

Exam Questions CAD

Certified Application Developer-ServiceNow

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NEW QUESTION 1

Why would you build a custom app?

- A. To fulfill is specific use case on internal processes.
- B. To avoid using a code repository like GiotHub or GitLab
- C. To create a custom integration for a 3rd party system
- D. To replace servieNow base tables

Answer: A

Explanation:

A possible reason to build a custom app is to fulfill a specific use case on internal processes. For example, you may want to digitize a manual process that is not covered by an existing ServiceNow solution, such as managing inventory, tracking expenses, or scheduling events. Building a custom app on the Now Platform can help you automate workflows, improve data quality, and provide better user experiences. The other options are not valid reasons to build a custom app. To avoid using a code repository like GitHub or GitLab is not a reason to build a custom app, as you can still use source control integration with your custom app development. To create a custom integration for a 3rd party system is not a reason to build a custom app, as you can use integration tools such as IntegrationHub or REST APIs to connect with external systems without creating an app. To replace ServiceNow base tables is not a reason to build a custom app, as it is not recommended to modify or delete base tables that are essential for ServiceNow functionality. Reference: Build Custom Apps in ServiceNow – eBook

NEW QUESTION 2

Which of the following statements is NOT true for the Form Designer?

- A. To add a section to the form layout, drag it from the Field Types tab to the desired destination on the form.
- B. To add a field to the form layout, drag the field from the Fields tab to the desired destination on the form.
- C. To remove a field from the form layout, hover over the field to enable the Action buttons, and select the Delete (X) button.
- D. To create a new field on a form's table, drag the appropriate data type from the Field Types tab to the form and then configure the new field.

Answer: A

Explanation:

https://docs.servicenow.com/bundle/tokyo-platform-administration/page/administer/form-administration/concept/c_FormDesign.html

NEW QUESTION 3

Access Control debug information identification whether each element of an Access Control granted of denied access. The elements of an Access Control evaluated?

- A. Conditions, Script, Roles
- B. Script, Conditions, Roles
- C. Conditions, Roles, Script
- D. Roles, Conditions, Script

Answer: C

Explanation:

The elements of an Access Control are evaluated in the following order: Conditions, Roles, Script. The Conditions are a set of criteria that must be met for the Access Control to apply. The Roles are a list of user roles that are required to access the object. The Script is an optional script that can further restrict or allow access based on custom logic. If any of these elements return false, the Access Control denies access and stops evaluating the remaining elements. Reference: Access control rules

NEW QUESTION 4

Which roles grant access to source control repository operations such as importing applications from source control, or linking an application to source control? (Choose two.)

- A. source_control
- B. source_control_admin
- C. admin
- D. git_admin

Answer: AC

Explanation:

The following roles grant access to source control repository operations such as importing applications from source control, or linking an application to source control:

? source_control. This is a role that allows users to perform basic source control operations, such as importing an application from a source control repository, updating an application from a source control repository, or committing changes to a source control repository.

? admin. This is a role that grants full access to all the features and functions of the ServiceNow platform, including source control operations. Users with this role can also perform advanced source control operations, such as creating or deleting source control repositories, configuring source control properties, or resolving conflicts.

The following roles do not grant access to source control repository operations:

? source_control_admin. This is not a valid role in ServiceNow. There is no separate role for source control administration, as this function is included in the admin role.

? git_admin. This is not a valid role in ServiceNow. Git is a specific type of source control system that ServiceNow supports, but there is no role dedicated to Git administration. References: Source Control, Source Control Roles

Reference: https://docs.servicenow.com/bundle/orlando-application-development/page/build/applications/task/t_LinkAnApplicationToSourceControl.html

NEW QUESTION 5

When creating a table in a privately-scoped application, which four Access Controls are created for the table?

- A. Insert, Delete, Query, Write
- B. Create, Delete, Read, Write
- C. Create, Delete, Read, Update
- D. Insert, Delete, Query, Update

Answer: B

Explanation:

When creating a table in a privately-scoped application, four Access Controls are automatically created for the table. These Access Controls define the permissions for the four basic operations on the table: Create, Delete, Read, and Write. The Create operation allows the user to create new records on the table. The Delete operation allows the user to delete existing records on the table. The Read operation allows the user to view the records on the table. The Write operation allows the user to modify the records on the table. By default, these Access Controls grant access to the admin role and the application scope. You can modify or delete these Access Controls as needed.

The other options are not valid Access Controls for a table. Insert, Query, and Update are not operations, but methods of the GlideRecord class that are used to manipulate records on the server-side. They are not part of the Access Control rules.

