

Exam Questions 220-1101

CompTIA A+ Certification Exam: Core 1

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NEW QUESTION 1

- (Topic 2)

A startup company is outgrowing its current office space and is requiring employees to work remotely. The company must comply with government-enforced requirements to safeguard all aspects of data, so the IT department plans to maintain complete control over users' operating systems. Which of the following should the IT department implement?

- A. VDI
- B. IaaS
- C. VPN
- D. SaaS

Answer: A

Explanation:

The IT department should implement VDI. Virtual Desktop Infrastructure (VDI) is a technology that allows users to access a desktop operating system from a remote location. VDI provides complete control over users' operating systems, which is important for safeguarding data. VDI also provides a secure way to access data from remote locations, which is important for compliance with government-enforced requirements¹.

NEW QUESTION 2

- (Topic 2)

Which of the following is a method that can be used to securely connect a remote user's laptop to a corporate server?

- A. WAN
- B. VPN
- C. SSL
- D. DHCP

Answer: B

Explanation:

A Virtual Private Network (VPN) is a secure method for connecting a remote user's laptop to a corporate server. VPNs use encryption to protect data transmitted over the internet.

NEW QUESTION 3

- (Topic 2)

An end user discovered that the touch-screen features on a Windows device have stopped working. Which of the following should a technician check?

- A. Performance monitor
- B. Tablet/PC settings
- C. System configuration
- D. Display settings

Answer: B

Explanation:

If the touch-screen features on a Windows device have stopped working, a technician should check the Tablet/PC settings. The Tablet/PC settings contain options for configuring the touch-screen features on a Windows device. By checking the Tablet/PC settings, the technician can ensure that the touch-screen features are enabled and configured correctly.

If the touch-screen features on a Windows device have stopped working, a technician should check the Tablet/PC settings. The touch-screen settings may have been disabled or there may be a driver issue that needs to be resolved. References: CompTIA A+ Certification Exam Guide, pg. 536

NEW QUESTION 4

- (Topic 2)

Which of the following types of devices MOST often uses a Thunderbolt cable?

- A. Linux PC
- B. Android mobile
- C. Apple laptop
- D. Chromebook

Answer: C

Explanation:

Thunderbolt cables are commonly used to connect Apple laptops to external displays or other devices. While Thunderbolt is available on some Windows and Chromebook devices, it is most commonly associated with Apple products. References:

<https://www.intel.com/content/www/us/en/products/docs/io/thunderbolt/thunderbolt-technology-general.html>

NEW QUESTION 5

- (Topic 2)

A technician is replacing the RAM on an entry-level server with hot-swappable components. Which of the following should the technician do NEXT?

- A. Replace the RAM while the server is at a cool temperature
- B. Replace the RAM while the server is running
- C. Power down the server completely and then replace the RAM
- D. Verify that the OS supports hot swapping the RAM

Answer:

D

Explanation:

Verify that the OS supports hot swapping the RAM. Before replacing the RAM on an entry-level server with hot-swappable components, the technician should verify that the operating system supports hot swapping of RAM.

NEW QUESTION 6

- (Topic 2)

Which of the following is used to implement network security policies for an environment?

- A. Managed switch
- B. Repeater
- C. Firewall
- D. Gateway

Answer: C

Explanation:

It is designed to protect an organization's network infrastructure and data from unauthorized access, while allowing legitimate traffic to pass through. Firewalls can be configured to enforce security policies that block certain types of traffic, limit access to specific network resources, and prevent attacks such as malware and phishing.

A firewall is a network security system that monitors and controls incoming and outgoing network traffic based on predetermined security rules. It establishes a barrier between a trusted internal network and an untrusted external network, such as the Internet. Firewalls are used to implement network security policies for an environment by controlling access to the network and protecting it from unauthorized access.

A firewall is used to implement network security policies. It monitors incoming and outgoing traffic based on predetermined security rules and can block traffic that does not meet the defined criteria. References: CompTIA A+ Certification All-in-One Exam Guide, Tenth Edition by Mike Meyers (Chapter 6, page 243)

NEW QUESTION 7

- (Topic 2)

A technician is investigating the output shown on a monitor. The output is clear, but it has a pink hue. The technician has replaced the video card and updated the graphics drivers. Which of the following would be the MOST likely cause?

- A. Physical cabling issues
- B. Burned-out bulb
- C. Display burn-in
- D. Incorrect data source

Answer: A

Explanation:

The pink hue is most likely caused by physical cabling issues the output on a monitor is clear but has a pink hue, it could be due to an issue with the physical cabling connecting the monitor to the computer. The video signal may be degraded or distorted due to a damaged or loose cable. The technician should check and replace the cable if necessary to resolve the issue.

NEW QUESTION 8

- (Topic 2)

A technician is troubleshooting a computer that is not completing POST and gets stuck at the manufacturer logo screen. All internal, removable parts have been disconnected and only the minimum parts necessary to POST were reconnected. However, the symptoms remain the same. Which of the following should the technician try NEXT?

- A. Test the RAM in different slots, one at a time.
- B. Remove and test the power supply.
- C. Replace the motherboard.
- D. Change the CMOS battery.

Answer: A

Explanation:

Every computer has a CMOS battery and when you remove that battery, your computer will work almost the same as before. The only difference is you won't be able to save any settings in the BIOS, which includes the date and time. If your PC is not booting after removing CMOS, you need to make sure that you have your CPU and RAM connected because it's not possible for your system to boot without those.. Your motherboard and computer will be able to boot just fine even without a CMOS battery present. The only issue is all your BIOS settings will be reset and the time and date will be inaccurate. You will also be unable to save BIOS settings.

NEW QUESTION 9

- (Topic 2)

A hardware technician is configuring a laptop, and the network administrator requires the network settings to be static. The technician successfully pings the servers by IP address but cannot ping the UNC path. Which of the following is the cause of this issue?

- A. Domain Name System
- B. Gateway
- C. Subnet
- D. IP address

Answer: A

Explanation:

The cause of the issue is likely due to a DNS resolution issue. While the technician can ping the servers by IP address, they cannot ping the UNC path, indicating an issue with the name resolution. This can be resolved by configuring the correct DNS server settings.

NEW QUESTION 10

- (Topic 2)

A technician made several upgrades to a computer and then determined the power supplied by the PSU is insufficient. Which of the following would MOST likely cause the insufficiency? (Select TWO).

- A. Replacing the HDD with an SSD
- B. Upgrading the firmware
- C. Adding an optical drive
- D. Adding more RAM
- E. Adding a CMOS battery
- F. Upgrading the graphics card

Answer: DF

Explanation:

If a technician made several upgrades to a computer and then determined the power supplied by the PSU is insufficient, the upgraded graphics card and adding more RAM would most likely cause the insufficiency. Upgrading the graphics card and adding more RAM can increase the power consumption of a computer, which can cause the power supplied by the PSU to be insufficient.

Adding more RAM and upgrading the graphics card are the most likely causes of the insufficiency of power supplied by the PSU. These upgrades require more power to operate efficiently and can cause the PSU to become insufficient.

NEW QUESTION 10

- (Topic 2)

A technician is adding one more line at the demarcation point. Which of the following tools would be MOST useful to accomplish this task?

- A. Toner
- B. Punchdown
- C. Network tap
- D. Crimper

Answer: B

Explanation:

Punchdown tools are used to make connections between wires in a 66/110 block at the demarcation point. The tool is used to insert the wire into the appropriate holes in the block, and it can be used to add additional lines to the demarcation point. The other options are not the correct tools for adding lines to the demarcation point. A toner is used to identify cable pairs, a network tap is used to monitor network traffic, and a crimper is used to terminate cables.

NEW QUESTION 12

- (Topic 2)

A technician is configuring a new CAD workstation that has four large hard drives. The workstation will be used to edit large, critical files, so the storage configuration should be both fast and redundant. Which of the following RAID levels BEST meets these requirements?

- A. 1
- B. 5
- C. 10

Answer: D

Explanation:

RAID 10 combines the benefits of RAID 0 and RAID 1. It uses a striped configuration across multiple disks (similar to RAID 0) to provide high-speed read and write access. Additionally, it also mirrors the striped array onto a second set of drives (similar to RAID 1), providing redundancy in case of a drive failure.

NEW QUESTION 17

- (Topic 2)

Which of the following allows all VMs in a virtual environment to have RAM allocated for use?

- A. Measured service
- B. Containerization
- C. Synchronization
- D. Resource pooling

Answer: D

Explanation:

The concept described in the question is related to virtualization and resource management in a virtual environment. The approach that allows all virtual machines (VMs) to have memory (RAM) allocated for use is known as resource pooling. Therefore, the correct answer is D: "Resource pooling." This approach allows resources to be allocated dynamically to VMs based on their current needs, and ensures that resources are used efficiently in the virtual environment.

Resource pooling is a technique used in virtualization to share resources among multiple virtual machines (VMs). With resource pooling, RAM can be allocated dynamically to VMs as needed, allowing all VMs in a virtual environment to have RAM allocated for use. References:

https://en.wikipedia.org/wiki/Resource_pooling

NEW QUESTION 18

- (Topic 1)

A technician is tasked with installing additional RAM in a desktop computer. Which of the following types of RAM is MOST likely to be used?

- A. SODIMM
- B. DDR3
- C. ECC

D. VRAM

Answer: B

Explanation:

DDR3 is the most commonly used RAM type in modern desktop computers. It is faster and more energy efficient than its predecessors, and offers larger capacity modules. References: CompTIA A+ Certification Exam Guide, Ninth Edition, Chapter 5

NEW QUESTION 19

- (Topic 1)

A user brings an older laptop to the help desk and reports issues with the keyboard. Upon inspection, the technician does not see any external damage but notices that many keystrokes do not register in a word processor. The laptop works fine when the technician tests it with an external keyboard. Which of the following actions would MOST likely resolve the issue?

- A. Disable the sticky keys feature.
- B. Clean the keyboard.
- C. Reset the BIOS settings to default.
- D. Charge the laptop.

Answer: B

Explanation:

The most likely action that would resolve the issue is to clean the keyboard. Sometimes dust, hair, and other debris can affect keyboard functionality. The technician can try to clean the keyboard as much as possible, which may be enough to get the keyboard back in working order

NEW QUESTION 24

- (Topic 2)

A user is researching hard drives to upgrade a PC and has decided to purchase a NVMe drive. Which of the following Should the user confirm are available on the PC before making the purchase? (Select TWO).

- A. SATA
- B. M.2
- C. PCIe
- D. SAS
- E. SCSI
- F. DRAM

Answer: BC

Explanation:

NVMe (Non-Volatile Memory Express) drives are high-speed solid-state drives that utilize the PCIe (Peripheral Component Interconnect Express) interface to connect to the motherboard. Before purchasing an NVMe drive, the user should confirm that the PC has an available M.2 slot for the drive and that the PC has a PCIe interface for the M.2 slot. SATA (Serial ATA) is an older interface for hard drives and is not compatible with NVMe drives. SAS (Serial Attached SCSI) is a newer interface for hard drives and is typically used for enterprise-level storage systems. SCSI (Small Computer System Interface) is a parallel interface for hard drives that is primarily used in high-end workstations and servers. DRAM (Dynamic Random Access Memory) is a type of memory commonly used in computers, but it is not relevant to the storage of data on a hard drive.

Reference: CompTIA A+ Core 1 Exam Guide, page 267.

NEW QUESTION 27

- (Topic 1)

An administrator is configuring a corporate-owned smartphone for a new manager. The company requires the ability to wipe the phone's data remotely in the event of loss or theft and the capability to approve applications installed on the phone. Which of the following tools would BEST meet this need?

- A. Tethering to a corporate-owned laptop
- B. WPA2-Enterprise wireless
- C. Corporate enterprise email
- D. Mobile device management

Answer: D

Explanation:

Mobile Device Management (MDM) is a software solution that allows companies to manage and secure mobile devices used in the corporate environment. MDM provides features such as remote data wipe, application management, and device security policies to ensure data protection and compliance with company policies. References: CompTIA A+ Certification Exam Objectives 220-1001 - Mobile device hardware and operating systems - 2.8

NEW QUESTION 32

- (Topic 1)

A user reports that a PC occasionally fails to boot. The user reboots the PC. but the performance is degrading. The technician hears a strange, repetitive, ticking noise coming from the PC. Which of the following should the technician do FIRST?

- A. Try to extract data.
- B. Reseat the RAM modules.
- C. Inspect the fan.
- D. Check the CD tray.

Answer: A

Explanation:

This is a safe and sensible option if you value your data more than anything else. You don't want to risk losing your data by trying other methods that may worsen the situation. You can use a software tool or a service provider to recover your data before attempting any repairs.

NEW QUESTION 37

- (Topic 1)

A colleague has a laptop that has been working as expected for several years wall outlet. The MOST likely component that needs to be replaced is the:

- A. power adapter.
- B. battery.
- C. system fan.
- D. hard drive.

Answer: B

Explanation:

Based on the information provided in the question, the MOST likely component that needs to be replaced is A. power adapter. If a laptop has been working as expected for several years but suddenly stops working when it is plugged into a wall outlet, it is possible that the power adapter has failed and is no longer able to provide power to the laptop. In this case, replacing the power adapter would likely resolve the issue.

The other components listed in the options (battery, system fan, and hard drive) could also potentially fail and cause issues with a laptop's performance. However, based on the specific scenario described in the question (the laptop suddenly stops working when plugged into a wall outlet), it seems most likely that the issue is related to the power adapter.

If the laptop has been working as expected for several years and suddenly stops working, the power adapter is the most likely component that needs to be replaced. Over time, the power adapter can become worn or damaged, resulting in a loss of power to the laptop. References: CompTIA A+ Certification Exam Guide, Ninth Edition, Chapter 3

NEW QUESTION 41

- (Topic 1)

A user contacts the help desk in reference to a failing thumbprint scanner. The user states the scanner was functioning correctly yesterday. Which of the following troubleshooting steps should be performed FIRST after the ticket has been filed?

- A. Inquire about possible changes.
- B. File a damage report.
- C. Requisition a new scanner.
- D. Attempt to clean the scanner.

Answer: A

Explanation:

<http://www.221021.com/Hardware/input-output-devices/32310.html>

* 1. Identify the problem.

Gather information from the user, identify user changes, and, if applicable, perform backups before making changes.

Inquire regarding environmental or infrastructure changes.

* 2. Establish a theory of probable cause (question the obvious).

If necessary, conduct external or internal research based on symptoms.

* 3. Test the theory to determine the cause.

Once the theory is confirmed, determine the next steps to resolve the problem. If the theory is not confirmed, re-establish a new theory or escalate.

* 4. Establish a plan of action to resolve the problem and implement the solution. Refer to the vendor's instructions for guidance.

* 5. Verify full system functionality and, if applicable, implement preventive measures.

* 6. Document the findings, actions, and outcomes.

