

## MS-721 Dumps

### Collaboration Communications Systems Engineer

<https://www.certleader.com/MS-721-dumps.html>



### NEW QUESTION 1

- (Exam Topic 2)

You need to recommend network design changes that must be implemented before the Skype for Business Server to Microsoft Teams migration.

What should you recommend for the Vancouver facility users and the remote sale team users? To answer, drag the appropriate recommendation to the correct users. Each recommendation may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content

NOTE: Each correct selection is worth one point.

#### Recommendations

Decrease the NAT pool size.
Implement VPN split tunneling.
Deploy a local internet connection.
Implement a web proxy server for media traffic.
Force TCP instead of UDP for the media traffic of Teams.

#### Answer Area

Vancouver facility users:	<input type="text"/>
Remote users:	<input type="text"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

#### Explanation:

A white rectangular object with blue dots and black text Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/set-cscallinglineidentity?view=skype-ps>

### NEW QUESTION 2

- (Exam Topic 2)

Once Direct Routing is deployed, you need to prepare the environment to support a reams SBA in the Vancouver facility. The solution must meet the technical requirements.

Which three actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Register an application in Azure Active Directory (Azure AD).
- B. Run the New-CsTeMsSurvivableBranchAppliance Cmdlet.
- C. Enroll the SBA server in Microsoft Intune.
- D. Configure the S8C for media bypass.
- E. Configure the SBC for call forking.
- F. Enable ForwardPAI on the online voice gateway.

**Answer:** ABD

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

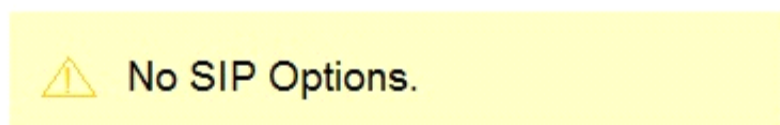
### NEW QUESTION 3

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



The Session Border Controller exists in our database (your administrator created it using the command New-CSOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

- A. The firewall blocks outbound traffic on port 443 to Microsoft Teams.
- B. The firewall blocks traffic to the signaling port on the SBC.
- C. TLS 1.2 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

**Answer:** B

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

### NEW QUESTION 4

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains a user named User1.

A company policy states that all users must have voicemail configured so that callers can record a message or be transferred to reception.

You need to verify the voicemail configuration of User1 to ensure that it meets the requirements of the company policy.

How should you complete the command? To answer select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

#### Answer Area

<div><div></div><div>Get-CsOnlineUser</div><div>Get-CsOnlineVoicemailPolicy</div><div>Get-CsOnlineVoicemailUserSettings</div><div>Get-CsUserCallingSettings</div></div>	-identity luser1@contoso.com   Select displayname,	<div><div></div><div>ForwardingTarget</div><div>ForwardingTargetType</div><div>TransferTarget</div><div>UnansweredTarget</div></div>
---	--	--

A. Mastered

B. Not Mastered

**Answer: A**

#### Explanation:

Box 1: Get-CsUserCallingSettings

The Get-CsUserCallingSettings cmdlet will show the call forwarding, simultaneous ringing, call group and delegation settings for a user.

This cmdlet shows the call forwarding, simultaneous ringing, call group and delegation settings for a user. It will also show any call groups the user is a member of and if someone else has added the user as a delegate.

Box 2: ForwardingTarget Example.

This example shows that user2@contoso.com has simultaneous ringing set (IsForwardingEnabled and ForwardingType) to user3@contoso.com

(ForwardingTarget and ForwardingTargetType) and if the call has not been answered (IsUnansweredEnabled) within 20 seconds (UnansweredDelay) the call is routed to voicemail (UnansweredTargetType).

Get-CsUserCallingSettings -Identity user2@contoso.com SipUri : sip:user2@contoso.com

IsForwardingEnabled : True ForwardingType : Simultaneous ForwardingTarget : sip:user3@contoso.com ForwardingTargetType : SingleTarget

IsUnansweredEnabled : True UnansweredTarget : UnansweredTargetType : Voicemail UnansweredDelay : 00:00:20

Delegates : Delegators :

CallGroupOrder : InOrder CallGroupTargets : {} GroupMembershipDetails : GroupNotificationOverride : Incorrect:

\* Not Get-CSOnlineVoicemailPolicy.

Use the Get-CsOnlineVoicemailPolicy cmdlet to get a list of all pre-configured policy instances related to Cloud Voicemail service.

This cmdlet retrieves information about one or more voicemail policies that have been configured for use in your organization. Voicemail policies are used by the organization to manage Voicemail-related features such as transcription.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/teams/get-csusercallingsettings>

#### NEW QUESTION 5

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment and a Survivable Branch Appliance (SBA) at a site. You add a new Teams user.

You need to ensure that the user at the site can place and receive PSTN calls in the event of an internet outage. What should you do?

A. Add the user as a member of a call queue.

B. Modify the online voice routing policy.

C. Run the Granc-CsTeamsSurvivableBranchAppliancePolicy cmdlet.

D. Run the Granc-CsTenancDialPlan cmdlet.

**Answer: C**

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

#### NEW QUESTION 6

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.

Solution: You configure the call queue to use a team and a channel. Does this meet the goal?

A. Yes

B. No

**Answer: A**

#### Explanation:

Reference:

<https://regroove.ca/stellark/2021/09/15/redirect-teams-auto-attendant-voicemail-to-a-channel-updated-method/>

#### NEW QUESTION 7

- (Exam Topic 3)

You are enabling users for Direct Routing. You already assigned licenses to the users. You need to complete the user setup. Which two cmdlets should you run? Each correct answer presents part of the solution.  
NOTE: Each correct selection is worth one point.

- A. Set-CsOnlineVoiceUser
- B. Grant-CsOnlineVoiceRoutinePolicy
- C. Set-CsUser
- D. Grant-CsVoicePolicy
- E. Set-CsUserPstnSettings

**Answer:** BC

#### NEW QUESTION 8

- (Exam Topic 3)

Your company has offices in London and Vancouver

The company has a Teams Phone deployment that uses Calling Plans. The London office contains a user named User1.

User1 moves from the London office to the Vancouver office.

You need to update the phone number and emergency location of User1 to match the new office. What should you do first?

- A. Run New-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
- B. Modify the current Usage location for User1.
- C. Run Grant-CsTeamsEmergencyCallingPolicy -Identity Vancouver.
- D. Add a new emergency location for User1.

**Answer:** D

#### Explanation:

Assign an emergency location

You can assign emergency locations for your organization in the Microsoft Teams admin center or by using PowerShell.

To assign an emergency location, be sure the location, users, and phone numbers are all in the same country. Using the Microsoft Teams admin center

- In the left navigation of the Microsoft Teams admin center, click Locations > Emergency addresses.
- Click Add.
- Enter a name and description for the location.
- Select the country or region, and then enter the address.
- If the address isn't found and you want to manually edit the address, turn on Edit the address manually.
- Click Save.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/add-change-remove-emergency-location-organization>

#### NEW QUESTION 9

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers.

Solution: From the Microsoft Teams admin center, you place a new order for service numbers. Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/getting-service-phone-numbers>

#### NEW QUESTION 10

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to configure voice routing for Direct Routing. The solution must only allow calling within the United States and Canada for a user named user1

@contosoxom.

Which four actions should you perform in sequence to minimize user call disruption? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

NOTE: More than one order of answer choices is correct. You will receive credit for any of the correct orders you select.

Actions	Answer Area
Create a voice route that has a dialed number pattern of <code>^+1(\d{10})\$</code> .	
Create a dial plan.	
Assign a dial plan to user1.	
In the global dial plan, create a normalization rule that has a pattern of <code>^+1(\d{10})\$</code> .	
Assign a voice routing policy to user1.	
Create a voice routing policy.	
Add a PSTN usage record named Record1.	

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Actions	Answer Area
Create a voice route that has a dialed number pattern of <code>^+1(\d{10})\$</code> .	
Create a dial plan.	
Assign a dial plan to user1.	
In the global dial plan, create a normalization rule that has a pattern of <code>^+1(\d{10})\$</code> .	
Assign a voice routing policy to user1.	
Create a voice routing policy.	
Add a PSTN usage record named Record1.	

