The following actions are not available on Canvas apps:

- > Show or hide columns
- > Enable or disable columns
- > Create business recommendations based on business intelligence

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-create-business-rule>

NEW QUESTION 41

- (Exam Topic 3)

You are modifying a model-driven app. You set up a customer table in Microsoft Power Platform to retrieve user data. You set up a form with the following columns for users to enter their data. The form includes the following columns:

Column	Data type
Country/region	Choices (multi-select)
Passport ownership	Choice (yes /no)
Passport expiration date	Text

The form must do the following:

- The Country/region column must automatically populate with US when English is chosen as a language. If the user selects Other for this column, the column must remain blank so that user can enter a value.
- The Passport expiration date column must appear only if the user selects Yes in the Passport ownership column.

You need to configure the app with the least amount of effort.

What should you configure? To answer, drag the appropriate solution component to the correct requirements. Each solution component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface Description automatically generated with low confidence

NEW QUESTION 42

- (Exam Topic 3)

A company uses a canvas app.

Supervisors must approve transactions when a user from the sales department enters a revenue amount that is over \$1 million.

You need to configure an approval process without using code. What should you create?

- A. Column Expression
- B. Power Automate cloud flow
- C. Azure Service Bus service
- D. Power Apps component framework (PCF) control

Answer: B

NEW QUESTION 44

- (Exam Topic 3)

A company plans to automate the following manual processes by using Power Automate. You need to identify UI flow types for the two business processes.

Process	Time to Complete	Comments
1	30 minutes	The user's device must remain unlocked when the business process runs. The user will be required to leave their device unattended in a secure setting while the business process runs so that the user can assist with other efforts.
2	45 minutes	The process must run after normal business hours. The device that runs the business process must remain unlocked when the business process is not running.

Which desktop flow type should you use? To answer, drag the appropriate desktop flow types to the correct business processes. Each desktop flow type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Desktop flow types

Attended

Unattended

Answer Area

Business process	Desktop flow type
1	Desktop flow type
2	Desktop flow type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application Description automatically generated

NEW QUESTION 45

- (Exam Topic 3)

You configure an alert in Power BI.

You need to alert users when the value of a tile exceeds a threshold. To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Where should you configure the Power BI alert so that it triggers the process?

- Power BI
- Common Data Service
- Power Automate
- Power BI admin portal

Who can see alerts configured for Power BI?

- The person who created the alert.
- The dashboard owner and the person who created the alert.
- Everyone who has access to the dashboard.
- Everyone who has access to the Power BI instance.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-bi/create-reports/service-set-data-alerts>

NEW QUESTION 46

- (Exam Topic 3)

A company creates a Power Virtual Agents chatbot.

You need to determine when live agents are engaged to provide support.

Which metrics should you use? To answer, drag the appropriate metrics to the correct processes. Each metric may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Metrics	Answer Area	
	Process	Metric
Engagement over time	Determine which topics are transferred to live agents most often.	Metric
Session outcomes over time		
Escalation rate drivers	Determine the number of chats per day that are transferred to live agents.	Metric
Escalation rate		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/power-virtual-agents/teams/analytics-summary-teams>

NEW QUESTION 51

- (Exam Topic 3)

You deploy a Power Virtual Agents chatbot that integrates with Dynamics 365 Omnichannel for Customer Service.

You observe that the chatbot is not able to recognize the questions asked by users.

You need to ensure that the chatbot can respond to unrecognized questions. The solution must minimize administrative effort.

What should you do?

- A. Add a fallback topic
- B. Create new topics.
- C. Create an entity.
- D. Modify the Escalate system topic.

Answer: A

NEW QUESTION 55

- (Exam Topic 3)

You are examining several processes to determine if you can automate the processes by using Power Automate.

The processes must run without human intervention when possible.

You need to determine which flow type should be used for each process.

Which flow type should you use? To answer, drag the appropriate processes to the correct flow types. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Flow types	Answer Area	
	Process	Flow type
Scheduled cloud flow	Employees enter leave requests into a web page. Use web automation to collect data from the web browser and send the information to a supervisor so that the supervisor can approve or reject the leave request.	
Attended desktop flow		
Unattended desktop flow	Read data from a text file and populate the data into a third-party desktop application by using saved credentials.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

Box 1: Attended desktop flow

Desktop flows are used to automate tasks on the Web or the desktop.

To run an attended desktop flow, you need to have an active Windows user session that matches the name of the user configured for your connection.

Note: Web applications are critical components of most organizations, and they are commonly used to access data from servers.

Most CRM and ERP platforms run through web browsers, while the most popular business productivity tools are web services. Web applications are unquestionably an integral part of the technological infrastructure of most companies.

To provide automation solutions for these applications, Power Automate Desktop supports all major browsers through its web automation actions.

Box 2: Unattended desktop flow.

Unattended desktop flows are best for applications that do not need human supervision. References:

<https://docs.microsoft.com/en-us/learn/modules/pad-web/1-introduction>

<https://docs.microsoft.com/en-us/power-automate/desktop-flows/run-pad-flow>

NEW QUESTION 59

- (Exam Topic 3)

You need to design the FAQ solution to handle unknown responses.

Which component should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Component
Handle an unknown question from a guest in a conversation.	<div style="border: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> Escalate Fallback topic Failure path </div>
Redirect a quest with an unknown question to a live staff member.	<div style="border: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> Power Apps Power Virtual Agents web application Microsoft Teams Omnichannel for Dynamics 365 Customer Service </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-hand-off>

NEW QUESTION 62

- (Exam Topic 3)

You create a new independent software vendor (ISV) solution for a Power Apps app.

The Power Apps solution will be imported into multiple customer environments. The environments will have a large variety of solutions and publishers.

You need to avoid naming conflicts during solution import.

Which element should you configure?

- A. Package type
- B. Configuration page
- C. Marketplace
- D. Prefix
- E. Version

Answer: D

Explanation:

A solution publisher includes a prefix. The publisher prefix is a mechanism to help avoid naming collisions. This allows for solutions from different publishers to be installed in an environment with few conflicts. For example, the Contoso solution displayed here includes a solution publisher prefix of contoso.

Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm>

NEW QUESTION 67

- (Exam Topic 3)

A company has employees in France, Mexico, and the United States. You are creating a Power Apps app to allow users to add client records to Microsoft Dataverse. The default language for the company is English.

The company wants the app to display each local language. You need to add the Spanish and French languages.

Which four actions should you perform in sequence for each language? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- Import the solution.
- Export translations.
- Replace the language code column and translated wording in the CrmTranslations.xml file.
- Select an unmanaged solution.
- Select a managed solution.
- Add a language code column and translated wording in the CrmTranslations.xml file.
- Import translations.
- Export the solution.

Answer Area

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Step 1: Select an unmanaged solution. Export the localizable text

The scope of the localizable text that will be exported is the unmanaged solution that contains the localizable text.

- > From Power Apps, select Solutions.
- > In the All Solutions list, select the unmanaged solution that contains the localizable text you want.
- > On the command bar, select Translations > Export Translations.

Step 2: Export translations.

Step 3: Add a language code column and a translated wording in the CrmTranslations.xml file. Get the localizable text translated

You can send this file to a linguistic expert, translation agency, or localization firm.

If you have the knowledge to translate the text, or if you just want to see the format, you can extract the zip file that you exported you will see that it contains two XML files.

[Content_Types].xml CrmTranslations.xml

You can open the CrmTranslations.xml file with Microsoft Office Excel. When you view the data in Excel, look at the Localized Labels tab.

Graphical user interface, text, application, table, Excel Description automatically generated

	A	B	C	D	E	F
1	Entity nam	Object ID	Object Column Name	1033	1041	3082
642	account	74a622c0-5193-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数	Muestra la cantidad total de
643	account	74a622c0-5193-de11-97d4-00155da3b01e	name	Accounts by Industry	業種別取引先企業	Cuentas por sector
644	account	a3a9ee47-5093-de11-97d4-00155da3b01e	description	Shows the total number	取引先企業の合計数	Muestra la cantidad total de
645	account	a3a9ee47-5093-de11-97d4-00155da3b01e	name	Accounts by Owner	所有者別取引先企業	Cuentas por propietario
646	account	5b290fff-355f-df11-ae90-00155d2e3002	description	Shows the number of ne	1か月の新規取引先数	Muestra la cantidad de cue
647	account	5b290fff-355f-df11-ae90-00155d2e3002	name	New Accounts By Month	月別新規取引先企業	Nuevas cuentas por mes
648	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	Description	A motor vehicle intende		
649	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedCollectionNa	Cars		
650	cr2b3_car	99a0f788-3f64-e811-a957-000d3af3b3af	LocalizedName	Car		
651	cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	Description	Unique identifier for the		
652	cr2b3_car	b8d1e6ec-cc49-42f1-847e-61245a489f30	DisplayName	Owning User		
653	cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	Description	Status of the Car		
654	cr2b3_car	d3aa1f9d-5e88-40ec-af8d-0e13efe83eaa	DisplayName	Status		
655	cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Status		
656	cr2b3_car	21a1f788-3f64-e811-a957-000d3af3b3af	Description	Status of the Car		
657	cr2b3_car	1da1f788-3f64-e811-a957-000d3af3b3af	DisplayName	Active		

Any custom tables or columns will have empty cells for the localizable text. Add the localized values for those items.

Step 4: Import translations. Import the localized text

Importing the text requires compressing the files and importing them into the system. Import the files

From the same unmanaged solution that you exported the translations from, in the menu choose Translations > Import Translations.

Note: If you have customized table or column text, such as column labels or drop-down list values, you can provide the users in your environment who are not working with the base language version of your environment with this customized text in their preferred languages.

The process has the following steps:

- > Enable other languages for your environment
- > Export the localizable text
- > Get the localizable text translated
- > Import the localized text

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/translate-localizable-text>

NEW QUESTION 70

- (Exam Topic 3)

You need to build a Power BI dashboard for sales managers to track opportunities.

When a new sale closes that is greater than \$1 million, a notification must pop up and an email must be sent to the leadership team.

You need to ensure the email is sent without editing the Microsoft Dataverse.

Which two elements should you configure? Each correct answer is part of the solution. NOTE: Each correct selection is worth one point.

- A. alerts in Power BI
- B. a calculated column in the Dataverse
- C. a custom connector
- D. a paginated report to save to Microsoft OneDrive
- E. a Power Automate flow

Answer: AE

Explanation:

In order to build a Power BI dashboard for sales managers to track opportunities and send notifications and emails when a new sale closes that is greater than \$1 million, you should configure:

* A. alerts in Power BI: You can set up alerts in Power BI that will trigger when a specific condition is met. For example, you can set an alert to trigger when the value of a specific field in the "Opportunities" table exceeds \$1 million.

* E. a Power Automate flow: To send an email to the leadership team when an alert is triggered, you can create a Power Automate flow that is triggered by the Power BI alert. The flow can then use the "Send an email" action to send an email to the leadership team with the necessary information about the sale that exceeded \$1 million.

References:

> <https://docs.microsoft.com/en-us/power-bi/transform-model/desktop-alerts>

> <https://docs.microsoft.com/en-us/power-platform/admin/alerts-overview>

NEW QUESTION 73

- (Exam Topic 3)

You are creating a business rule to implement new business logic.

You must apply the business logic to a canvas app that has a single screen named Screen1. You need to configure the scope for the business rule.

Which scope should you use?

- A. All Forms
- B. Entity
- C. Screen1
- D. Global

Answer: B

Explanation:

Note: Some terminology has changed. Entity is now Table. If you're building a Canvas app, you must use table (entity) as the scope.

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/common-data-service/data-platform-create-business-rule>

NEW QUESTION 78

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Create a custom Age group entity and synonyms for each individual age in the corresponding item.

Use Age group for Identify in the question.

Does this meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 81

- (Exam Topic 3)

You attempt to deactivate several currencies in a Microsoft Dataverse environment. You are not able to deactivate one of the currencies.