References:

? [Access Control rules]

? Create a table in a scoped application

? [GlideRecord methods]

NEW QUESTION 6

Which of the following GuideRecord methods run a query against a database table? Choose 3 answers

- A. -query()
- B. runQuery()
- C. query()
- D. -get()
- E. get()

Answer: ACE

Explanation:

https://docs.servicenow.com/bundle/tokyo-application-development/page/app-store/dev_portal/API_reference/GlideQuery/concept/GlideQueryGlobalAPI.html#GlideQueryAPI

https://docs.servicenow.com/bundle/tokyo-application-development/page/app-store/dev_portal/API_reference/glideRecordScoped/concept/c_GlideRecordScopedAPI.html

NEW QUESTION 7

Assume a table called table exists and contains 3 fields: field1, field2, field3. Examine the Access Control list for table:

table.None read Access Control for users with the admin and itil roles

table.field3 read Access Control for users with the admin role

Which field or fields can a user with the itil role read?

- A. field3 only
- B. field1 and field3
- C. All fields
- D. All fields except field3

Answer: D

Explanation:

<https://docs.servicenow.com/bundle/tokyo-platform-security/page/administer/contextual-security/concept/access-control-rules.html>

NEW QUESTION 8

Which of the following statements does NOT apply when extending an existing table?

- A. The parent table's Access Controls are evaluated when determining access to the new table's records and fields
- B. The new table inherits the functionality built into the parent table
- C. The new table inherits all of the fields from the parent table
- D. You must script and configure all required behaviors

Answer: D

Explanation:

You must script and configure all required behaviors. Provided link has this statement: Extending an existing ServiceNow table means the new table inherits the parent table's columns as well as its business logic.

The following statements apply when extending an existing table:

? The parent table's Access Controls are evaluated when determining access to the new table's records and fields. This is true because Access Control (ACL) rules are inherited from the parent table to the child table, unless the child table has its own ACL rules that override the parent table's rules. ACL rules are used to restrict the access to the data and functionality of the ServiceNow platform based on the user's roles and conditions.

? The new table inherits the functionality built into the parent table. This is true because the new table inherits the business logic and the relationships from the parent table, such as Business Rules, Script Includes, UI Actions, UI Policies, and Reference Fields. Business logic and relationships are used to define the behavior and the structure of the data on the ServiceNow platform.

? The new table inherits all of the fields from the parent table. This is true because the new table inherits the columns and the attributes from the parent table, such as Field Name, Data Type, Default Value, and Mandatory. Columns and attributes are used to define the properties and the characteristics of the data on the ServiceNow platform.

The following statement does not apply when extending an existing table:

? You must script and configure all required behaviors. This is false because you do not have to script and configure all required behaviors when extending an existing table, as some of the behaviors are already inherited from the parent table, as explained above. However, you can script and configure additional or customized behaviors for the new table, such as adding new fields, creating new Business Rules, or modifying existing UI Actions. References: Table Extension, Access Control Rules

NEW QUESTION 9

How does ServiceNow match inbound email to existing records?

- A. Watermark
- B. Record link
- C. Subject line
- D. sys_id

Answer: A

Explanation:

https://developer.servicenow.com/dev.do#!/learn/courses/tokyo/app_store_learnv2_flowdesigner_tokyo_flow_designer/app_store_learnv2_flowdesigner_tokyo_notifications_in_flow_designer/app_store_learnv2_flowdesigner_tokyo_inbound_email_and_flows

"By default, the system generates a watermark label at the bottom of each notification email to allow matching incoming email to existing records."

https://docs.servicenow.com/bundle/tokyo-servicenow-platform/page/administer/notification/concept/c_WorkingWithWatermarks.html

NEW QUESTION 10

When writing a Client Script to provide feedback targeted at a specific field, which method should be used?

- A. g_form.showInfoMessage()
- B. g_form.showFieldMsg()
- C. g_form.addInfoMessage()
- D. g_form.addFieldMsg()

Answer: B

Explanation:

https://docs.servicenow.com/bundle/tokyo-application-development/page/script/useful-scripts/reference/r_DisplayFieldMessages.html

NEW QUESTION 10

What are Application Files in a ServiceNow application?

- A. An XML export of an application's table records
- B. ServiceNow artifacts comprising an application
- C. XML exports of an application's Update Set
- D. CSV files containing data imported into an application

Answer: B

Explanation:

Application Files are ServiceNow artifacts comprising an application. An application is a group of files and data that work together to provide a service or functionality. An application file is a specific type of file that belongs to an application, such as a table, a script, a form, a business rule, a UI action, etc. Application files define the structure, logic, and interface of the application. An XML export of an application's table records, XML exports of an application's Update Set, and CSV files containing data imported into an application are not examples of application files, as they are data formats that can be used to transfer or store information related to an application, but not the application itself. Reference: Application Files

NEW QUESTION 13

Which of the following is an available feature in Studio? Choose 2 answers

- A. Push to external source control
- B. Search branch
- C. Merge branches
- D. Push to update set

Answer: BC

Explanation:

Search branch and merge branches are available features in Studio. Search branch allows you to search for a specific branch name or ID in your Git repository. Merge branches allows you to merge changes from one branch to another, resolving any conflicts that may arise. Push to external source control and push to update set are not available features in Studio. Push to external source control is a feature of Source Control Integration, which is a separate application from Studio. Push to update set is a feature of Update Set Previewer, which is also a separate application from Studio.