NEW QUESTION 46

- (Topic 1)

Several users who share a multifunction printer in an office have reported unintended, thin, vertical lines that cover the entire height of every page printed from the printer. Which of the following steps should a technician complete in order to MOST likely resolve this issue?

- A. Replace the printer paper with a new ream.
- B. Clear the print spooler on each computer.
- C. Reinstall the printer driver on each computer
- D. Perform the drum-cleaning procedure.

Answer: D

Explanation:

Thin, vertical lines on every printed page are usually caused by a dirty drum or toner cartridge. Performing the drum-cleaning procedure will likely resolve the issue. References: CompTIA A+ Certification Exam Guide, Ninth Edition, Chapter 18

NEW QUESTION 47

- (Topic 1)

Which of the following describes the main difference between T568A and T568B cabling standards?

- A. The T568B data transfer rate is higher than T568A.
- B. The green and the orange cables are interchanged.
- C. T568A is used in blue cables, and T568B is used in green cables.
- D. The standards use different cable connectors.

Answer: B

Explanation:

he main difference between T568A and T568B cabling standards is that the green and orange cables are interchanged12. T568A is designed for backward

compatibility with older telephone wires, while T568B is designed for better signal isolation and noise protection for newer networking systems and products³. T568A is used in blue cables, and T568B is used in green cables¹. The standards use the same cable connectors³.

NEW QUESTION 49

- (Topic 1)

An engineer is experiencing unexpected reboots on a graphics workstation when rendering complex 3-D models. The workstation is configured with a 115V power supply that is rated at 200W and connected to a UPS. The central processing unit contains 16 hyperthreaded cores, and a discrete graphics solution utilizing an 8-pin power connector is installed in a PCI Express x16 slot. Which of the following indicates where the technician should begin troubleshooting?

- A. The UPS, as 115V is insufficient for the configuration and should be increased to 220V
- B. The power supply, as 200W is insufficient when the GPU is heavily tasked
- C. The graphics card, as it is the component that triggers the unexpected reboots
- D. The motherboard, as only standard PCI slots should be used for high-end graphics cards, not PCI Express slots

Answer: B

Explanation:

The unexpected reboots on a graphics workstation when rendering complex 3-D models may be caused by insufficient power supply. The workstation is configured with a 115V power supply that is rated at 200W, which may not be enough when the GPU is heavily tasked. The technician should begin troubleshooting by checking the power supply.

NEW QUESTION 53

- (Topic 1)

A technician is monitoring all outbound traffic in a SOHO. Which of the following is the MOST cost-effective solution to monitor the traffic?

- A. Spectrum analyzer
- B. Network tap
- C. Lookback plug
- D. Toner probe

Answer: B

Explanation:

A network tap is used to intercept the signals passing over a cable and send them to a packet or protocol analyzer. Taps are either powered or unpowered:

NEW QUESTION 57

- (Topic 1)

A technician logs on to a PC and inserts an encrypted USB drive. When opening File Explorer, the technician cannot see the USB drive. Which of the following tools should the technician use to see all drives?

- A. DiskPart
- B. Diskmgmt
- C. Disk Cleanup
- D. BitLocker

Answer: B

Explanation:

The tool that the technician should use to see all drives is Diskmgmt. Diskmgmt is a Windows utility that allows you to manage disk drives and partitions on your computer. It can be used to view all drives, including USB drives, that are connected to the computer¹².

NEW QUESTION 61

- (Topic 1)

A system administrator has been tasked with allowing SMTP traffic through the system's host-based firewall. Which of the following ports should the administrator enable?

- A. 23
- B. 25
- C. 80
- D. 161

Answer: B

Explanation:

SMTP (Simple Mail Transfer Protocol) uses port 25 to send email messages between servers¹².

SMTP uses port 25 to send email messages between mail servers. Therefore, the system administrator should enable port 25 to allow SMTP traffic through the host-based firewall. References: CompTIA A+ Certification Study Guide, Tenth Edition, pg. 282

NEW QUESTION 65

- (Topic 1)

A user submitted a ticket to report an issue with a new printer that is no longer accepting new print jobs. The technician verifies the printer is on and notices the printer LCD screen has the following error message:

Paper Jam, Jam in fuser.

Which of the following is the MOST efficient next step the technician should complete?

- A. Apply a maintenance kit to the printer
- B. Check the printer paper path to locate any obstructions.
- C. Turn the printer on and off to see if the error clears.

D. Replace the fuser.

Answer: B

Explanation:

The MOST efficient next step the technician should complete is to check the printer paper path to locate any obstructions¹. The error message “Paper Jam, Jam in fuser” indicates that there is a paper jam in the fuser². The fuser is one of the parts of a laser printer most likely to fail without giving any explicit message². The printer LCD screen indicates a paper jam in the fuser. The most efficient next step the technician should complete is to check the printer paper path to locate any obstructions. Applying a maintenance kit or replacing the fuser may not be necessary if the issue is caused by a paper jam.

NEW QUESTION 67

- (Topic 1)

A user reboots a machine. On rebooting, the user hears one beep, and then an error message is displayed. Which of the following are MOST likely causing this issue? (Select TWO).

- A. RAM module
- B. Graphics card
- C. CPU
- D. Boot order
- E. USB flash drive
- F. Power supply

Answer: AD

Explanation:

When a user hears one beep on rebooting a machine, and then an error message is displayed, it could indicate that there is a problem with the RAM module or the boot order. The beep sound indicates that the POST process was successful, and the error message indicates that the boot process was unsuccessful. The boot order determines the sequence in which the computer looks for bootable devices. References: CompTIA A+ Certification All-in-One Exam Guide, Tenth Edition by Mike Meyers (Page 693)

NEW QUESTION 71

- (Topic 1)

A user reports issues with a smartphone after dropping it. The icons on the screen all look normal, but when the user touches the email icon, for example, nothing happens. Which of the following is MOST likely the cause?

- A. Digitizer issues
- B. Overheating
- C. Broken screen
- D. Malware

Answer: A

Explanation:

Dropping a smartphone can damage the digitizer, which is the component responsible for sensing touch input. This can cause issues with tapping and swiping on the screen, as well as other touchscreen-related issues. References: CompTIA A+ Certification Exam Core 1 Exam Objectives - 3.3 Given a scenario, troubleshoot mobile device issues

NEW QUESTION 75

- (Topic 1)

An organization has some computers running macOS and some computers running Windows. The computers running macOS also need to run a piece of software that is only available on Windows. Which of the following BEST describes the solution for running Windows software on a computer running macOS?

- A. Operating system spoofing
- B. Remote software provisioning
- C. Indirect software implementation
- D. Cross-platform virtualization

Answer: D

Explanation:

Cross-platform virtualization would be the best solution for running Windows software on a computer running macOS. This involves running a virtual machine (VM) on the macOS computer, which emulates a Windows environment and allows the Windows software to be installed and run within the VM. Cross-platform virtualization allows a computer running macOS to run Windows software. It involves creating a virtual machine on the macOS computer and installing a Windows operating system on it. References: CompTIA A+ Certification Exam Guide, Ninth Edition, Chapter 1

NEW QUESTION 80

- (Topic 1)

A technician is receiving reports that the entire office sporadically loses network connectivity throughout the day. The technician determines the root cause to be EMI. Which of the following cable mediums would be the MOST cost effective without sacrificing system performance?

- A. Coaxial
- B. Shielded Cat 6
- C. Plenum Cat 5e
- D. Multimode fiber

Answer: B

Explanation:

In this situation, the MOST cost-effective cable medium that would not sacrifice system performance would be B. Shielded Cat 6. Electromagnetic interference (EMI) can disrupt network connectivity by interfering with the signals transmitted over network cables. Shielded Cat 6 cables are designed to provide protection against EMI by incorporating a layer of shielding material around the cable's conductors. This shielding helps to prevent EMI from interfering with the signals transmitted over the cable.

NEW QUESTION 82

- (Topic 1)

A user failed to gain access to a building's entrance after security measures at the entrance were upgraded last week. The company implemented the 13.56MHz frequency short band, and users can now utilize their mobile devices to authenticate. Which of the following has to be enabled for the mobile device to authenticate?

- A. Bluetooth
- B. Biometrics
- C. NFC
- D. PIN

Answer: C

Explanation:

NFC (Near Field Communication) is a technology used for short-range wireless communication between devices, typically used for contactless payments and authentication. In this scenario, the 13.56MHz frequency short band was implemented, and users can authenticate using their mobile devices, which requires NFC to be enabled on the device. References: CompTIA A+ Certification Exam Objectives 220-1001 - Mobile device network and device synchronization - 4.4

NEW QUESTION 83

- (Topic 1)

A technician identified an issue on a workstation, obtained details from the user, and made a backup of the system. Which of the following should the technician do NEXT?

- A. Determine the next steps to resolve the issue and document it.
- B. Design a plan of action to resolve the issue and implement the solution.
- C. Document the findings, actions, and outcomes.
- D. Establish a theory of probable cause, researching internally or externally as needed.

Answer: D

Explanation:

After the issue has been identified and the backup of the system has been made, the next step is to establish a theory of probable cause. This involves researching the issue to determine the root cause of the problem. This can involve researching internally (e.g. referring to the system logs) or externally (e.g. searching online). Once the probable cause has been identified, the technician can then move on to the next step of designing a plan of action to resolve the issue and implementing the solution.

NEW QUESTION 87

- (Topic 1)

A user in a medical office contacts a technician regarding a printer that is used to print A4-sized labels. After the labels are printed, they mistakenly contain white space in the middle of the page. Which of the following would MOST likely be the cause?

- A. Contaminated fuser
- B. Worn rollers
- C. A misfeed
- D. Page orientation

Answer: D

Explanation:

The most likely cause of the issue is that the page orientation is incorrect. The printer may be set to print labels in a different orientation than the orientation of the label sheet1.

NEW QUESTION 90

- (Topic 1)

A user's computer is not receiving a network connection. The technician confirms that the connection seems to be down and looks for the user's port on the patch panel. The port and patch panel are not labeled. Which of the following network tools should the technician use to identify the port?

- A. Network tap
- B. Punchdown tool
- C. Toner probe
- D. Crimper

Answer: C

Explanation:

Toner Probe Many cable testers also incorporate the function of a toner probe, which is used to identify a cable from within a bundle. This may be necessary when the cables have not been labeled properly. The tone generator is connected to the cable using an RJ45 jack and applies a continuous audio signal on the cable. The probe is used to detect the signal and follow the cable over ceilings and through ducts or identify it from within the rest of the bundle.

NEW QUESTION 93

- (Topic 1)

A user requested upgrades to a company-issued laptop to increase its performance while working with a large database stored on drive C. Which of the following tasks should a systems administrator complete to BEST meet this goal? (Select TWO).

- A. Configure RAID 1.
- B. Install a hybrid drive.
- C. Upgrade to 1GB NIC.
- D. Increase the RAM.
- E. Migrate to a SSD.
- F. Upgrade the power supply.

Answer: DE

Explanation:

To increase the performance of a laptop working with a large database stored on drive C, a systems administrator should increase the RAM and migrate to an SSD. Increasing the RAM will help the laptop to better handle the large database, while migrating to an SSD will improve the speed at which the laptop can access the database. Configuring RAID 1, installing a hybrid drive, upgrading to a 1GB NIC, and upgrading the power supply will not directly improve the laptop's performance when working with a large database. References: CompTIA A+ Certification Exam: Core 1 - Objective 3.1

NEW QUESTION 94

SIMULATION - (Topic 1)

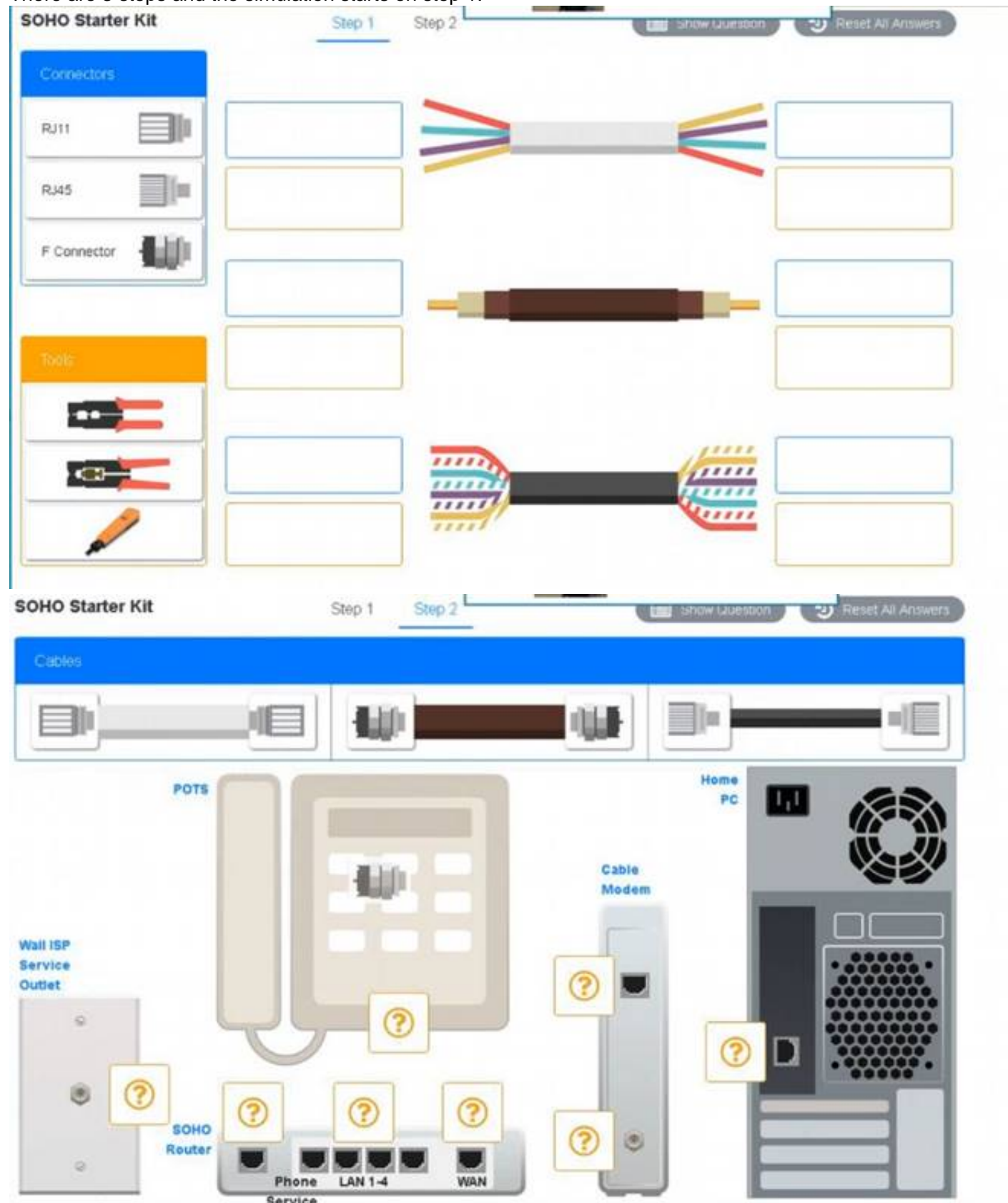
A small ISP has hired a new technician Joe, the new technician, is being trained to configure customers' home networks. The training instructor gives the technician a starter kit with cables, cable ends, and other network equipment and asks him to build a working network.