#### NEW QUESTION 10

- (Exam Topic 3)

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones. The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

#### NEW QUESTION 13

- (Exam Topic 3)

You have Microsoft Teams Phone handsets.

You need to receive an alert when a handset of an executive goes offline. What should you do in the Microsoft Team admin center?

- A. Create a Teams app setup policy and assign the policy to all executives.
- B. Create a configuration profile for IP phones.
- C. Register the handsets by using remote provisioning.
- D. Modify the device state rule.

Answer: D

Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/alerts/device-health-status>

#### NEW QUESTION 15

- (Exam Topic 3)

You are deploying Microsoft Skype for Business 3PIP phones to remote sites for use with Microsoft Teams. You need to sign each 3PIP phone in to Teams. What are two possible ways to achieve the goal? Each correct answer presents a complete solution. NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center, remotely provision a new device.
- B. From the device, instruct a local user to sign in from a computer that connects to the device by using a USB cable.
- C. From the device, instruct a local user to sign in by using the device itself.
- D. From the device, instruct a local user to use the direct inward dial (DID) number and PIN of the assigned account.
- E. From the device, instruct a local user to sign in from the web.

**Answer:** CE

#### NEW QUESTION 20

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing.

You plan to use Microsoft Power BI to analyze Call Quality Dashboard (CQD) data for the deployment. You download the Power BI query templates for CQD from the Microsoft Download Center.

You need to use Power BI Desktop to review reports about PSTN calls that go through Direct Routing. What should you do first?

- A. From Microsoft Call Quality Dashboard download the current Tenant Data Upload file
- B. Publish the template to the Power BI service.
- C. Install the Power BI Connector for CQD.
- D. Install the Microsoft Power Platform connector.

**Answer:** C

#### Explanation:

Before you can use these PBIT files, you'll need to Install the Power BI Connector for Microsoft CQD using the MicrosoftCallQuality.pqx file included in the download.

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-power-bi-query-templates>

#### NEW QUESTION 25

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying a new remote site.

You have a Session Border Controller (SBC) that has an E1/T1 Primary Rate Interface (PRI) deployed to the remote site.

You plan to deploy a Survivable Branch Appliance (SBA) to ensure PSTN connectivity. Which type of endpoints is supported by the SBA?

- A. call queues in Microsoft Teams
- B. audio conferencing in Microsoft Teams
- C. Microsoft Teams panels
- D. Microsoft Teams Windows desktops

**Answer:** D

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-survivable-branch-appliance>

#### NEW QUESTION 26

- (Exam Topic 3)

You need to implement Local Media Optimization.

- A. 132.245.0.0/16 and 40.104.0.0/15
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4.4.2.2/32
- D. 52.112.0.0/14 and 52.120.0.0/14

**Answer:** D

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-plan>

#### NEW QUESTION 28

- (Exam Topic 3)

In the Microsoft Call Quality Dashboard, you discover an increasing trend of poor-quality calls. You need to implement a solution to identify problematic sites.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Run the CQD User Feedback (Rate My Call) Report.
- B. Create a building data file.
- C. Upload a file to the Tenant Data Upload page.
- D. Upload a file to the Reporting Labels page.
- E. Create an endpoint data file.
- F. Install the Power BI connector for Call Quality Dashboard (CQD).

**Answer:** BC

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

#### NEW QUESTION 29

- (Exam Topic 3)

Your company has an on-premises deployment of Microsoft Skype for Business Server 2015 with CU8 that is configured for hybrid connectivity.

You are migrating to Microsoft Teams Phone. A Direct Routing trunk is used for PSTN connectivity. The company requires that phone number assortments be performed in Active Directory.

You plan to create a call queue that will service users both on-premises and in the cloud.

You need to create and assign a resource account for the call queue. The call queue must be able to teach users regardless of which platform they are on.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

**Actions**

From Microsoft Teams PowerShell, run the `set-CsOnlineApplicationInstance` cmdlet and assign a phone number to the resource account.

From the Skype for Business Server Management Shell, run the `New-CsHybridApplicationEndpoint` cmdlet and specify the `-LineURI` parameter.

From Org-wide settings in the Microsoft Teams admin center, select **Resource accounts**, and then select **Add**.

From the Microsoft 365 admin center, assign a Microsoft 365 Domestic Calling Plan license to the account.

From the Microsoft 365 admin center, assign a Microsoft 365 Phone System - Virtual User

Assign the resource account to the call queue during the call queue setup.

**Answer Area**

- A. Mastered
- B. Not Mastered

**Answer: A**

**Explanation:**

**Actions**

From Microsoft Teams PowerShell, run the `set-CsOnlineApplicationInstance` cmdlet and assign a phone number to the resource account.

From the Skype for Business Server Management Shell, run the `New-CsHybridApplicationEndpoint` cmdlet and specify the `-LineURI` parameter.

From Org-wide settings in the Microsoft Teams admin center, select **Resource accounts**, and then select **Add**.

From the Microsoft 365 admin center, assign a Microsoft 365 Domestic Calling Plan license to the account.

From the Microsoft 365 admin center, assign a Microsoft 365 Phone System - Virtual User

Assign the resource account to the call queue during the call queue setup.

**Answer Area**

From the Skype for Business Server Management Shell, run the `New-CsHybridApplicationEndpoint` cmdlet and specify the `-LineURI` parameter.

Assign the resource account to the call queue during the call queue setup.

From Org-wide settings in the Microsoft Teams admin center, select **Resource accounts**, and then select **Add**.

### NEW QUESTION 33

- (Exam Topic 3)

You are deploying Microsoft Teams Phone.

You have offices in the United States, the United Kingdom, Brazil, India, and China. You will use Direct Routing for all the locations.

You need to create a network topology for roaming bandwidth policies.

Which two actions should you perform? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Add the Teams client public IP addresses to the Trusted IPs list.
- B. Create a network site.
- C. From the Microsoft 365 admin center, assign a usage location.
- D. Set Preferred country or region for media traffic for the Session Border Controller (SBC).
- E. Implement dynamic emergency calling with Presence Information Data Format Location Object (PIDF-LO).

**Answer: ABE**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

### NEW QUESTION 37

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. You create a new Teams user named User1.

You need to enable User1 as an agent in a call queue. What should you do first?

- A. Assign a dial plan to User1.
- B. Assign a phone number to User1.
- C. Enable hosted voicemail for User1.
- D. Enable Enterprise Voice for User1.

**Answer: D**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

### NEW QUESTION 41

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You deploy a new network site.

You discover that the new site is not listed in location-based reports. Other sites appear in the reports. You need to ensure that all the sites appear in the reports. What should you do?

- A. From Network planner in the Microsoft Teams admin center, modify an existing network plan.
- B. From Network planner in the Microsoft Teams admin center, add a new persona.
- C. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains the new network site only.
- D. From the Microsoft Call Quality Dashboard, select Tenant Data Upload and upload a CSV file that contains all the network sites.
- E. From Network planner in the Microsoft Teams admin center, add a new network plan.

**Answer:** D

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/cqd-upload-tenant-building-data>

**NEW QUESTION 46**

- (Exam Topic 3)

```
PS C:\> get csonlineuser -Identity user1@litwareinc.com

DisplayName           : User One
EnterpriseVoiceEnabled : True
RegistrarPool         : sippoolme1au103.infra.lync.com
OnPremLineURIManuallySet : False
OnPremLineURI         :
LineURI               : +61370105555
OnlineVoiceRoutingPolicy : VIC-All
DialPlan              : AU
TenantDialPlan         : Australia-VIC
MCOValidationErrors   : {}
VoicePolicy            :
InterpretedUserType    : HybridOnlineTeamsOnlyUser
UserProvisionType      :
TeamsUpgradeEffectiveMode : TeamsOnly
```

You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBC). A user named User1 is configured as shown in the following exhibit.

User1 reports that when an external caller attempts to call the phone number of User1, the external caller receives an error message.

User1 can make outbound calls, but no caller ID appears.

