

Microsoft

Exam Questions PL-600

Microsoft Power Platform Solution Architect



NEW QUESTION 1

HOTSPOT - (Topic 1)

You need to ensure that the solution meets the data security and compliance requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Scenario	Relationship behavior
A worker transfers to a new client company.	<div><div></div><div>▼</div><div>Assign: Cascade All</div><div>Assign: Cascade None</div><div>Merge: Cascade All</div><div>Rollup View: Cascade All</div></div>
A user deletes a worker's job placement history.	<div><div></div><div>▼</div><div>Delete: Cascade All</div><div>Delete: Remove Link</div><div>Delete: Restrict</div></div>

Answer:

Scenario	Relationship behavior
A worker transfers to a new client company.	<div><div></div><div>▼</div><div>Assign: Cascade All</div><div>Assign: Cascade None</div><div>Merge: Cascade All</div><div>Rollup View: Cascade All</div></div>
A user deletes a worker's job placement history.	<div><div></div><div>▼</div><div>Delete: Cascade All</div><div>Delete: Remove Link</div><div>Delete: Restrict</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Assign: Cascade None
Scenario: Worker still records must be archived after ten years and are then removed from the main system.
Assign: The referenced table record owner is changed. Cascade None: Do nothing.

NEW QUESTION 2

DRAG DROP - (Topic 1)
You need to recommend the appropriate messaging channel solutions for the organization.
What should you recommend? To answer, drag the appropriate messaging options to the correct user types. Each messaging option may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Messaging options	User type	Messaging option
Power Apps portals	Worker support agents	
Dynamics 365 Customer Service	Patients	
Omnichannel for Customer Service dashboard		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Omnichannel for Customer Service dashboard
Scenario: Workers must be able to communicate in near real-time with worker support agents.
The company has a team or worker support agents that respond to inquiries from current and prospective workers. Some of the worker support agents are multilingual.
If you choose to expand your customer service offering to provide chat and channels, the Customer Service workspace seamlessly adjusts to support managing conversations as well.
Note: As an agent with the Customer Service Representative security role, when you open Customer Service workspace, you start on the Customer Service Agent Dashboard unless your administrator has changed the default view. This dashboard shows you your active cases, cases you can work in queues you are assigned to, and your open activities. You can open existing cases and activities or begin working new cases from the queues you are assigned to and create activities.
Box 2: Dynamics 365 Customer Service
Scenario: First Up uses an on-premises system to manage current and historical patient data including medications and medical visits.

NEW QUESTION 3

DRAG DROP - (Topic 1)
You need to recommend methods for assigning security to each group of users.
What should you recommend? To answer, drag the appropriate methods to the correct groups of users. Each method may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.
NOTE: Each correct selection is worth one point.

Methods	Answer Area	
	Group of users	Method
Dataverse Application User	Full-time employees	Method
Power Platform Local Business Owner Team	Automation	Method
Azure Active Directory B2B Guest Access	Corporate governance auditing team	Method
Azure Active Directory Security Group Team		

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Platform Local Business Owner Team

Owner team: An owner team owns records and has security roles assigned to the team. A user's privileges can come from their individual security roles, those of the teams that they're part of or the ones they inherit. A team has full access rights on the records that the team owns. Team members are added manually to the owner team.

Scenario: Employee authentication with the existing system is provided by an on-premises Active Directory instance that is linked to Azure Active Directory.

Box 2: Azure Active Directory Security Group Team

An Azure Active Directory (Azure AD) group team. Similar to owner team, an Azure AD group team can own records and can have security roles assigned to the team.

Note: The administration of app and data access for Microsoft Dataverse has been extended to allow administrators to use their organization's Azure Active Directory (Azure AD) groups to manage access rights for licensed Dataverse users.

Box 3: Azure Active Directory B2B Guest Access

An Azure AD B2B collaboration user is an external user, typically from a partner organization, that you invite to sign into your Azure AD organization using their own credentials. This B2B collaboration user (also generally referred to as a guest user) can then access the apps and resources you want to share with them. A user object is created for the B2B collaboration user in the same directory as your employees. B2B collaboration user objects have limited privileges in your directory by default, and they can be managed like employees, added to groups, and so on.

Scenario: Before First Up signs a contract to place workers at a client company, a member of the audit team visits the company and interviews company management. Audit members use different types of devices including Android and iOS devices. First Up has no plans to require the use of a single type of device.

NEW QUESTION 4

- (Topic 2)

You need to recommend a solution for agents when working with customers to make reservations.

What should you recommend?

- A. task flows
- B. Business Process Flows
- C. workflows
- D. Power Automate

Answer: B

Explanation:

Business process flows provide a guide for people to get work done. They provide a streamlined user experience that leads people through the processes their organization has defined for interactions that need to be advanced to a conclusion of some kind.

Use business process flows to define a set of steps for people to follow to take them to a desired outcome.

With business processes flows available as an entity, you can now use advanced finds, views, charts, and dashboards sourced from business process flow data for a given entity, such as a lead or opportunity.