The computer should be connected to have internet connectivity and the phone should be connected to have a dial tone.

INSTRUCTIONS

Use the appropriate cables, cable ends, tools and equipment to configure the network and connect the components accordingly.

There are 3 steps and the simulation starts on step 1.

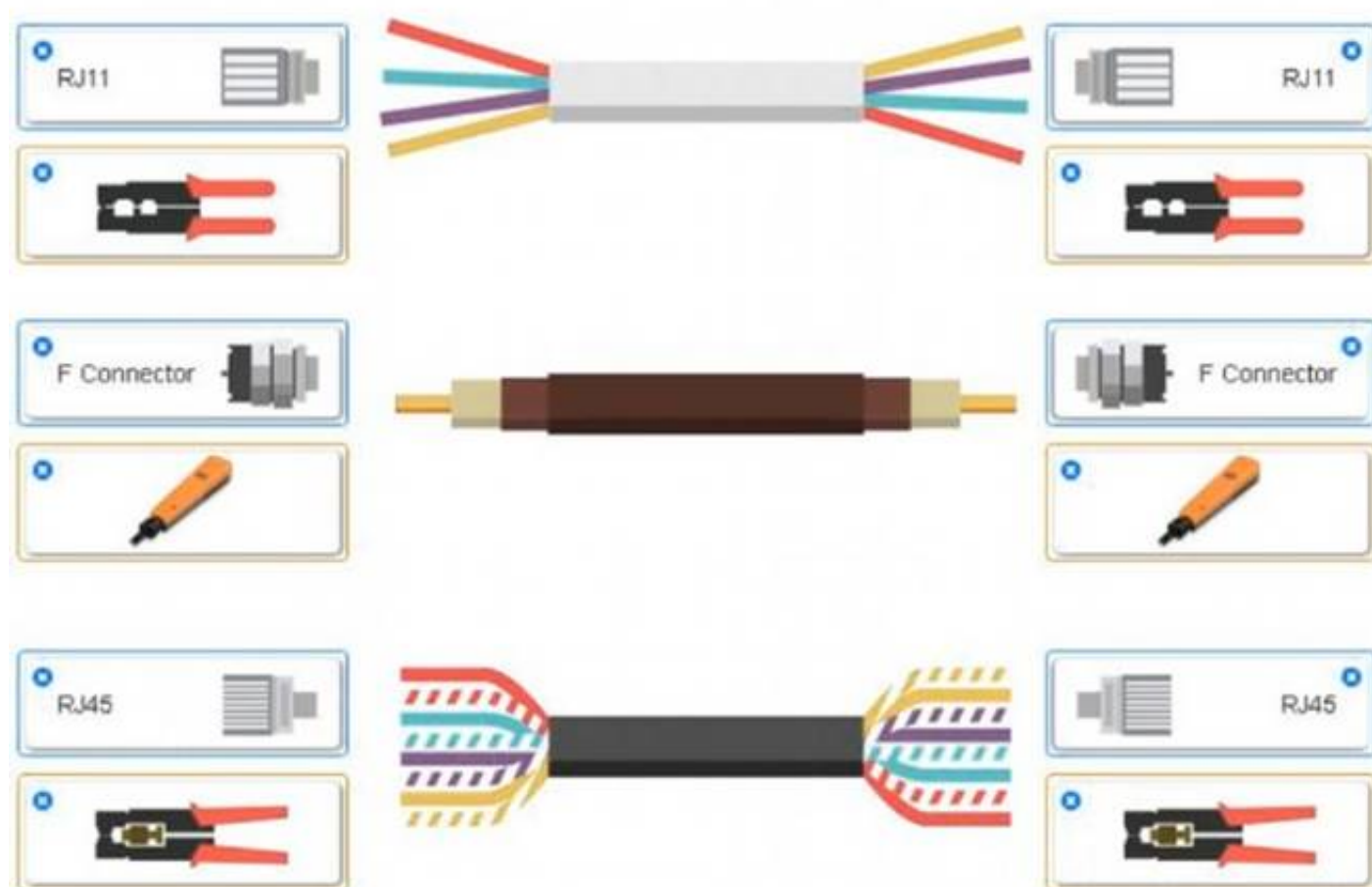


- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

Answer of both steps below.



A picture containing text, screenshot, indoor
 Description automatically generated



Diagram Description automatically generated with medium confidence

NEW QUESTION 97

- (Topic 1)

A technician is setting up a new desktop computer and will be installing the hard drive directly on the motherboard without using cables to connect it. Which of the following will the technician be installing?

- A. Thunderbolt
- B. eSATA
- C. M.2
- D. SCSI

Answer: C

Explanation:

M.2 is a form factor for solid-state drives (SSDs) that enables direct attachment to the motherboard without the need for cables. Thunderbolt is a high-speed interface that supports data transfer, video output, and charging. eSATA is an external interface for connecting SATA devices. SCSI is an older interface standard for connecting hard drives, printers, and other peripherals.

Installing a hard drive directly on the motherboard without using cables is usually done with an M.2 slot. References: CompTIA A+ Certification Exam Guide, Ninth Edition, Chapter 5

NEW QUESTION 100

- (Topic 1)

A developer is requesting permission to utilize client-side visualization. The developer would like to write code in a setting isolated from other infrastructure to avoid

negative impacts of experimental code. Which of the following provides the BEST solution for the developer?

- A. Cross-platform functionality
- B. Software compatibility
- C. Test case development
- D. Sandbox environment

Answer: D

Explanation:

A sandbox environment is an isolated testing environment where code can be written and tested without impacting other infrastructure. This provides a safe and controlled environment for experimentation and development. References: CompTIA A+ Certification Exam Core 2 Exam Objectives - 5.5 Compare and contrast common workstation security best practices

NEW QUESTION 104

SIMULATION - (Topic 1)

Laura, a customer, has instructed you to configure her home office wireless access point.

She plans to use the wireless network for finances and has requested that the network be setup with the highest encryption possible.

Additionally, Laura knows that her neighbors have wireless networks and wants to ensure that her network is not being interfered with by the other networks.

She requests that the default settings be changed to the following.

Wireless Name: HomeWiFi Shared Key: CompTIA Router Password: Secure\$1

Finally, Laura wants to ensure that only her laptop and Smartphone can connect to the network.

Laptop: IP Address 192.168.1.100 Hardware Address: 00:0A:BF:03:C4:54 Smartphone: IP Address 192.168.1.101 Hardware Address: 09:2C:D0:22:3F:11

INSTRUCTIONS

Configure Laura's wireless network using the network adapter window.

If at any time you would like to bring back the initial state of the situation, please click the Reset All button.

Laura's Wireless Configuration

WIRELESS SETUP **NETWORK FILTER** **ADMINISTRATOR TOOLS**

Wireless Network Settings

Enable Wireless: ☒

Wireless Network Name: (Also called the SSID)

Wireless Channel:

Disable SSID Broadcast: ☐

802.11g Only Mode: ☐

Wireless Security Mode

Security Mode:

WPA2

Passphrase:

Confirmed Passphrase:

Laura's House

Wireless Network Name: **Default**
 Security Mode: **Open**
 Wireless Channel: **11**

Wireless Network Name: **MyWi**
 Security Mode: **WEP**
 Wireless Channel: **6**

Wireless Network Name: **PatsWiFi**
 Security Mode: **WEP**
 Wireless Channel: **11**

Laura's Wireless Configuration

WIRELESS SETUP **NETWORK FILTER** **ADMINISTRATOR TOOLS**

Please enter the same password into both boxes for confirmation.

Password:

Verify Password:

Laura's Wireless Configuration

WIRELESS SETUP **NETWORK FILTER** **ADMINISTRATOR TOOLS**

Wireless Network Settings

Enable Wireless: ☐

Wireless Network Name: (Also called the SSID)

Wireless Channel:

Disable SSID Broadcast: ☐

802.11g Only Mode: ☐

Wireless Security Mode

Security Mode:

Laura's Wireless Configuration

WIRELESS SETUP **NETWORK FILTER** **ADMINISTRATOR TOOLS**

Turn MAC Filtering ON: ☐

☐

☐

☐

☐

- A. Mastered
B. Not Mastered

Answer: A

Explanation:
solution as

 **Wireless Configuration** 

Wireless Setup Network Filter Administrator Tools

WIRELESS NETWORK SETTINGS:

Enable Wireless: ☒

Wireless Network Name: (Also called the SSID)

Wireless Channel:

Disable SSID Broadcast: ☐

802.11g Only Mode: ☐

WIRELESS SECURITY MODE:

Security Mode:

WPA2:

Passphrase:

Confirmed Passphrase:

Save Settings

Wireless Configuration

Wireless Setup

Network Filter

Administrator Tools

☒ Turn MAC Filtering ON

Allow the following MAC Addresses

MAC Address

☒ 00:0A:BF:03:C4:54

☒ 09:2C:D0:22:3F:11

☐

☐

Save Settings



The image shows a web-based configuration interface for wireless settings. At the top, there's a header bar with a wireless signal icon and the title "Wireless Configuration". Below this is a navigation bar with three tabs: "Wireless Setup", "Network Filter", and "Administrator Tools". The "Administrator Tools" tab is currently selected. Underneath the tabs is a yellow banner with the text "ADMIN PASSWORD". Below the banner, a message reads: "Please enter the same password into both boxes for confirmation." There are two input fields: "Password:" and "Verify Password:". Both fields contain the text "Secure\$1". At the bottom right of the form is a yellow button labeled "Save Settings".

NEW QUESTION 106

- (Topic 1)

Which of the following concepts would be used by an online retailer to quickly add more web servers during peak sales times?

- A. Community cloud
- B. Rapid elasticity
- C. High availability
- D. Metered service

Answer: B

Explanation:

Rapid elasticity would be used by an online retailer to quickly add more web servers during peak sales times. References: CompTIA A+ Certification Exam Guide, Exam 220-1001, Page 405

NEW QUESTION 108

- (Topic 1)

A company just bought a printer capable of automatically printing on both sides of the paper. After installation, however, the technician can only print on both sides of the paper manually. Which of the following should the technician do to fix the issue?

- A. Install the most recent firmware upgrade available for the printer.
- B. Contact the vendor for a hardware replacement.
- C. Reinstall the printer software and drivers, and then restart the printer.
- D. Read the installation manual and configure duplex settings.

Answer: D

Explanation:

The issue described in the question is most likely due to an incorrect configuration of the printer's duplex settings. To enable automatic duplex printing, the technician needs to read the printer's installation manual to understand how to configure the printer's duplex settings correctly. Once the settings are configured, the printer should be able to print on both sides of the paper automatically. To fix the issue of a newly installed printer capable of automatically printing on both sides of the paper but only printing on both sides manually, the technician should read the installation manual and configure duplex settings. Duplex printing settings can be configured in the printer driver software, which can be accessed

through the printer settings in the Control Panel. Installing the most recent firmware upgrade available for the printer, contacting the vendor for a hardware replacement, or reinstalling the printer software and drivers and restarting the printer will not resolve the issue.

NEW QUESTION 113

- (Topic 1)

A laptop has been returned for a screen repair. The owner insists the screen is broken, but occasionally a faded image is able to be seen in very bright settings on the desktop. Which of the following steps should the repair technician take FIRST?

- A. Replace the graphics card.
- B. Replace the screen, as the customer insists.
- C. Recommend the usage of an external display instead.
- D. Ensure the backlight is functioning as expected.

Answer: D

Explanation:

If a laptop has been returned for a screen repair and the owner insists the screen is broken, but occasionally a faded image is able to be seen in very bright settings on the desktop, the first step the repair technician should take is to ensure the backlight is functioning as expected. If the backlight is faulty, the screen may appear to be broken, but it may only be dim or too dark to be visible

NEW QUESTION 116

- (Topic 1)

Which of the following technologies can allow multiple networks to traverse a switch?

- A. VLAN
- B. VRRP
- C. VPN
- D. DHCP

Answer: A

Explanation:

The technology that allows multiple networks to traverse a switch is VLAN (Virtual Local Area Network) which is a logical grouping of devices on the same network regardless of their physical location¹².

Virtual Local Area Network (VLAN) technology can allow multiple networks to traverse a switch. A VLAN is a logical network created within a physical network that can separate traffic and allow multiple networks to coexist on the same physical network infrastructure. VRRP (Virtual Router Redundancy Protocol), VPN (Virtual Private Network), and DHCP (Dynamic Host Configuration Protocol) do not allow multiple networks to traverse a switch. References: CompTIA A+ Certification Exam: Core 1 - Objective 3.2

NEW QUESTION 119

- (Topic 1)

A remote user reports connectivity issues with the local internet provider. Even after a technician reboots the modem supplied by the ISP. the issue persists. Which of the following would BEST establish the connection in minimal time?

- A. Radio frequency ISP
- B. Neighbor's Wi-Fi
- C. Mobile hotspot
- D. Fiber optic

Answer: C

Explanation:

Using a mobile hotspot is the best way to establish an internet connection in minimal time for a remote user who is experiencing connectivity issues with the local internet provider. A mobile hotspot can be set up quickly and provides a reliable connection using cellular data. References: CompTIA A+ Certification Exam Objectives 1001, 3.4

NEW QUESTION 120

- (Topic 1)

A technician is upgrading a faulty motherboard that was ordered by an end user for an old, high-end desktop computer. However, the technician is unable to install the CPU into the socket. Upon closer inspection, the technician notices the pins on the CPU do not line up with the socket. Which of the following would be the best course of action for the technician to take NEXT?

- A. Try to set as many pins as possible.
- B. Install an adaptor to create a universal socket.
- C. Verify the socket type and manufacturer.
- D. Find a compatible motherboard for the CPU.

Answer: C

Explanation:

In this situation, the best course of action for the technician to take NEXT would be C. Verify the socket type and manufacturer. If the pins on the CPU do not line up with the socket on the motherboard, it is likely that there is a compatibility issue between the two components. The technician should verify that the socket type and manufacturer of the motherboard match those of the CPU to ensure that they are compatible.

NEW QUESTION 124

- (Topic 1)

An online retailer wants to save money and is considering migrating to the public cloud so peak is over. Which of the following BEST describes this aspect of cloud computing?