Reference: Studio, Source Control Integration, Update Set Previewer

NEW QUESTION 16

Which one of the following is true?

- A. A UI Policy's Actions execute before the UI Policy's Scripts
- B. The execution order for a UI Policy's Scripts and Actions is determined at runtime
- C. A UI Policy's Scripts execute before the UI Policy's Actions
- D. A UI Policy's Actions and Scripts execute at the same time

Answer: A

Explanation:

Created UI policy on incident form, action set's cmdb_ci field as mandatory and script as not. result, field was not mandatory.

A UI Policy's Actions execute before the UI Policy's Scripts. Actions are predefined operations that can be applied to fields or sections, such as making them mandatory, read- only, visible, or setting a default value. Scripts are custom JavaScript code that can be used to perform more complex logic or validations.

Actions are executed first, and then Scripts are executed if the UI Policy conditions are met. References: [ServiceNow Docs - UI policy actions], [ServiceNow Docs - UI policy scripts]

NEW QUESTION 21

Which one of the following is true for the Application Picker?

- A. All custom application scope and the Global scope appear in the Application Picker
- B. All applications in ServiceNow, including baseline applications like Incident, appear in the Application Picker
- C. Only custom applications appear in the Application Picker
- D. Only downloaded applications appear in the Application Picker

Answer: A

Explanation:

https://docs.servicenow.com/bundle/tokyo-application-development/page/build/applications/task/t_SelectAnAppFromTheAppPicker.html

NEW QUESTION 22

Which class is NOT part of the Client side scoped APIs?

- A. GuideDialogWindow
- B. GuideAjax
- C. GuideRecord
- D. GuideForm

Answer: C

Explanation:

? This class allows you to create and manipulate dialog windows on the user interface. You can use this class to display messages, forms, or custom HTML content in a modal window.

? GuideAjax: This class allows you to make asynchronous calls to the server and process the response. You can use this class to retrieve data, execute scripts, or perform actions on the server without reloading the page.

? GuideForm: This class allows you to access and manipulate the fields and values on a form. You can use this class to get or set field values, show or hide fields, add or remove options, or validate field inputs.

The class GuideRecord is not part of the Client side scoped APIs. GuideRecord is part of the Server side scoped APIs, which are a set of classes and methods that allow you to interact with the database and perform server-side logic on the ServiceNow platform. GuideRecord is a class that represents a record in a table and allows you to query, insert, update, or delete records on the server.

References:

? [Client side scoped APIs]

? [Server side scoped APIs]

NEW QUESTION 26

You are developing the MyApp application that has a table, Table A. When the MyApp application is installed on an instance, you want Table A's records to be installed as part of the application.

Table A's records will be installed when:

- A. Table A is active and extends the Task table
- B. Table A's records are added to the application record using the Create Application Files context menu item
- C. Table A has an automatic number counter for new records
- D. Table A is not included in the System Clone > Exclude Tables list

Answer: B

Explanation:

https://docs.servicenow.com/bundle/tokyo-application-development/page/build/applications/task/t_IncludeApplicationData.html

NEW QUESTION 29

When creating an application through the Guided Application Creator, which of the following is NOT an option for creating a table?

- A. Upload spreadsheet
- B. Create table from template
- C. Extend a table
- D. Create table from scratch

Answer: B

Explanation:

Create table from template is not an option for creating a table through the Guided Application Creator. The other options are available for creating a table in the app. Upload spreadsheet allows you to import data from an Excel file and create a table based on the spreadsheet columns and rows. Extend a table allows you to create a child table that inherits fields and behaviors from a parent table. Create table from scratch allows you to define your own fields and data types for a new table. Reference: Create tables

<https://docs.servicenow.com/bundle/tokyo-application-development/page/build/guided-app-creator/concept/gac-tables.html>

NEW QUESTION 31

Which actions can a Business Rule take without scripting?

- A. Set field values and query the database
- B. Set field values and generate an event
- C. Set field values and write to the system log
- D. Set field values and add message

Answer: B

Explanation:

A Business Rule can take actions such as setting field values and generating an event without scripting. A Business Rule is a server-side script that runs when a record is displayed, inserted, updated, deleted, or queried. A Business Rule can use filter conditions, role conditions, and actions to define when and how it should run. Actions are predefined operations that can be performed on a record, such as setting field values, generating an event, adding a message, or writing to the system log. These actions do not require scripting and can be selected from a drop-down list. Reference: Use business rules and client scripts to control field values

NEW QUESTION 32

Which Application Access configuration field(s) are NOT available if the Can read configuration field is NOT selected?