Scenario:

- ? Agents need a solution to replace paper reservation checklists.
- ? Agents need dashboards to show a current count of all reservations on the entity.
- ? Agents need a way to track reservation issues.
- ? Agents need a visual indicator in the interface to determine the reservation step to provide a seamless customer experience.

NEW QUESTION 5

HOTSPOT - (Topic 2)

You need to recommend a collaboration tool for each group.
Which tool should you use? To answer, select the appropriate tool in the answer area.
NOTE: Each correct selection is worth one point.

Group	Tool
Maintenance supervisors	<div><div></div><div>Microsoft Teams</div><div>Notes</div><div>Power Apps portal</div><div>Posts</div></div>
Aircraft maintenance vendors	<div><div></div><div>Dynamics 365 Workspace</div><div>Notes</div><div>Power Apps portal</div><div>Posts</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Microsoft Teams
Maintenance supervisors must not have access to Dynamics 365 Customer Service. The supervisors must be able to communicate with the contracts team about contracts.
Box 2: Dynamics 365 Workspace
Aircraft maintenance vendors must have only view and upload privileges to their invoices and receipts.
The Expense management mobile workspace lets users capture and upload a receipt, so that they can attach it to an expense report later.

NEW QUESTION 6

- (Topic 3)

You need to resolve the issue reported during testing. What should you do?

- A. Create an image data type within the Inspection Order table.
- B. Create a relationship within the Inspection Order table to the originating inspection order.

C. Create a Quick View form for the inspection order.

Answer: B

Explanation:

Need to store the image in the table.

Scenario: The company uses photos of employees to generate employee badges. Photos are uploaded into Microsoft 365 user profiles.

NEW QUESTION 7

HOTSPOT - (Topic 3)

You need to recommend components to meet the re-inspection requirements.

Which components should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Component
Initiate the creation of re-inspection orders.	<div><div></div><div><div>Dataflow</div><div>Business rule</div><div>Power Automate flow</div></div></div>
Automatically set overall inspection ratings based on the checklist ratings.	<div><div></div><div><div>From event</div><div>Business rule</div><div>Custom action</div><div>Rollup data type</div></div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Power Automate flow

Scenario: Inspection orders must be automatically marked for re-inspection should a machine fail inspection. The new inspection order must be created by using the originating inspection order as a template.

Box 2: Business rule

? By combining conditions and actions, you can do any of the following with business rules:

- ? Set column values
- ? Clear column values
- ? Set column requirement levels
- ? Show or hide columns
- ? Enable or disable columns
- ? Validate data and show error messages
- ? Create business recommendations based on business intelligence.

NEW QUESTION 8

HOTSPOT - (Topic 3)

You need to recommend the appropriate components to meet the inspection requirements.

What should you recommend? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Requirement	Solution
Prevent editing of finalized inspection orders.	<div><div></div><div>Business rule</div><div>Security role</div><div>User permission</div></div>
Prepare documentation for failed inspection steps.	<div><div></div><div>Data flow</div><div>Business rule</div><div>Form property</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Security role
Microsoft Dataverse uses a role-based security model to help secure access to the database.
Scenario:
? You must prevent users from changing inspection order data once an inspection is marked as final.
? Supervisors must be able to modify standard checklists. Other employees must be prevented from modifying checklists.
Box 2: Data flow
Dataflows are a self-service, cloud-based, data preparation technology. Dataflows enable customers to ingest, transform, and load data into Microsoft Dataverse environments, Power BI workspaces, or your organization's Azure Data Lake Storage account.
Scenario: Provide a visual representation of the testing measurement limits for each step. Include an indication of how the measured value compares to measurement limits and whether the measurement is within tolerance. Users must be able to configure the visualizations to display the minimum value and maximum value, and whether the reading is within the tolerance of a single targeted value. It must also be able to be used for maintenance inspections once the machine has been installed.

NEW QUESTION 9
HOTSPOT - (Topic 3)

You need to recommend solutions to meet the integration requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Solution
View, assign, and resolve inspection bottlenecks.	<div><div></div><div>Booking rules</div><div>Schedule board</div><div>Proficiency models</div></div>
Automatically input measurement readings from inspection gauges	<div><div></div><div>Custom connector</div><div>Azure IoT Hub connector</div><div>Azure IoT Central connector</div><div>Microsoft Dataverse connector</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Schedule board
Note: The Dynamics 365 Field Service schedule board provides an overview of resource availability and bookings you can make. When you're looking at the schedule board for the current day, you'll see a blue line that indicates the current time of day. You can also see a picture of all the resources listed on the schedule board. To quickly view contact information for a resource, hover over their name to view the contact card.



Box 2: Azure IoT Central connector
Azure IoT Central makes it easy to connect, monitor, and manage your IoT devices at scale. With the IoT Central V3 connector, you can trigger workflows when a rule has fired, and take actions by executing commands, updating properties, getting telemetry from devices, and more. Use this connector with your Azure IoT Central V3 application. This connector is available in the following products and regions:

Service	Class	Regions
Logic Apps	Standard	All Logic Apps regions except the following: <ul style="list-style-type: none">- Azure Government regions- Azure China regions
Power Automate	Premium	All Power Automate regions except the following: <ul style="list-style-type: none">- US Government (GCC)- US Government (GCC High)- China Cloud operated by 21Vianet
Power Apps	Premium	All Power Apps regions except the following: <ul style="list-style-type: none">- US Government (GCC)- US Government (GCC High)- China Cloud operated by 21Vianet

NEW QUESTION 10

- (Topic 3)
You need to recommend an environment for the inspection solution. Where should you recommend installing the solution?