Which two commands should you run to resolve the issues? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A) 

```
Remove-CsPhoneNumberAssignment -Identity user1@litwareinc.com -PhoneNumber +61370105555 -PhoneNumberType CallingPlan
```
- B) 

```
Set-CsPhoneNumberAssignment -Identity user1@litwareinc.com -PhoneNumber +61370105555 -PhoneNumberType DirectRouting
```
- C) 

```
Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"
```
- D) 

```
Set-CsUser user1@litwareinc.com -EnterpriseVoiceEnabled $false
```
- E) 

```
Grant-CsOnlineVoiceRoutingPolicy -Identity user1@litwareinc.com -PolicyName $null
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D
- E. Option E

**Answer:** CD

**NEW QUESTION 51**

- (Exam Topic 3)

You have a Teams Phone deployment that uses Direct Routing and a legacy PBX.

You need to leverage the a PBX during outbound calls from scheduled Teams meeting. What should you create?

- A. an Audio Conferencing policy
- B. an Audio Conferencing routing policy
- C. a meeting broadcast policy

**Answer:** B

**Explanation:**

Enable the routing of Teams meeting dial-out calls through Direct Routing

Teams meeting dial-out calls are initiated from within a meeting in your organization to PSTN numbers, including call-me-at calls and calls to bring new participants to a meeting.

To enable Teams meeting dial-out routing through Direct Routing to on-network users, you need to create and assign an Audio Conferencing routing policy called "OnlineAudioConferencingRoutingPolicy".

Note:

Direct Routing lets you connect a supported, customer-provided Session Border Controller (SBC) to Phone System. With this capability, you can configure on-premises Public Switched Telephone Network (PSTN) connectivity with Microsoft Teams client, as shown in the following diagram:



Reference:

<https://learn.microsoft.com/en-us/microsoftteams/audio-conferencing-on-network> <https://learn.microsoft.com/en-us/microsoftteams/direct-routing-plan>

### NEW QUESTION 52

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsMeetingPolicy and set the -IPVideoMode parameter to DISABLED.

Does this meet the goal?

- A. Yes
- B. No

Answer: B

#### Explanation:

Instead run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPVideo parameter to \$False.

Note: The New-CsTeamsNetworkRoamingPolicy cmdlet allows IT Admins to create policies for Network Roaming and Bandwidth Control experiences in Microsoft Teams.

The TeamsNetworkRoamingPolicy cmdlets enable administrators to provide specific settings from the TeamsMeetingPolicy to be rendered dynamically based upon the location of the Teams client. The TeamsNetworkRoamingPolicy cannot be granted to a user but instead can be assigned to a network site. The settings from the TeamsMeetingPolicy included are AllowIPVideo and MediaBitRateKb. When a Teams client is connected to a network site where a CsTeamRoamingPolicy is assigned, these two settings from the TeamsRoamingPolicy will be used instead of the settings from the TeamsMeetingPolicy.

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csteamsnetworkroamingpolicy>

### NEW QUESTION 54

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. The 613 7010 5XXX phone number range is allocated to the Session Border Controller (SBQ. A user named User1 is configured as shown in the following exhibit.

```

PS C:\> get-csonlineuser -Identity user1@litwareinc.com

DisplayName           : User One
EnterpriseVoiceEnabled : True
RegistrarPool         : sipoolme1au103.infra.lync.com
OnPremLineURIManuallySet : False
OnPremLineURI         :
LineURI               : +61370105555
OnlineVoiceRoutingPolicy : VIC-All
DialPlan              : AU
TenantDialPlan        : Australia-VIC
MCOValidationErrors   : {}
VoicePolicy           :
InterpretedUserType    : HybridOnlineTeamsOnlyuser
UserProvisionType      :
TeamsUpgradeEffectiveMode : TeamsOnly
  
```

User1 reports that when an external caller attempts to call the phone number or User1, the external caller receives an error message.

User 1 can make outbound calls, but no caller to appears.

Which two commands should you run to resolve the issues? Each correct answer presents part or the solution. NOTE: Each correct selection is worth one point.

- A) Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber "+61370105555"
- B) Set-CsOnlineVoiceUser user1@litwareinc.com -TelephoneNumber \$null
- C) Set-CsUser user1@litwareinc.com -OnPremLineURI "tel: +61370105555"

- D) Set-CsUser user1@litwareinc.com -EnterpriseVoiceEnabled \$false  
E) Grant-CsOnlineVoiceRoutingPolicy -Identity user1@litwareinc.com -PolicyName \$null

- A. Option A  
B. Option B  
C. Option C  
D. Option D  
E. Option E

**Answer:** AD

**Explanation:**

Reference:  
<https://docs.microsoft.com/en-us/powershell/module/skype/set-csonlinevoiceuser?view=skype-ps>

**NEW QUESTION 59**

- (Exam Topic 3)  
Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.  
After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.  
You need to create a new call queue to route calls to support agents. The support agents must be able to see their call queue history and the shared transcribed voicemail. The solution must minimize administrative effort.  
Solution: You set the routing method for the call queue to Attendant routing. Does this meet the goal?

- A. Yes  
B. No

**Answer:** B

**Explanation:**

Reference:  
<https://www.orbid365.be/shared-voicemail-arrives-in-teams/>

**NEW QUESTION 61**

- (Exam Topic 3)  
You need to provide Microsoft Teams users with the ability to perform PSTN calling through a Session Border Controller (SBC). Which licenses can you assign to achieve the goal?  
  
A. Office 365 E3 and Office 365 E5  
B. Microsoft 365 E3 and Microsoft 365 E5  
C. Microsoft 365 E5 and Office 365 E5  
D. Office 365 E3 and Microsoft 365 E3

**Answer:** D

**NEW QUESTION 62**

- (Exam Topic 3)  
You have a Microsoft Teams Phone deployment.  
When you attempt to deploy a Session Border Controller (SBC) named sfac1xontoso.com. you receive the following error message: "We cant use the "SBCI-Contoso.com" domain as it hasn't been set up in the organization. Try agaax. If you continue to have problems, contact Microsoft customer support."  
You need to add the SBC to the tenant.  
Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.	
From the Microsoft Teams admin center, enable external access for the contoso.com domain.	
From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.	
From the Microsoft 365 admin center, validate the contoso.com domain.	
From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.	

- A. Mastered  
B. Not Mastered

**Answer:** A

**Explanation:**

Actions	Answer Area
From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.	From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.
From the Microsoft Teams admin center, enable external access for the contoso.com domain.	
From the Microsoft Teams admin center, add the SBC as sbc1.contoso.onmicrosoft.com.	From the Microsoft 365 admin center, add a licensed user that has a UPN to the contoso.com domain.
From the Microsoft 365 admin center, validate the contoso.com domain.	
From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.	From the Microsoft Teams admin center, add the SBC as sbc1.contoso.com.

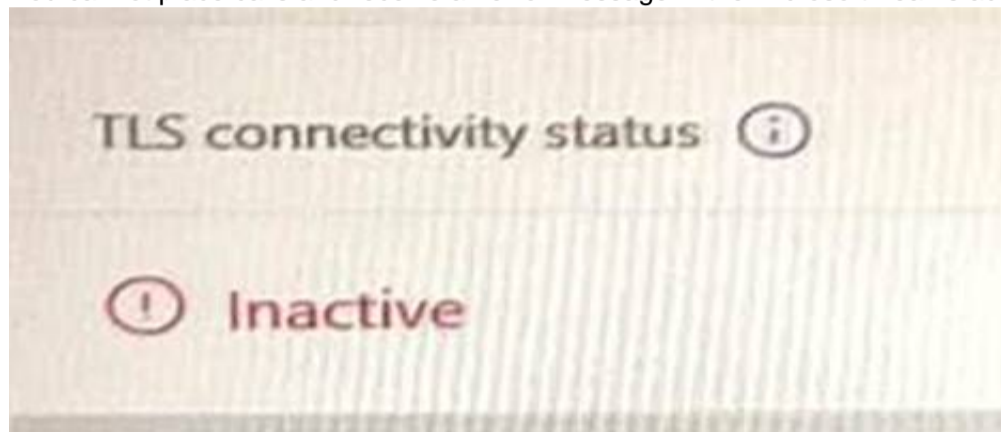
#### NEW QUESTION 66

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border ControNer CSBC). The FQDN of the SBC is sbc1.contoso.com. You use signaling port 5067.

You cannot place calls and receive an error message in the Microsoft Teams admin center as shown in the following exhibit.



What is a possible cause of the issue?

- A. The firewall blocks traffic on port 5067
- B. Location-Based Routing is enabled for the SBC.
- C. Calling plan licenses are not assigned to users.
- D. The SIP options are disabled.

**Answer:** A

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

#### NEW QUESTION 67

- (Exam Topic 3)

Your company has offices in 10 countries. The company has a tenant dial plan configured for each country. The company recently opened an office in a new country.

You need to create a new tenant dial plan that meets the unique dialing requirements of the new country. What should you do?

- A. Run the New-CsOnlineVoiceRoutingPolicy cmdlet.
- B. From the Microsoft Teams admin center, select Voice, select Dial plan, and then select Add.
- C. From the Microsoft Teams admin center, select Locations, select Network topology, and then select Add.
- D. Run the Sec-CsTenancDialPlan cmdlet.

**Answer:** B

#### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

#### NEW QUESTION 71

- (Exam Topic 3)

Exhibit