You need to determine why you cannot deactivate the currency. What is the reason?

- A. You are not the currency record owner.
- B. The currency is used by an active business process.
- C. The currency is the base currency.
- D. The currency is used by another record.

Answer: C

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/org-service/web-service-error-codes> <https://docs.microsoft.com/en-us/power-platform/admin/manage-transactions-with-multiple-currencies>

NEW QUESTION 83

- (Exam Topic 3)

You use Power Virtual Agents to create a bot that will answer and transfer help desk calls.

You create topics that contain nodes and functions. The company has the following requirements for the bot:

- When a caller states the word issue, help, or problem, the bot must respond with the question, "How can we help you today?"
- When the bot responds with the question, "How can we help you today?", the bot must provide the caller with the choices of hardware, software or other
- When the caller asks a question, the bot must save the response so that it can perform an action on the response.

You need to configure the bot.

Which nodes or functions should you use? To answer, select the appropriate options in the answer area.

Answer Area

Requirement	Node/Function
Caller states issue, help, or problem.	Trigger phrase Trigger phrase Question Message Action
Bot provides choices.	Question Action Question Message Variable
Responses are temporarily saved.	Identifier Action Variable Trigger Identifier

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Node/Function
Caller states issue, help, or problem.	Trigger phrase Trigger phrase Question Message Action
Bot provides choices.	Question Action Question Message Variable
Responses are temporarily saved.	Identifier Action Variable Trigger Identifier

NEW QUESTION 85

- (Exam Topic 3)

A company has a portal. Users sign into the portal by using a social media account.

The company wants to replace the existing portal with a Power Apps portal. users must sign up for access to the portal by using a Microsoft account and a unique invitation code that will be provided to the users.

You need to configure authentication for the home page.

Which values should you use? To answer, drag the appropriate values to the appropriate authentication settings. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
 NOTE: Each correct selection is worth one point.

Values

Yes No

Answer Area

Authentication setting	Value
External sign in	Value
Open registration	Value

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:
NO NO

NEW QUESTION 88

- (Exam Topic 3)

A company has a Power Apps app.

The app must meet the following requirements:

- Managers assign lead records to the sales department. A new phone call record must be created if a lead record has no activities.
- An email must be sent to the manager if the phone call record created is not completed after one day. A classic workflow must run when a lead record is assigned.

You need to configure the check conditions for the workflow. NOTE: Each correct selection is worth one point.

Answer Area

Condition	Value
Number of activities for new phone call record.	0 0 1 Process Activity Count
Duration for email sent to manager.	Lead Created On + 1 Day 1 Day Lead Created On + 1 Day Lead Modified On + 1 Day

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Condition	Value
Number of activities for new phone call record.	0 0 1 Process Activity Count
Duration for email sent to manager.	Lead Created On + 1 Day 1 Day Lead Created On + 1 Day Lead Modified On + 1 Day

NEW QUESTION 91

- (Exam Topic 3)

You are using a development environment to add a new column to a system table. You plan to move the changes to a test environment they are complete.

The changes must meet the following requirements:

- Must be clearly identified so that they are not confused with system components and components from other solutions.
- Must not affect any existing components in the test environment. You need to prepare a solution for deployment to the test environment.

Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

- Create a new unmanaged solution and select the correct publisher.
- Create a new publisher.
- Select a managed solution and add the correct publisher.
- Add the table with all components to the solution.
- Choose an existing publisher.
- Add the table to the solution and add the new column.
- Run the solution checker on the solution.

Answer area

➤
➤

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Step 1: Create a new publisher Solution publisher

Every app and other solution components such as entities you create or any customization you make is part of a solution. Because every solution has a publisher, you should create your own publisher rather than use the default. You specify the publisher when you create a solution.

Step 2: Create a new unmanaged solution and select the correct publisher unmanaged solution

Unmanaged solutions are used in development environments while you make changes to your application. Unmanaged solutions can be exported either as unmanaged or managed. Exported unmanaged versions of your solutions should be checked into your source control system. Unmanaged solutions should be considered your source for Microsoft Power Platform assets. When an unmanaged solution is deleted, only the solution container of any customizations included in it is deleted. All the unmanaged customizations remain in effect and belong to the default solution.

Step 3: Add the table top the solution and add the new column. Step 4: Run the solution checker on the solution

Use solution checker to validate your model-driven apps in Power Apps.

Reference: <https://docs.microsoft.com/en-us/power-platform/alm/solution-concepts-alm> <https://docs.microsoft.com/en-us/power-apps/maker/data-platform/use-powerapps-checker>

NEW QUESTION 96

- (Exam Topic 3)

A bank uses Power BI visualizations to help determine whether they should loan money to a customer. The bank has three different visuals that are part of a Power BI report. The bank uses a set of four risk variables that indicate whether the customer is creditworthy.

You must create a mechanism so that bank employees can change the values of the four risk variables. Changes to the value of any variable must cause the three visualizations to update.

You need to create the solution.

Which action should you perform? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Update the visualizations when users change the values of the risk variables.	<div style="border: 1px solid black; padding: 5px;"> <div style="border-bottom: 1px solid black; height: 20px; margin-bottom: 5px;"></div> <div style="border-bottom: 1px solid black; padding: 2px 5px;">Embed a canvas app in a Power BI report.</div> <div style="border-bottom: 1px solid black; padding: 2px 5px;">Embed a Power BI report in a model-driven app.</div> <div style="padding: 2px 5px;">Embed a model-driven app in a Power BI report.</div> </div>
Ensure that users can adjust the values of the four risk variables that contribute to a customer's credit risk.	<div style="border: 1px solid black; padding: 5px;"> <div style="border-bottom: 1px solid black; height: 20px; margin-bottom: 5px;"></div> <div style="border-bottom: 1px solid black; padding: 2px 5px;">Use Power BI tiles.</div> <div style="border-bottom: 1px solid black; padding: 2px 5px;">Use Power Apps visuals.</div> <div style="padding: 2px 5px;">Use the Power BI service.</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Embed a Power BI report in a model-driven app

You can embed a Power BI report in a model-driven app main form. Box 2: Use the Power BI service.

The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed. With Power BI Desktop or Microsoft Excel, Power Query for authoring reports and Power BI for sharing dashboards and refreshing data from model-driven apps,

your users have a powerful way to work with your app's data.

Reference:

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/embed-powerbi-report-in-system-form>

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/use-power-bi>

NEW QUESTION 101

- (Exam Topic 3)

You manage Dynamics 365 for a company.

You must prevent users from launching and using Power Automate. You need to hide the Flows button on the user interface.

Which configuration setting should you change?

- A. the Customizations section of System Settings
- B. the Site Map
- C. the Buttons tab of Flow
- D. the Entity component of the default solution

Answer: A

Explanation:

Reference:

<https://www.inogic.com/blog/2018/10/show-or-hide-microsoft-flow-button-in-dynamics-365/>

NEW QUESTION 104

- (Exam Topic 3)

On a Contact record, a user creates a Note record that contains the word running.

One week later, the user reports that they cannot find the Contact record associated with the Note record. You need to find the Note record.

Solution: Use Categorized Search to search for the word run. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Instead use Relevance Search.

Note: Relevance Search finds matches to any word in the search term in any field in the entity. Matches may include inflectional words, like "stream," "streaming," or "streamed."

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/configure-relevance-search-organization#what-is-releva>

NEW QUESTION 105

- (Exam Topic 3)

A company uses Common Data Service to store sales data.

For the past few quarters, the company has experienced a decrease in sales revenue. The company wants to improve sales forecasting.

The company plans to use AI Builder to implement the solution. You select fields that will be used for prediction.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area	
Export data from Common Data Service into Microsoft Excel		
Train the category classification AI model by using Common Data Service data	➤	⬆
Train the AI model by using data exported to Microsoft Excel	⬅	⬇
Publish the AI model		
Use the model with Power Apps		
Import the AI model analysis into Common Data Service		
Train the prediction AI model by using Common Data Service data		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, application Description automatically generated

Step 1:

Before you can use your prediction model, you have to train it to perform the way you want. Step 2:

After you train your model, publish it to make it available.

Publish your model when you want to make it available to users in your Power Apps environment. Step 3: Use the model with Power Apps

Reference:

<https://docs.microsoft.com/en-us/ai-builder/prediction-train-model>

NEW QUESTION 110

- (Exam Topic 3)

A company is creating a canvas app and a model-driven app to manage their customer accounts.

The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value. The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only. You need to configure the scope for the business rules. Which scope should you use? To answer, drag the appropriate scopes to the correct business rules. Each scope may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content. NOTE: Each correct selection is worth one point.

Scopes	Answer Area	Scope
All forms	Business rule	
Specific form	Business Type column setting for customer size	
Table	Account rating re-evaluation	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Table

The canvas app requires a business rule to set the Business Type column to large if the customer size is greater than a specific currency value.

Scope the business rule to Entity (Table). Box 2: Specific form

The model-driven app requires a business rule to recommend the account rating be re-evaluated when the account goes on credit hold for this app only.

For Model

The scope of the business rule determines which forms the business rule will be applied. You set the scope, according to the following:

If you select this item... The scope is set to...

Entity- The table and all forms for the table All Forms- All forms for the table

Specific form (account Main Form, for example) - Just that form

Reference: <https://debajmecrm.com/business-rules-in-powerapps-canvas-apps/>

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-business-rules-recommendations>

NEW QUESTION 111

- (Exam Topic 3)

You plan to create a canvas app.

The app must meet the following requirements:

- Send an email after a record is saved.
 - Display the expiration column on a form if the creation date of the record is older than 90 days. You need to configure the app.
- Which features should you use? To answer, select the appropriate options in the answer area.

Answer Area

Requirement	Feature
Send an email.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #e0e0e0; padding: 2px;">Power Automate flow</div> <div style="padding: 2px;">Connection</div> <div style="padding: 2px;">Collection</div> <div style="background-color: #0070c0; color: white; padding: 2px;">Power Automate flow</div> <div style="padding: 2px;">Formula</div> </div>
Display the expiration column.	<div style="border: 1px solid gray; padding: 2px;"> <div style="background-color: #e0e0e0; padding: 2px;">Formula</div> <div style="background-color: #0070c0; color: white; padding: 2px;">Formula</div> <div style="padding: 2px;">Collection</div> <div style="padding: 2px;">Connection</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

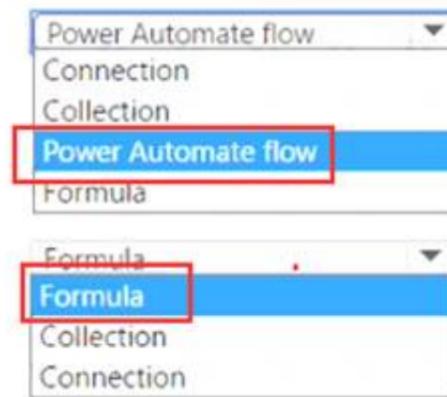
Answer Area

Requirement

Send an email.

Display the expiration column.

Feature



NEW QUESTION 113

- (Exam Topic 3)

You have a canvas app.

The canvas app must store data in a variable that is available only to the current screen. You need to create the variable.

Which two functions should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Navigate
- B. UpdateContext
- C. Set
- D. Collect
- E. SaveData

Answer: BC

Explanation:

* B. UpdateContext function can be used to create a variable that is only available to the current screen. This function takes in an object that defines the variable and its initial value, and updates the context of the current screen with that variable. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-updatecontext>

* C. Set function can be used to assign a value to a variable. The Set function sets a variable to a specified value, which is useful when you need to update the value of a variable. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/functions/function-set>

NEW QUESTION 118

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are a Dynamics 365 Sales administrator for a software company. The sales team wants to attach a large number of supporting documents to customer records, but management does not want to incur the cost of additional storage.