A. within the Dynamics 365 Field Service environment
B. in a separate Microsoft Dataverse environment in the same instance as the Dynamics 365 Field Service environment
C. in a separate Dataverse environment with Dynamics 365 apps enabled
D. within the default Dynamics 365 Field Service environment

Answer: A

NEW QUESTION 10

- (Topic 4)
A company wants to create a Power Automate flow that posts marketing events to social media. The company must ensure that the postings adhere to regulatory requirements for handling of personally identifiable information (PII) data. The company will not post events to unauthorized social media platforms. You need to ensure that the requirement is met.

Which two actions should you perform? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Configure the relevant connector so that is part of the Non-Business data group category.
B. Create a security role to prevent data export.
C. Configure an Azure Active Directory (AAD) security role for the maker to the environment.
D. Create a Data Loss Protection (DLP) policy.
E. Configure the relevant connector so that it is part of the Blocked data group category.

Answer: DE

Explanation:

DLP policies enforce rules for which connectors can be used together by classifying connectors as either Business or Non-Business. If you put a connector in the

Business group, it can only be used with other connectors from that group in any given app or flow. Sometimes you might want to block the usage of certain connectors altogether by classifying them as Blocked.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/wp-data-loss-prevention>

NEW QUESTION 13

- (Topic 4)

A car dealership has a custom financing table.

You are working with a developer to add a button to a ribbon that displays a hidden section of a form when specific criteria are met.

You need to recommend tools and technologies for the developer

Which two tools or technologies should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

A. Write a business rule.

Write JavaScript code.

B. Use the Ribbon Workbench.

D. Use the form editor.

Answer: BC

Explanation:

Client-side scripting using JavaScript is one of the ways to apply custom business process logic for displaying data on a form in a model-driven app.

You can use a community tool, Ribbon Workbench, to visually edit ribbons using the UI. Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/model-driven-apps/client-scripting>

<https://docs.microsoft.com/en-us/powerapps/developer/model-driven-apps/customize-commands-ribbon>

NEW QUESTION 15

- (Topic 4)

You are designing a Power Platform solution for a company. The company issues each employee a tablet device.

The company wants to simplify the opportunity management processes and automate when possible. The company identifies the following requirements:

? Users must have a visual guide to know which data to enter in each step of the opportunity management process.

? The system must automatically assign the opportunity to a manager for approval once all data is entered.

? The system must notify an assignee each time an opportunity is assigned to them by using push notifications.

? When a user selects a push notification, the associated opportunity must display.

You need to recommend the Power Platform components that will meet their requirements.

Which three Power Platform components should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

A. Business process flows

B. Power Apps mobile apps

C. Power Virtual Agents chatbots

D. Power Automate desktop flows

E. Power Automate cloud flows

Answer: ABE

Explanation:

A: Use business process flows to define a set of steps for people to follow to take them to a desired outcome. These steps provide a visual indicator that tells people where they are in the business process.

B: Push notifications are used in Power Apps mobile to engage app users and help them prioritize key tasks. In Power Apps, you can create notifications for Power Apps mobile by using the Power Apps Notification connector. You can send notifications to any app that you create in Power Apps.

E: Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.

_ Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.

Reference:

<https://docs.microsoft.com/en-us/power-automate/business-process-flows-overview> <https://docs.microsoft.com/en-us/powerapps/mobile/power-apps-mobile-notification>

NEW QUESTION 18

- (Topic 4)

A company has a website that contains a form named Contact Us. Data from completed forms is saved to a shared document. An office administrator periodically reviews the document. The office administrator sends new submissions to another employee who creates contacts or updates existing contacts.

You need to recommend a solution to automate the process.

What should you recommend?

A. Excel Online Connector

B. Dynamics 365 Customer Insights

C. Dynamics 365 Customer Service

D. Dynamics 365 Marketing

Answer: D

Explanation:

Microsoft designed Customer Insights to allow organizations to map, match, merge, and enrich customerbased data from different sources. A classic scenario would be to merge data from customer service software, like Freshdesk, and online sales, such as Shopware, into one source for reporting and further data analysis.

Reference:

<https://msdynamicsworld.com/story/microsoft-dynamics-365-customer-insights-overview>

NEW QUESTION 19

DRAG DROP - (Topic 4)

You are reviewing a list of business requirements submitted by a plumbing company. The company has the following requirements:

? Send articles to technicians to allow technicians to help customers resolve issues.

? Track work progress and inspections at customer sites.

? Schedule technicians for service appointments.

You need to recommend solutions to meet the customer's requirements.