- A. Rapid elasticity
- B. Metered utilization
- C. Shared resources
- D. High availability

Answer: A

Explanation:

Rapid elasticity is only suitable for a domain whose resource requirements suddenly up and down for a specific time interval. Referring to the question the online retailer wants to migrate to public cloud services during peak season, then wants it to be removed "automatically" when the peak is over.

NEW QUESTION 128

- (Topic 1)

A company wants to use client-side visualization for application testing. Which of the following configurations would BEST support this goal?

A)

CPU 2.5GHz - 4 cores
16GB DDR4 RAM
1TB SSD

B)

CPU 3.2GHz - 1 core
16GB DDR4 RAM
4TB SSD

C)

CPU 2.5GHz - 2 cores
16GB DDR4 RAM
4x 1TB HDD RAID 5

D)

CPU 3.2GHz - 4 cores
8GB DDR4 RAM
500GB HDD

- A. Option A
- B. Option B
- C. Option C
- D. Option D

Answer: A

NEW QUESTION 131

- (Topic 1)

A customer is using a satellite internet connection that is experiencing slowness. A technician notices high latency while pinging, but the download test is performing perfectly with very good download speeds. Which of the following represents the NEXT action the technician should perform?

- A. Restart the modem and run an online internet connection and speed diagnostic tool.
- B. Guide the customer on how to upgrade the internet plan with the provider in order to improve latency.
- C. Explain to the customer this is not an issue; this situation is normal for this type of internet connection.
- D. Replace the modem because it is not working correctly based on the test result.

Answer: A

Explanation:

The technician should restart the modem and run an online internet connection and speed diagnostic tool1. High latency is a common issue with satellite internet connections, and it can cause slow internet speeds2. Restarting the modem can help to resolve the issue1. The technician should also run an online internet connection and speed diagnostic tool to check the connection and speed1. Guiding the customer on how to upgrade the internet plan with the provider in order to improve latency is not likely to be the correct option2.

High latency while pinging can indicate a problem with the modem or the connection between the modem and the satellite. Restarting the modem can often resolve connectivity issues. Running an online internet connection and speed diagnostic tool can help identify any other issues with the connection. Upgrading the internet plan may not resolve latency issues and may not be necessary if the download test is performing perfectly with very good download speeds. High latency is not normal for satellite internet connections, so replacing the modem based on this one test result is premature. References: CompTIA A+ Certification Exam: Core 1 - Page 102

NEW QUESTION 136

- (Topic 1)

A technician installed new firmware on the company's laser printers and has since been receiving multiple calls that information is garbled and looks like code.

Only printers with the new firmware are having this issue. Which of the following steps should the technician complete NEXT?

- A. Change the language settings on the printers
- B. Reboot all the machines having the issues
- C. Reboot all the printers.
- D. Install an updated printer driver on the print server

Answer: D

Explanation:

The MOST efficient next step the technician should complete is to install an updated printer driver on the print server¹². The issue of information being garbled and looking like code could be related to a compatibility issue with the new firmware and the existing printer driver¹. The printer driver is responsible for converting the print job data into a format that the printer can understand and print².

NEW QUESTION 139

- (Topic 1)

A technician needs to fix a Cat 5 cable issue. The cable, which is connected to a network jack, fails when it is moved around. Which of the following items must the technician use to fix the issue? (Select TWO).

- A. Scissors
- B. Network tap
- C. Magnetized screwdriver
- D. Tone generator
- E. RJ45 connector
- F. Crimper

Answer: EF

Explanation:

To fix a Cat 5 cable issue where the cable fails when it is moved around, the technician would need to use an RJ45 connector (option E) and a crimper (option F). The technician can use the crimper to attach a new RJ45 connector to the end of the cable, which should resolve the issue.

An RJ45 connector (option E) is a type of connector commonly used for Ethernet networking. It is an 8-position, 8-contact (8P8C) modular plug and jack that is used to terminate Cat 5 and other types of twisted pair cables. A crimper (option F) is a tool used to attach connectors to the ends of cables. In this case, the technician would use the crimper to attach a new RJ45 connector to the end of the Cat 5 cable.

When a cable fails when it is moved around, it often indicates that there is a problem with the connector at the end of the cable. By attaching a new RJ45 connector using a crimper, the technician can ensure that the cable has a secure and reliable connection.

NEW QUESTION 144

- (Topic 1)

A user on a SOHO network is unable to watch online videos, even at 240 pixels. The technician runs ipconfig from the user's computer and records the following:

```
Connection-specific DNS Suffix .: lan
Link-local IPv6 Address . . . . .: fe80::1585:7fb2:b05f:7102%12
IPv4 Address. . . . .: 192.168.1.131
Subnet Mask . . . . .: 255.255.255.0
Default Gateway . . . . .: 192.168.1.1
```

The technician then connects a test laptop to the router via the user's Cat 5 cable and records the following information:

```
Download: 85 mbps
Upload: 22 mbps
Ping: 28 ms
```

Which of the following is MOST likely causing the user's issue?

- A. Incorrect IP address
- B. Faulty NIC
- C. Misconfigured default gateway
- D. Bad network cable

Answer: B

Explanation:

Based on the information recorded by the technician, the network connection appears to be functioning normally. The user's computer is properly configured with an IPv4 address, subnet mask, and default gateway, which should allow the user to access the internet and online videos. The high download and upload speeds and low ping time recorded from the test laptop also indicate that the network is working well. However, the user's inability to watch online videos suggests that there might be an issue with the network card (NIC) on the user's computer. The NIC might be faulty or malfunctioning, which is preventing the computer from receiving and processing the video data. The technician should try replacing the NIC to resolve the issue.

NEW QUESTION 145

- (Topic 1)

A network administrator was notified that laptop users are unable to access or ping any network resources on the corporate network. Which of the following should the network administrator check FIRST?

- A. DHCP
- B. AAA
- C. DNS
- D. ARP

Answer: C

Explanation:

Domain Name System (DNS) is an Internet service that translates domain names (e.g., its.umich.edu) into IP addresses. Dynamic Host Configuration Protocol (DHCP) is a protocol for automatically assigning IP addresses and other configurations to devices when they connect to a network.

NEW QUESTION 147

- (Topic 1)

Which of the following standards supports MIMO technology?

- A. 802.11a
- B. 802.11b
- C. 802.11g
- D. 802.11n

Answer: D

Explanation:

The 802.11n wireless networking standard supports Multiple Input Multiple Output (MIMO) technology. MIMO technology uses multiple antennas on both the transmitting and receiving devices to improve wireless performance by increasing the amount of data that can be transmitted simultaneously. 802.11a, 802.11b, and 802.11g do not support MIMO technology. References: CompTIA A+ Certification Exam: Core 1 - Objective 3.3

NEW QUESTION 148

- (Topic 1)

A technician needs to add storage to a workstation. The workstation does not have room to add any internal storage, so the technician plans to add an external storage device. Which of the following connection types should the technician MOST likely use?

- A. SCSI
- B. eSATA
- C. PCIe
- D. NVMe

Answer: B

Explanation:

eSATA is the best choice for adding external storage as it offers a fast transfer rate and is specifically designed for external storage devices. SCSI is an older interface that is rarely used today, PCIe is typically used to add expansion cards to a computer, and NVMe is a newer interface for high-speed solid-state storage, but it is typically used for internal storage devices.

NEW QUESTION 150

- (Topic 1)

A user working in the field reported the GPS stopped working on a phone. The user's older, in-car GPS continued to function. Later, the user reported that the phone's GPS started working again. Which of the following MOST likely caused the phone's GPS to fail?

- A. The cell phone was in conservation mode
- B. The cell phone had lost service to the earner
- C. The eel phone received a firmware update
- D. The cell phone had overheated

Answer: B

Explanation:

The phone's GPS may fail due to a loss of service from the carrier, which provides the phone with GPS location data. The fact that the in-car GPS continued to function suggests that the issue was related to the phone, not the GPS satellites. References: CompTIA A+ Certification Study Guide, Tenth Edition, pg. 372

NEW QUESTION 152

- (Topic 1)

A user takes a tablet to a technician because the cursor on it keeps drifting. The technician notices the screen does not appear to be damaged. Which of the following is the MOST likely cause of the cursor issue?

- A. The screen is physically damaged.
- B. The screen rotation is incorrect.
- C. The touch-pen battery is depleted.
- D. The screen needs to be recalibrated.

Answer: D

Explanation:

The most likely cause of the cursor issue is that the screen needs to be recalibrated. This can happen when the tablet is used for a long time or when the tablet is dropped or bumped. Recalibrating the screen will help the tablet recognize the touch input more accurately12.

NEW QUESTION 155

- (Topic 1)

Which of the following components enables the input on a mobile device's touch screen?

- A. OLED
- B. Digitizer

- C. Inverter
- D. CMOS sensor

Answer: B

Explanation:

The digitizer is the component that enables input on a mobile device's touch screen. It is a transparent layer that sits over the screen and detects the location of touch inputs. OLED (Organic Light Emitting Diode) is a type of display technology. Inverter is a component used in older LCD displays to provide power to the backlight. CMOS (Complementary Metal-Oxide-Semiconductor) sensor is a type of image sensor used in digital cameras and smartphones to capture images. References: CompTIA A+ Certification Exam: Core 1 - Page 177

NEW QUESTION 160

- (Topic 2)

The owner of a restaurant reports that wireless network connections are lost intermittently throughout the day. Which of the following steps should a technician take to troubleshoot the issue? (Select TWO).

- A. Identify the location of devices that utilize 2.4GHz.
- B. Check to see if the phones are IJTP or STP lines.
- C. Test to see if the copper electrical Wires are causing interference.
- D. Map all of the wireless signals in the restaurant.
- E. Verify T568B is being used in the wiring closet patch panel.
- F. Schedule timed router reboots throughout the day.

Answer: AD

Explanation:

The correct answers are A. Identify the location of devices that utilize 2.4GHz and D. Map all of the wireless signals in the restaurant. In order to troubleshoot the issue, the technician should first identify the location of devices that utilize the 2.4GHz frequency, as this can cause interference with the wireless signal. Additionally, the technician should map all of the wireless signals in the restaurant in order to identify any potential sources of interference. Checking to see if the phones are IJTP or STP lines, testing to see if the copper electrical wires are causing interference, verifying T568B is being used in the wiring closet patch panel, and scheduling timed router reboots throughout the day are not necessary steps for troubleshooting this issue.

NEW QUESTION 161

- (Topic 2)

A technician is implementing a SOHO wireless solution with three access points. Which of the following actions would avoid high latency?

- A. Enabling and configuring a 5GHz antenna
- B. Configuring separate IP ranges
- C. Enabling multiple SSIDs
- D. Configuring all devices with different channels

Answer: D

Explanation:

If a technician is implementing a SOHO wireless solution with three access points and wants to avoid high latency, the technician should configure all devices with different channels. By configuring all devices with different channels, the technician can ensure that the wireless signals from each access point do not interfere with each other, which can cause high latency.

NEW QUESTION 164

- (Topic 2)

A technical lead wants to migrate all common business applications, including email and fileshares, to the cloud. Which of the following cloud concepts should be used?

- A. MaaS
- B. PaaS
- C. SaaS
- D. IaaS

Answer: C

Explanation:

The cloud concept that should be used for migrating all common business applications, including email and fileshares, to the cloud is Software as a Service (SaaS).

NEW QUESTION 166

- (Topic 2)

A technician is diagnosing a workstation that shuts down unexpectedly during a butn-in test. Which of the following is the MOST likely cause for this symptom?

- A. Faulty CMOS battery
- B. OS update issue
- C. Overheating
- D. Faulty RAM

Answer: C

Explanation:

If a workstation shuts down unexpectedly during a burn-in test, overheating is the most likely cause. This is because a burn-in test is designed to stress the components of the workstation, which can generate a lot of heat. Therefore, overheating is the correct answer. References: CompTIA A+ Certification Exam Guide,

NEW QUESTION 171

- (Topic 2)

A startup is looking to immediately expand its data center but does not have the personnel or space to manage everything internally. The organization has multiple small offices and remote users with large computational and storage-solution requirements. Funding is not an issue for the company. Which of the following can BEST accomplish the company's goals?

- A. SaaS
- B. IaaS
- C. ISP
- D. SON

Answer: B

Explanation:

IaaS is a cloud computing model where a third-party provider hosts infrastructure components such as servers, storage, and networking on behalf of customers. This allows the startup to immediately expand its data center without the need for additional personnel or space to manage everything internally. Additionally, IaaS allows remote users to easily access the required computational and storage resources from multiple small offices. Infrastructure as a Service (IaaS) can provide the startup with the necessary computational and storage solutions without the need for internal management. IaaS allows organizations to rent computing resources from a third-party provider instead of owning and maintaining them in-house.

NEW QUESTION 175

- (Topic 2)

A user is installing a new display on a desktop computer that only has a single DVI port for video input and a single HDMI port for video output. Which of the following does the technician need to complete the setup?

- A. Digital-to-analog converter
- B. A/V switcher
- C. DisplayPort to HDMI adapter
- D. DVI to HDMI cable

Answer: D

Explanation:

The technician will need to connect the DVI port on the computer to the new display's HDMI port. To do this, a DVI to HDMI cable will be needed. This type of cable will allow the computer's DVI video signal to be transmitted to the new display's HDMI port.

A digital-to-analog converter (DAC) is used to convert a digital signal to an analog signal. An A/V switcher is used to switch between multiple audio and video sources and display them on a single monitor or display. A DisplayPort to HDMI adapter is used to convert a DisplayPort signal to an HDMI signal, but it is not necessary in this scenario as the computer has a DVI port and not a DisplayPort.

Reference: CompTIA A+ Core 1 Exam Guide, page 199.

NEW QUESTION 180

- (Topic 2)

Which of the following 802.11 standards supports both 5GHz and 2.4GHz channel frequencies?

- A. 802.11a
- B. 802.11ac
- C. 802.11b
- D. 802.11g

Answer: B

Explanation:

802.11ac is the 802.11 standard that supports both 5GHz and 2.4GHz channel frequencies. 802.11ac is the latest wireless networking standard that operates in both the 5GHz and 2.4GHz frequency bands. It provides higher wireless network speeds and better reliability compared to previous standards, such as 802.11a, 802.11b, and 802.11g. The 802.11a standard operates exclusively in the 5GHz band, while the 802.11b and 802.11g standards operate exclusively in the 2.4GHz band.

NEW QUESTION 184

- (Topic 2)

A network technician has been tasked with creating a patch cable. The RJ45 connectors will not stay attached to the cable. Which of the following tools is needed to fix this issue?

- A. Cable tester
- B. Crimper
- C. Punchdown tool
- D. Loopback plug

Answer: B

Explanation:

A crimper is a tool that is used to crimp (attach) an RJ45 connector onto the end of a patch cable. The crimper applies pressure to the connector to make a permanent connection between the connector and the cable, ensuring that the connector will stay attached to the cable.