```
AssignedPlan : {MCOEV, MCOProfessional, Teams, TEAMS_ADVCOMMS...}
InterpretedUserType : PureOnlineTeamsOnlyUser
DirSyncEnabled : False
OnPremHostingProvider :
OnPremOptionFlags :
OnPremEnterpriseVoiceEnabled :
OnPremSIPEnabled :
OnPremSipAddress :
OnPremLineURI :
MCOValidationError : {}
UserPrincipalName : user1@tailspintoys.com
HostedVoiceMail : True
EnterpriseVoiceEnabled : False
OnPremLineURIManuallySet : False
LineURI :
SipAddress : sip:user1@tailspintoys.com
Enabled : True
VoicePolicy : HybridVoice
TeamsUpgradeEffectiveMode : TeamsOnly
TeamsUpgradeNotificationsEnabled : False
TeamsUpgradePolicy : UpgradeToTeams
HostedVoicemailPolicy : BusinessVoice
OnlineVoiceRoutingPolicy :
HostingProvider : sipfed.online.lync.com
IsByPassValidation : True
IsValid : True
```

Your company has a Microsoft Teams Phone deployment that uses Direct Routing.

A user named User1 reports that she cannot make calls because the dial pad is missing in Teams.

You run the Get-CsOnlineUser cmdlet and receive the output shown in the exhibit (Click the Exhibit tab.) Which three actions should you perform to ensure that the dial pad appears in the Teams client? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point.

- A. Assign a Microsoft Teams Phone Standard license to User1.
- B. Run the Grant-CsOnlineVoiceRoutingPolicy cmdlet
- C. Run the set-csPhoneNumberAssignment cmdlet and specify the -PhoneNumber parameter.
- D. Run the set-CsUser cmdlet and specify the -LineURI parameter.
- E. Run the set-csuser cmdlet and set the -enterprisevoiceenabled parameter to \$True.

**Answer:** ABE

#### NEW QUESTION 72

- (Exam Topic 3)

You are migrating users from Microsoft Skype for Business to Microsoft Teams.

You plan to create an auto attendant that can be used by all the users during the migration. You need to create the resource account for the auto attendant. What should you use?

- A. the Resource accounts node in the Microsoft Teams admin center
- B. the Users node in the Microsoft 365 admin center
- C. the New-CsHybridApplicationEndpoint cmdlet
- D. the New-CsOnlineApplicationEndpoint cmdlet
- E. the New-CsOnlineApplicationInstance cmdlet

**Answer:** A

#### NEW QUESTION 75

- (Exam Topic 3)

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that you have phone numbers that you can assign to the users.

Solution: From the Microsoft Teams admin center, you place a new order for user numbers. Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

#### NEW QUESTION 79

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are configuring emergency services for Direct Routing.

You need to notify a group of users when an emergency number is dialed. What should you configure in the Microsoft Teams admin center?

- A. an emergency calling policy

- B. a calling policy
- C. an emergency call routing policy
- D. a voice routing policy

Answer: A

Explanation:

Reference:  
<https://docs.microsoft.com/en-us/microsoftteams/manage-emergency-calling-policies>

NEW QUESTION 82

- (Exam Topic 3)

You have a Teams Phone deployment that contains a Session Border Controller (SBC) named SBC1. You deploy a second SBC named SBC2 that is configured as shown in the following exhibit.

### sbc2.contoso.com

You must use the SBC's FQDN that has the host name registered in DNS. For example, if your organization owns **contoso.com** then **sbc.contoso.com** is good name for the SBC. But **sbc.contoso.onmicrosoft.com** isn't. [Learn more](#)

Add a description so you know why it was created

#### SBC settings

When you are adding this SBC, you can turn on or off the SBC and change settings that are specific to the SBC.

Enabled	<input type="checkbox"/> Off
SIP signaling port	5067
Send SIP options ⓘ	<input checked="" type="checkbox"/> On
Forward call history	<input type="checkbox"/> Off
Forward P-Asserted-Identity (PAI) header ⓘ	<input type="checkbox"/> Off
Concurrent call capacity	24
Failover response codes	408, 503, 504
Failover time (seconds) ⓘ	30
SBC supports PIDF/LO for emergency calls	<input type="checkbox"/> Off

You discover that SBC2 fails to receive SIP Options packets from Microsoft SIP gateways and you notice that calls take a long time to connect. Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic. NOTE: Each correct selection is worth one point.

Answer Area

SIP options are NOT received because [answer choice]

SBC2 is disabled

PIDF/LO is disabled

SBC2 does NOT support PAI

a failover response code of 200 must be set

Calls take a long time to connect because [answer choice]

PIDF/LO is disabled

the calls fail over to SBC1

SBC2 does NOT support PAI

a failover response code of 200 must be set

- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Box 1: SBC2 is disabled SBC Settings: Enabled Off

Box 2: the calls fail over to SBC1

**NEW QUESTION 83**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that contains common area phones located in a public lobby. You need to enable Advanced calling features on all the common area phones.

What should you configure from the Microsoft Teams admin center?

- A. a customization policy
- B. a configuration profile
- C. a calling policy
- D. a policy package

**Answer: B**

**Explanation:**

Set up common area phones for Microsoft Teams Set policies for common area phones

Use policies to control which features are available to users on common area phones. Set up Advanced calling on common area phones (optional)

By default, the basic calling experience will be on the common area phone's home screen, but you can turn on an advanced calling experience.

To use these advanced calling features on supported Teams phone device models, you can turn on the Advanced calling toggle in the Teams admin center or on your Teams phone device that is signed into your Teams Shared Devices account.

Turning on advanced calling capabilities requires you to purchase hardware models that can support all required capabilities.

- \* 1. Turn on Advanced calling in Teams admin center
- \* 2. Sign into the Teams admin center with a Microsoft 365 admin account.
- \* 3. From the left-side menu, navigate to Teams devices > Phones > and select the Configuration profiles tab.
- \* 4. From the list, select the configuration profile assigned to your common area phone.
- \* 5. Under the Calling settings section, find the Advanced calling toggle.
- \* 6. Turn on the toggle.
- \* 7. At the bottom of the page, select the Save button. Incorrect:

Not C: Calling policies

Use calling policies to enable private calls, using call forwarding, or simultaneous ring on common area phones.

Note: A common area phone is typically placed in an area like a lobby or another area that is available to many people to make a call: a reception area, lobby, or conference phone. Common area phones are signed in with accounts tied to a Microsoft Teams Shared Devices license.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-up-common-area-phones>

**NEW QUESTION 84**

- (Exam Topic 3)

Your company assigns an Office 365 E3 license to each user. All users are in France.

You plan to deploy Direct Routing.

Which additional license should you assign to the users?

- A. Microsoft 36S Domestic and International Calling Plan
- B. Microsoft Teams Phone Standard - Virtual User
- C. Microsoft 36S Domestic Calling Plan
- D. Microsoft 365 Audio Conferencing
- E. Microsoft Teams Phone Standard

**Answer: E**

**NEW QUESTION 89**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers.

Solution: From the Microsoft Teams admin center, you create a new port order. Does this meet the goal?

- A. Yes
- B. No

**Answer: A**

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/phone-number-calling-plans/transfer-phone-numbers-to-teams>

**NEW QUESTION 94**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You implement Teams Rooms on Windows.

You need to apply a custom theme to the display of Team1 Rooms on Windows. What should you configure?

- A. a configuration profile
- B. a SkvDeSettinax.xml file
- C. a team template
- D. a LayoutModification.xml file

**Answer:** C

**Explanation:**

Custom background template

To create custom backgrounds that meet the guidelines in the previous sections, you can download the Microsoft Teams Rooms Theme Template.

The template is a .PSD file that can be opened by apps such as Adobe Photoshop or Paint.NET (a plug-in may be required). The template provides assets and guidelines to help you place text and graphics in your custom backgrounds that won't be obscured by on-screen elements.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/custom-backgrounds>