What should you recommend? To answer, drag the appropriate solutions to the correct business requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions

Dynamics 365 Field Service

Dynamics 365 Customer Voice

Dynamics 365 Customer Insights

Answer Area

Business requirement	Solution
Send articles to technicians to allow technicians to help customers resolve issues.	<div>Solution</div>
Track work progress and inspections at customer sites.	<div>Solution</div>
Schedule technicians for service appointments.	<div>Solution</div>

Answer:

Solutions

Dynamics 365 Field Service

Dynamics 365 Customer Voice

Dynamics 365 Customer Insights

Answer Area

Business requirement	Solution
Send articles to technicians to allow technicians to help customers resolve issues.	<div>Dynamics 365 Customer Insights</div>
Track work progress and inspections at customer sites.	<div>Dynamics 365 Field Service</div>
Schedule technicians for service appointments.	<div>Dynamics 365 Field Service</div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Dynamics 365 Customer Insights

Dynamics 365 Customer Insights is a part of Microsoft's customer data platform (CDP) that helps deliver personalized customer experiences. The platform's capabilities provide insights into who your customers are and how they engage with your platform. Unify customer data across multiple sources to get a single view of customers.

Box 2: Dynamics 365 Field Service Dynamics 365 Field Service helps to:

- _ Organize and track resolution of customer issues
- _ Keep customers updated with the status of their service call and when it's resolved

Note: The Dynamics 365 Field Service business application helps organizations deliver onsite service to customer locations. The application combines workflow automation, scheduling algorithms, and mobility to set up mobile workers for success when they're onsite with customers fixing issues.

The Field Service application enables you to: Improve first-time fix rate

Complete more service calls per technician per week

Manage follow-up work and take advantage of upsell and cross sell opportunities Reduce travel time, mileage, and vehicle wear and tear

Organize and track resolution of customer issues Communicate an accurate arrival time to customers

Provide accurate account and equipment history to the field technician

Keep customers updated with the status of their service call and when it's resolved Schedule onsite visits when it's convenient for the customer

Avoid equipment downtime through preventative maintenance

Box 3: Dynamics 365 Field Service

Dynamics 365 Field Service: Schedule onsite visits when it's convenient for the customer.

NEW QUESTION 24

DRAG DROP - (Topic 4)

A company has a call center that manages customer-related issues.

The company has the following customer experience improvement requirements:

- Simulate a human conversation with a customer by providing a chat interface.
- Ensure the initial conversation is passed to a live agent upon escalation. You need to recommend a solution for each requirement.

Which solutions should you recommend? To answer, drag the appropriate solutions to the correct requirements. Each solution may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Solutions

Power Virtual Agents

Dynamics 365 Remote Assist

Dynamics 365 Customer Service

Omnichannel for Customer Service

Answer Area

Requirement	Solution
Provide an automated chat interface.	<div></div>
Pass conversation to a live agent upon escalation.	<div></div>

Answer:

Solutions

Power Virtual Agents

Dynamics 365 Remote Assist

Dynamics 365 Customer Service

Omnichannel for Customer Service

Answer Area

Requirement

Provide an automated chat interface.

Pass conversation to a live agent upon escalation.

Solution

Power Virtual Agents

Omnichannel for Customer Service

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 25

- (Topic 4)

You are designing a Microsoft Power Platform solution for a company that has multiple Microsoft Dataverse environments. You need to prevent specific users from accessing specific environments. What should you do?

- A. Remove all security roles from the users of the specific environments.
- B. Remove the user from the business unit.
- C. Remove the user from all security groups.
- D. Remove the user from all teams.

Answer: A

Explanation:

Microsoft Dataverse uses a role-based security model to help secure access to the database. Security roles can be used to configure environment-wide access to all resources in the environment.

Reference:

<https://docs.microsoft.com/en-us/power-platform/admin/database-security>

NEW QUESTION 29

HOTSPOT - (Topic 4)

You are supporting a recent go-live for a model-driven app that includes mobile offline functionality.

Users report the following issues:

- ? The process of downloading initial metadata for the app takes hours to complete.
- ? Some account views are unavailable when the app is offline.
- ? Changes to users' security privileges are not reflected in the mobile app.
- ? Contact data is not available when the app is offline.

You need to resolve the mobile app performance issues.

What should you review? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Issue	Resolution
The process of downloading initial metadata for the app takes hours to complete.	<div><div></div><div><div>Synchronize the mobile app.</div><div>Remove organization data filters.</div><div>Reduce records included in the profile filter.</div></div></div>
Changes to users' security privileges are not reflected in the mobile app.	<div><div></div><div><div>Synchronize the mobile app.</div><div>Reduce records included in the profile filter.</div><div>Remove reference to tables not included in mobile profile.</div></div></div>
Some account views are unavailable when the app is offline.	<div><div></div><div><div>Synchronize the mobile app.</div><div>Reduce records included in the profile filter.</div><div>Remove reference to tables not included in mobile profile.</div></div></div>
Contact data is not available when the app is offline.	<div><div></div><div><div>Reduce records included in the profile filter.</div><div>Update mobile profile to include contact information.</div><div>Remove reference to tables not included in mobile profile.</div></div></div>