The company does not have any Office 365 application integrations enabled. You need to recommend a storage solution that keeps storage costs low. Solution: Enable OneDrive for Business.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 119

- (Exam Topic 3)

You are customizing a model-driven app for a company. You create a Theme template to ensure the company logo and colors are properly used within these apps.

The theme must meet the following requirements:

- > Updated to add the logo
- > Downloaded by the makers to create the app

You need to configure the assets. To answer, drag the appropriate configurations to the correct requirements. Each configuration may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Configurations

- Box 1: Edit the theme in System settings and upload a jpg file.
- Box 2: Replace an existing UI item's hexadecimal number.
- Box 3: Upload the theme elements as new web resources.
- Box 4: Use the component library.

Answer Area

Requirement	Configuration
Update logo.	
Change model-driven app colors.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

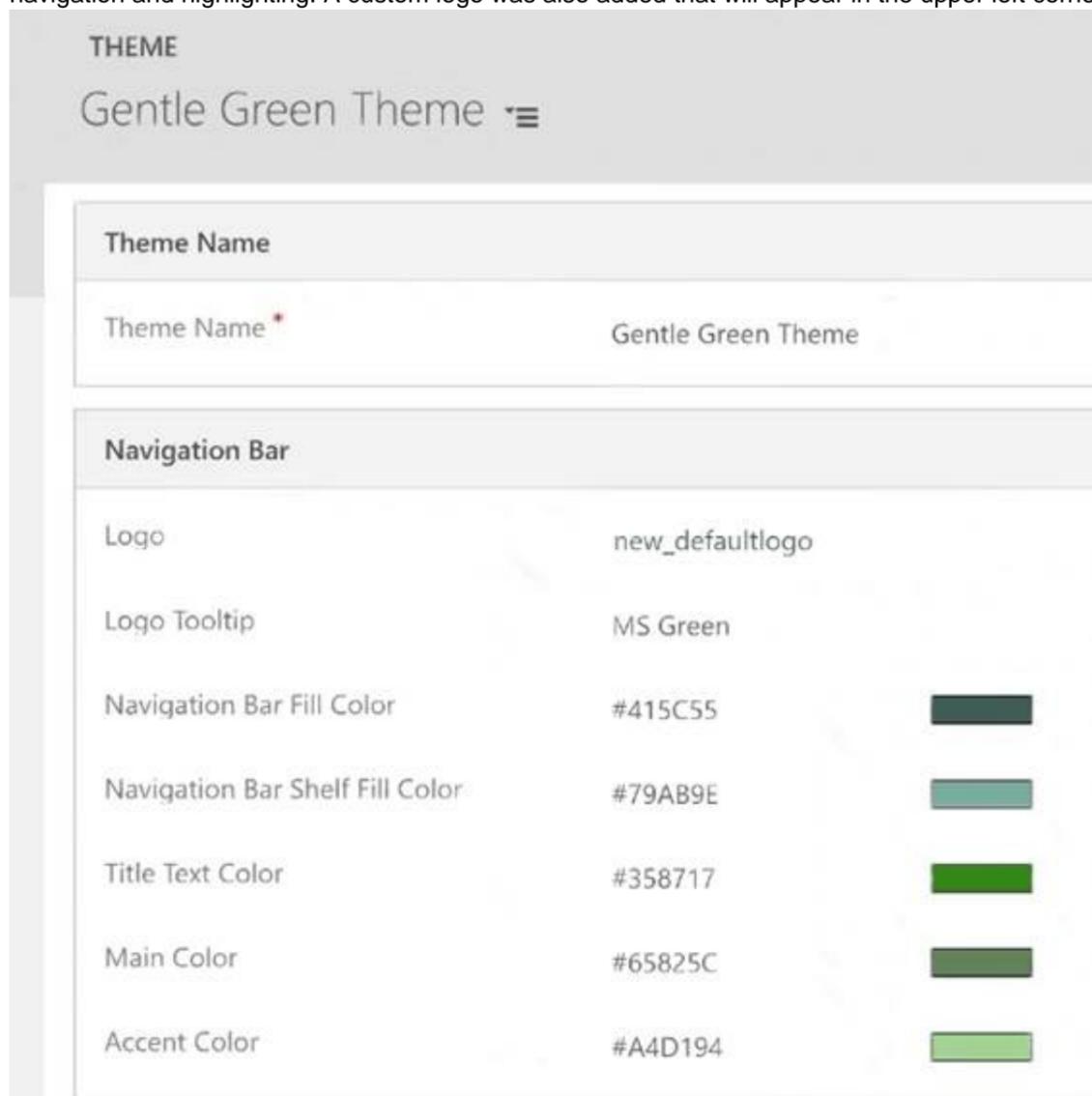
Box 1: Upload the theme elements as new web resources.

Each type of icon is stored as a web resource. Create a web resource first and then set the icons to use them. Alternatively, you can add the icon by creating a new web resource when you define the table properties.

Box 2: Replace an existing UI item's hexadecimal number. Copy and alter the existing theme

The easiest and quickest way to create a new theme is to clone and alter an existing theme. Then save, preview, and publish it.

- > Sign in to Power Apps, select Settings icon (upper right), and then select Advanced settings.
 - > Select Customizations, and then select Themes.
 - > Under All themes, select the theme you want to clone, such as the CRM Default Theme. Select Clone on the command bar.
 - > Replace an existing UI item's hexadecimal number, such as the Title Text Color, with the hexadecimal value that represents the color you want.
- For example, the CRM Default Theme was cloned and changed using mostly varying shades of green color. The following screenshots show the new colors for navigation and highlighting. A custom logo was also added that will appear in the upper left corner of an app.



Reference:

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding>

NEW QUESTION 124

- (Exam Topic 3)

You are implementing a model-driven app to support a new line of business. There are several places where automated business logic must be applied. You need to determine how to apply the business logic.

Which method should you use? To answer, drag the appropriate methods to the appropriate business logic statements. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Methods

- Business rule
- Real-time workflow
- Power Automate instant flow

Answer Area

Business logic	Method
Make a field read only until a predetermined value is exceeded	Method
Automatically send an email when a record's status is changed to deactivated.	Method
Use the previous value of a field when the value is automatically updated as part of the	Method

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

Box 1: Business rule

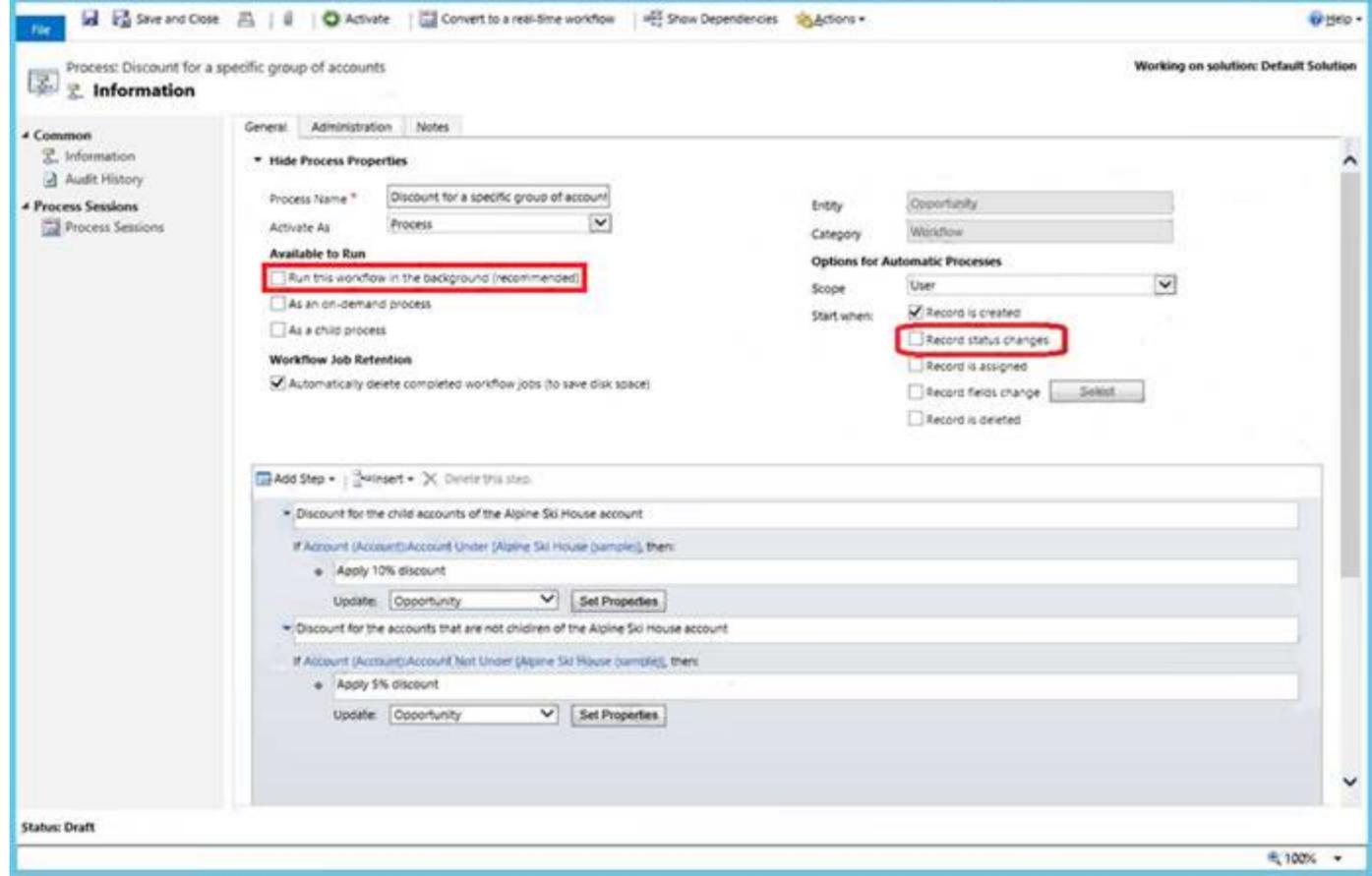
By combining conditions and actions, you can do any of the following with business rules:

- > NSE5_FSM-5.2 Set column values
- > Clear column values
- > Set column requirement levels
- > Show or hide columns
- > Enable or disable columns
- > Validate data and show error messages
- > Create business recommendations based on business intelligence.

Box 2: Real-time workflow

Real-time workflows:

Graphical user interface, text, application, email Description automatically generated



Box 3: Power Automate instant flow

Instant Flows don't have a trigger in the same way as the Automated flow. Instead, they are triggered manually or on-demand, such as a user clicking a Flow button in the mobile app.

Reference:

- <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-business-rules-recommendations-a>
- <https://docs.microsoft.com/en-us/powerapps/maker/data-platform/configure-workflow-steps>
- <https://carldesouza.com/difference-between-instant-automated-and-scheduled-flows-in-power-automate-and-ho>

NEW QUESTION 129

- (Exam Topic 3)

A customer uses Power Apps to view and maintain their contacts that are stored in Microsoft Dataverse. Several columns must be configured to ensure the security settings for sales associates are view only. You need to configure the access restrictions.

Which component for field-level security should you use? TO answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point

Action	Component
Enable the fields for record-level security.	<ul style="list-style-type: none"> Azure Data Lake Gen2 Azure SQL Power Apps app designer Microsoft Power Platform admin center
Set the security settings for the sales associates to view only.	<ul style="list-style-type: none"> Azure Active Directory group team Dataverse table Field Security Profiles User

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

NEW QUESTION 133

- (Exam Topic 3)

You plan to create a dataflow by using Power Query to transform the data. You observe that some cells display an error instead of the expected data. You need to obtain more details about the errors. What should you do?

- A. Select the row that includes the cell with the error.
- B. Use the Flow Checker.
- C. Select the cell with the error.
- D. Use the App Checker.
- E. Use the Advanced Editor.