**NEW QUESTION 99**

- (Exam Topic 3)

You are planning a Microsoft Teams Phone deployment. That will use Direct Routing. You need to allow traffic from Microsoft 365 to a Session Border Controller (SBC). Which IP address ranges should you allow through the firewall?

- A. 52.112.0.0/14 and 52.120.0.0/14
- B. 10.10.0.0/24 and 10.11.0.0/24
- C. 8.8.8.8/32 and 4422/32
- D. 132.245.0.0/16 and 40.104.0.0/15

**Answer:** A

**NEW QUESTION 103**

- (Exam Topic 3)

You have a Microsoft 365 tenant that has Modern authentication enabled for an services Multi-factor authentication (MFA) is enforced for all users.

You are deploying Microsoft Teams Rooms.

The first time you attempt to sign in to a Teams Rooms, you receive an error message indicating that the device cannot sign in to Teams.

You verify that Modern authentication is enabled in Teams Rooms. What prevents you from signing in?

- A. The Microsoft Authenticates app is not configured for the Teams Rooms account
- B. The Teams Rooms account is not licensed for Microsoft intune.
- C. Teams Rooms must be domain joined first.
- D. MFA is unsupported In reams Rooms.

**Answer:** D

**NEW QUESTION 105**

- (Exam Topic 3)

You have a Teams Phone deployment that uses Direct Routing on a single Session Border Controller (SBC). Users report that outbound PSTN calls are failing, but inbound PSTN calls are successful.

When you review the SBC logs, you discover that Microsoft is responding to SIP option requests, but is NOT sending SIP option requests.

What is the cause of the issue?

- A. The online PSTN gateway is disabled.
- B. An SBC certificate is expired.
- C. An external DNS entry is missing from the FQDN of the SBC.
- D. The phone numbers of the users are defined by running the New-CsTeamsUnassignedNuirtoer Treatment cmdlet.

**Answer:** A

**Explanation:**

Issues that affect outbound direct routing calls

You might experience various issues when you use Direct Routing to make outbound calls from a Microsoft Teams client to a Session Border Controller (SBC).

These issues include the following:

An incorrect caller ID is displayed to the call recipient. A connection to the SBC is not established.

Some users in a tenant are unable to make calls. No users in a tenant are able to make calls.

No users are able to make calls

If none of the users are able to make calls, the calls are probably not reaching the SBC. Check for one of the following causes.

Cause 1

Teams has a disabled gateway. Resolution 1

Use the Microsoft Teams admin center to make sure that the gateway that's used by Teams is available and enabled.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/issues-with-outboun>

**NEW QUESTION 108**

- (Exam Topic 3)

Your company has a Teams Phone deployment.

The network team at the company completes a local internet breakout for Teams traffic.

To validate the configuration, you review the Call Debug log shown in the following exhibit.

Connectivity_TransportBytesSent	3324
Connectivity_TransportMode	2
Connectivity_TransportPktsReceived	18
Connectivity_TransportPktsSent	20
Connectivity_BaseAddress	192.168.1.216:50008
Connectivity_LocalAddress	192.168.1.216:50011
Connectivity_LocalSite	120.17.163.212:1883
Connectivity_RemoteAddress	52.113.88.214:49704
Connectivity_RemoteSite	52.113.88.214:49704
IsRetargeted	0

Use the drop down menus to select the answer choice that completes each statement based on the information presented in the graphic.  
NOTE: Each correct selection is worth one point.

## Answer Area

The WAN IP address for the call source is [answer choice].

▼

52.113.88.214

120.17.163.212

192.168.1.216

The WAN port for call destinations is [answer choice].

▼

1883

49704

50008

50011

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

## Answer Area

The WAN IP address for the call source is [answer choice].

▼

52.113.88.214

120.17.163.212

192.168.1.216

The WAN port for call destinations is [answer choice].

▼

1883

49704

50008

50011

### NEW QUESTION 113

- (Exam Topic 3)

You have a Teams Phone deployment that contains a branch office.

You need to restrict toll bypass for a user based on the office in which the user is working during an inbound or outbound PSTN call.

What should you use?

- A. a voice routing policy
- B. Local Media Optimization
- C. Location-Based Routing
- D. dial plans
- E. a calling policy

**Answer:** E

**Explanation:**

Calling policies in Teams

In Microsoft Teams, calling policies control which calling and call forwarding features are available to users. Calling policies determine whether a user can make private calls, use call forwarding or simultaneous ringing to other users or external phone numbers, route calls to voicemail, send calls to call groups, use delegation for inbound and outbound calls, and so on.

You can use the global (Org-wide default) policy that's created automatically or create and assign custom policies.

Calling policies include:

\* Prevent toll bypass and send calls through the PSTN

Turning on this setting sends calls through the Public Switched Telephone Network (PSTN) and incur charges rather than sending them through the network and bypassing the tolls. This setting is off by default.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/teams-calling-policy>

**NEW QUESTION 118**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a dial plan that contains the following normalization rule:

- Pattern: ^8?(\d{7})\$
- Translation: +1330\$1

How will the phone numbers be normalized? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.

**Answer Area**

5551212:

	▼
+1330	
+13305551212	
+133085551212	
5551212	
85551212	

85551212:

	▼
+1330	
+13305551212	
+133085551212	
5551212	
85551212	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

**Answer Area**

5551212:

	▼
+1330	
+13305551212	
+133085551212	
5551212	
85551212	

85551212:

	▼
+1330	
+13305551212	
+133085551212	
5551212	
85551212	

**NEW QUESTION 121**

- (Exam Topic 3)

You are optimizing a network to better support voice and collaboration workloads in Microsoft Teams. When the users are at a specific corporate site, you need to prevent the users from adding video during calls. Solution: You run New-CsTeamsNetworkRoamingPolicy and set the -AllowIPvideo parameter to \$False. Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 122**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment

You assign a Microsoft 365 E5 license to a user named User1. You need to enable User1 for Direct Routing.

Which PowerShell cmdlet should you run?

- A. Set-CsCallingLineIdentity
- B. Set-CsUser
- C. Set-CsOnlineVoiceUser
- D. Set-CsUserServicesPolicy

**Answer:** A

**NEW QUESTION 126**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. Direct Routing is enabled for all users. The users can place and receive PSTN calls.

You need to create a new user policy to provide four-digit extension dialing for users to call analog endpoints that connect to the Session Border Controller (SBC).

Which three actions should you perform? Each correct answer presents part of the solution.

- A. Create a trunk translation rule.
- B. Create an IP phone policy.
- C. Assign a dial plan to the users.
- D. Assign an IP phone policy to the users.
- E. Create a voice normalization rule.
- F. Create a tenant dial plan.

**Answer:** CEF

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/what-are-dial-plans> <https://docs.microsoft.com/en-us/microsoftteams/create-and-manage-dial-plans>

**NEW QUESTION 127**

- (Exam Topic 3)

You are deploying Teams Rooms to a Windows device.

You need to prevent meeting attendees from using room remote in the Teams mobile app. What should you configure in the Microsoft Teams admin center?

- A. Supported meeting mode
- B. Coordinated Meetings
- C. Front row experience
- D. Bluetooth beaconing

**Answer:** D

**Explanation:**

Manage a Microsoft Teams Rooms console settings remotely with an XML configuration file

This article discusses remote management of the default settings used by a Microsoft Teams Rooms device. It discusses how to create a master settings file and links to discussions of how to place them as needed on Teams Rooms.

It is possible for you to change default settings of Teams Rooms by updating a master XML file and sending copies to the remote Teams Rooms devices.

Create an XML configuration file

Any text editor can be used to create a settings file. The XML Elements table explains the elements shown in this sample SkypeSettings.xml (required file name) configuration file.