Answer:

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Issue	Resolution
The process of downloading initial metadata for the app takes hours to complete.	<div><div></div><div>Synchronize the mobile app.</div><div>Remove organization data filters.</div><div>Reduce records included in the profile filter.</div></div>
Changes to users' security privileges are not reflected in the mobile app.	<div><div></div><div>Synchronize the mobile app.</div><div>Reduce records included in the profile filter.</div><div>Remove reference to tables not included in mobile profile.</div></div>
Some account views are unavailable when the app is offline.	<div><div></div><div>Synchronize the mobile app.</div><div>Reduce records included in the profile filter.</div><div>Remove reference to tables not included in mobile profile.</div></div>
Contact data is not available when the app is offline.	<div><div></div><div>Reduce records included in the profile filter.</div><div>Update mobile profile to include contact information.</div><div>Remove reference to tables not included in mobile profile.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

NEW QUESTION 32

DRAG DROP - (Topic 4)

You are designing a business strategy for a client who has a Power Platform solution. The client works with critical data where any data loss creates a high risk. You need to document the failover process for the stakeholders. Which four actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions

If the second call is successful, the application continues normally.

The application makes a service call to the datacenter.

The application receives an exception after attempting the service call.

The application automatically tries the call again.

The application redirects calls to an on-premises server.

Answer Area

⬅

➡

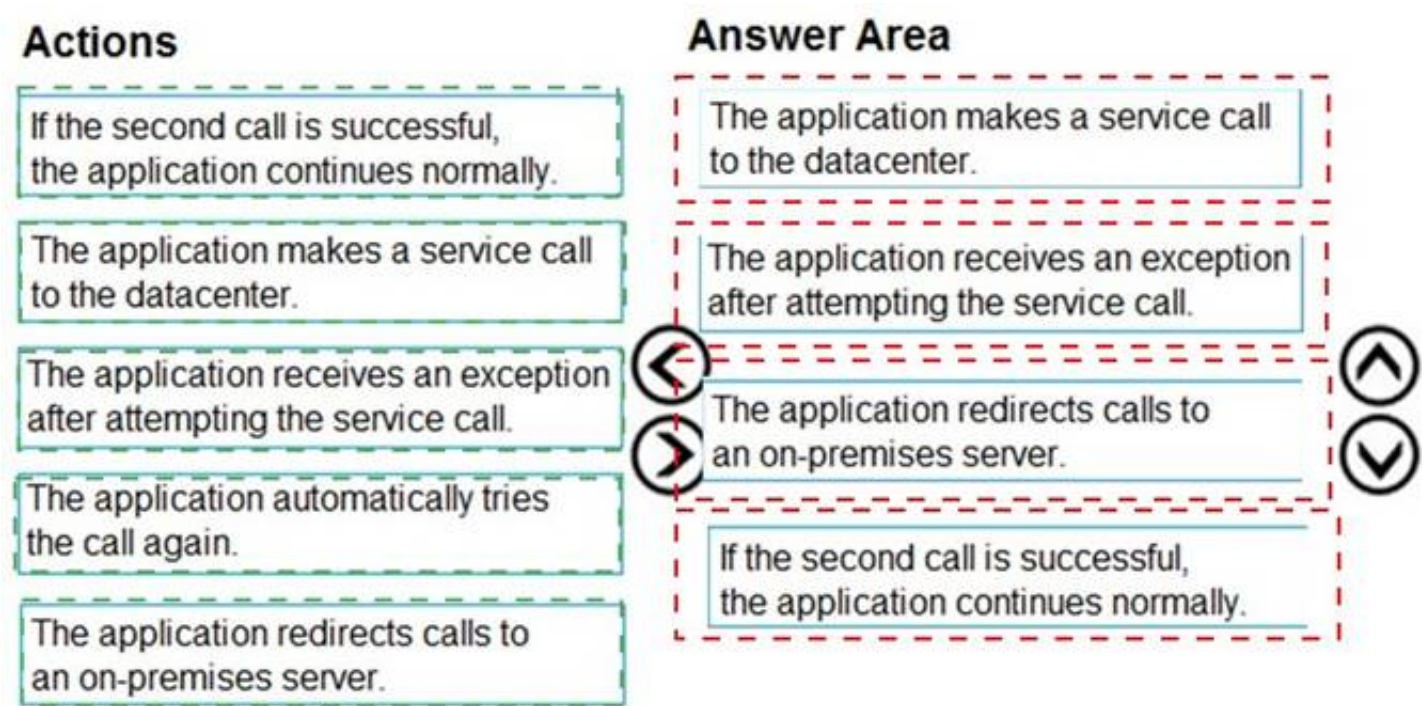
⬆

⬇

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 34

HOTSPOT - (Topic 4)

An animal welfare organization wants to track the movement of wolf packs in a region. Cameras at specific locations capture images when motion is detected within the camera sensor range. Staff upload the images manually to a shared drive and then analyze the images.

The organization wants to automate image capture and analysis. The organization has the following requirements:

- ? Save captured images in an appropriate location.
- ? Analyze saved images by using an image recognition process.
- ? Display data in real-time dashboards.