- A. All access to this table via web services
- B. Can create, Can update, and Can delete
- C. Can read does not affect the availability of other Application Access fields
- D. Allow configuration

Answer: B

Explanation:

"You must first select read access to grant any other API record operation." https://docs.servicenow.com/bundle/tokyo-application-development/page/build/applications/reference/r_TableApplicationAccessFields.html

The Application Access configuration fields control the access level for an application and its tables. The following Application Access configuration fields are not available if the Can read configuration field is not selected:

? Can create. This field determines whether users can create records on the application tables.

? Can update. This field determines whether users can update records on the application tables.

? Can delete. This field determines whether users can delete records on the application tables.

These fields are not available because they depend on the Can read field, which determines whether users can view records on the application tables. If users cannot read records, they cannot create, update, or delete them either.

The following Application Access configuration fields are available regardless of the Can read configuration field:

? All access to this table via web services. This field determines whether users can access the application tables using web services, such as REST or SOAP.

? Allow configuration. This field determines whether users can configure the application tables, such as adding or modifying fields, views, or indexes. References: Application Access, Certified Application Developer (CAD) Learning Path

NEW QUESTION 33

What are the ways to designate data tables when Guided Application Creator (GAC)?

Choose 3 answers

- A. Upload an existing PDF
- B. Create a new table on the platform
- C. Use an existing table on the platform
- D. Upload an existing spreadsheet
- E. Upload an existing word processing document.
- F. Use a freeform database

Answer: ABD

Explanation:

The Guided Application Creator (GAC) is a tool that helps you create applications on the ServiceNow platform by guiding you through the steps of defining the data model, user interface, and logic. When using the GAC, you can designate data tables in three ways:

? Upload an existing PDF: You can upload a PDF file that contains the table schema and sample data. The GAC will parse the PDF and create the table and fields based on the file content.

? Create a new table on the platform: You can create a new table on the platform by specifying the table name, label, and description. You can also add fields, indexes, and relationships to the table using the GAC.

? Upload an existing spreadsheet: You can upload a spreadsheet file that contains the table schema and sample data. The GAC will parse the spreadsheet and create the table and fields based on the file content.

The other options are not valid ways to designate data tables when using the GAC. You cannot upload an existing word processing document or use a freeform database. You can use an existing table on the platform, but you cannot designate it as a data table. You can only use it as a reference table for lookup fields.

References:

? Guided Application Creator

? Create a table from a PDF or spreadsheet

? Create a table from scratch

NEW QUESTION 36

Which one of the following is NOT an example of when an application might use a Scheduled Script Execution (Scheduled Job)?

- A. The application needs to send weekly email reminders to requestors for all records on a table
- B. The application needs to run a clean up script on the last day of every month
- C. The application needs to query the database every day to look for unassigned records
- D. The application needs to run a client-side script at the same time every day

Answer: D

Explanation:

An example of when an application might not use a Scheduled Script Execution (Scheduled Job) is when the application needs to run a client-side script at the same time every day. A Scheduled Script Execution is a server-side script that runs on a specified schedule and performs some action on the server or database. A client-side script runs on the user's browser and cannot be scheduled by ServiceNow. The other options are examples of when an application might use a Scheduled Script Execution, such as sending email reminders, running a clean up script, or querying the database for unassigned records. Reference: Scheduled Script Execution, Client scripts

NEW QUESTION 40

Which method call returns true only if the currently logged in user has the catalog_admin role and in no other case?

- A. g_user.hasRole('catalog_admin')
- B. g_user.hasRoleExactly('catalog_admin')
- C. g_user.hasRoleOnly('catalog_admin')
- D. g_user.hasRoleFromList('catalog_admin')

Answer: B

Explanation:

The method call that returns true only if the currently logged in user has the catalog_admin role and in no other case is g_user.hasRoleExactly('catalog_admin'). This method checks if the user has exactly one role, and returns true if it matches the argument. The other methods return true if the user has one or more roles, or if the user has any role from a list of arguments. References: [ServiceNow Docs - GlideUser API], [ServiceNow Community - Difference between hasRole() and hasRoleExactly()]

Reference: https://community.servicenow.com/community? id=community_QUESTION NO:&sys_id=df705e6db7757c0d58ea345ca96196b

NEW QUESTION 42

In a Business Rule, which one of the following returns the sys_id of the currently logged in user?