Answer: C

Explanation:

When you select the cell with the error, a tooltip will appear with more details about the error. This will help you identify the cause of the error and take the necessary steps to fix it.

NEW QUESTION 136

- (Exam Topic 3)

A veterinary office plans to use Microsoft Power Platform to streamline customer experiences. The customer creates a canvas apps to manage appointments. On the client appointment form, there is a dropdown field for clients to select their type of pet. If a client selects the option Other, a text field must appear so that staff members can add details about the pet. You need to create a dynamically visible field. What should you configure?

- A. business rule
- B. business process flow
- C. workflow

Answer: A

Explanation:

A business rule can be used to configure the visibility of a field based on the value selected in another field. In this case, a business rule could be created to make the text field for additional pet details visible when the "Other" option is selected in the dropdown field for the type of pet. This can be done by going to the Power Apps portal, navigating to the Common Data Service, and creating a new business rule for the entity that contains the appointment form. Within the rule, you can set the visibility of the text field to be dependent on the value selected in the dropdown field. Reference:

<https://docs.microsoft.com/en-us/power-platform/model-driven-apps/model-driven-business-rules>

It's important to note that the above feature is only available in the PowerApps Model Driven App and not in Canvas App.

NEW QUESTION 138

- (Exam Topic 3)

You manage the Dynamics 365 Customer Service environment for an organization. Microsoft SharePoint will not be deployed in the environment for a year. You need to integrate Microsoft Office 365 solutions with the Dynamics 365 instance to help the sales team with internal collaboration efforts.

Which three solutions can you currently implement? Each correct answer presents part of the solution. NOTE:

Each correct selection is worth one point.

NOTE: Each correct selection is worth one point.

- A. Microsoft OneDrive for Business
- B. Microsoft Yammer
- C. Microsoft OneNote
- D. Microsoft Skype for Business
- E. Microsoft Exchange Online

Answer: BDE

Explanation:

References:

<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/add-office-365-online-services>

NEW QUESTION 140

- (Exam Topic 3)

A company is updating a Power Apps solution that contains two tables named Services and Equipment. The company is creating a new solution to update the current solution for the following requirements:

- The Services table must be updated to include change tracking.
- The Equipment table must be updated to include four new columns.
- The solution must update only the components that need to be added or changed. You need to create the solution.

Which table option should you use? To answer, drag the appropriate options to the correct tables. Each option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

Options	Answer Area						
<div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Include all components</div> <div style="border: 1px solid gray; padding: 2px; margin-bottom: 5px;">Include entity metadata</div> <div style="border: 1px solid gray; padding: 2px;">Select components</div>	<table border="1"> <thead> <tr> <th>Table</th> <th>Option</th> </tr> </thead> <tbody> <tr> <td>Services</td> <td><input type="text"/></td> </tr> <tr> <td>Equipment</td> <td><input type="text"/></td> </tr> </tbody> </table>	Table	Option	Services	<input type="text"/>	Equipment	<input type="text"/>
Table	Option						
Services	<input type="text"/>						
Equipment	<input type="text"/>						

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Select components Option for Services Table Select components Option for Equipment Table

The "Select components" table option allows you to update specific components of a table, such as adding new columns or change tracking, while keeping the existing data and relationships in the table intact. This meets the requirement that the solution must update only the components that need to be added or changed.

You can use the Power Apps maker portal and navigate to the Environment, then click on the Data tab, select the table you want to update and click on the settings icon and then select "Select components" from the options. Then you can select only the columns you want to add or update for each table.

This way, you can ensure that the solution will update only the necessary components for each table, including change tracking for the Services table and four new columns for the Equipment table, without affecting the existing data and relationships in the tables.

NEW QUESTION 141

- (Exam Topic 3)

A company is configuring a Power Apps portal using Microsoft Dataverse. The company requires the following:

- > Only authenticated users must be able to sign into the portal.
- > Authenticated users must have varying degrees of access to the different parts of the portal.
- > Users must enter one of several external identities when creating an account during the open registration process.

You need to configure user authentication and permissions.

Which component should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Configuration	Component
Required for each authenticated user before security can be assigned.	<div style="border: 1px solid gray; padding: 5px;"> <div style="border-bottom: 1px solid gray; padding-bottom: 2px;">▼</div> <div style="border-bottom: 1px solid gray; padding-bottom: 2px;">Contact table record</div> <div style="border-bottom: 1px solid gray; padding-bottom: 2px;">Local user</div> <div style="border-bottom: 1px solid gray; padding-bottom: 2px;">Microsoft work or school account</div> <div style="padding-bottom: 2px;">Account table record</div> </div>
Required for authenticated users to access restricted pages of the portal.	<div style="border: 1px solid gray; padding: 5px;"> <div style="border-bottom: 1px solid gray; padding-bottom: 2px;">▼</div> <div style="border-bottom: 1px solid gray; padding-bottom: 2px;">Contact table record</div> <div style="border-bottom: 1px solid gray; padding-bottom: 2px;">Local user</div> <div style="border-bottom: 1px solid gray; padding-bottom: 2px;">Microsoft work or school account</div> <div style="padding-bottom: 2px;">Web roles</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Contact table record

In Power Apps portals, each authenticated portal user is associated with a contact record in Microsoft Dataverse.

Box 2: Web roles

Portal users must be assigned to web roles to gain permissions beyond unauthenticated users. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/portals/configure/configure-portal-authentication>

NEW QUESTION 146

- (Exam Topic 3)

You are designing the organization structure for a company that has 5,000 users.

You need to configure security roles for the company while minimizing administrative effort. What should you do? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Action
Apply a security role to everyone in a business unit.	<ul style="list-style-type: none"> Assign the security role to the default business unit team. Assign the security role individually to each user in the business unit. Create a new team, add the business unit users, and then assign the security role to the team.
Ensure an individual can see records in their current business unit and a child business unit.	<ul style="list-style-type: none"> Grant the user a security role from the child business unit. Grant the user the Parent: Child Business Units security permission. Grant the user a security role from the root business unit.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Create a new team, and the business unit users, and the assign the security role to the team. Change the business unit for a team Important

By changing the business unit for a team, you can remove all security role assignments for the team. At least one security role must be assigned to the team in the new business unit.

- > Select an environment and go to Settings > Users + permissions > Teams.
- > Select the checkbox for a team name.
- > Screenshot selecting a team.
- > On the menu bar, select Change Business Unit.
- > In the Change Business Unit dialog box, select a business unit. Enable Move records to new business unit to move to a new business unit. Select OK.

Box 2: Grant the user a security role from the child business unit.

Reference: <https://docs.microsoft.com/en-us/power-platform/admin/create-edit-business-units> <https://docs.microsoft.com/en-us/power-platform/admin/security-roles-privileges>

NEW QUESTION 151

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are creating Power Virtual Agents chatbot that captures demographic information about customers. The chatbot must determine the group a customer belongs to based on their age. The age groups are:

- > 0 - 17
- > 18 - 25
- > 26 - 35
- > 36 - 55
- > 55 - 100

You need to configure the chatbot to ask a question that can be used to determine the correct age group. Solution: Use age for Identify in the question and then add branches for each group that use conditional logic.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Instead, create a custom Age group entity and synonyms for each individual age in the corresponding item. Use Age group for Identify in the question.

The prebuilt entities cover commonly used information types, but on some occasions, such as when building a bot that serves a specific purpose, you'll need to teach the bot's language understanding model some domain-specific knowledge.

To do this, you need to create a custom entity. Reference:

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION 152

- (Exam Topic 3)

A company uses model-driven apps.

Users in the sales department enter the first name, last name, and phone number of customers in the app. The users request a single screen in the app to enter the customer data.

You need to configure the app. What should you do?

- A. Create a canvas app.
- B. Modify the site map.
- C. Create a Power Automate flow.
- D. Use a Power Virtual Agents app.

Answer: B

Explanation:

To configure a model-driven app in order to provide a single screen for the sales department users to enter the customer data, you should modify the site map of the app. A site map is a hierarchical representation of the different areas and functionality of the app, and it can be modified to create a new screen or view that combines the necessary fields for the customer data entry.

Once the site map is modified, you can add the necessary fields (first name, last name, and phone number) to the new screen or view, and make it accessible to the sales department users.

References:

- > <https://docs.microsoft.com/en-us/power-platform/admin/model-driven-apps-overview>
- > <https://docs.microsoft.com/en-us/power-platform/admin/modify-site-map>

NEW QUESTION 153

- (Exam Topic 3)

A company plans to create two Microsoft Power Platform applications.

One of the applications requires a custom control layout without using code. The other application will be used primarily by external users.

You need to create the applications.

Which application types should you use? To answer, drag the appropriate application types to the correct requirements. Each application type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Application types	Requirement	Application type
Canvas app	Custom control layout without coding	
Model-driven app	Used by external users	
Power Pages portal		
Power BI		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Application types	Requirement	Application type
Canvas app	Custom control layout without coding	Canvas app
Model-driven app	Used by external users	Model-driven app
Power Pages portal		
Power BI		

NEW QUESTION 157

- (Exam Topic 3)

You plan to automate several different processes by using Power Automate. Each process has unique characteristics.

You need to recommend components for each process.

Which components should you recommend? To answer, drag the appropriate components to the correct processes. Each component may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Components	Answer Area	Process	Component
Attended UI flow		Access data from an internally created web application with basic REST API functionality as part of a nightly batch job.	Component
Unattended UI flow			
Flow that uses a custom connector			
Flow that uses a prebuilt connector		Access data from a public web site with no API functionality for emails processed through an unmonitored queue.	Component

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

1: Custom connector (REST API access) 2: Unattended UI flow

NEW QUESTION 158

- (Exam Topic 3)

A company uses Microsoft Teams. You plan to create a Power Apps app for Microsoft Teams. You need to determine the environment that will be used by the app. Which environment will the app use?

- A. An existing Dataverse environment that you select.
- B. An existing Dataverse for Teams environment that you select.
- C. A Dataverse environment that is automatically created for the team.
- D. A Dataverse for Teams environment that is automatically created for the team.

Answer: D

Explanation:

The Dataverse for Teams environment is automatically created for the selected team when you create an app or bot in Microsoft Teams for the first time or install a Power Apps app from the app catalog for the first time. The Dataverse for Teams environment is used to store, manage, and share team-specific data, apps, and flows. Each team can have one environment, and all data, apps, bots, and flows created with the Power Apps app inside a team are available from that team's Dataverse for Teams database.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/about-teams-environment>

NEW QUESTION 160

- (Exam Topic 3)

You implement an editable grid for the Account entity.

The business team provides the following list of features that they would like you to implement:

- > Group by or sort columns in the current view.
- > Configure a business rule to show an error message.
- > Edit values in calculated fields.
- > Edit the Address composite field.
- > Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Action	Can be performed?
Group by or sort columns in the current view.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Configure a business rule to show an error message.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Edit values in calculated fields.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Edit the Address composite field.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Use the editable grid on mobile phones.	<input type="checkbox"/> Yes <input type="checkbox"/> No

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Action	Can be performed?
Group by or sort columns in the current view.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Configure a business rule to show an error message.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Edit values in calculated fields.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Edit the Address composite field.	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
Use the editable grid on mobile phones.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

NEW QUESTION 163

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history. Solution: Change Elizabeth’s username in the user record for the app. Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 165

- (Exam Topic 3)

A company uses a model-driven app with Microsoft Dataverse in a single environment

The company requires a canvas app that includes the same data as the model-driven app. You need to create the canvas app.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer area
Select the Excel option.	
Sign into the Microsoft Power Platform admin portal.	<input type="checkbox"/>
Sign into the Power Apps Maker portal.	<input type="checkbox"/>
Select the Dataverse option.	<input type="checkbox"/>
Select the data source and tables to include in the canvas app and then save the app.	<input type="checkbox"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions	Answer area
Select the Excel option.	Sign into the Power Apps Maker portal.
Sign into the Microsoft Power Platform admin portal.	Select the Dataverse option.
Sign into the Power Apps Maker portal.	Select the data source and tables to include in the canvas app and then save the app.
Select the Dataverse option.	
Select the data source and tables to include in the canvas app and then save the app.	