You need to recommend the correct technology for the requirements.
What should you recommend? To answer, select the appropriate options in the answer area.
NOTE: Each correct selection is worth one point.

Requirement	Technology option
Save captured images in an appropriate location.	<div><div></div><div>Business process flow</div><div>Desktop flow</div><div>Instant cloud flow</div><div>Automated cloud flow</div></div>
Analyze saved images by using an image recognition process.	<div><div></div><div>Instant cloud flow and AI Builder</div><div>Automated cloud flow and AI Builder</div><div>Desktop flow and AI Builder</div></div>
Display data in real-time dashboards.	<div><div></div><div>Dynamics 365 interactive experience dashboard</div><div>Model-driven app dashboard with native graphs</div><div>Model-driven app dashboard with Power BI</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Automated cloud flow.
Create a cloud flow when you want your automation to be triggered either automatically, instantly, or via a schedule.
Automated flows: Create an automation that is triggered by an event such as arrival of an email from a specific person, or a mention of your company in social media.
Box 2: Desktop flow and AI Builder
Desktop flows are used to automate tasks on the Web or the desktop. Using Power Automate Desktop you can automate tasks on the desktop as well as the Web.
Box 3: Model-driven app dashboard with Power BI
The Power BI cloud service works with Microsoft Dataverse apps to provide a self-service analytics solution. Power BI automatically refreshes the app's data displayed.

NEW QUESTION 38

- (Topic 4)

A company sells antique books. The company stores data about book locations in an existing system by using the following database fields: Room, Shelf. The company must import the data from the existing system into a Power Platform solution. Existing data into must be modified to match the design of the new solution. You need to recommend a solution to combine the room and shelf fields into a single column during the import process. Which tool should you recommend?

- A. Power Platform dataflows
- B. Data Import Wizard
- C. import from CSV
- D. Microsoft Excel Online

Answer: B

Explanation:

Dataverse includes a web application tool called Import Data Wizard. You use this tool to import data records from one or more comma-separated values (.csv), XML Spreadsheet 2003 (.xml), or text files.

Use transformation mapping to modify data before importing it. For example, split a full name that is contained in the source file into a first name and a last name to match the target columns for a table.

Note:

? To implement data import, you typically do the following:

? Create a comma-separated values (CSV), XML Spreadsheet 2003 (XMLSS), or text source file.

? Create a data map or use an existing data map.

? Create a comma-separated values (CSV), XML Spreadsheet 2003 (XMLSS), or text source file.

? Create a data map or use an existing data map.

? Associate an import file with a data map.

? Upload the content from a source file to the associated import file.

? Parse the import file.

? Transform the parsed data.

? Upload the transformed data into the target Dataverse server.

Reference:

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/import-data>

<https://docs.microsoft.com/en-us/powerapps/developer/data-platform/add-transformation-mappings-import>

NEW QUESTION 42

- (Topic 4)

You are designing a Microsoft Power Platform solution that uses Microsoft Dataverse.

You need to recommend a way to update currency exchange rates within Microsoft Dataverse.

What are two possible ways to achieve this goal? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Review AppSource for prebuilt solutions.
- B. Create a Power Automate flow that uses a custom connection or HTTP request to an outside source for exchange rates.
- C. Embed an iframe that points to a currency exchange service into a model-driven app.
- D. Use the Power BI connector to establish a link that updates Microsoft Dataverse with the current exchange rate.

Answer: AB

Explanation:

B: We need is a source for exchange rates. There are some published connectors, but you also use a free service called Exchange Rates API, which are based on the European Central Bank, and create a custom connection.

Now that we have our custom connector defined and have a way to request the latest exchange rates, the next step is to create a Power Automate flow that will update all of currencies setup in our Dataverse environment.

Dataverse is a multicurrency system, in which each record can be associated with its own currency. This currency is called the transaction currency. The multicurrency features enable users to perform financial transactions like opportunities, quotes, orders, and invoices in multiple currencies. This feature also provides a currency choice to the end user when a financial transaction occurs.

Reference:

<https://readyxrm.blog/2021/03/10/updating-currency-exchange-rates-in-dataverse/>

NEW QUESTION 45

- (Topic 4)

A company is struggling to gather insights from won and lost opportunities.

Users must be able to access the company's solution from mobile and desktop devices. The solution must meet the following requirements:

? context of other related data.

? Display data to users as charts and tables and provide drill-through capabilities.

You need to recommend a Power Platform tool to help the client visualize the data.

Which two technologies should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. Power BI
- B. Power Automate
- C. Power Virtual Agents
- D. Power Apps

Answer: AD

Explanation:

A: Power BI is a business analytics service by Microsoft. It aims to provide interactive visualizations and business intelligence capabilities with an interface simple enough for end users to create their own reports and dashboards. It is part of the Microsoft Power Platform.