A cable tester is used to test the connectivity of a network cable. A punchdown tool is used to terminate network cables in a patch panel or keystone jack. A loopback plug is a diagnostic tool that is used to test network interfaces by simulating network traffic. Reference: CompTIA A+ Core 1 Exam Guide, page 92.

NEW QUESTION 189

- (Topic 2)

Which of the following is the SAFEST way to replace RAM on a server that has a redundant power supply?

- A. Unplug one power cable.
- B. Verify the RAM temperature.
- C. Utilize a grounding strap.
- D. Replace the RAM while the server is running.

Answer: C

Explanation:

Utilizing a grounding strap is the safest way to replace RAM on a server that has a redundant power supply. This ensures that no static electricity is transferred to any of the server components, which could cause permanent damage. The other options are not the correct methods for replacing RAM. Unplugging one power cable is not recommended, as it could cause the server to go offline and disrupt any services that are running. Verifying the RAM temperature is not necessary and does not provide any additional safety measures, and replacing the RAM while the server is running is not recommended, as it could cause system instability.

NEW QUESTION 194

- (Topic 2)

Which of the following commonly uses NFC?

- A. Contactless payments
- B. IoT devices
- C. Inventory tracking
- D. Tethering

Answer: A

Explanation:

NFC (Near Field Communication) is a wireless communication technology that is commonly used for contactless payments, mobile payments, and other mobile transactions. It allows two devices to communicate with each other when they are placed in close proximity.

Contactless payments commonly use NFC (Near Field Communication). NFC is a wireless communication technology that allows two devices to communicate with each other when they are in close proximity. Contactless payments use NFC to enable customers to make payments by simply tapping their contactless card or mobile device on a payment terminal.

NEW QUESTION 198

- (Topic 2)

Which of the following are default ports for HTTP and HTTPS traffic? (Select TWO).

- A. 23
- B. 25
- C. 80
- D. 143
- E. 389
- F. 443

Answer: CF

NEW QUESTION 202

- (Topic 2)

Which of the following cables replaced the Apple 30-pin connector and is also reversible?

- A. USB-C
- B. Lightning
- C. miniUSB
- D. DisplayPort

Answer: B

Explanation:

Lightning Connector: Apple introduced this brand-new connector back in 2012. It is over 80% smaller than the 30-pin connector and is reversible.

[https://www.cablewholesale.com/support/technical_articles/whats_your_port.php#:~:text=Li](https://www.cablewholesale.com/support/technical_articles/whats_your_port.php#:~:text=Lightning%20Connector%3A%20Apple%20introduced%20this,pin%20connector%20and%20is%20reversible.)

[ghtning%20Connector%3A%20Apple%20introduced%20this,pin%20connector%20and%20is%20reversible.](https://www.cablewholesale.com/support/technical_articles/whats_your_port.php#:~:text=Lightning%20Connector%3A%20Apple%20introduced%20this,pin%20connector%20and%20is%20reversible.)

NEW QUESTION 203

- (Topic 2)

A technician is tasked with upgrading a laptop's RAM. Which of the following steps should the technician take FIRST?

- A. Confirm that both the current and new memory are from the same brand.
- B. Run a diagnostic test on the current memory.
- C. Verify the memory requirements of the motherboard.
- D. Connect an electrostatic discharge strap.

Answer: C

Explanation:

If a technician is tasked with upgrading a laptop's RAM, the technician should verify the memory requirements of the motherboard first. The motherboard of the laptop will have specific requirements for the type and amount of RAM that can be installed. By verifying the memory requirements of the motherboard, the technician can ensure that the new RAM is compatible with the laptop.

Before upgrading a laptop's RAM, a technician should verify the memory requirements of the motherboard to ensure the new RAM is compatible. The type, speed,

and maximum capacity of the RAM should be checked to ensure it meets the requirements of the motherboard. References: CompTIA A+ Certification Exam Guide, pg. 347-348

NEW QUESTION 206

- (Topic 2)

Which of the following network services allows a networked device to always be assigned the same IP address based on the device's MAC address?

- A. DHCP
- B. LDAP
- C. UTM
- D. DNS

Answer: A

Explanation:

Dynamic Host Configuration Protocol (DHCP) allows a networked device to always be assigned the same IP address based on the device's MAC address. DHCP can also assign other network configuration settings to devices automatically.

NEW QUESTION 207

- (Topic 2)

Which of the following options provides correct information about 2.4GHz and 5GHz wireless frequencies? (Select TWO)

- A. 2.4GHz has less interferenc
- B. 5GHz transmits inlower speed.
- C. 2.4GHz penetrates solid objects more effective
- D. 5GHz provides faster data connections.
- E. 2.4GHz has a higher data rat
- F. 5GHz has 23 channels.
- G. 2.4GHz has ll channel
- H. 5GHz has no data interference.
- I. 2.4GHz has a higher coverage are
- J. 5GHz has higher bandwidth.
- K. 2.4GHz has a higher bandwidt
- L. 5GHz has lower transmit power.

Answer: BE

Explanation:

The correct answers are B. 2.4GHz penetrates solid objects more effectively. 5GHz provides faster data connections and E. 2.4GHz has a higher coverage area. 5GHz has higher bandwidth. The 2.4GHz frequency has a lower data rate compared to 5GHz, but it can penetrate solid objects more effectively and has a higher coverage area. The 5GHz frequency, on the other hand, provides faster data connections and has higher bandwidth, but it has fewer channels and lower transmit power.

NEW QUESTION 211

- (Topic 2)

Which of the following is the PRIMARY security concern with virtual machine escape?

- A. Cross-site scripting
- B. Compromising the hypervisor
- C. Overutilization of resources
- D. Rogue virtual machines installed on the hypervisor

Answer: B

Explanation:

The primary security concern with virtual machine escape is compromising the hypervisor, which can allow attackers to gain access to other virtual machines or the host system. Virtual machine escape refers to an attack that allows a guest virtual machine to break out of its isolated environment and access other parts of the system.

NEW QUESTION 214

- (Topic 2)

A company wants to give third-party developers access to the corporate network through desktop environments that the company can control. Which of the following can BEST achieve these requirements?

- A. Sandbox
- B. VDI
- C. Private cloud
- D. Saas

Answer: B

Explanation:

VDI is a technology that allows a company to provide desktop environments to third-party developers while still maintaining control over the corporate network. VDI creates virtual desktops on a remote server, and each user gets their own desktop environment that is isolated from the other users. This allows the company to maintain control over the corporate network, as the virtual desktops are not directly connected to the corporate network.

NEW QUESTION 219

- (Topic 2)

Which of the following would MOST likely be used to connect one or more devices to the internet in a SOHO?

- A. Hub
- B. Ethernet gateway
- C. Wireless access point
- D. Router

Answer: D

Explanation:

A router is a device that connects one or more networks, such as a home or small office network, to the internet. It allows multiple devices to share a single internet connection and provides network address translation (NAT) to enable communication between the devices on the local network and the internet. A hub, Ethernet gateway, or wireless access point does not provide this functionality.

A router is the most likely device to be used to connect one or more devices to the internet in a SOHO. A router can provide network address translation (NAT), firewall protection, and other features that are important for securing and managing a network. References: CompTIA A+ Certification Exam Guide, pg. 355

NEW QUESTION 221

- (Topic 2)

A user is unable to plug a USB 3.0 device into a USB port. Upon inspection, a technician notices the USB 3.0 port appears to be slightly smaller than the other connections. Which of the following is the MOST likely cause?

- A. A foreign object is stuck inside the port
- B. The cable connection utilized the wrong orientation.
- C. The USB cable is physically damaged.
- D. The USB port belongs to a different form factor.

Answer: D

Explanation:

USB 3.0 ports are slightly smaller than other USB connections, so if the port appears to be the wrong size, it is likely that the port belongs to a different form factor. This can be caused by a number of factors, such as the device being too old to support USB 3.0, or the device not having a USB 3.0 port in the first place.

NEW QUESTION 225

- (Topic 2)

A technician is preparing to set up a gaming computer with the following components:

- ? Discrete, high-end graphics card
- ? Video capture card
- ? High-end processor
- ? Multiple hard drives
- ? USB 3.0 hub
- ? Sound card

Which of the following options is the MOST important for the technician to consider before building the gaming computer?

- A. Redundant power supply
- B. Modular power supply
- C. 20-pin v
- D. 24-pin power adapter
- E. Power supply wattage rating

Answer: D

Explanation:

This is because high-end graphics cards, processors, and multiple hard drives require a significant amount of power to operate. A power supply with insufficient wattage could cause stability issues or even damage the components.

The CompTIA A+ Core1 certification guide emphasizes the importance of selecting an appropriate power supply for a computer build. In addition to wattage, other factors to consider when selecting a power supply include efficiency, modularity, and the number and type of connectors required to power the components.

However, of the options listed, the wattage rating is the most critical consideration.

Therefore, the technician should ensure that the power supply they select has a wattage rating that is sufficient to power all the components in the gaming computer. It is always a good practice to select a power supply with a wattage rating that exceeds the estimated power usage of the system.

NEW QUESTION 226

- (Topic 2)

A technician is setting up a projector (or a videoconferencing system). When the user attempts to connect a laptop to the system, the system displays the following error message.

No source found

The user tries multiple cables and inputs on the projector. Which of the following should the user try NEXT?

- A. Check the bulb on the projector and replace it with a new one.
- B. Check the display settings on the computer and set them to extend/duplicate.
- C. Replace the projector with another known-good one and try again.
- D. Replace the video card on the machine that is plugged in to the projector, as it has gone bad.

Answer: B

Explanation:

If a user is unable to connect a laptop to a projector or videoconferencing system and sees the error message "No source found," the next step should be to check the display settings on the computer and set them to extend/duplicate. This will ensure that the laptop's display is being output to the external device. References: CompTIA A+ Certification Exam Guide, pg. 514

NEW QUESTION 231

- (Topic 2)

A technician is working on a critical warehouse machine that will not turn on. The technician has determined the power supply for the machine failed. The warehouse manager is looking for a solution that will prevent downtime in the future. Which of the following devices should the technician install to meet this requirement?

- A. Grounded power supply
- B. Modular power supply
- C. 220V power supply
- D. Redundant power supply

Answer: D

Explanation:

A redundant power supply is a device that provides two or more power supplies connected in parallel so that when one fails, the other one will take over to ensure continuous power. This is ideal for critical warehouse machines that require a reliable power source and are at risk of downtime in the event of a power failure. Installing a redundant power supply will help to reduce the chances of an unexpected power outage and keep the machine running.

NEW QUESTION 235

- (Topic 2)

A technician is working on a help desk ticket for a user who wants the filament replaced in a 3-D printer. Which of the following should the technician do to remove the old filament and load the new one?

- A. Preheat the nozzle to melting temperature.
- B. Cut a sharp angle on the end of the strand.
- C. Push the filament along until resistance is felt.
- D. Withdraw the filament and remove the spool.

Answer: D

Explanation:

A technician is working on a help desk ticket for a user who wants the filament replaced in a 3-D printer. To remove the old filament and load the new one, the technician should preheat the nozzle to melting temperature. After the nozzle is heated, the technician should withdraw the filament and remove the spool. Then, cut a sharp angle on the end of the new strand, and push it along until resistance is felt.

NEW QUESTION 240

- (Topic 2)

A technician is setting up a laptop with an encrypted hard drive. The laptop will securely store a PIN that the user will input at log-on. Which of the following must be installed to set up this configuration?

- A. TPM
- B. HSM
- C. UEFI
- D. ARM

Answer: A

Explanation:

TPM stands for Trusted Platform Module, and it is a special chip installed on a computer's motherboard that stores encryption keys, passwords, and digital certificates. It can also securely store a user's PIN, allowing them to access the laptop without having to enter the PIN every time they log on. TPM is a secure way to store and protect sensitive data, making it ideal for use in laptops that need to securely store a PIN.

NEW QUESTION 244

- (Topic 2)

A technician installed a new router at a small office. After the Installation, the technician notices that all devices have a 169.254.x.x IP address. Printers and fileshares are still working, but PCs cannot access the Internet. Which of the following should the technician configure on the router to enable devices to connect to the internet?

- A. APIPA
- B. DNS
- C. DHCP
- D. SMB

Answer: C

Explanation:

To enable devices to connect to the internet after installing a new router at a small office, the technician should configure DHCP (Dynamic Host Configuration Protocol) on the router. DHCP is a network protocol that automatically assigns IP addresses and other network configuration parameters to devices on a network. By configuring DHCP on the router, the technician can ensure that all devices on the network are assigned a valid IP address that allows them to connect to the internet.

If all devices have a 169.254.x.x IP address, this suggests that the router is not assigning IP addresses to the devices using DHCP (Dynamic Host Configuration Protocol). Configuring the DHCP settings on the router can enable the devices to receive IP addresses automatically and access the internet. References: CompTIA A+ Certification All-in-One Exam Guide, Tenth Edition, Chapter 14

NEW QUESTION 245

- (Topic 2)

The IT department at an insurance brokerage needs to acquire laptops that have built-in fingerprint readers in order to create a more secure environment. Which of the following would be the MOST secure way to implement the fingerprint readers?

- A. Grant all registered employees access to each machine.
- B. Restrict device access to only the user to whom the laptop is assigned.
- C. Limit device access to departments and guest users.
- D. Give each team member a USB drive that bypasses the reader to allow guest users to log in.

Answer: B

Explanation:

The most secure way to implement fingerprint readers would be to restrict device access to only the user to whom the laptop is assigned. This ensures that only authorized personnel have access to the device, reducing the risk of unauthorized access and data breaches.

NEW QUESTION 248

- (Topic 2)

Which of the following is the MAXIMUM power PoE+ provides?

- A. 15.4W
- B. 30W
- C. 60W
- D. 95W

Answer: B

Explanation:

The earliest PoE switches from a few years ago generated 15 Watts per port (IEEE 802.3af). Today, most use the PoE+ standard (IEEE 802.3at), which generates up to 30 Watts per port. That's plenty for most devices that people want to connect

NEW QUESTION 252

- (Topic 2)

A technician installs a new printer for a workstation and tries to print a test page, but the page does not print. The technician looks at the print queue and notices that the printer is called 'Generic Printer.' Which of the following BEST describes what the technician should do to fix this issue?

- A. Connect the printer with a USB cable rather than over the network.
- B. Install the appropriate printer drivers for the OS.
- C. Install the correct toner in the printer.
- D. Set the printer trays to allow duplex printing

Answer: B

Explanation:

The technician should install the appropriate printer drivers for the OS to enable the computer to communicate with the printer. The generic printer name suggests that the drivers are missing or not installed correctly.

NEW QUESTION 256

- (Topic 2)

Which of the following cloud models maintains access, even when a local internet outage occurs?