```
<SkypeSettings>
<AutoScreenShare>1</AutoScreenShare>
<HideMeetingName>1</HideMeetingName>
<AutoExitMeetingEnabled>true</AutoExitMeetingEnabled>
<AudioRenderDefaultDeviceVolume>70</AudioRenderDefaultDeviceVolume>
```

\* Details omitted\*

```
<AllowRoomRemoteEnabled>true</AllowRoomRemoteEnabled>
```

 Incorrect:

Not B: If you have one or more Microsoft Teams Rooms on Windows devices or Surface Hubs in a meeting room, you can set up Coordinated Meetings.

Coordinated Meetings lets you set up your Teams Rooms on Windows devices and Surface Hubs so that when you join a meeting on one device, the other devices in the room are also joined to the same meeting. You can configure your cameras, speakers, and microphones so that the ones that give participants the best experience are enabled while others are disabled. This avoids the dreaded echo and feedback noise participants can experience when adding multiple devices to a meeting.

Not C: Front Row layout in Teams Rooms— Additional functionality with the Front Row experience, a layout for hybrid meetings that enables users to see remote attendees at eye level and on dual screens. Users can see Chat in the right panel and participants with raised hands on the left panel. And, Meeting Chat is added in the Gallery, Large Gallery, and Together Mode layouts.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/rooms/xml-config-file> <https://learn.microsoft.com/en-us/microsoftteams/rooms/coordinated-meetings>

**NEW QUESTION 132**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You have a call queue named Customer Service.

You need to ensure that when the agents of Customer Service make calls, the outbound calling name appears as Contoso, and the caller ID shows the phone number of Customer Service. Other users must NOT be affected.

Which three actions should you perform? Each correct answer presents a part of the solution. NOTE: Each correct selection is worth one point.

- A. From the Microsoft Teams admin center configure a new caller ID policy
- B. Set Calling Party Name to the organization name.
- C. From the Microsoft Teams admin center, modify the global (Org-wide default) caller ID policy.
- D. Set Replace the caller ID with to Resource account
- E. Set Override the caller ID policy to On.

**Answer:** ADE

**Explanation:**

You can manage caller ID policies by going to Voice > Caller ID policies in the Microsoft Teams admin center. You can use the global (Org-wide default) policy or create and assign custom policies. Users in your organization automatically get the global policy unless you create and assign a custom policy.

Create a custom caller ID policy

- > In the left navigation of the Microsoft Teams admin center, go to Voice > Caller ID policies. (A)
- > Select Add.
- > Enter a name and description for the policy.
- > Turn on or off Block incoming caller ID and Override the caller ID policy. (E)
- > Enter a Calling Party Name.
- > Under Replace the caller ID with, set which caller ID is displayed for users by selecting one of the following: (D)

User's number: Display the user's number. Anonymous: Display the caller ID as Anonymous.

Resource account: Set a resource account associated with an Auto Attendant or Call Queue.

If you choose Resource account, you're prompted to specify a resource account for the next field, called Replace the caller ID with this resource account. Only resource accounts with an assigned phone number will be displayed. If you just assigned a phone number to the resource account, it may take a few minutes before the resource account is available for selection.

\* 7. Select Save. Reference:

<https://learn.microsoft.com/en-us/microsoftteams/caller-id-policies>

**NEW QUESTION 135**

- (Exam Topic 3)

You use Microsoft Teams live events.

You configure a live events policy as shown in the following exhibit.

Sales Live Event Policy

Policy for Melbourne Live Events

Live events scheduling

On

Transcription for attendees

This setting is also controlled at Meetings > Meeting policies, Voice > Calling policies, and Voice > Voicemail policies

On

Who can join scheduled live events

This setting is also controlled at Meetings > Meeting policies and Meetings > Meeting settings

Everyone in the organization

Record an event

This setting is also controlled at Meetings > Meeting policies and voice > Calling policies

Always record

Use the drop-down menus to select the answer choice that completes each statement based on the information presented in the graphic.

NOTE: Each correct selection is worth one point.

## Answer Area

The policy will allow [answer choice] to join a live event

	▼
only employees	
employees and their guests only	
employees, guests, and federated partners	

Live events based on the policy will support [answer choice]

	▼
attendee registration	
presenter bios	
subtitles in different languages	

- A. Mastered
- B. Not Mastered

**Answer:** A

### Explanation:

Box 1: only employees

In the exhibit we see: Who can join scheduled live events: Everyone in the organization Box 2: subtitles in different languages

We see: Transcription for attendees: On Reference:

<https://learn.microsoft.com/en-us/microsoftteams/teams-live-events/plan-for-teams-live-events>

## NEW QUESTION 138

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment that uses Direct Routing. The deployment has the following configurations:

- Direct Routing Session Border Controller (SBC) public IP subnet: 198.51.100.0/24
- Teams client external IP subnet: 203.0.113.0/24
- Teams client internal IP subnet: 192.168.0.0/24

You need to configure the network topology to support emergency call routing. Which network range should you add to the trusted IP addresses?

- A. 52.112.0.0/14
- B. 198.51.100.0/24
- C. 203.0.113.0/24
- D. 192.168.0.0/24

**Answer:** C

### Explanation:

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/manage-your-network-topology>

## NEW QUESTION 139

- (Exam Topic 3)

You have a Microsoft Teams conference room named ConferenceRoom01.

You need to ensure that ConferenceRoom01 can be invited directly to third party online meetings by partner organizations.

How should you complete the PowerShell command? To answer, select the appropriate options in the answer area.

NOTE: Each correct selection is worth one point.

## Answer Area

	▼	-Identity "ConferenceRoom01"		▼
<input type="checkbox"/> Enable-CsMeetingRoom			<input type="checkbox"/> -AutomateProcessing AutoAccept	
<input type="checkbox"/> Set-CalendarProcessing			<input type="checkbox"/> -PlaceExternalCalls Enabled	
<input type="checkbox"/> Set-CsMeetingConfiguration			<input type="checkbox"/> -ProcessExternalMeetingMessages \$true	
<input type="checkbox"/> Set-CsTeamsRoomVideoTeleConferencingPolicy			<input type="checkbox"/> -ReceiveExternalCalls Enabled	

- A. Mastered
- B. Not Mastered

**Answer:** A

### Explanation:

Box 1: Set-CalendarProcessing

Allow calendar invite processing for third-party meetings

The first thing you need to do to enable a one-touch join experience from Team Rooms is set the calendar processing rules for the device's Exchange Online room mailbox. The room mailbox needs to allow external meetings and keep the message body and subject so it can see the URL needed to join the third-party meeting. To set these room mailbox options using the Set-CalendarProcessing cmdlet, do the following:

\* 1. Connect to Exchange Online PowerShell.  
\* 2. Get the User Principal Name (UPN) of the room mailbox if you don't know it by running the following command:  