D: Power BI Apps are an easy way for designers to share different types of content at one time. App designers create the dashboards and reports and bundle

them together into an app. The designers then share or publish the app to a location where you, the business user, can access it. Because related dashboards and reports are bundled together, it's easier for you to find and install in both the Power BI service (<https://powerbi.com>) and on your mobile device. After you install an app, you don't have to remember the names of a lot of different dashboards or reports because they're all together in one app, in your browser or on your mobile device.

Reference:

<https://docs.microsoft.com/en-us/power-bi/consumer/end-user-apps>

NEW QUESTION 47

HOTSPOT - (Topic 4)

You are evaluating a solution design. You need to test the following scenarios: Mimic a user using an app.

- Obtain formal approval that an app meets customer-provided criteria.
- Confirmation that an app can manage expected peak loads.

Which test types should you use? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

Answer Area

Scenario	Test type
Mimic a user using an app.	<div>Acceptance testing</div> <div>UI testing</div> <div>Acceptance testing</div> <div>Performance testing</div> <div>Load testing</div>
Obtain formal approval that an app meets customer-provided criteria.	<div>Acceptance testing</div> <div>Migration testing</div> <div>Acceptance testing</div> <div>Performance testing</div> <div>UI testing</div>
Confirmation that an app can manage expected peak loads.	<div>Performance testing</div> <div>Unit testing</div> <div>Acceptance testing</div> <div>Performance testing</div> <div>Integration testing</div>

Answer:

Answer Area

Scenario	Test type
Mimic a user using an app.	<div>Acceptance testing</div> <div>UI testing</div> <div>Acceptance testing</div> <div>Performance testing</div> <div>Load testing</div>
Obtain formal approval that an app meets customer-provided criteria.	<div>Acceptance testing</div> <div>Migration testing</div> <div>Acceptance testing</div> <div>Performance testing</div> <div>UI testing</div>
Confirmation that an app can manage expected peak loads.	<div>Performance testing</div> <div>Unit testing</div> <div>Acceptance testing</div> <div>Performance testing</div> <div>Integration testing</div>

- A. Mastered
B. Not Mastered

Answer: A

NEW QUESTION 50

DRAG DROP - (Topic 4)

You are performing a requirements analysis for a customer. The customer provides the following requirements:

- ? Power Platform storage capacity must remain under 100 percent.
- ? Customer service representatives must be sent an email when they are assigned a case.
- ? Help desk technicians must be shown an error message when they try to delete a task row.
- ? The plug-in pass rate must remain over 99 percent for the production environment.

You need determine if the requirements are functional or non-functional.

Which requirement type should you use? To answer, drag the appropriate requirement types to the correct requirements. Each requirement type may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Requirement types	Requirement	Requirement type
	Power Platform storage capacity must remain under 100 percent.	<input type="text"/>
<input type="text" value="Functional"/>	Customer Service representatives must be sent an email when they are assigned a case.	<input type="text"/>
<input type="text" value="Non-functional"/>	Help desk technicians must be shown an error message when they try to delete a task row.	<input type="text"/>
	The plug-in pass rate must remain over 99 percent for the production environment.	<input type="text"/>

- A. Mastered
B. Not Mastered

Answer: A

Explanation:

Box 1: Non-functional

Non-functional requirements commonly describe non-behavior aspects of the solution such as performance requirements.

Box 2: Functional

Functional requirements describe what the solution needs to do or its behaviors. Box 3: Functional

Box 4: Non-functional

Examples of common non-functional requirement types include:

- ? Availability
- ? Compliance/regulatory
- ? Data retention/residency
- ? Performance (response time, and so on)
- ? Privacy
- ? Recovery time
- ? Security
- ? Scalability

NEW QUESTION 55

- (Topic 4)

You are assessing the capabilities of a project for a customer in the education sector. The solution must meet the following requirements

- include curriculum and student management capabilities.
- Conform to on-going Microsoft platform upgrades.
- Minimize custom coding and configuration

You need to recommend a solution. What should you recommend?

- A. Power Apps portal
B. Microsoft Power Platform admin center
C. Microsoft 365 admin center
D. AppSource

Answer: A

NEW QUESTION 60

- (Topic 4)

You are designing a model-driven app that allows a company to manage sales opportunities.

The company has a complex security model that includes the following requirements:

- ? The vice president of sales must be able to see opportunities for sales managers and sales representatives.
- ? Sales managers must be able to see opportunities for all sales representatives.
- ? Sales representatives must only see opportunities that they own.

You need to recommend security tools for controlling user access.

Which two tools should you recommend? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Account hierarchy
B. Field security profile
C. Position hierarchy
D. Security roles

Answer: CD

Explanation:

With the position hierarchy security, a user at a higher position has access to the records owned by a lower position user or by the team that a user is a member of, and to the records that are directly shared to the user or the team that a user is a member of.

The hierarchy security model is an extension to the earlier security models that use business units, security roles, sharing, and teams. It can be used in conjunction with all other existing security models.

Reference:

<https://docs.microsoft.com/en-us/dynamics365/customerengagement/on-premises/developer/security-dev/>

hierarchical-security-control-access-entities

NEW QUESTION 63

HOTSPOT - (Topic 4)

You need to design a Power Platform solution that meets the following requirements:

? Capture data from a row during deletion to be used in an automated process.