- A. Private
- B. SaaS
- C. Community
- D. Public

Answer: A

Explanation:

In a private cloud model, the cloud infrastructure is maintained within a company's own data center and is used exclusively by that company. Private clouds offer the advantage of maintaining access even when a local internet outage occurs, since the cloud infrastructure is not dependent on a public network connection. Software as a Service (SaaS) is a cloud model in which software applications are hosted by a third-party provider and made available to customers over the internet. SaaS is not designed to maintain access in the event of a local internet outage.

A community cloud is a shared infrastructure that is used by multiple organizations, typically from the same industry or with similar requirements. Community clouds are not designed to maintain access in the event of a local internet outage.

A public cloud is a cloud infrastructure that is maintained by a third-party provider and is made available to the public over the internet. Public clouds are not designed to maintain access in the event of a local internet outage.

Reference: CompTIA A+ Core 1 Exam Guide, page 258.

NEW QUESTION 257

- (Topic 2)

A new employee has been issued a company laptop. The employee requests an accessory with a single power source that has wired network connectivity and supports a keyboard, mouse, speakers, and dual monitors. Which of the following accessories should the systems administrator deploy to BEST meet the new user's needs?

- A. PoE switch
- B. USB-C hub with power delivery
- C. Docking station with DisplayPort
- D. KVM switch with audio

Answer: C

Explanation:

A docking station is a hardware accessory that allows laptops to connect to multiple peripherals and devices with a single connection. A docking station with DisplayPort would provide the necessary connectivity for the dual monitors, and it can also support the required peripherals such as the keyboard, mouse, and speakers. In addition, it will provide a wired network connectivity for faster and more reliable network access.

NEW QUESTION 260

- (Topic 3)

A technician needs to configure a printer for network communications Which of the following must the technician configure? (Select THREE).

- A. PCL
- B. Dots per Inch
- C. Gateway
- D. Subnet mask
- E. MAC address
- F. IMEI
- G. IP address
- H. Drivers

Answer: CDG

Explanation:

To configure a printer for network communications, the technician must configure its network settings, such as gateway, subnet mask, and IP address. The gateway is the IP address of the router or device that connects the printer to other networks or the internet. The subnet mask is a value that defines which part of the IP address identifies the network and which part identifies the host or device on that network. The IP address is a unique identifier that allows the printer to communicate with other devices.

NEW QUESTION 261

- (Topic 3)

A help desk technician plugged in a user's new computer to a network port After a few minutes the computer showed an APIPA address. Which of the following is the MOST likely reason this happened?

- A. The WLAN is disabling the NIC card.
- B. The network cable is not attached.
- C. The PC is unable to contact a DHCP server
- D. The DHCP server is using addresses in the range of 169.254.254.1.

Answer: C

Explanation:

The most likely reason for a computer showing an APIPA address after being plugged into a network port is that the PC is unable to contact a DHCP server. Automatic Private IP Addressing (APIPA) is a DHCP fail-safe that protects a computer system from failure. It invokes a standby mechanism for local Internet Protocol version 4 (IPv4) networks supported by Microsoft Windows. With APIPA, DHCP clients can obtain IP addresses even when DHCP servers are not functional. The other options are less likely to be the cause of the issue.

NEW QUESTION 264

- (Topic 3)

Which of the following wireless technologies is used by mobile devices to process payments at kiosks?

- A. Wi-Fi 6
- B. Bluetooth
- C. NFC
- D. RFID

Answer: C

Explanation:

NFC stands for near-field communication, which is a wireless technology that allows two devices to exchange data when they are in close proximity (usually within a few centimeters). NFC is commonly used by mobile devices to process payments at kiosks, such as Apple Pay or Google Pay. Wi-Fi 6 is a wireless standard that provides faster speed and lower latency than previous versions of Wi-Fi. Bluetooth is a wireless technology that allows devices to communicate over short distances (usually within 10 meters). RFID stands for radio-frequency identification, which is a wireless technology that uses radio waves to identify and track objects that have RFID tags attached to them.

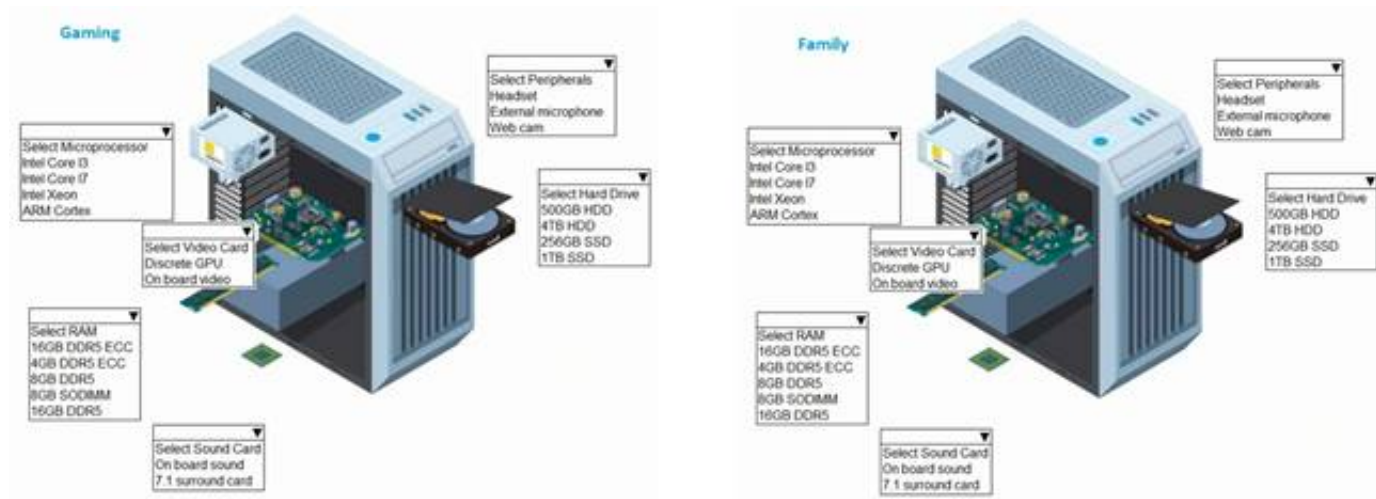
NEW QUESTION 266

HOTSPOT - (Topic 3)

A customer has contacted you about building two new desktops. The first desktop will be a gaming workstation. The customer requirements include:

Playing the newest games at a high frame rate
Fast game load times
Enough storage to have several games installed at once
High-end audio
No concern about cost
Running the current Windows OS

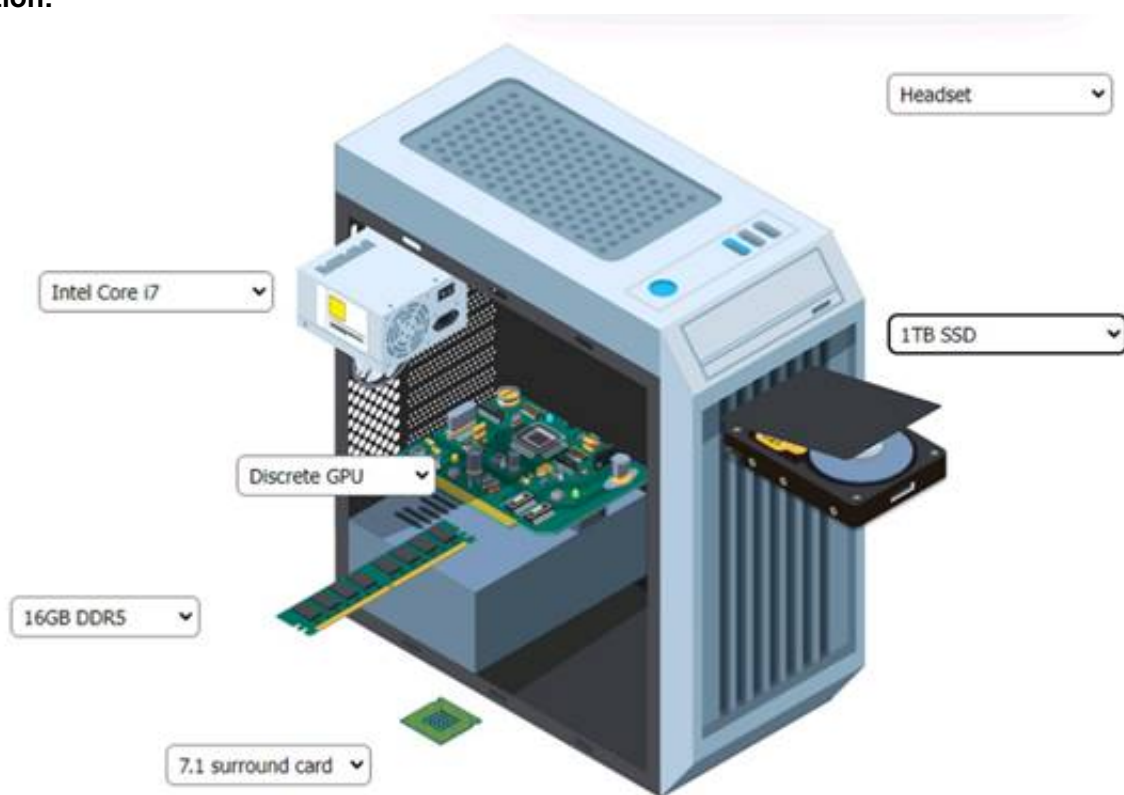
The second workstation will be a family workstation. The requirements include: Capability for word processing, videoconferencing, and basic web surfing
Minimal cost, as long as it meets the requirements
Running the current Windows OS



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:



NEW QUESTION 270

- (Topic 3)

A technician who works in a high-security environment needs to set up a laptop with triple monitors for a new security employee. All USB ports are disabled due to security policies. Which of the following should the technician do to BEST meet the requirements?

- A. Install a splitter cable
- B. Install a discrete graphics card.
- C. use an HDMI switch.
- D. Implement a docking station.

Answer: D

Explanation:

This is because a docking station can connect multiple monitors to a laptop without using USB ports, which are disabled in this scenario. A splitter cable would only allow two monitors to be connected, not three. A discrete graphics card would require opening the laptop and installing hardware, which may not be feasible or allowed in a high- security environment. An HDMI switch would only allow one monitor to be active at a time, not all three simultaneously.

NEW QUESTION 271

- (Topic 3)

Following a scheduled power outage, users report they cannot access the local intranet. A technician is able to ping the IP address of the server that is hosting the website. Which of the following serves is MOST likely offline?

- A. Web
- B. DNS
- C. File
- D. DHCP

Answer: B

Explanation:

DNS stands for Domain Name System and is a service that translates domain names (such as www.example.com) into IP addresses (such as 192.168.1.100) that

computers can use to communicate over a network. If the DNS server is offline, users may not be able to access websites or other network resources by using their domain names, even if they are online and reachable by their IP addresses. The technician should check if the DNS server is running and configured correctly, or use an alternative DNS server if possible. Reference: <https://www.comptia.org/training/books/a-core-1-220-1101-study-guide> (page 81)

NEW QUESTION 275

- (Topic 3)

A technician is replacing all RJ45 cables in a customer environment. Which of the following are the BEST tools to execute the task? (Select TWO).

- A. Optical fiber tester
- B. Scissors
- C. Cable tester
- D. Crimper
- E. Coaxial cable
- F. Screwdriver

Answer: CD

Explanation:

A cable tester and a crimper are the best tools to execute the task of replacing all RJ45 cables in a customer environment. A cable tester can be used to check the continuity and quality of a cable, and a crimper can be used to attach RJ45 connectors to the ends of a cable. An optical fiber tester is a tool that can be used to test fiber optic cables, which are not RJ45 cables. Scissors are not a tool for replacing cables, but for cutting them. A coaxial cable is a type of cable that has a single copper conductor at its center, which is not an RJ45 cable either. A screwdriver is not a tool for replacing cables, but for fastening or loosening screws.

NEW QUESTION 276

- (Topic 3)

Which of the following connectors can be plugged into a Thunderbolt 3 port on a laptop?

- A. miniUSB
- B. microUSB
- C. USB-A
- D. USB-C

Answer: C

Explanation:

Thunderbolt 3 is a USB-C port, so any device with a USB-C connector can be plugged into it. MiniUSB, microUSB and USB-A are not compatible with Thunderbolt 3.

NEW QUESTION 277

- (Topic 3)

An end user needs to upgrade the hard drive on a laptop and wants one that is fast and shock resistant. Which of the following is the BEST option for this end user?

- A. Hybrid HDD/SSD
- B. 5,400rpm HDD
- C. 7,200rpm HDD
- D. NVMe SSD

Answer: D

Explanation:

A non-volatile memory express (NVMe) solid state drive (SSD) is the best option for an end user who wants to upgrade the hard drive on a laptop and wants one that is fast and shock resistant. NVMe SSDs use flash memory and PCIe interface to achieve high performance and low latency. SSDs are also more shock resistant than hard disk drives (HDDs) because they have no moving parts. Hybrid HDD/SSD combines both technologies but does not offer the same speed or capacity as pure SSDs. A 5,400rpm HDD or a 7,200rpm HDD are slower and less shock resistant than SSDs.

NEW QUESTION 279

- (Topic 3)

A technician is preparing laptops for deployment to a medical department. The laptops require SSD-level encryption to be enabled, but BitLocker refuses to turn it on. An error message states that a BIOS-level setting has not been turned on. Which of the following should the technician check FIRST when troubleshooting this issue?

- A. Recorder the priority in Windows Boot Manager.
- B. Check to make sure Secure Boot is turned on.
- C. Ensure that the Trusted Platform Module is enabled.
- D. Verify that the latest updates are installed.

Answer: C

Explanation:

The Trusted Platform Module (TPM) is a hardware component that provides cryptographic functions and secure storage for encryption keys, passwords, and certificates. BitLocker requires a TPM to be enabled and activated in the BIOS or UEFI settings of the laptop in order to use SSD-level encryption. The technician should check that the TPM is enabled and activated before trying to turn on BitLocker. Reference: <https://partners.comptia.org/docs/default-source/resources/a-core-series-combined-content-guide> (page 34)

NEW QUESTION 280

- (Topic 3)

A user reports that a computer has a virus on it. Which of the following is the FIRST step the technician should take?

- A. Determine a plan of action to resolve the problem.
- B. Run antivirus software to remove the virus from the computer.
- C. Ask the user about the symptoms the computer is experiencing.
- D. Make a backup of the user's data on an external drive.

Answer: C

Explanation:

Asking the user about the symptoms the computer is experiencing is the first step the technician should take when a user reports that a computer has a virus on it. This step helps the technician to gather information and identify the problem before determining a plan of action to resolve it. Running antivirus software, making a backup of the user's data, or determining a plan of action are not the first steps, but possible actions that can be taken after identifying the problem.