NEW QUESTION 168

- (Exam Topic 3)

You plan to create a Power Virtual Agents bot. The bot must support single sign-on.

You need to publish the bot.

Which two locations should you use? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Microsoft Teams
- B. Mobile app developed for iOS and Android
- C. Azure Bot Service channels
- D. Website developed using pro developer tools

Answer: CD

Explanation:

* C. Azure Bot Service channels: You can configure a Power Virtual Agents bot as a channel in Azure Bot Service. Single sign-on can be configured for the bot using Azure Active Directory (AAD) and the OpenID Connect protocol. This allows you to use your existing AAD users and groups to control access to your bot.

* D. Website developed using pro developer tools: You can embed a Power Virtual Agents bot on a website using the Web Chat control. Single sign-on can be configured for the bot using Azure Active Directory (AAD) and the OpenID Connect protocol. This allows you to use your existing AAD users and groups to control access to your bot.

NEW QUESTION 173

- (Exam Topic 3)

A company that manufactures medical devices uses Power Apps to manage their sales and device maintenance.

A Table named Devices in Microsoft Dataverse has a column named Status. The Status column must have a new status value of Review added to the existing Choice values of Active and Inactive.

The table must be added to a solution to be promoted once the change is made.

Only this change must be promoted to the test environment. The changes must not be able to be changed once promoted. You need to add the change to a solution for promotion.

Options	Answer Area
Add column	Action
Add existing	Add the Devices table to the solution.
Add required components	Option
Add subcomponent	Add the status column changes only to the solution.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Options	Answer Area
Add column	Action
Add existing	Add the Devices table to the solution.
Add required components	Option
Add subcomponent	Add the status column changes only to the solution.

NEW QUESTION 177

- (Exam Topic 3)

You are designing a Power Virtual Agents chatbot.

You observe that the environment you plan to use does not appear as an option in the Power Virtual Agents user interface.

You need to ensure that you can create the chatbot in the environment that you want to use. What should you do?

- A. Create an environment in a supported region.
- B. Convert the environment to a sandbox environment.
- C. Change the region for the environment.

Answer: A

Explanation:

The environment doesn't show up in the drop-down menu of Power Virtual Agents
 Your environment might not show up in the drop-down menu due to one of the following:
 The environment doesn't have a database created. To resolve this issue, go to admin.powerplatform.com to create a database in your environment.
 The environment is created in an unsupported region.
 Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/environments-first-run-experience>

NEW QUESTION 179

- (Exam Topic 3)

A company uses Dataverse to store the names of contacts. The company uses a shared Microsoft Excel file to collect the data. The company requires that the contacts be added to Dataverse automatically every day

You need to identify which tools are required to create and perform the import. What should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Tool
Create the import.	<ul style="list-style-type: none"> Import Wizard Data map Dataflow Import from Excel Import Wizard
Perform the import.	<ul style="list-style-type: none"> Power Query Connections Custom connectors Power Apps Power Query

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area

Requirement	Tool
Create the import.	<ul style="list-style-type: none"> Import Wizard Data map Dataflow Import from Excel Import Wizard
Perform the import.	<ul style="list-style-type: none"> Power Query Connections Custom connectors Power Apps Power Query

NEW QUESTION 184

- (Exam Topic 3)

You are a Dynamics 365 Customer Service system administrator. You create an app for the sales team. Members of the sales team cannot access the app. You need to ensure that sales team members can access the app. Where should you configure app permissions?

- A. Security Roles
- B. Manage Roles
- C. Dynamics administration center
- D. Dynamics 365 home

Answer: B

Explanation:

References:
<https://docs.microsoft.com/en-us/dynamics365/customer-engagement/customize/manage-access-apps-security-r> Manage access to apps by using security roles.

You can choose what users see and access from the My Apps page or the Customer Engagement home page by giving app access to specific security roles. Users will have access to apps based on the security roles they're assigned to.

- * 1. Go to Settings > My Apps.
- * 2. In the lower-right corner of the app tile you want to manage access for, select More options (...), and then select Manage Roles.
- * 3. Enter the following in the Manage Roles dialog box:
 - a) App URL Suffix
 - b) Roles
 - c) Select Save.
- * 4. Refresh the My Apps page.
- * 5. Go to the Apps Being Edited view, and publish the app again. Reference:
<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/manage-access-app>

NEW QUESTION 189

- (Exam Topic 3)

You are designing a canvas app that connects to Common Data Service.

You need to configure the app to meet the requirements and ensure that the canvas app is available offline. What should you implement? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Function
Pass values from the current screen when moving to another screen.	<div style="border: 1px solid black; padding: 5px;"> <p style="text-align: right;">▼</p> <p>Navigate</p> <hr/> <p>Back</p> <hr/> <p>MovePrevious</p> </div>
Display data to a user when the app is offline.	<div style="border: 1px solid black; padding: 5px;"> <p style="text-align: right;">▼</p> <p>LoadData</p> <hr/> <p>LoadDateOffline</p> <hr/> <p>ShowData</p> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/offline-apps>

NEW QUESTION 194

- (Exam Topic 3)

You plan on implementing complex business logic in Microsoft Dataverse tables by using Power Automate flows.

You realize that the functionality required to implement the business logic is not available in a Power Automate flow.

The new business logic must work in multiple Dataverse tables. In addition, the operation must return a value after it finishes and must be able to run from an existing Dataverse action.

You need to recommend the method to implement the missing logic. What should you recommend?

- A. Scheduled workflow
- B. Bound action
- C. Custom API
- D. Unbound action

Answer: D

Explanation:

<https://docs.microsoft.com/en-us/power-automate/dataverse/bound-unbound> <https://docs.microsoft.com/en-us/power-apps/developer/data-platform/custom-api>

NEW QUESTION 196

- (Exam Topic 3)

You have a model-driven app. You create five Microsoft Excel templates for analyzing customer data. Four of the templates must be available to all users. The remaining template must be available only to you.

You configure the appropriate security roles for users.

You need to determine how to upload the Excel templates.

Which method should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Availability	Method
Available to everyone	<div style="border: 1px solid #ccc; padding: 5px;"> <div style="border-bottom: 1px solid #ccc; padding: 2px 5px;">In the Settings menu, select Document Templates.</div> <div style="border-bottom: 1px solid #ccc; padding: 2px 5px;">In the view for the email records, select Excel Templates.</div> <div style="padding: 2px 5px;">In the Settings menu, select Email Templates.</div> </div>
Available only to yourself	<div style="border: 1px solid #ccc; padding: 5px;"> <div style="border-bottom: 1px solid #ccc; padding: 2px 5px;">In the Settings menu, select Document Templates.</div> <div style="border-bottom: 1px solid #ccc; padding: 2px 5px;">In the view for the email records, select Excel Templates.</div> <div style="padding: 2px 5px;">In the Settings menu, select Email Templates.</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Table Description automatically generated with medium confidence

Box 1: In the Settings menu, select Document Templates

Templates uploaded from the Settings page are available to all users. You don't need to take any further action. Administrators can use the Settings page to upload the Excel template. A template uploaded in Settings is available to all users.

For admins: Upload the Excel template

- Go to Settings > Templates > Document Templates.
- Click Upload Template.
- Drag the Excel file into the dialog box or browse to find and upload the file.
- Upload Template dialog box.
- Click Upload.

Box 2: In the view for the email records, select Excel templates

Note: For non-admins or admins wanting to create a personal template: Upload the Excel template

Open a page with a list of records, for example, the list of Sales Opportunities. Go to Sales > Opportunities > My Open Opportunities.

- On the menu bar, click Excel Templates > Create Excel Template.
- Click Excel Template > Upload.
- Click Upload to add the Excel template.
- Drag the file into the dialog box or browse to find and upload the file.
- Click Upload.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/analyze-your-data-with-excel-templates>

NEW QUESTION 199

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: From Dynamics 365 Settings, select Email Configuration. In the active mailbox for the user, update the name.

Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

Explanation:

Change the user name, not the email configuration. Change a user's email address

You must be a global admin to complete these steps.

- In the admin center, go to the Users > Active users page.
- Select the user's name, and then on the Account tab select Manage username.
- In the first box, type the first part of the new email address. If you added your own domain to Microsoft 365, choose the domain for the new email alias by using the drop-down list. Learn how to add a domain.
- Select Save changes. Reference:

<https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/change-a-user-name-and-email-address>

NEW QUESTION 200

- (Exam Topic 3)

You add a business process flow to the Account table. The flow has three stages. You need to ensure that a workflow can run when a user completes the final stage. Which option should you use?

- A. Start when: Record status changes
- B. Available to run: Run this workflow in the background
- C. Available to run: As an on-demand process
- D. Available to run: As a child process

Answer: C

Explanation:

You can trigger on-demand workflows from inside a business process flow. For example, you can add an on-demand workflow to a business process flow so that an activity, such as a task or email, is created whenever a stage is completed.

Note: A workflow becomes activated based on where you drop the workflow onto the business process flow designer.

On-demand stage processes. When the workflow is dropped onto a business process flow stage, the workflow is triggered on entry or exit of the stage.

Reference:

<https://docs.microsoft.com/en-us/power-automate/bpf-add-on-demand-workflow>

NEW QUESTION 202

- (Exam Topic 3)

You create a Power Virtual Agents bot.

You observe that the bot is not able to recognize input from some users. You need to configure the bot response for unrecognized input from users.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. Transfer to an agent.
- B. Use a fallback topic.
- C. Display a system-defined error message.
- D. Connect to a different channel.

Answer: BC

Explanation:

* B. Use a fallback topic: Power Virtual Agents provides the capability to handle unrecognized inputs by using fallback topics. A fallback topic is a topic that is triggered when the bot is unable to recognize the user input. You can configure fallback topics by going to the Power Virtual Agents portal, and then select the bot you want to configure. Then select the "Topics" tab and create a new topic with a fallback trigger. Reference: <https://docs.microsoft.com/en-us/power-virtual-agents/topics-triggers#fallback-triggers>

* C. Display a system-defined error message: This is another option to handle unrecognized inputs by displaying a predefined message that inform the user that the bot was unable to understand their input.

NEW QUESTION 205

- (Exam Topic 3)

A company uses Power Apps.

You create a custom table and configure a child table relationship with the contact table. You need to configure the cascading rules for each action.

Which behavior should you use? To answer, drag the appropriate behaviors to the correct actions. Each behavior may be used once, more than once, or not at all.

You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Behaviors

- Restrict
- Cascade All
- Cascade None

Answer Area

Action

- Custom table record is deleted.
- Custom table record is shared.

Behavior

-
-

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Behaviors

- Restrict
- Cascade All
- Cascade None

Answer Area

Action

- Custom table record is deleted.
- Custom table record is shared.

Behavior

- Restrict
- Cascade All

NEW QUESTION 206

- (Exam Topic 3)

You create a report by using Power BI Desktop and publish the report to the Power BI service. You enable Power BI visualization embedding in a model-driven app.

You need to configure the model-driven app to display a Power BI tile

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Pin the Power BI report to a new dashboard in the Power BI service	
Create a personal dashboard in the model-driven app	➔
Share the dashboard with the appropriate user in the app	⬅
Add a Power BI tile to the dashboard and select the Power BI dashboard in the app	⬆
Ensure the dashboard is available to the appropriate security roles	⬇

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

- 1) Pin the Power BI report to a new dashboard in the Power BI service
- 2) Create a personal dashboard in the model-driven app (as Power BI dashboards are always personal dashboards (that can be shared))
- 3) Add a power BI tile to the dashboard and select the Power BI dashboard in the app.