- A. g_form getUserID()
- B. g_form getUserSysy
- C. gs.getUserSysID()
- D. gs.getUserID()

Answer: D

Explanation:

https://docs.servicenow.com/bundle/tokyo-application-development/page/app-store/dev_portal/API_reference/glideSystemScoped/concept/c_GlideSystemScopedAPI.html

NEW QUESTION 47

Which of the following statements must evaluate to true for a user to pass an Access Control?
Choose 3 answers

- A. Other matching Access Controls for the records evaluate to true.
- B. Conditions configured in the Access Control must evaluate to true.
- C. The user must be granted access through a business rule.
- D. The user has one of the roles specified in the Required roles related list.
- E. Scripts configured in the Access Control must evaluate to true.

Answer: BDE

Explanation:

The statements that must evaluate to true for a user to pass an Access Control are:

- ? Conditions configured in the Access Control must evaluate to true.
- ? The user has one of the roles specified in the Required roles related list.
- ? Scripts configured in the Access Control must evaluate to true.

An Access Control is a rule that determines whether a user can access a particular object or operation in ServiceNow. An Access Control consists of three elements: Conditions, Roles, and Script. Each element specifies a requirement that the user must meet to access the object or operation. If any of these elements return false, the Access Control denies access and stops evaluating the remaining elements. Therefore, for a user to pass an Access Control, all three elements must evaluate to true.

The other statements are not required for a user to pass an Access Control. Other matching Access Controls for the records do not need to evaluate to true, as only one matching Access Control needs to return true for access to be granted. The user does not need to be granted access through a business rule, as business rules are not part of Access Controls and do not affect their evaluation. Reference: Access control rules, Access Controls

NEW QUESTION 49

Which one of the following is NOT true for Modules?

- A. Access to Modules is controlled with roles
- B. Modules open content pages
- C. Every Module must be associated with a table
- D. Every Module must be part of an Application Menu

Answer: C

Explanation:

The statement that is not true for Modules is that every Module must be associated with a table. A Module is the functionality within an Application Menu that

opens a content page in the content frame or a separate tab or window. A Module can be associated with a table, a list, a form, a report, a script, or any other type of page. For example, the Open Module under the Incident Application Menu opens a list of incident records from the Incident table, while the Overview Module under the Performance Analytics Application Menu opens a dashboard page with various charts and widgets. The other statements are true for Modules. Access to Modules is controlled with roles, as each Module can have one or more roles specified in its definition that determine who can see and access it. Modules open content pages, as they are links to different types of pages that provide information and functionality to users. Every Module must be part of an Application Menu, as they are the second-level navigation options for Applications. Reference: Modules

NEW QUESTION 50

When evaluating Access Controls, ServiceNow searches and evaluates:

- A. Only for matches on the current table
- B. Only for matches on the current field
- C. From the most specific match to the most generic match
- D. From the most generic match to the most specific match

Answer: C

Explanation:

When evaluating Access Controls, ServiceNow searches and evaluates:

? From the most specific match to the most generic match. This is the correct answer because ServiceNow follows a top-down approach when evaluating Access Control (ACL) rules, which are used to restrict the access to the data and functionality of the ServiceNow platform based on the user's roles and conditions.

ServiceNow starts with the most specific match, which is the field-level ACL rule, then moves to the table-level ACL rule, and finally to the global or * ACL rule.

ServiceNow grants access if any of the ACL rules evaluates to true, and denies access if all of the ACL rules evaluate to false.

The following are not correct descriptions of how ServiceNow searches and evaluates Access Controls:

? Only for matches on the current table. This is not correct because ServiceNow does not only look for matches on the current table, but also on the parent tables and the global or * table. For example, if there is no ACL rule for the incident table, ServiceNow will look for an ACL rule for the task table, which is the parent table of the incident table, and then for the global or * table, which is the parent table of all tables.

? Only for matches on the current field. This is not correct because ServiceNow does not only look for matches on the current field, but also on the table that contains the field and the global or * table. For example, if there is no ACL rule for the short_description field on the incident table, ServiceNow will look for an ACL rule for the incident table, and then for the global or * table.

? From the most generic match to the most specific match. This is not correct because ServiceNow does not follow a bottom-up approach when evaluating Access Controls, but a top-down approach, as explained

above. References: Access Control Rules, ACL Evaluation Order

https://developer.servicenow.com/dev.do#!/learn/learning-plans/paris/new_to_servicenow/app_store_learnv2_securingapps_paris_access_controls_evaluation_order

NEW QUESTION 55

Which of the following methods prints a message on a blue background to the top of the current form by default?