NEW QUESTION 284

- (Topic 3)

A user reports that all print jobs sent to a laser printer have random and incorrect characters throughout the pages. Which of the following actions should the technician do to resolve this issue?

- A. Replace the fuser.
- B. Adjust the rollers.
- C. Update the driver.
- D. Shake the toner

Answer: C

Explanation:

One of the possible causes of random and incorrect characters appearing on print jobs sent to a laser printer is an outdated or corrupted driver. The driver is a software component that communicates between the operating system and the printer, and converts data into a format that the printer can understand. If the driver is outdated or corrupted, it may send incorrect or garbled data to the printer, resulting in poor print quality or errors. The technician should update the driver to the latest version from the manufacturer's website, or uninstall and reinstall it if necessary. Reference:
<https://www.comptia.org/training/books/a-core-1-220-1101-study-guide> (page 47)

NEW QUESTION 288

- (Topic 3)

Which of the following video cables can carry an audio signal?

- A. HDMI
- B. S-Video
- C. VGA
- D. DVI

Answer: A

Explanation:

This is because HDMI (High-Definition Multimedia Interface) is a digital video cable that can also carry audio signals¹. HDMI cables are commonly used to connect devices like Blu-ray players, game consoles, and streaming boxes to HDTVs and monitors. The other options are not capable of carrying audio signals. VGA (Video Graphics Array) is an analog video cable that only carries RGBHV signals¹². S-Video (Super Video) is another analog video cable that carries separate luminance and chrominance signals¹. DVI (Digital Visual Interface) is a digital video cable that can carry either analog or digital signals, but not audio¹.

NEW QUESTION 290

- (Topic 3)

A technician receives an alert indicating all VMs are down. After some troubleshooting, the technician discovers the network is out of space. To resolve the issue, the technician decides to add more space. Which of the following network types will the technician be working with?

- A. SCSI
- B. NAC
- C. SAN
- D. WISP

Answer: C

Explanation:

A storage area network (SAN) is the type of network that the technician will be working with when adding more space to resolve the issue of all VMs being down due to the network being out of space. A SAN is a network that provides access to consolidated and block-level data storage, which can be used for virtualization and backup purposes. SCSI is a type of interface that connects devices such as hard drives and optical drives to a computer. NAC is a type of security solution that controls access to a network based on policies and device compliance. WISP is a type of internet service provider that delivers wireless broadband access over long distances.

NEW QUESTION 295

- (Topic 3)

A technician connects a new computer to the internet and then opens the wiring closet. Even though all of the wires are terminated, nothing in the wiring closet is labeled. Which of the following tools should the technician use to complete the task?

- A. Cable tester
- B. Loopback plug
- C. Toner probe
- D. Punchdown tool

Answer: C

Explanation:

A toner probe is a tool that can be used to trace and identify cables in a wiring closet. The technician can use a toner probe to find the cable that connects the new computer to the internet. A cable tester is a tool that can be used to check the continuity and quality of a cable. A loopback plug is a tool that can be used to test network ports or cables by sending and receiving signals from the same device. A punchdown tool is a tool that can be used to terminate wires into a patch panel or jack.

NEW QUESTION 300

- (Topic 3)

A user's laptop is experiencing severe slowdowns when operating process-intensive tasks. Which of the following memory upgrades is compatible with a laptop?

- A. DIMM
- B. ECC RAM
- C. Virtual RAM
- D. SODIMM

Answer: D

Explanation:

SODIMM stands for Small Outline Dual In-line Memory Module and is a type of memory module that is compatible with laptops and other small devices. SODIMMs are smaller and thinner than DIMMs (Dual In-line Memory Modules), which are typically used for desktop PCs and servers. Upgrading or adding SODIMMs can increase the amount of RAM available for a laptop, which can improve its performance and speed when running process-intensive tasks. Reference: <https://partners.comptia.org/docs/default-source/resources/a-core-series-combined-content-guide> (page 24)

NEW QUESTION 304

- (Topic 3)

The GPS on a user's phone has been unreliable. Which of the following will MOST likely resolve the issue?

- A. Enabling high-accuracy mode
- B. Replacing the battery
- C. Disabling Wi-Fi connections
- D. Utilizing a third-party map application

Answer: A

Explanation:

Enabling high-accuracy mode is the most likely action to resolve the issue of unreliable GPS on a user's phone. High-accuracy mode uses multiple sources of location data, such as Wi-Fi, cellular networks, and Bluetooth, to improve the accuracy and reliability of GPS. Replacing the battery, disabling Wi-Fi connections, or utilizing a third-party map application are unlikely to fix the GPS issue, as they are not directly related to the GPS function

NEW QUESTION 309

- (Topic 3)

Which of the following does a DHCP reservation MOST likely apply to?

- A. Smart TV
- B. Mobile device
- C. Workstation
- D. Printer

Answer: D

Explanation:

A DHCP reservation is a feature that allows a DHCP server to assign a specific IP address to a specific device on a network, based on its MAC address. This ensures that the device always receives the same IP address, even if it is disconnected or rebooted. A DHCP reservation is most likely applied to a printer, as it can make it easier for users to find and connect to the printer on the network, without having to change the printer settings or deal with IP address conflicts. Reference: <https://www.comptia.org/training/books/a-core-1-220-1101-study-guide> (page 84)

NEW QUESTION 311

- (Topic 3)

Which of the following network devices operates as a bridge function?

- A. Hub
- B. Wireless access point
- C. Transceiver
- D. Media converter

Answer: D

Explanation:

A media converter is a network device that operates as a bridge function, which means it connects two different types of network media, such as copper and fiber optic cables, and converts signals between them. This allows network devices that use different media types to communicate with each other over long distances or in different environments, without requiring major changes or upgrades to the existing network infrastructure. Reference: <https://www.comptia.org/training/books/a-core-1-220-1101-study-guide> (page 73)

NEW QUESTION 315

- (Topic 3)

A desktop support technician receives an escalated ticket regarding a computer that displays the following message upon booting up: The amount of system memory has changed. Which of the following components is failing?

- A. GPU
- B. HDD
- C. RAM
- D. CPU

Answer: C

Explanation:

The message "The amount of system memory has changed" indicates that there is a problem with the random access memory (RAM) modules in the computer. The RAM may be loose, faulty, or incompatible with the motherboard or other components. The GPU, HDD, and CPU are not directly related to system memory and would not cause this message to appear.

NEW QUESTION 317

- (Topic 3)

Which of the following frequency bands do 802.11b and 802.11g operate in?

- A. 1GHz
- B. 2.4GHz
- C. 5GHz
- D. 6GHz

Answer: B

Explanation:

The frequency bands that 802.11b and 802.11g operate in are 2.4GHz bands, which allow for longer range but lower speed than higher frequency bands such as 5GHz or 6GHz bands used by newer standards such as 802.11a/n/ac/ax.

NEW QUESTION 322

- (Topic 3)

An insurance company wants to implement cloud computing and would like a cloud solution in which the infrastructure is shared with businesses in the same industry. Which of the following cloud models BEST addresses the company's need?

- A. Community
- B. Private
- C. Public
- D. Hybrid

Answer: A

Explanation:

The cloud model that BEST addresses the company's need is the Community cloud model. A community cloud is a cloud infrastructure in which multiple organizations share resources and services based on common operational and regulatory requirements. The concept of a community cloud is akin to a community garden, where different individuals grow produce on a single piece of shared land¹.

NEW QUESTION 323

- (Topic 3)

Every time a user sends a print job, the user must walk over to the printer and press OK before the job will print. The same issue is occurring for multiple users. Which of the following is the MOST likely cause of the issue?

- A. The wrong network printer queue is being used.
- B. The network printer is on the wrong VLAN.
- C. A The default paper type has been changed.
- D. The print server has outdated print drivers.

Answer: C

Explanation:

The message prompting to press "OK" indicates that the printer is waiting for a user input. This suggests that there is some issue with the printer settings, and the most probable cause is that the default paper type has been changed, and the printer needs the user to confirm the paper type before proceeding with the print job. This is a common issue that can occur when the default paper type is not set correctly or has been changed without the user's knowledge.

NEW QUESTION 328

- (Topic 3)

A user reports a repetitive clicking noise is coming from a personal laptop. A technician notes the laptop's inputs are severely delayed. Which of the following should the technician replace to resolve the issue?

- A. The memory
- B. The storage device
- C. The integrated keyboard
- D. The battery

Answer: B

Explanation:

A repetitive clicking noise coming from a laptop is usually a sign of a failing hard disk drive (HDD), which is a type of storage device that uses spinning platters and

moving heads to read and write data. A failing HDD can also cause severe delays in input and output operations, as well as data loss or corruption. The technician should replace the HDD with a new one or upgrade it to a solid state drive (SSD), which is another type of storage device that uses flash memory and has no moving parts. Reference: <https://partners.comptia.org/docs/default-source/resources/a-core-series-combined-content-guide> (page 24)

NEW QUESTION 330

- (Topic 3)

A technician needs to install RAM into a rackmount server that will be used as a VM host. Which of the following would be BEST to install?

- A. SODIMM
- B. VRAM
- C. DDR4
- D. ECC

Answer: D

Explanation:

When installing RAM into a server that will be used as a VM host, it is recommended to install ECC (Error-Correcting Code) RAM to help prevent errors that can cause virtual machines to crash. References: <https://www.servermonkey.com/blog/ecc-vs-non-ecc-ram-what-are-the-differences.html>

When installing RAM into a rackmount server that will be used as a VM host, it would be best to install ECC (Error Correcting Code) RAM which can detect and correct common types of data corruption.

NEW QUESTION 335

- (Topic 3)

Which of the following components houses the MX record?

- A. DNSO
- B. VLAN
- C. DHCP
- D. SMTP

Answer: A

Explanation:

The domain name system (DNS) is the component that houses the MX record. The MX record is a type of DNS record that specifies which mail server is responsible for receiving email messages for a domain name. VLAN is an acronym for virtual local area network, which is a logical subdivision of a network that allows devices to communicate as if they were on the same physical segment. DHCP is an acronym for dynamic host configuration protocol, which is a network protocol that assigns IP addresses and other configuration parameters to devices on a network automatically. SMTP is an acronym for simple mail transfer protocol, which is a network protocol that allows sending and receiving email messages over TCP/IP networks

NEW QUESTION 339

- (Topic 3)

A video game developer is requesting a new desktop computer with eight sticks of memory. The developer wants the desktop computer to take advantage of all available memory bandwidth without sacrificing performance. Which of the following would be the BEST solution?

- A. Triple-channel with DDR5 ECC RAM
- B. Quad-channel with DDR4 RAM
- C. Quad-channel with DDR5 SODIMM
- D. Dual-channel with DDR4 RAM

Answer: B

Explanation:

Quad-channel memory architecture allows the CPU to access four memory modules simultaneously, increasing the memory bandwidth and performance. DDR4 RAM is a type of memory that has higher speed and lower power consumption than DDR3. SODIMM is a smaller form factor of memory that is typically used in laptops, not desktops. ECC RAM is a type of memory that can detect and correct errors, but it is more expensive and slower than non-ECC RAM. Triple-channel memory architecture is less common and less efficient than quad-channel. References: <https://www.comptia.org/certifications/a#examdetails>
<https://www.comptia.org/blog/what-is-ddr4-ram> <https://www.comptia.org/blog/what-is-quad-channel-memory>

NEW QUESTION 340

- (Topic 3)

A user is unable to connect a mobile phone while in a car. However, a second mobile Device is able To connect in The same car, WHICH of the Following settings should the user check on the first phone?

- A. Wi-Fi
- B. Hotspot
- C. Bluetooth
- D. Location

Answer: C

Explanation:

To connect a mobile phone to a car, you need to pair them using Bluetooth, which is a wireless technology that allows secure local networks between devices¹. If one phone can connect to the car but another cannot, it means that the first phone has Bluetooth enabled and paired with the car, while the second phone does not. Therefore, the user should check the Bluetooth settings on the second phone and make sure it is turned on and discoverable²¹.

NEW QUESTION 341

- (Topic 3)

A user reports a tablet restarts on its own every five to ten minutes. In addition, the tablet has intermittent issues with charging. The technician gives the user a

new power adapter and charging cable, and the technician also tries resetting the OS. but the issue persists. Which of the following is the MOST likely cause of the issue?

- A. Water damage
- B. Incorrect OS version
- C. Faulty battery
- D. Damaged charging port

Answer: C

Explanation:

A faulty battery could cause a tablet to restart on its own and have intermittent issues with charging. Water damage could also cause these symptoms, but it is not the most likely cause unless there is evidence of liquid exposure. Incorrect OS version could cause compatibility or performance issues, but not charging problems. Damaged charging port could prevent the tablet from charging, but not cause it to restart randomly.

NEW QUESTION 343

- (Topic 3)

Which of the following cloud-computing concepts describes an application that is hosted on the internet but can be used and configured as needed internally per organization?

- A. Hybrid cloud
- B. Public cloud
- C. IaaS
- D. SaaS
- E. PaaS

Answer: E

Explanation:

Platform as a service (PaaS) is a cloud-computing concept that describes an application that is hosted on the internet but can be used and configured as needed internally per organization. PaaS provides a platform for developing, testing, deploying, and managing applications without having to maintain the underlying infrastructure or software. Hybrid cloud is a combination of public and private cloud services that share data and resources. Public cloud is a cloud computing model that provides services and resources to anyone over the internet. Infrastructure as a service (IaaS) is a cloud computing model that provides servers, storage, networking, and software over the internet

NEW QUESTION 345

- (Topic 3)

A drive failed on a server that was leveraging a RAID disk configuration. The server administrator would like to rebuild the array so it can withstand a potential multidrive failure in the future. Which of the following RAID configurations will the administrator MOST likely select?

- A. 1
- B. 5
- C. 10

Answer: D

Explanation:

RAID stands for Redundant Array of Independent Disks, which is a technology that combines multiple disks into a logical unit to improve performance, reliability, or both. There are different types of RAID levels that use different methods of data distribution and redundancy.

RAID 0 is a level that stripes data across multiple disks without any redundancy. It offers the highest performance but no fault tolerance. If any disk fails, the entire array is lost. RAID 1 is a level that mirrors data across two disks. It offers the lowest performance but the highest fault tolerance. It can survive the failure of one disk.

RAID 5 is a level that stripes data across multiple disks with parity information. It offers a balance between performance and fault tolerance. It can survive the failure of one disk, but not two or more disks.

RAID 10 is a level that combines RAID 1 and RAID 0. It creates a striped array of mirrored pairs. It offers high performance and high fault tolerance. It can survive the failure of one disk in each pair, or multiple disks in different pairs.

Therefore, if the server administrator wants to rebuild the array to withstand a potential multidrive failure in the future, RAID 10 is the most likely choice.

NEW QUESTION 347

- (Topic 3)

Which of the following virtualization technologies allows Linux and Windows operating system to run concurrently?