NEW QUESTION 210

- (Exam Topic 3)

You have a classic workflow. The workflow updates a custom column on a record when an account record is created. The workflow must update the custom column based on the following conditions:

- Update the custom column value using the Account Number.
 - If the Account Number column is blank, update the custom column value using the Ticker Symbol.
 - If the Ticker Symbol column is blank, update the custom column value to N/A
- You need to configure the custom column value by using the update record step. What should you do?

- A. Add the two columns with the default value by using the Forms Assistant.
- B. Add an expression that evaluates the two column values and uses the first populated value or else the default value.
- C. Add check conditions to determine if the two columns contain data.
- D. Add a formula that evaluates the two column values and uses the first populated value or else the default value

Answer: A

NEW QUESTION 213

- (Exam Topic 3)

A company uses three apps to complete several business processes.

You need to identify solutions to help the company perform regression testing when the apps are updated. Which two tools should you use? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Power Automate automated flow
- B. Windows recorder (V1)
- C. Power Automate desktop flow
- D. Windows Steps Recorder

Answer: BD

NEW QUESTION 214

- (Exam Topic 3)

A company deploys a chatbot that is embedded in a Power Pages website. The company has the following requirements for the chatbot:

- Azure AD users only must be able to use the chatbot when accessing sensitive data.
- The chatbot must be accessible only from the Power Pages website. You need to recommend a solution that meets the requirements.

Which two options should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Enable Manual authentication.
- B. Set up a new channel for the chatbot.
- C. Enable Only for Teams authentication.
- D. Enable web channel security.
- E. Configure a data loss prevention policy.

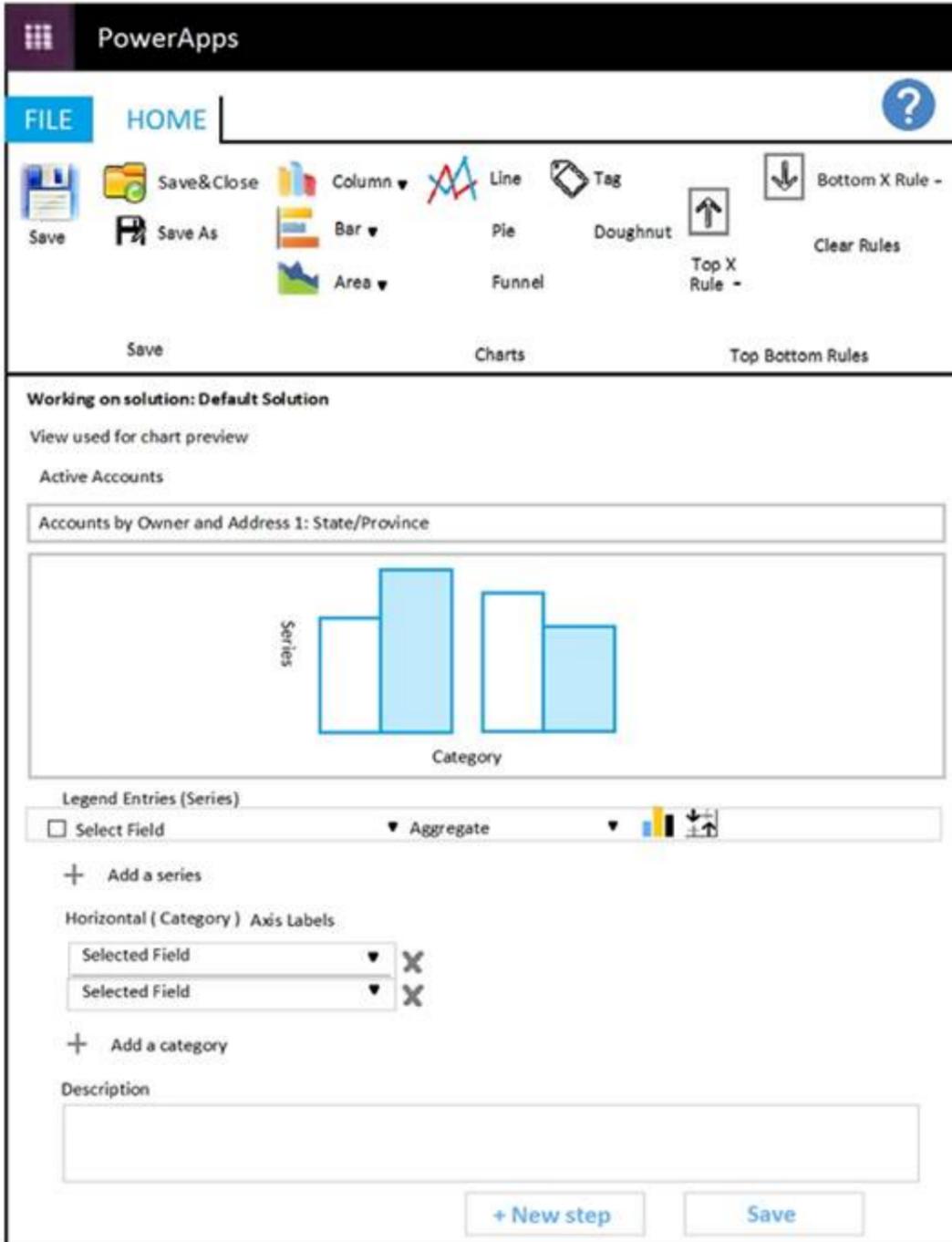
Answer: DE

NEW QUESTION 216

- (Exam Topic 3)

You need to create a system chart for the Account entity.

The chart must display a count of accounts grouped by owner and then display the accounts by Address 1: State/Province for each owner. You begin to configure chart options as shown in the image below.



How should you complete the configuration? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point. The chart must display a count of accounts grouped by owner, and then display the accounts by Address 1 to State/Province for each owner.

Component	Selection
Legend Entries (Series): Select Field	<div style="border: 1px solid black; padding: 2px;"> <div style="border-bottom: 1px solid black; padding: 2px;">Account</div> <div style="border-bottom: 1px solid black; padding: 2px;">Address 1: State/Province</div> <div style="padding: 2px;">Owner</div> </div>
Legend Entries (Series): Aggregate	<div style="border: 1px solid black; padding: 2px;"> <div style="border-bottom: 1px solid black; padding: 2px;">Avg</div> <div style="border-bottom: 1px solid black; padding: 2px;">Count:All</div> <div style="padding: 2px;">Sum</div> </div>
Horizontal (Category) Axis Labels: Select Fields	
First grouping field	<div style="border: 1px solid black; padding: 2px;"> <div style="border-bottom: 1px solid black; padding: 2px;">Account</div> <div style="border-bottom: 1px solid black; padding: 2px;">Address 1: State/Province</div> <div style="padding: 2px;">Owner</div> </div>
Second grouping field	<div style="border: 1px solid black; padding: 2px;"> <div style="border-bottom: 1px solid black; padding: 2px;">Account</div> <div style="border-bottom: 1px solid black; padding: 2px;">Address 1: State/Province</div> <div style="padding: 2px;">Owner</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Component	Selection
Legend Entries (Series): Select Field	<div style="border: 1px solid black; padding: 2px;"> <div style="border-bottom: 1px solid black; padding: 2px;">Account</div> <div style="border-bottom: 1px solid black; padding: 2px;">Address 1: State/Province</div> <div style="padding: 2px;">Owner</div> </div>
Legend Entries (Series): Aggregate	<div style="border: 1px solid black; padding: 2px;"> <div style="border-bottom: 1px solid black; padding: 2px;">Avg</div> <div style="border-bottom: 1px solid black; padding: 2px;">Count:All</div> <div style="padding: 2px;">Sum</div> </div>
Horizontal (Category) Axis Labels: Select Fields	
First grouping field	<div style="border: 1px solid black; padding: 2px;"> <div style="border-bottom: 1px solid black; padding: 2px;">Account</div> <div style="border-bottom: 1px solid black; padding: 2px;">Address 1: State/Province</div> <div style="padding: 2px;">Owner</div> </div>
Second grouping field	<div style="border: 1px solid black; padding: 2px;"> <div style="border-bottom: 1px solid black; padding: 2px;">Account</div> <div style="border-bottom: 1px solid black; padding: 2px;">Address 1: State/Province</div> <div style="padding: 2px;">Owner</div> </div>

NEW QUESTION 217

- (Exam Topic 3)

You have a Power Apps portal app that supports a sales community and a service community in the same environment. The only language configured in the environment is English. The company wants to add support for two more languages.

The solution must meet the following requirements:

- > Languages must be for both sales and service functions.
- > The company logo and colors must be used and apply to all screens.
- > Communities must be separate with different URLs and access lists.

You need to configure the solution.

What should you configure? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement

Configuration

Languages

▼
Create two portals, one for each community.
Create three portals, one for each language.
Create one portal and import translations.
Create six portals, one for each combination of language and community.

Company logo and colors

▼
Add themes.
Add web resources.
Add a portal header and footer

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Create two portals, one for each community Power Apps portal app languages

Box 2: Add themes

You can create a custom look and feel (a theme), for your app by making changes to the default colors and visual elements provided in the uncustomized system. For example, you can create your personal product branding by adding a company logo and providing table-specific coloring. A theme can be created by using the Themes area, without requiring a developer to write code. You can create, clone, change, or delete themes that are used in your environment.

Reference:

<https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/create-themes-organization-branding>

NEW QUESTION 222

- (Exam Topic 3)

You are a Dynamics 365 Customer Services administrator. You have a Production instance and Sandbox instance.

Users record Production instance data in the Sandbox instance.

You need to ensure that the users only record data in the Production instance.

Which security function needs to be edited to prevent access to the Sandbox? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Application area

Security function

Microsoft 365 admin center

▼
Roles
Groups
Licenses
Access rights

Dynamics 365 Sandbox instance

▼
Roles
Groups
Access rights

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/control-user-access>

NEW QUESTION 226

- (Exam Topic 3)

You create a Power Platform help Desk solution.

You need to create a dashboard that displays information on help desk cases that are handled each week. Which dashboard components should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Requirement	Component type
Add a tag chart by using opened cases.	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #ccc; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a stacked column chart shared with your team.	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #ccc; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a Microsoft Power BI visualization.	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #ccc; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a chart from a view that a user creates.	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #ccc; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>
Add a doughnut chart that shows cases by owner.	<div style="border: 1px solid black; padding: 2px;"> <div style="background-color: #ccc; padding: 2px; text-align: right;">▼</div> <div style="padding: 2px;">System chart</div> <div style="padding: 2px;">Personal dashboard</div> <div style="padding: 2px;">Area chart</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Area chart Box 2: System chart

System charts are organization-owned charts, which makes them available to anyone with access to read the data running the app. System charts can't be assigned or shared with specific app users.

Box 3: Personal dashboard Box 4: Personal dashboard Box 5: Area chart

Reference:

<https://docs.microsoft.com/en-us/powerapps/user/add-powerbi-dashboards> <https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-system-chart>

NEW QUESTION 229

- (Exam Topic 3)

You create a new solution for a business process.

The business process includes uploading specific file types to a web service.

You need to ensure that the business process works the same way anywhere the solution is deployed. Which option should you use? To answer, drag the appropriate options to the correct configurations. Each

option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Options

Connection reference

Environment variable

Solution system settings

Answer Area

Configuration	Option
Blocked file types	Option
URL to a web service	Option

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Solution system settings

For Power Apps in Settings > Customizations > Customize the System you can configure email and document management, activate or deactivate processes, and more.

Box 2: Environment variable

When should Environment variables be used? Some examples include:

When an input parameter needs to change across environments and should not be hard-coded. For example, a URL that points to a different resource in development and production environments.

If you're building a solution where your customer is required to provide an input value. Application setup pages.