- A. g_form.addInfoMsg()
- B. g_form.addInfoMessage()
- C. g_form.showFieldMessage()
- D. g_form.showFieldMsg()

Answer: B

Explanation:

From: https://docs.servicenow.com/bundle/paris-application-development/page/script/general-scripting/reference/r_ScriptingAlertInfoAndErrorMsgs.html

g_form.showFieldMsg("field_name", "Hello World", "error"); Puts "Hello World" in an error message **below the specified field**. g_form.addInfoMessage() or

g_form.addErrorMessage() place a blue box message at the top of the screen. Pg 126 of the CAD handbook

The method that prints a message on a blue background to the top of the current form by default is g_form.addInfoMessage(). The g_form object is a global object

that provides access to form fields and UI elements on a form. The addInfoMessage() method is a method of the g_form object that displays an informational

message next to the form header. The message has a blue background color by default, unless it is overridden by a CSS style. The addInfoMessage() method

takes one argument, which is the message text to display. References: [ServiceNow Docs - GlideForm (g_form) API], [ServiceNow Docs -

g_form.addInfoMessage()]

NEW QUESTION 58

What are the benefits of storing the majority of an Application's server-side script logic in a Script Include?

- a) This makes execution faster.
- b) Only run when called from a script.
- c) The script logic can be hidden when the Application is installed from the ServiceNow Store.
- d. For some changes to application logic there is only one place to make edits.

- A. a, b, and d
- B. a, b, c, and d
- C. b, c, and d
- D. a, b, and c

Answer: C

Explanation:

https://developer.servicenow.com/dev.do#!/learn/courses/tokyo/app_store_learnv2_scriptin

g_tokyo_scripting_in_servicenow/app_store_learnv2_scripting_tokyo_server_side_scriptin g/app_store_learnv2_scripting_tokyo_script_includes

NEW QUESTION 63

Which one of the following is NOT a debugging strategy for client-side scripts?

- A. g_form.addInfoMessage()
- B. Field Watcher

- C. jslog()
- D. gs.log()

Answer: D

Explanation:

https://developer.servicenow.com/dev.do#!/learn/learning-plans/rome/new_to_servicenow/app_store_learnv2_scripting_rome_debugging_client_scripts

The following are debugging strategies for client-side scripts, which run in the web browser and manipulate the user interface:

? g_form.addInfoMessage(). This is a client-side API that displays an information message at the top of the form.

? Field Watcher. This is a debugging tool that displays the current and previous values of one or more fields on a form.

? jslog(). This is a client-side API that writes a message to the browser console. The following is not a debugging strategy for client-side scripts, but for server-side scripts, which run on the ServiceNow platform and manipulate the database:

? gs.log(). This is a server-side API that writes a message to the system log. References: Client-Side Scripting APIs, Debugging Client Scripts

NEW QUESTION 66

The source control operation used to store local changes on an instance for later application is called a(n) <blank>.

- A. Branch
- B. Tag
- C. Stash
- D. Update set

Answer: C

Explanation:

The source control operation used to store local changes on an instance for later application is called a stash. A stash is a temporary storage area for uncommitted changes that are not ready to be pushed to a remote repository. Developers can use stashes to save their work in progress without committing it to the local repository or discarding it. Stashes can be applied later to restore the changes to the working directory, or dropped if they are no longer needed.

References: [ServiceNow Docs - Stash local changes], [ServiceNow Docs - Source control]

Reference: https://docs.servicenow.com/bundle/orlando-application-development/page/build/applications/task/t_StashLocalChanges.html

NEW QUESTION 70

Access Control debug information identifies whether each element of an Access Control granted or denied access. The elements appear in the debug information in the order of evaluation. In which order are the elements of an Access Control evaluated?

- A. Conditions, Roles, Script
- B. Conditions, Script, Roles
- C. Roles, Conditions, Script
- D. Script, Conditions, Roles

Answer: C

Explanation:

"The sequence is ROLES first, then condition, then script." - Chuck Tomasi says so at this link: <https://www.servicenow.com/community/grc-forum/order-of-execution-of-an-acl/m-p/1311962/highlight/true#M6538>

NEW QUESTION 72

Client-side scripts manage what?

- A. Forms and Forms Fields
- B. Playbook access
- C. Database and backend
- D. User access

Answer: C

Explanation:

https://docs.servicenow.com/bundle/tokyo-application-development/page/script/server-scripting/concept/c_ServerScripting.html

NEW QUESTION 73

Which of the following is a good practice for adding instructions to a form?

- A. Annotations
- B. Related links to wiki pages
- C. A context Menu UI Action
- D. A population read-only field

Answer: A

Explanation:

"Add instructional text and other design elements to your forms by using form annotations in Form Builder." <https://docs.servicenow.com/bundle/sandiego-application-development/page/administer/form-builder/task/create-form-annotations.html>

NEW QUESTION 74

Which of the following statements is true about Guided Application Creator?