- A. Test environment
- B. Sandbox
- C. Legacy OS
- D. Cross-platform

Answer: D

Explanation:

Reference: <https://www.comptia.org/training/books/a-core-1-220-1101-study-guide> (page 59)

NEW QUESTION 350

- (Topic 3)

Which of the following cables should be used to terminate ST connectors on each end?

- A. Optical fiber
- B. Coaxial
- C. Shielded twisted pair

D. HDMI

Answer: A

Explanation:

Optical fiber is the type of cable that should be used to terminate ST connectors on each end. ST connectors are commonly used for fiber optic cables, which transmit data using light pulses. Coaxial, shielded twisted pair, and HDMI are not types of cables that use ST connectors, but different types of connectors and transmission methods.

NEW QUESTION 353

- (Topic 3)

Using the output below:

```
IPv4 Address: 172.25.1.39
Subnet Mask: 255.255.255.0
Router: 172.25.1.252
Name Server: 172.25.1.4
```

Which of the following is the default gateway?

- A. 172.25.1.252
- B. 172.25.1.39
- C. 172.25.1.4
- D. 255.255.255.0

Answer: A

Explanation:

The default gateway is the IP address of the router or device that connects a network to another network or the internet. In the output below, the default gateway is 172.25.1.252, as shown in the line "Default Gateway : 172.25.1.252". The other IP addresses are not default gateways, but either local IP addresses (172.25.1.39 and 172.25.1.4) or subnet masks (255.255.255.0).

NEW QUESTION 354

- (Topic 3)

The motherboard on a user's company laptop was recently replaced. Now the user is unable to log in using the fingerprint reader. The fingerprint reader is working but it does not recognize the user's fingerprint. Which of the following should a technician perform FIRST to fix the issue?

- A. Restore the system to a previous recovery point
- B. Reinstall the fingerprint software
- C. Access the BIOS and clear the TPM
- D. Update the drivers and the fingerprint software
- E. Flash the newest BIOS firmware that is available

Answer: B

Explanation:

If a user is unable to log in using the fingerprint reader on a company laptop after the motherboard was replaced, it could be due to an issue with the fingerprint software. The first step to fix the issue would be for the technician to reinstall the fingerprint software.

NEW QUESTION 359

- (Topic 3)

An administrator chose a shared-tenant model for a cloud deployment. Which of the following is the MOST likely reason the administrator chose this model?

- A. Cost savings
- B. Highly available
- C. Dedicated hardware
- D. Increased security

Answer: A

Explanation:

The shared-tenant model for a cloud deployment, also known as a multi-tenant model, allows multiple customers to use the same resources and infrastructure of the cloud service provider, with each customer's data and applications isolated from one another. This model is often chosen for cost savings, as resources are shared and users only pay for what they use. Therefore, the MOST likely reason that an administrator chose this model is A. Cost savings.

NEW QUESTION 362

- (Topic 3)

A tier one technician has spent the past thirty minutes troubleshooting an issue with an end user's network connection. After a solution was implemented, the end user rebooted the system, tested the issue, and confirmed the issue was resolved. Which of the following should the technician do NEXT?

- A. Document the findings, actions, and solution in the company knowledge base
- B. Advise the user to try the solution before contacting the help desk if the issue happens again
- C. Establish a theory of probable cause
- D. Escalate the issue to the tier two support team for resolution.

Answer: A

Explanation:

According to the Official CompTIA A+ Core 1 Study Guide (220-1101) 1, the correct answer is A. Document the findings, actions, and solution in the company knowledge base.

The explanation is that after resolving an issue, a technician should always document what was done and how it was fixed. This helps to create a record of the problem and its solution for future reference and also to share knowledge with other technicians. <https://www.comptia.org/training/books/a-core-1-220-1101-study-guide>

By documenting the findings, actions, and solution in the company knowledge base, it will help to ensure that if the Issue happens again, the technician or a different technician will be able to quickly and easily find the solution and resolve the Issue. Additionally, it is important to document the solution so that the same Issue does not need to be troubleshoot multiple times in the future.

NEW QUESTION 364

- (Topic 3)

A salesperson is using a weather application on a mobile device. The application appears to be draining the device's battery very quickly. Which of the following is the BEST action for the salesperson to take in order to view weather forecasts while traveling?

- A. Enable the GPS service to ensure accurate location detection.
- B. Update the PRL when getting to a new location.
- C. Configure less location checks using cellular location services,
- D. use the offices' Wi-Fi IP addresses as the geolocation mechanism.

Answer: C

Explanation:

The best action for the salesperson to take in order to view weather forecasts while traveling and minimize the battery drain on their mobile device is to configure fewer location checks using cellular location services. This can be done by adjusting the settings for the weather application to limit how often it checks for updates and uses location services. This will help to conserve the battery on the device and keep the application from consuming too much power.

NEW QUESTION 366

- (Topic 3)

A technician is configuring a desktop computer, and the hard drive must be encrypted. Which of the following will the technician need to verify is enabled to complete this configuration?

- A. ATX
- B. NIC
- C. TPM
- D. ARM

Answer: C

Explanation:

TPM stands for Trusted Platform Module, which is a hardware component that securely stores encryption keys and other sensitive data¹². TPM can be used to enable hard drive encryption, which is a technology that encrypts the data stored on a hard drive using sophisticated mathematical functions³⁴. Hard drive encryption protects the data from unauthorized access in case the hard drive is lost, stolen, or tampered with.

NEW QUESTION 368

- (Topic 3)

A technician is working with a user to set up scanning. The user requires the scans to be viewable on the network for the entire department. Which of the following settings on the MFP should the technician edit to BEST address the user's request?

- A. Scan to email
- B. Server message block
- C. Secured prints
- D. Web services
- E. Printer share

Answer: B

Explanation:

Server message block (SMB) is the setting on the multifunction printer (MFP) that the technician should edit to best address the user's request of making the scans viewable on the network for the entire department. SMB is a network protocol that allows file sharing and printer access among different devices on a network. The technician can configure the MFP to scan to a shared folder on the network using SMB. Scan to email is a feature that allows the MFP to send scanned documents as email attachments, which may not be viewable by everyone in the department. Secured prints is a feature that allows the MFP to print documents only after entering a PIN or password, which does not address the user's request. Web services is a feature that allows the MFP to access online services such as cloud storage or email, which may not be viewable by everyone in the department either. Printer share is not a setting on the MFP, but a feature that allows a device to share its printer with other devices on a network

NEW QUESTION 372

- (Topic 3)

A user is having an issue with the touch screen on a mobile device. When the user touches the screen, the intended target is not selected. Which of the following would be the BEST action for a technician to take to resolve the issue?

- A. Calibrate the touch screen.
- B. Reset the mobile device.
- C. Replace the LED screen.
- D. Update the mobile device.

Answer: A

Explanation:

Calibrating the touch screen is the best action to resolve the issue of inaccurate touch input. Calibration adjusts the touch screen's sensitivity and alignment to match the user's touch. Resetting the mobile device could erase user data and settings and may not fix the touch screen issue. Replacing the LED screen or updating the mobile device are unnecessary and costly actions that may not solve the problem.

NEW QUESTION 375

- (Topic 3)

A user is traveling to another country and will be unable to get personal cell phone service after the plane lands. Which of the following should the user update to resolve the issue?

- A. CDMA
- B. PRL
- C. MDM
- D. GPS

Answer: B

Explanation:

Updating the preferred roaming list (PRL) is what a user should do to resolve the issue of being unable to get personal cell phone service after traveling to another country. The PRL is a database that contains information about cell towers and frequencies that a phone can use in different areas. Updating the PRL can improve the phone's ability to connect to local networks and avoid roaming charges. CDMA is a type of cellular technology that uses code division multiple access to transmit data over radio frequencies. MDM is an acronym for mobile device management, which is a type of software solution that allows remote management and security of mobile devices. GPS is an acronym for global positioning system, which is a satellite-based navigation system that provides location and time information

NEW QUESTION 376

- (Topic 3)

A technician is troubleshooting a laptop that is unable to browse the internet when connected to the company's wireless network. The technician has verified network connectivity is functional when using an Ethernet cable. Which of the following should the technician use to check if the laptop's wireless NIC is functional?

- A. Hotspot
- B. Near-field communication
- C. Ethernet tap
- D. Spectrum analyzer

Answer: A

Explanation:

A hotspot is a wireless access point that provides internet access to devices that are connected to it. The technician can use a hotspot to check if the laptop's wireless NIC is functional by connecting the laptop to the hotspot and then trying to browse the internet. If the laptop is able to browse the internet, then the wireless NIC is functional. Near-field communication (NFC) is a wireless technology that allows two devices to communicate with each other when they are in close proximity. NFC is not typically used to check if a wireless NIC is functional.

An Ethernet tap is a device that is used to monitor network traffic. An Ethernet tap is not typically used to check if a wireless NIC is functional.

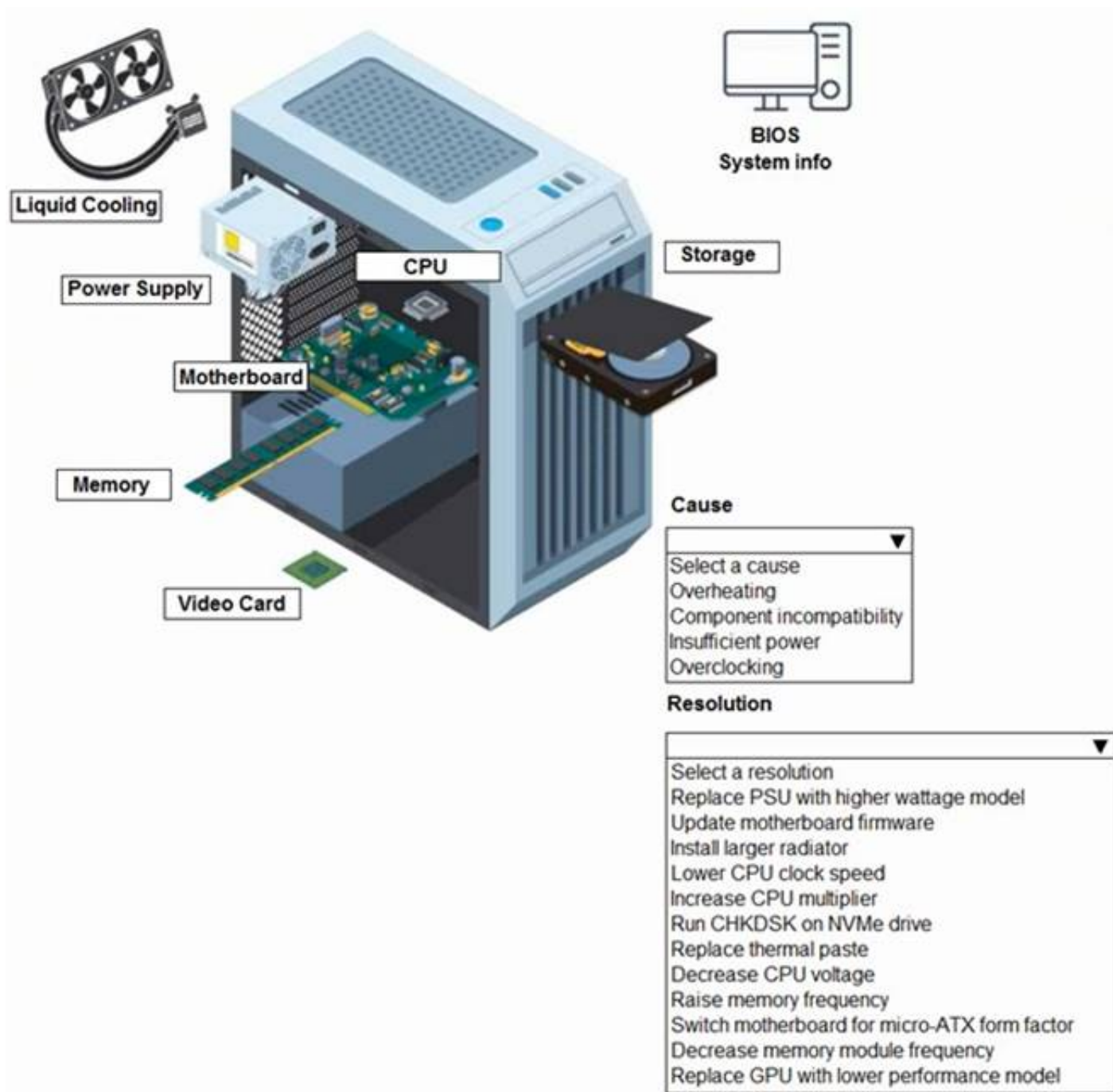
A spectrum analyzer is a device that is used to measure the frequency spectrum of a signal. A spectrum analyzer is not typically used to check if a wireless NIC is functional. Therefore, the correct answer is A. Hotspot.

NEW QUESTION 378

HOTSPOT - (Topic 3)

A customer built a computer for gaming, sourcing individual components and then assembling the system. The OS starts up, but within a few minutes the machine locks up.

The customer brought the computer to a technician to diagnose the issue.



- A. Mastered
- B. Not Mastered

Answer: A

Explanation:

correct answer is "Overclocking" and "Reduce CPU Clock speed" CPU is at 4.5 Ghz when normal is 3.2 Ghz. Overclocking too much can cause freezes, and this is a gaming computer so the user probably took it too far. <http://blog.logicalincrements.com/2018/12/4- troubleshooting-tips-overclocking-pc/>

NEW QUESTION 382

- (Topic 3)

A technician is troubleshooting a classroom projector that shuts down after fifteen minutes of use. Which of the following should the technician do to resolve the issue?

- A. Replace the video input cable.
- B. Change the bulb.
- C. Clean the air filter.
- D. Swap the power cord.

Answer: C

Explanation:

Cleaning the air filter is the best action to resolve the issue of a projector that shuts down after fifteen minutes of use. A dirty air filter can cause overheating and trigger the projector's thermal protection mechanism. Replacing the video input cable, changing the bulb, or swapping the power cord are unlikely to solve the overheating issue

NEW QUESTION 386

- (Topic 3)

A user's desktop computer slows down after a few minutes of use, and the fans alternate between silent and very loud. Which of the following is MOST likely failing, therefore causing these symptoms?

- A. CPU fan
- B. Memory
- C. Power supply
- D. Hard drive

Answer: A

Explanation:

A CPU fan is a component that cools down the CPU, which is the main processor of the computer. If the CPU fan is failing, it can cause the computer to slow down and the fans to alternate between silent and very loud¹². This is because the CPU fan cannot maintain a consistent speed and airflow to keep the CPU at a safe temperature.

When the CPU gets too hot, it throttles its performance to avoid overheating, which results in a slower computer. The other fans in the computer also try to compensate for the lack of cooling from the CPU fan by spinning faster and louder².

NEW QUESTION 388

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