Incorrect:

A connection reference is a solution component that contains information about a connector. Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/advanced-navigation> <https://powerapps.microsoft.com/en-us/blog/environment-variables-available-in-preview/>

NEW QUESTION 230

- (Exam Topic 3)

A company has a sales application that is supported by an Azure SQL database. You are developing a Power Apps app for use by customer service agents. The app must reference customer data from the sales application. Data in the sales application is constantly changing and must not be replicated in Microsoft Dataverse

Some customer data is considered sensitive. You must protect data for specific fields when users view data in the app.

You need to configure table creation for the app.

How should you configure the app? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point

Requirement

Action

Dataverse table type to create for the referenced customer data.

- Create a virtual table.
- Create an activity table.
- Create a user-owned table.
- Create an organization-owned table.

Protect sensitive customer data for specific fields.

- Create an alternate key.
- Create a secured column.
- Implement input method editor (IME) mode.
- Set the value of the visible property of the fields to false.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Requirement

Action

Dataverse table type to create for the referenced customer data.

- Create a virtual table.
- Create an activity table.
- Create a user-owned table.
- Create an organization-owned table.

Protect sensitive customer data for specific fields.

- Create an alternate key.
- Create a secured column.
- Implement input method editor (IME) mode.
- Set the value of the visible property of the fields to false.

NEW QUESTION 231

- (Exam Topic 3)

You are designing an app for a bank.

You must create entities for the app and configure relationships between entities:

Entity	Requirements
LoanApplicant	This entity represents a person who is applying for a loan. The entity must contain an attribute named Email. This attribute must provide look-up for the name of the applicant.
Loan	This entity represents a loan application. Loan applicants may apply for one loan per application. Loan applicants may have more than one active application.
Property	This entity represents the property that the applicant intends to purchase.

Which relationship types should you use? To answer, drag the appropriate relationship types to the correct requirements. Each relationship type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Relationship types Answer Area

Relationship types	Requirement	Relationship type
<input type="text" value="1 : N"/>	The email attribute of the Loan Applicant entity must provide a look-up to the contact name and email.	<input type="text"/>
<input type="text" value="N : N"/>	Loan applicants can apply for one type of loan per application. Applicants can have more than one application.	<input type="text"/>
<input type="text" value="N : 1"/>	Loans must be applied for for a single property.	<input type="text"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Text Description automatically generated

Box 1: N:1

You add a lookup column with a many-to-one relationship. Box 2: N:N

Box 3: N:1

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/data-platform/data-platform-entity-lookup>

NEW QUESTION 235

- (Exam Topic 3)

A farm uses a canvas app to manage schedules for planting fields with crop seeds. The farm uses business intelligence to provide recommendations for schedule changes based on weather data.

You must implement a business rule that changes information for several forms in the canvas app based on business intelligence data.

You need to configure the business rule. Which scope should you use?

- A. Table
- B. All Forms
- C. Form specific

Answer: A

NEW QUESTION 236

- (Exam Topic 3)

You are embedding a Power Apps visual in a Power BI dashboard. External customers must authenticate to have access to the dashboard. You need to configure the solution.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Set the Power BI service to authenticate users.
- B. Use a table in the Power BI dashboard.
- C. Publish to Power BI Report Server.
- D. Set the Power BI service to allow anonymous access.
- E. Share the Power Apps visual components with external users.

Answer: AE

Explanation:

Power BI uses Azure Active Directory (AAD) to authenticate users who sign in to the Power BI service, and in turn, uses the Power BI login credentials whenever a user attempts to access resources that require authentication. Users sign in to the Power BI service using the email address used to establish their Power BI account; Power BI uses that login email as the effective username, which is passed to resources whenever a user attempts to connect to data. The effective username is then mapped to a User Principal Name (UPN) and resolved to the associated Windows domain account, against which authentication is applied.

Reference: <https://docs.microsoft.com/en-us/power-bi/enterprise/service-admin-power-bi-security>

NEW QUESTION 238

- (Exam Topic 3)

A company creates a bot by using Power Virtual Agents.

The company requires the bot to transfer callers to an agent if the bot is unable to recognize a customer's request.

You need to configure the bot for the unrecognized information from the customer. Which feature should you use?

- A. Fallback workstream
- B. Fallback topic
- C. Fallback skill
- D. Fallback queue
- E. Fallback entity

Answer: B

Explanation:

A Fallback topic is a type of topic in Power Virtual Agents that is used when the bot is unable to understand the customer's request. When a Fallback topic is triggered, it takes over the conversation and presents the customer with a set of options or a message that allows them to get the help they need. This can include options such as requesting to speak with an agent, providing feedback, or getting more information about the bot's capabilities. Fallback topic can be configured to automatically transfer the customer to an agent.

References:

- > <https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/fallback>
- > <https://docs.microsoft.com/en-us/power-virtual-agents/create-bot/bot-topics>

NEW QUESTION 241

- (Exam Topic 3)

A company uses Power Apps and Power Automate.

There is an issue with the existing flow in the test environment. Development changes are allowed in the test environment.

You need to troubleshoot the issue with the flow.

Which command should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Action

Command

Enable changes to the flow.

Add existing
Remove
Edit
Turn off

Enable changes to the object.

Edit
Publish
Turn off

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application Description automatically generated

NEW QUESTION 245

- (Exam Topic 3)

You are a Dynamics 365 Customer Service help desk administrator.

Cases entered in forms require different types of data to be stored in different types of fields. You need to create forms for each of the following case types:

Case type	Requirement
Case type A	A new case form that includes a timeline
Case type B	A new case form that includes a business process flow
Case type C	A new case form that can display case data on an interactive dashboard
Case type D	A new mobile-friendly case form that requires minimal fields for record creation
Case type E	A new mobile-friendly case form that displays the subject, case title, and status fields from a parent case

Which form types should you create? To answer, drag the appropriate form types to the meet the data entry requirements. Each source may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Form types

- quick create
- main
- quick view
- card

Answer Area

Case type	Form type
Case type A	<input type="checkbox"/> Form type
Case type B	<input type="checkbox"/> Form type
Case type C	<input type="checkbox"/> Form type
Case type D	<input type="checkbox"/> Form type
Case type E	<input type="checkbox"/> Form type

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customer-service/create-design-forms-customer-service-hub>

NEW QUESTION 246

- (Exam Topic 3)

You are designing a Power Virtual Agents chatbot for a store.

You need to teach the chatbot to acknowledge the store's product categories and the variations within specific categories.

You need to create custom entities to provide the chatbot with the knowledge of the product categories. Which features should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Requirement	Feature
Analyze misspellings, grammar variations, and semantic variations.	<input type="checkbox"/> Slot filling <input type="checkbox"/> Synonyms <input type="checkbox"/> Smart matching <input type="checkbox"/> Topics <input type="checkbox"/> Fuzzy matching
Make the bot smarter by expanding the matching logic.	<input type="checkbox"/> Slot filling <input type="checkbox"/> Synonyms <input type="checkbox"/> Topics
Extract a category selected by a user during a conversation into a variable for later use.	<input type="checkbox"/> Slot filling <input type="checkbox"/> Synonyms <input type="checkbox"/> Smart matching <input type="checkbox"/> Topics

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Smart match Synonyms Topic

<https://docs.microsoft.com/en-us/power-virtual-agents/advanced-entities-slot-filling>

NEW QUESTION 249

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You administer the Microsoft 365 and Power Platform environments for Contoso, Ltd. The company has a model-driven app that is used to track customer interactions with employees. The app uses standard table types for customers. A user named Elisabeth Rice signs in to the app by using the following sign in name: Elisabeth.Rice@contoso.com.

After marriage, Elisabeth changes her legal name to Elisabeth Mueller.

You need to update the sign in name for the user without losing any application history.

Solution: Ask the Microsoft 365 administrator to sign in to the admin portal and change the username. Does the solution meet the goal?

- A. Yes
- B. No

Answer: A

NEW QUESTION 252

- (Exam Topic 3)

You are creating a Power Virtual Agents chatbot for a Microsoft Power Platform power apps portal app. The job title of users must be stored automatically when users log in. The job title must always appear in the chatbot.

You need to configure the job title functionality.

Which mechanism should you use?

- A. artificial intelligence
- B. variable
- C. entity
- D. topic

Answer: B

Explanation:

After enabling the Authentication, you will now have access to Two variables, bot.UserDisplayName

bot.UserId

Reference:

<https://powerusers.microsoft.com/t5/Power-Virtual-Agents-Community/Getting-User-Details-To-Use-In-Power>

NEW QUESTION 256

- (Exam Topic 3)

The business team provides the following list of features that they would like you to implement:

- Group by or sort columns in the current view.
- Configure a business rule to show an error message.
- Edit values in calculated fields.
- Edit the Address composite field.
- Use the editable grid on mobile phones.

Which actions can you perform? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Group by or sort columns in the current view.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Configure a business rule to show an error message.	<input type="checkbox"/> Yes <input type="checkbox"/> No
Edit values in calculated fields	<input type="checkbox"/> Yes <input type="checkbox"/> No
Edit the Address composite field.	<input type="checkbox"/> Yes <input type="checkbox"/> No
use the editable grid on mobile phones.	<input type="checkbox"/> Yes <input type="checkbox"/> No

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Group by or sort columns in the current view.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Configure a business rule to show an error message.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Edit values in calculated fields	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
Edit the Address composite field.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
use the editable grid on mobile phones.	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No

NEW QUESTION 261

- (Exam Topic 3)

You have a business process flow (BPF) that interacts with the Account entity. You configure a new version for the BPF and add a new stage at the beginning. You need to identify the impact of the new version on the existing account records. What is the outcome in each scenario? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Scenario	Action
What happens to existing accounts?	<div style="border: 1px solid black; padding: 5px;"> <div style="border-bottom: 1px solid black; padding: 2px 5px;">Existing accounts show the old BPF.</div> <div style="border-bottom: 1px solid black; padding: 2px 5px;">Existing accounts show the new BPF.</div> <div style="padding: 2px 5px;">Existing accounts only show the new stage.</div> </div>
What happens to new accounts?	<div style="border: 1px solid black; padding: 5px;"> <div style="border-bottom: 1px solid black; padding: 2px 5px;">No BPF is linked to a new account.</div> <div style="border-bottom: 1px solid black; padding: 2px 5px;">The new BPF shows only the new stage for a new account.</div> <div style="padding: 2px 5px;">The new BPF is showing in a new account.</div> </div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text Description automatically generated

Box 1: Existing accounts show the new BPF.

When an entity record is being created and if there are multiple BPFs defined on that entity. The system would do the following:

If the ProcessId field is set to Guid.Empty. The system will skip defaulting the BPF on that instance.

If the ProcessId field is set to specific BPF entity reference. The system will default to the specified BPF. If the ProcessId field on the record is not set. The system will default the BPF.

Box 2: No BPF is linked to a new account.

Note: A business process flow definition is represented as a custom entity and an instance of a process is stored as a record within that entity. Each record is associated with a data record (such as an Account, Contact, Lead, or Opportunity) and in case of cross-entity processes, with a data record for each participating entity.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/customize/business-process-fl>

NEW QUESTION 266

- (Exam Topic 3)

You create a canvas app for a sales team. The app has an embedded Power BI tile that shows year-to-date sales. Sales users do not have access to the data source that the tile uses.

Sales team users must be able to see data in the Power BI tile. You must minimize the level of permissions that you grant and minimize administrative overhead. You need to share another Power BI component to make the data visible. What should you share?

- A. The Power BI dataset the tile uses as a data source.
- B. The Power BI workspace that includes the tile.
- C. The Power BI dashboard that includes the tile.

Answer: C

Explanation:

Once shared, the PowerApps app will be accessible by all users who have permissions to access the app. However, in order to make the Power BI content visible to those users, the dashboard where the tile comes from needs to be shared with the user on Power BI. This ensures that Power BI sharing permissions are respected when Power BI content is accessed in an app.

Reference:

<https://powerapps.microsoft.com/en-us/blog/power-bi-tile-in-powerapps/>

NEW QUESTION 271

- (Exam Topic 3)

A company creates a canvas app.