? Use AI to process forms and automate data entry from paper-based forms.

Which requirements can be met by using out-of-the box Power Platform components?

Instructions: For each of the following statements, select Yes if the statement is true. Otherwise, select No.

NOTE: Each correct selection is worth one point.

	Yes	No
Capture data from a row during deletion to be used in an automated process.	<input type="radio"/>	<input type="radio"/>
Use AI to process forms and automate data entry from paper-based forms.	<input type="radio"/>	<input type="radio"/>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Yes

This can be done with Dataverse flows: The When a row is added, modified or deleted trigger runs a flow whenever a row of a selected table and scope changes or is created.

Box 2: Yes

AI Builder is a Microsoft Power Platform capability that provides AI models that are designed to optimize your business processes. AI Builder enables your business to use AI to automate processes and glean insights from your data in Power Apps and Power Automate.

NEW QUESTION 67

- (Topic 4)

You are designing a Microsoft Power Platform solution.

You need to identify the non- functional requirements for the organization.

Which three non-functional requirements should you identify? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

- A. usability of business process flows
- B. customer maintenance procedures
- C. business rules to identify top customers
- D. solution regulatory compliance
- E. time-to-load forms

Answer: BDE

Explanation:

Non-functional requirements capture the elements that users might not directly care about but are important to support the proposed architecture and operational viability of the solution. Non-functional requirements often influence user adoption and perceived satisfaction with the solution.

Examples of common non-functional requirement types include:

? Availability

? Compliance/regulatory

? Data retention/residency

? Performance (response time, and so on)

? Privacy

? Recovery time

? Security

? Scalability

Reference:

<https://docs.microsoft.com/en-us/learn/modules/work-with-requirements/4-non-functional- requirements>

NEW QUESTION 71

- (Topic 4)

You are designing an integration between an Azure SQL database and a model-driven app-You have the following requirements:

- Audit updates to the data.
- Assign security role access to tables at the user level.
- Assign security role access to tables at the organization level.
- Enable change tracking.
- Add and update data.

You need to implement virtual tables.

Which two requirements can you meet by using virtual tables? Each correct answer presents a complete solution.

NOTE Each correct selection is worth one point.

- A. Enable change tracking.
- B. Assign security role access to tables at the user level.
- C. Add and update data.
- D. Assign security role access to tables at the organization level.
- E. Audit updates to the data.

Answer: BD

NEW QUESTION 73

HOTSPOT - (Topic 4)

A company plans to create a Power Platform solution that integrates with Dynamics 365 Sales.

The solution must meet the following requirements:

? Connect directly with a Microsoft Azure SQL database as an external data source at run time where specific data is available in the Dynamics 365 Sales solution without the need for data replication.

? An external system needs to send data to the company's Dynamics 365 Sales solution.

You need to recommend the most suitable solution to integrate Dynamics 365 Sales with both systems.

What should you recommend? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Integration requirement	Solutions
Have read-only visibility of data from an external Azure SQL database.	<div><div></div><div>Use virtual tables.</div><div>Use a custom plug-in.</div><div>Use Dynamics 365 Web API.</div><div>Use a web resource to display data.</div></div>
External system sends data to Dynamics 365 Sales.	<div><div></div><div>Use a custom plug-in.</div><div>Use Dynamics 365 Web API.</div><div>Use a web resource to display data.</div></div>

Answer:

Integration requirement	Solutions
Have read-only visibility of data from an external Azure SQL database.	<div><div></div><div>Use virtual tables.</div><div>Use a custom plug-in.</div><div>Use Dynamics 365 Web API.</div><div>Use a web resource to display data.</div></div>
External system sends data to Dynamics 365 Sales.	<div><div></div><div>Use a custom plug-in.</div><div>Use Dynamics 365 Web API.</div><div>Use a web resource to display data.</div></div>

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: Use Virtual tables

A virtual entity is a custom entity in Dynamics 365 Customer Engagement (on-premises) that has fields containing data from an external data source. Virtual entities appear in your app to users as regular entity records, but contain data that is sourced from an external database, such as an Azure SQL Database. Records based on virtual entities are available in all clients including custom clients developed using the Dynamics 365 Customer Engagement Web Services.

Box 2: Use Dynamics 365 Web API.

Dynamics 365 Web Services API: Many times, straight database-to-database integrations aren't a possibility. In these cases, the development of a solution may depend on utilization of the Dynamics 365 Customer Engagement web services API (Application Programming Interface).

NEW QUESTION 75

- (Topic 4)

You are implementing a solution that includes applications which perform high-volume Microsoft Dataverse operations.

The applications must not experience a loss of functionality or loss of performance due to service protection API limits.

You need to evaluate metrics for the service protection API limits.

Which three metrics should you evaluate? Each correct answer part of the solution. NOTE Each correct selection is worth one point.

- A. Number of concurrent connections per user account.
- B. Number of API requests per web server.
- C. Amount of API calls made within plug-in code.
- D. Amount of execution time that can be used for each connection.
- E. Number of API requests per connection.

Answer: ADE

NEW QUESTION 77

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