Get-Mailbox | Where {\$\_.RoomMailboxAccountEnabled -eq \$True} | Format-Table Name, UserPrincipalName  
\* 3. Find the name of the room mailbox associated with your Teams Rooms device and make note of its UPN.  
\* 4. After you find the room mailbox's UPN, run the following command. Replace <UserPrincipalName> with the room mailbox's UPN:  
Set-CalendarProcessing <UserPrincipalName> -ProcessExternalMeetingMessages \$True -DeleteComments \$ Box 2: -ProcessExternalMeetingMessages  
Reference:  
<https://learn.microsoft.com/en-us/microsoftteams/rooms/third-party-join#step-3a-enable-third-party-meetings-on>

**NEW QUESTION 142**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses Microsoft Teams Calling Plans.

The company acquires a small development team. Currently, users on the team have their own direct inward dial (DID) numbers that have PSTN capabilities.

You migrate the users to Teams.

You need to ensure that the users have phone numbers. Solution: You run the New-CsHybridTelephoneNumber cmdlet. Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 146**

- (Exam Topic 3)

You have a Microsoft Lync Server 2013 deployment. Some users use Enterprise Voice.

You plan to migrate to Microsoft Teams.

You need to design a migration solution. The solution must minimize the impact on end users during the migration.

What should you include in the solution?

- A. Migrate all users directly from Lync Server 2013 to Teams.
- B. Migrate the Enterprise Voice users from Lync Server 2013 to Microsoft Skype for Business Server 2019. and then migrate the Enterprise Voice users to Teams.
- C. Migrate all other users directly from Lync Server 2013 to Teams.
- D. Perform an in-place upgrade from Lync Server 2013 to Microsoft Skype for Business Server 2015, and then migrate all users to Teams.

**Answer:** D

**NEW QUESTION 150**

- (Exam Topic 3)

You are enabling users for Direct Routing. You already assigned licenses to the users. You need to complete the user setup.

Which two cmdlets should you run? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Grant-CsOnlineVoiceRoutingPolicy
- B. Set-CsOnlineVoiceUser
- C. Set-CsUserPstnSettings
- D. Grant-CsVoicePolicy
- E. Set-CsUser

**Answer:** AE

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/direct-routing-enable-users> <https://docs.microsoft.com/en-us/microsoftteams/direct-routing-voice-routing>

**NEW QUESTION 154**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones.

The help desk receives reports that several user phones fail to lock automatically after the timeout period.

You need to verify whether the configuration profile is applied to the problematic phones.

Solution: From Teams Devices in the Microsoft Teams admin center, you locate each affected phone and review the settings on the Details tab.

Does this meet the goal?

- A. Yes
- B. No

**Answer:** B

**NEW QUESTION 155**

- (Exam Topic 3)

Note: This question is part of a series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

Your company uses configuration profiles to manage Microsoft Teams-certified IP phones. The Standard configuration profile is applied to the IP phones. The help desk receives reports that several user phones fail to lock automatically after the timeout period. You need to verify whether the configuration profile is applied to the problematic phones.  
Solution: From Teams Devices in the Microsoft Teams admin center, you select Phones select the Configuration profiles tab, select the Standard Phone Policy, and select Assigned devices.  
Does this meet the goal?

- A. Yes
- B. No

**Answer: B**

#### NEW QUESTION 157

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You need to configure users to include a toll free phone number as part of their meeting invites. Which type of policy should you configure?

- A. voice routing
- B. audio conferencing
- C. customization
- D. meeting

**Answer: B**

#### Explanation:

Initial assignment of phone numbers that are included in the meeting invites for users

The phone numbers included in the meeting invites of users enabled for Audio Conferencing are defined in the TeamsAudioConferencingPolicy that's assigned to users. When a TeamsAudioConferencingPolicy is assigned to a user, all toll and toll-free phone numbers added in the policy are included in meeting invites for users who have that policy. If a user is assigned a TeamsAudioConferencingPolicy and there aren't any toll or toll-free phone numbers added to the policy, then in that case the phone numbers that appear in the meeting invites of these users are defined by the default conferencing toll phone number and the default conferencing toll-free phone number in each individual user's settings.

Reference:

<https://learn.microsoft.com/en-us/microsoftteams/set-the-phone-numbers-included-on-invites-in-teams>

#### NEW QUESTION 159

- (Exam Topic 3)

Your company has offices in Paris and London.

You are migrating from an on-premises PBX telephony solution to a Microsoft Teams Phone deployment that uses Direct Routing. You plan to use the existing telephony earner. The new solution will provide telephony services to users m both offices.

You need to recommend a solution that is the most resistant to possible failures. The solution must ensure that calls are routed through each user's respective office.

Which two actions should you include in the recommendation? Each correct answer presents part of the solution.

NOTE: Each correct selection is worth one point

- A. Deploy one Session Border Controller (SBC) to each offic
- B. Configure the SBCs as a high-availability pair.
- C. Deploy a highly available Session Border Controller (SBC) pair to each office.
- D. Configure voice routing policies for each office.
- E. Configure a single voice routing policy for all users.

**Answer: AC**

#### NEW QUESTION 161

- (Exam Topic 3)

Your company plans hosts a Microsoft Teams live event for a specific group of people.

As part of the initial setup, you need to assign roles to event group members. The members must perform the following tasks:

Invite attendees Moderate Q&A

Start and stop the live event

What is the least privileged role that can perform each task? To answer drag the appropriate roles to the correct tasks. Each role may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Roles	Answer Area
<div>0 Attendee</div>	Invite attendees: <div>0</div>
<div>0 Organizer</div>	Moderate Q&A: <div>0</div>
<div>0 Presenter</div>	Start and stop the live event: <div>0</div>
<div>0 Producer</div>	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Box 1: Organizer Invite attendees

Live Event Roles and Responsibilities

Event organizers can invite others to the event and grant them one of two roles: Producer or Presenter. Both roles have different access and responsibilities for the Live Event. You can have multiple producers and presenters (up to 250, though only the last 10 who have spoken will appear in the producer view list).

Box 2: Presenter Moderate Q&A Presenter Capabilities

Please see Microsoft's documentation for additional details on presenter capabilities.

Share video, your screen, or other content that the producer can then send to the Live Event

Sharing of computer audio in a Live Event is current only support on the Windows client of MS Teams. Mute other presenters

Chat with other producers and presenters Moderate Q&A

Manage the event recording and reports Box 3: Producer

Start and stop the live event Producers