The app requires near real-time data from an accounting system that resides in a customer's data center. You need to implement a solution for the app.

What should you create?

- A. Azure DevOps pipeline
- B. On-premises data gateway
- C. Power Pages
- D. Data integration project

Answer: B

Explanation:

When a company creates a canvas app that requires near real-time data from an accounting system that resides in a customer's data center, one solution that can be implemented is to create an On-premises data gateway.

An On-premises data gateway is a service that allows Power Apps to connect to and access data sources that are located on-premises, such as the accounting system in the customer's data center. The gateway acts as a bridge between the cloud-based Power Apps and the on-premises data sources, enabling real-time data transfer and integration.

References:

- > <https://docs.microsoft.com/en-us/power-platform/admin/gateway-reference>
- > <https://docs.microsoft.com/en-us/power-platform/admin/gateway-onprem>
- > <https://docs.microsoft.com/en-us/power-platform/admin/real-time-data-integration>

NEW QUESTION 275

- (Exam Topic 3)

A company uses a model driven app.

The company needs to automatically update the Status column in real time. You need to configure this feature.

Solution: Create a flow that has an Update a row action. Does the solution meet the goal?

- A. Yes
- B. No

Answer: B

NEW QUESTION 280

- (Exam Topic 3)

A company has a model-driven app.

The app must meet the following requirements:

- Prevent users from saving a record if validation from a custom action fails.
- Query and update a list of records.

You need to configure processes for the app without using code.

Which processes should you use? To answer, drag the appropriate processes to the correct requirements. Each process may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Processes	Answer Area	Requirement	Process
Cloud flow		Prevent users from saving a record.	
Classic workflow		Query and update records.	
Business process flow			

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Processes	Answer Area	Requirement	Process
Cloud flow		Prevent users from saving a record.	Business process flow
Classic workflow		Query and update records.	Cloud flow
Business process flow			

NEW QUESTION 283

- (Exam Topic 3)

You are creating Power BI reports for a company.

A company that has a model-driven app wants to use Power BI reports within the app. You create the reports. You need to ensure that these reports are available within the app.

Which two actions should you perform? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Share the Power BI report to all users.
- B. Add the Power BI report to the Site Map dashboards.
- C. Create a PCF file.
- D. Use the native reports in model-driven apps.
- E. Add the Power BI report to a dashboard in the model-driven app.

Answer: BE

Explanation:

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/model-driven-apps/add-powerbi-visual>

NEW QUESTION 284

- (Exam Topic 3)

The sales manager receives a list of leads from a partner company monthly. The field names that are provided do not match the fields in Dynamics 365. A data map does not exist.

You need to import the leads without changing the data from the partner company. What should you do?

- A. Create a data map in Data Management.

- B. Add a template for Import Data.
- C. Use Import Field Translations.
- D. Create a data map on the first import by using the Import Data wizard.

Answer: D

Explanation:

Reference:
<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/basics/import-accounts-leads>

NEW QUESTION 286

- (Exam Topic 3)

A company plans to implement AI Builder to add intelligence to several business processes. Each business process uses different sources and produces different outputs.

You need to determine which AI Builder model types to use.

Which model types should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Recognition requirement

Model type

Identify a person's age in a paragraph when written using the pattern **twenty years old**.

▼

Entity extraction

Text recognition

Key phrase

Identify items and prices from an invoice.

▼

Form processing

Text recognition

Object detection

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Reference:
<https://docs.microsoft.com/en-us/ai-builder/form-processing-model-overview> <https://docs.microsoft.com/en-us/ai-builder/entity-extraction-overview>

NEW QUESTION 290

- (Exam Topic 3)

You are a Dynamics 365 Customer Service developer. A salesperson creates a chart.

You need to ensure that the chart is available to all users on the team.

Which actions should the salesperson perform? To answer, drag the appropriate actions to the correct users. Each action may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Actions

- Share the chart with the team.
- Assign the chart to each person on the team.
- Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.
- Export the user chart for import as a user chart.
- Export the user chart for import as a system chart.

Answer Area

Step	Action
1	Action
2	Action

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions		Answer Area	
Share the chart with the team.		Step	Action
Assign the chart to each person on the team.		1	Export the user chart for import as a user chart.
Export the user chart to Microsoft Power BI. Import it as a Power BI visualization.		2	Share the chart with the team.
Export the user chart for import as a user chart.			
Export the user chart for import as a system chart.			

NEW QUESTION 292

- (Exam Topic 3)

Your organization does not permit the use of custom code for solutions. You need to create a view that can be viewed by all users in an organization. Where should you create the view?

- A. Microsoft Visual Studio
- B. Maker portal
- C. Advanced Find
- D. System Settings

Answer: B

Explanation:

Reference:

<https://docs.microsoft.com/en-us/powerapps/maker/model-driven-apps/create-edit-views-app-designer>

NEW QUESTION 297

- (Exam Topic 3)

A company's sales staff wants a simplified way to manage their opportunities in Dynamics 365 Sales without adding custom code.

You need to provide a solution for each requirement.

Which solutions should you provide? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Drag and drop opportunities to change the stage.	<ul style="list-style-type: none"> Add a Kanban control. Add a Timeline control. Add an Editable Grid control. Add a Calendar control.
Show each salesperson their opportunities in Calendar and Kanban view.	<ul style="list-style-type: none"> Add both controls to a custom view. Add both controls to the My Opportunities view. Add one control to All Opportunities and a custom view. Add one control to My Opportunities and a custom view.
Show each salesperson the number of open opportunities by stage in a standard view.	<ul style="list-style-type: none"> Use the List view. Use the Timeline control. Use the Kanban control. Use the chart pane on the view.

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Graphical user interface, text, application, email Description automatically generated

Box 1: Add a Kanban control.

The Kanban view allows your sales team to move opportunities from one stage to another by simply dragging them.

Box 2: Add both controls to the My Opportunities view.

> Kanban views help salespeople to manage their opportunities and activities effectively. Add the Kanban control to the Opportunity and Activity entity so salespeople can use the Kanban views. The Kanban control works only on the Opportunity and Activity entities.

> If you use unified interface, you can display any record in a calendar view via the calendar control.

- Go to Settings->Customization->Customize the System
- Open the configuration for the entity that you want to use the calendar control (Opportunities in our example)
- Click the View tab
- Click "Add Control" and select the calendar control.
- Click the dot for every interface from which you want the calendar control to be available.

Box 3: Use a List view

opportunities in Dynamics 365 Sales

Reference:

<https://docs.microsoft.com/en-us/dynamics365-release-plan/2020wave1/dynamics365-sales/work-opportunities-dynamics-365-record-on-a-calendar/>

<https://fivep.com.au/how-to-get-visibility-and-report-on-an-opportunities-active-current-sales-stage-without-cod>

NEW QUESTION 299

- (Exam Topic 3)

A company is implementing Power Apps and Power Automate.

Several components are created within Power Apps, Microsoft Dataverse, and Power Automate. These components must be promoted from the development environment to the user acceptance test environment in a single solution package.

You need to create the solution package for promotion. Where should you create the package?

- A. Office 365 admin center
- B. Azure DevOps
- C. Power Apps designer
- D. Microsoft Power Platform admin center
- E. Azure portal

Answer: D

Explanation:

A solution package is a bundle of components, such as Power Apps, Power Automate, and Microsoft Dataverse, that can be promoted from one environment to another. To create the solution package for promotion in a company that is implementing Power Apps and Power Automate, the package should be created in the Microsoft Power Platform admin center.

In the Power Platform admin center, you can create a solution package that includes the necessary components and export it as a .zip file. This file can then be imported into the desired environment, such as the user acceptance test environment, to promote the components.

References:

- > <https://docs.microsoft.com/en-us/power-platform/admin/solutions/create-solution>
- > <https://docs.microsoft.com/en-us/power-platform/admin/solutions/import-solution>
- > <https://docs.microsoft.com/en-us/power-platform/admin/solutions/export-solution>

NEW QUESTION 302

- (Exam Topic 3)

You manage the Dynamics 365 environment for a company.

You need to ensure that there are no leads for a customer before you create a new opportunity for the customer.

How can you use duplicate detection rules to achieve this goal? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Duplicate detection rule criteria

Value

Base record type

Lead
Account
Opportunity

Base record field

Topic
Account
Originating Lead

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Duplicate detection rule criteria

Base record type

Value

- Lead
- Account
- Opportunity

Base record field

- Topic
- Account
- Originating Lead

NEW QUESTION 307

- (Exam Topic 3)

A user needs to create a Power Apps portal app.

The user is getting a permission denied error when creating the portal app.

You need to configure permissions to create the portal app.

Which three permissions should you configure? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. In the Power Platform admin center, ensure that the user account has read-write access.
- B. In Azure Active Directory, assign the Contributor role to the application at the subscription scope.
- C. In Azure Active Directory, ensure that the user has permission to register an app.
- D. In the Power Platform admin center, change the portal app owner to the user.
- E. In the Power Platform admin center, ensure that the user has the System administrator security role.

Answer: ACE

Explanation:

Reference: <https://docs.microsoft.com/en-us/power-apps/maker/portals/create-common-problems> <https://docs.microsoft.com/en-us/power-apps/maker/portals/create-portal>
<https://docs.microsoft.com/en-us/azure/active-directory/develop/howto-create-service-principal-portal#required>

NEW QUESTION 311

- (Exam Topic 3)

You create a canvas app.

The app requires access to data that is stored in collections. The app must provide the following actions:

- Create a new collection variable.
- Remove table values from a collection. You need to configure functions for the app.

Which functions should you use? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

Answer Area

Action

Create a new collection variable.

Remove table values from a collection.

Function

- Collect
- Set
- Select
- Collect
- AddColumns
- Clear
- Clear
- Reset
- Revert
- DropColumns

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer Area



NEW QUESTION 312

- (Exam Topic 3)

You have a canvas app with an embedded Power BI tile.

You share the canvas app. Users report that they are unable to access the Power BI content. You need to determine why users are unable to access the content. What is the cause of the user's problems?

- A. The Power BI dashboard is not shared.
- B. The Power BI interactions property on the Power BI tiles is set to Off.
- C. The Power BI connection is not shared.
- D. The Power BI Display mode property on the Power BI tiles is set to Disabled

Answer: A

Explanation:

When embedding a Power BI tile in a Canvas app, there are several factors that must be considered in order to ensure that users have access to the content. One of the most important is sharing the Power BI dashboard that the tile is embedded in. If the dashboard is not shared with the users, they will not be able to view the content in the tile.

To share a Power BI dashboard, you must have the "Edit" permission for the dashboard. Once you have this permission, you can share the dashboard with other users by following these steps:

- > Click the "Share" button in the top-right corner of the dashboard.
- > In the "Share" pane that appears, enter the email addresses of the users that you want to share the dashboard with.
- > Select the level of access that you want to grant to the users. You can choose to give them "View" access, which allows them to view the dashboard but not make changes, or "Edit" access, which allows them to view and make changes to the dashboard.
- > Click the "Share" button to share the dashboard with the users. Additionally, there are other factors that could cause user's problems:
- > B. The Power BI interactions property on the Power BI tiles is set to Off. In that case, the user's won't be able to interact with the visuals.
- > C. The Power BI connection is not shared. In that case, the user's won't have the access to the data source
- > D. The Power BI Display mode property on the Power BI tiles is set to Disabled, in that case the user's won't see the tile

It is important to check all of these factors and ensure that they are properly configured in order to ensure that users have access to the content.

References:

- > <https://docs.microsoft.com/en-us/power-bi/service-admin-share-dashboard>
- > <https://docs.microsoft.com/en-us/powerapps/maker/canvas-apps/embed-power-bi>
- > <https://docs.microsoft.com/en-us/power-bi/service-embed-content/embed-in-powerapps>

NEW QUESTION 314

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