- A. The global scope option is turned on by default
- B. A scope application user role is automatically created
- C. Default access controls are automatically created
- D. The welcome screen appears every time a new application is created

Answer: D

Explanation:

The welcome screen appears every time a new application is created through the Guided Application Creator. The welcome screen provides an overview of the steps involved in creating an application, such as defining the app name, scope, and tables, configuring the app user interface, and publishing the app. The other options are not true about the Guided Application Creator. The global scope option is turned off by default, as it is recommended to create applications in their own scope for better security and performance. A scope application user role is not automatically created, as the user can choose to create one or use an existing role for the app access control. Default access controls are not automatically created, as the user can define the read, write, create, and delete permissions for each table in the app. Reference: Guided App Creator

NEW QUESTION 77

Which objects can be used in Inbound Action scripts?

- A. current and previous
- B. current and email
- C. current and event
- D. current and producer

Answer: B

Explanation:

Inbound Action scripts are server-side scripts that run when an email is received by the system. They can use the current object to access the record that is created or updated by the email, and the email object to access the properties and methods of the email message. The previous and event objects are not available in Inbound Action scripts. The producer object is only available in Record Producer scripts, which are used to create records from a service catalog item. References:

? Inbound Action scripts

? [Record Producer scripts]

NEW QUESTION 80

What is a Module?

- A. The functionality within an application menu such as opening a page in the content frame or a separate tab or window
- B. A group of menus, or pages, providing related information and functionality to end-users
- C. A way of helping users quickly access information and services by filtering the items in the Application Navigator
- D. A web-based way of providing software to end-users

Answer: A

Explanation:

https://docs.servicenow.com/bundle/rome-platform-user-interface/page/administer/navigation-and-ui/task/t_CreateAModule.html

A module is the functionality within an application menu such as opening a page in the content frame or a separate tab or window. For example, Open is a module under the Problem application menu that opens a list of problem records. Modules are the second level navigation options for applications. Reference: Modules | ServiceNow Tutorials

NEW QUESTION 84

Which one of the following is true regarding Application Scope?

- A. All applications are automatically part of the Global scope
- B. Applications downloaded from 3rd party ServiceNow application developers cannot have naming conflicts
- C. Any developer can edit any application
- D. Developers can choose the prefix for a scope's namespace

Answer: B

Explanation:

https://docs.servicenow.com/bundle/rome-application-development/page/build/applications/concept/c_ApplicationScope.html

The correct statement regarding Application Scope is that applications downloaded from 3rd party ServiceNow application developers cannot have naming conflicts. Application Scope is a feature that identifies and isolates applications and their related artifacts from other applications. Each scoped application has a unique namespace identifier that consists of a prefix and a scope name. This prevents cross-application name collisions and ensures that only authorized scripts can access or modify data in a scoped application. References: [Product Documentation | ServiceNow], [How To Create a Scoped App in ServiceNow - YouTube]

NEW QUESTION 89

In an Email Notification, which one of the following is NOT true for the Weight field?

- A. Only Notifications with the highest weight for the same record and recipients are sent
- B. A Weight value of zero means that no email should be sent
- C. The Weight value defaults to zero
- D. A Weight value of zero means the Notification is always sent when the Notification's When to send criteria is met

Answer: B

Explanation:

https://docs.servicenow.com/bundle/tokyo-servicenow-platform/page/administer/notification/task/t_CreateANotification.html

https://developer.servicenow.com/dev.do#!/learn/learning-plans/quebec/new_to_servicenow/app_store_learnv2_automatingapps_quebec_when_to_send
The Weight field in an Email Notification determines which notification is sent when multiple notifications are triggered for the same record and recipients. Only the notification with the highest weight is sent. A weight value of zero means the notification is always sent when the notification's When to send criteria is met. A weight value of -1 means that no email should be sent³. References: Email Notification Weight

NEW QUESTION 93

Which of the following are true for reports in ServiceNow? (Choose three.)

- A. Any user can see any report shared with them.
- B. Can be a graphical representation of data.
- C. All users can generate reports on any table.
- D. Can be run on demand by authorized users.
- E. Can be scheduled to be run and distributed by email.

Answer: BDE

Explanation:

<https://docs.servicenow.com/bundle/rome-platform-administration/page/administer/reference-pages/task/schedule-report.html> Generate and distribute scheduled reports via email.

A report is a graphical representation of data from one or more tables in ServiceNow. The following are true for reports in ServiceNow:

? Can be a graphical representation of data. This is true because reports can use various chart types, such as pie, bar, line, or gauge, to visualize data in a meaningful way.

? Can be run on demand by authorized users. This is true because reports can be accessed from the Reports menu or the Report Navigator and run by users who have the appropriate roles and permissions to view the data.

? Can be scheduled to be run and distributed by email. This is true because reports can be configured to run at a specific time and frequency and send the results to one or more email recipients.

The following are not true for reports in ServiceNow:

? Any user can see any report shared with them. This is false because users can only see reports that are shared with them if they also have access to the data source of the report. For example, a user who does not have the itil role cannot see a report based on the incident table, even if the report is shared with them.