Producers have access and control over nearly all settings and details for an event. However, especially in larger Live Events, a producer tends to have the more supportive role of managing which video feeds, shared screens, or other content is presented in the event.

Consider limiting the number of producers for your event. Not only is the producer interface more complex than the presenter's, but having more producers than needed can make coordination more difficult.

Producer Capabilities

Please see Microsoft's documentation for additional details on producer capabilities.

Select video feeds or other content shared by presenters or producers and send them to the event Mute presenters or producers individually or collectively

Chat with other producers and presenters Start and end the Live Event

Moderate Q&A

Manage the event recording and reports Reference:

<https://www.uvm.edu/it/kb/article/teams-live-events/>

**NEW QUESTION 166**

- (Exam Topic 3)

You have a Teams Phone deployment. The deployment has a single Session 3crder Controller (SBC) that uses Direct Routing.

Users report that outbound PSTN calls fail.

You need to identify the quantity of specific SBC SIP errors. What should you review m the Microsoft Teams admin center?

- A. Endpoint Reports in Microsoft Call Quality Dashboard
- B. the network effectiveness ratio on the usage tab for the SBC
- C. the Jitter tab in Network parameters
- D. Quality of Experience Reports in Microsoft Call Quality Dashboard

**Answer:** A

**NEW QUESTION 168**

- (Exam Topic 3)

You have a Microsoft Teams Rooms on Windows system in a local conference room. The system is NOT joined to Active Directory.

You need to ensure that the system can be managed by using RDP.

Which three actions should you perform in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Actions	Answer Area
Press <b>CTRL + ALT + DELETE</b> .	
Configure the Remote Desktop settings and sign out.	
From Settings in the Microsoft Teams Rooms app, select <b>Windows settings</b> .	
Select the Administrator account and enter the password.	
From Settings in the Microsoft Teams Rooms app, select the <b>Account</b> tab.	

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Configure the Remote Desktop settings and sign out
Select the Administrator account and enter the password
Press <b>CTRL + ALT + DELETE</b>

**NEW QUESTION 170**

- (Exam Topic 3)

Your company has a Microsoft Teams Phone deployment.

You plan to deploy auto attendants and call queues.

The support desk requires that its auto attendant be able to forward calls after hours to local mobile phone numbers.

You need to identify which licenses to assign to auto-attendant. The solution must minimize costs. Which two licenses should you identify? Each correct answer presents part of the solution. NOTE: Each correct selection is worth one point.

- A. Microsoft 365 Phone System
- B. Microsoft 365 Domestic Calling Plan
- C. Microsoft 365 Phone System - Virtual User
- D. Office 365 E3
- E. Microsoft 365 E5
- F. Microsoft 365 Domestic and International Calling Plan

**Answer:** BC

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/plan-auto-attendant-call-queue>

#### NEW QUESTION 174

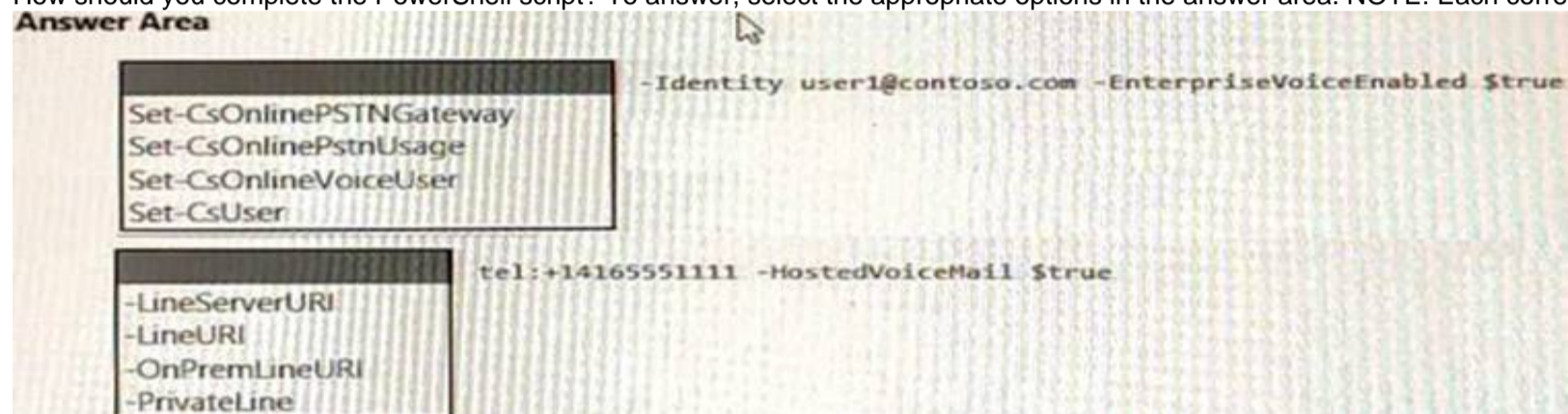
- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You have a cloud-only user named user1@contoso.com.

You need to enable a Direct Routing phone number for user1@contoso.com.

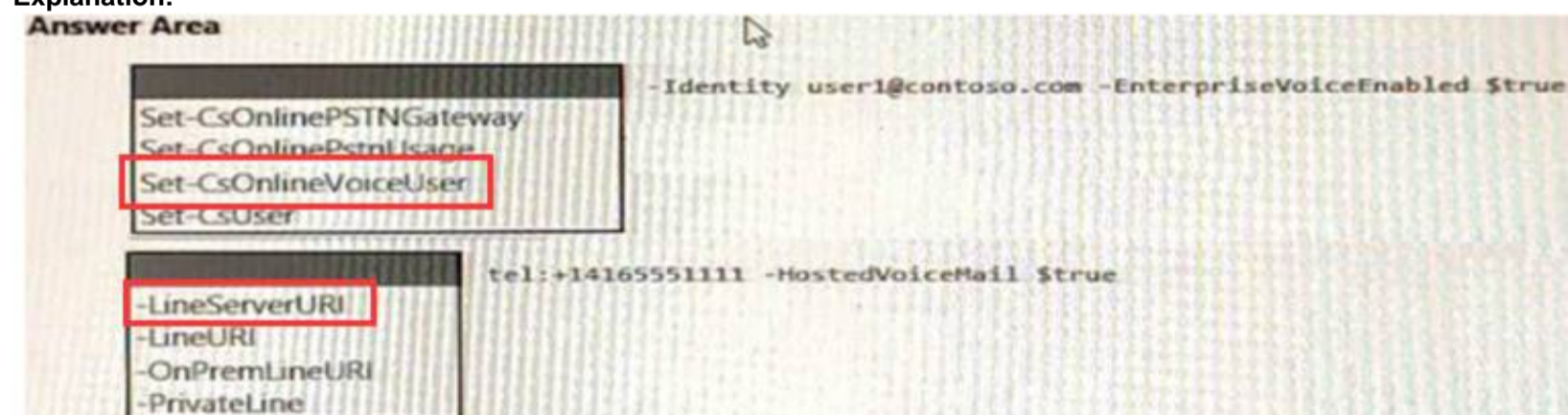
How should you complete the PowerShell script? To answer, select the appropriate options in the answer area. NOTE: Each correct selection is worth one point.



- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**



#### NEW QUESTION 179

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment. You are deploying Direct Routing.

All users have a SIP URI in the format of user@contoso.com. The Session Border Controller (SBC) is named sbc.voice.contoso.com.

When troubleshooting errors on the SBC, you receive the warning shown in the following exhibit.



**No SIP Options.**

The Session Border Controller exists in our database (your administrator created it using the command New-CSOnlinePSTNGateway). It's configured to send SIP options but we never saw SIP options coming back from this SBC.

What is a possible cause of the issue?

- A. The certificate does not match the FQDN on the SBC.

- B. The firewall blocks inbound traffic on port 443 to the SBC.
- C. Only TLS 1.0 is enabled on the SBC.
- D. Microsoft 365 Phone System licenses are not assigned to the users.

**Answer:** A

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/troubleshoot/phone-system/direct-routing/sip-options-tls-certif>

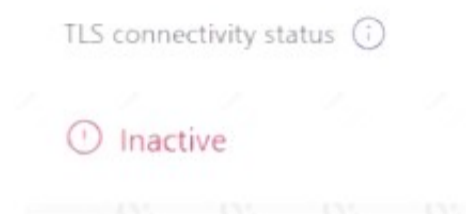
**NEW QUESTION 180**

- (Exam Topic 3)

You have a Microsoft Teams Phone deployment.

You are deploying Direct Routing by using a certified Session Border Controller (SBC). The FQDN of the S6C is sbcVcontoso.com. You use signaling port 5067.

You cannot place calls and receive an error message in the Microsoft Teams admin center as shown in the following exhibit.



What is a possible cause of the issue?

- A. Location-Based Routing is enabled for the SBC
- B. The Baltimore root certificate is missing on the SBC.
- C. The Forward P-Asserted Identify (PA!) header is disabled.
- D. The failover timer is set to 0 seconds

**Answer:** C

**NEW QUESTION 185**

- (Exam Topic 3)

You need to change the meeting entry notifications to play a tone instead of each attendee's recorded name. What should you configure in the Microsoft Teams admin center?

- A. the Caller ID policies node under Voice
- B. the Meeting settings node under Meetings
- C. the Conference bridges node under Meetings
- D. the Resource accounts node under Org-wide settings
- E. the Meeting policies node under Meetings

**Answer:** C

**Explanation:**

Reference:

<https://docs.microsoft.com/en-us/microsoftteams/turn-on-or-off-entry-and-exit-announcements-for-meetings-in>

**NEW QUESTION 186**

- (Exam Topic 3)

Your company has offices in Seattle.

You deploy Microsoft Teams Phone. You have three Session Border Controller (SBCs) named SBC1, SBC2, and SBC3.

You need to configure voice routing to meet the following requirements:

- All calls to area codes 425 and 206 must attempt to go to SBC1, and if SBC1 is unavailable, fail over to SBC2.
- All other calls to the United States and Canada must go out through SBC2.
- International calls must go out through SBC2 or SBC3.

How should you complete the PowerShell script? To answer, drag the appropriate values to the correct targets. Each value may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Values	Answer Area
'sbc1.contoso.com'	New-CsOnlineVoiceRoute -Identity 'Redmond' -NumberPattern '^\\+1(425 206)(\\d{7})\$'
'sbc2.contoso.com'	-OnlinePstnGatewayList <input type="text"/>
'sbc3.contoso.com'	New-CsOnlineVoiceRoute -Identity 'US and Canada' -NumberPattern '^\\+1(\\d{10})\$'
'sbc1.contoso.com', 'sbc2.contoso.com'	-OnlinePstnGatewayList <input type="text"/>
'sbc2.contoso.com', 'sbc3.contoso.com'	New-CsOnlineVoiceRoute -Identity 'All other calls' -NumberPattern '^\\+(?!1)\\d+'
'sbc1.contoso.com', 'sbc3.contoso.com'	-OnlinePstnGatewayList <input type="text"/>

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Graphical user interface, text, application, email Description automatically generated

Reference:

<https://docs.microsoft.com/en-us/powershell/module/skype/new-csonlinevoiceroute?view=skype-ps>

**NEW QUESTION 189**

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