? All users can generate reports on any table. This is false because users can only generate reports on tables that they have access to and that are enabled for reporting. For example, a user who does not have the admin role cannot generate reports on the sys_user table, which is the table for user records. References: Reports, Report Security

NEW QUESTION 98

Which of the following is NOT supported by Flow Designer?

- A. Call a subflow from a flow
- B. Test a flow with rollback
- C. Use Delegated Developer
- D. Run a flow from a MetricBase Trigger

Answer: B

Explanation:

Flow Designer is a graphical tool that allows users to automate processes in ServiceNow without coding. The following are supported by Flow Designer:

? Call a subflow from a flow. This is a feature that allows users to invoke a subflow, which is a reusable unit of logic, from a flow. This can help simplify complex flows and avoid duplication of logic.

? Use Delegated Developer. This is a feature that allows administrators to delegate the development and maintenance of flows and actions to users who are not administrators. This can help distribute the workload and empower non-admin users to create automations.

? Run a flow from a MetricBase Trigger. This is a feature that allows users to trigger a flow based on a MetricBase query, which is a way of analyzing time-series data in ServiceNow. This can help automate actions based on data trends and patterns.

The following is not supported by Flow Designer:

? Test a flow with rollback. This is not a feature of Flow Designer, but of Automated Test Framework (ATF), which is a tool that allows users to create and run automated tests on ServiceNow applications and features. ATF supports testing

flows with rollback, which means reverting any changes made by the flow during the test execution. References: Flow Designer, Automated Test Framework
Reference: https://community.servicenow.com/community? id=community_QUESTION NO:&sys_id=b4d26e44db13ab409540e15b8a9619c9

NEW QUESTION 100

When configuring a module, what does the Override application menu roles configuration option do?

- A. Users with the module role but without access to the application menu access the module
- B. Self-Service users can access the module even though they do not have roles
- C. Admin is given access to the module even if Access Controls would ordinarily prevent access
- D. Users with access to the application menu can see the module even if they don't have the module role

Answer: A

Explanation:

Checkbox tooltip: "Show this module when the user has the specified roles. Otherwise the user must have the roles specified by both the application menu and the module."

The following is true for the Override application menu roles configuration option when configuring a module:

? Users with the module role but without access to the application menu access the module. This is true because the Override application menu roles option allows users to bypass the application menu role requirement and access the module directly if they have the module role. For example, if a module has the itil role and the Override application menu roles option enabled, and the application menu has the admin role, then a user who has the itil role but not the admin role can still access the module.

The following are not true for the Override application menu roles configuration option when configuring a module:

? Self-Service users can access the module even though they do not have roles.

This is false because the Override application menu roles option does not grant access to the module to users who do not have any roles. Self-Service users are users who do not have any roles assigned to them and can only access the Self- Service portal and the Knowledge Base. To access the module, users need to have at least the module role.

? Admin is given access to the module even if Access Controls would ordinarily

prevent access. This is false because the Override application menu roles option does not override the Access Control (ACL) rules that apply to the module.

Access Control rules are used to restrict the access to the data and functionality of the ServiceNow platform based on the user's roles and conditions. Admin is a role

Reference: https://hi.service-now.com/kb_view.do?sysparm_article=KB0716421

NEW QUESTION 105

When configuring an Access Control which has no condition or script, which one of the following statements is NOT true?

- A. table.* will grant access to every field in a record
- B. table.None will grant access to every record on the table
- C. table.field will grant access to a specific field in a record
- D. table.id will grant access to a specific record on the table

Answer: D

Explanation:

Access Controls are rules that define who can access what data and how they can access it. When configuring an Access Control, you can specify the table, operation, and role for the rule. You can also add a condition or a script to further refine the rule. If you do not add a condition or a script, the rule will apply to all records and fields on the table.

The statements A, B, and C are true for Access Controls that have no condition or script. For example:

? table.* will grant access to every field in a record. This means that the user can view and edit all the fields on the record, regardless of their role or any other criteria.

? table.None will grant access to every record on the table. This means that the user can view and edit all the records on the table, regardless of their role or any other criteria.

? table.field will grant access to a specific field in a record. This means that the user can view and edit only that field on the record, regardless of their role or any other criteria.

The statement D is not true for Access Controls that have no condition or script. table.id will not grant access to a specific record on the table. This is because the id is not a field name, but a unique identifier for the record. To grant access to a specific record on the table, you need to add a condition or a script that matches the id of the record.

References:

? [Access Control rules]

? [Create an Access Control rule]

NEW QUESTION 107

The task table is an example of which of the following? Choose 2 answers

- A. Legacy class
- B. Child class
- C. Base class
- D. Parent class

Answer: CD

Explanation:

"A table that extends another table is called a child class, and the table it extends is the parent class" - this is about halfway down in this link below:

<https://docs.servicenow.com/en-US/bundle/tokyo-platform-administration/page/administer/table-administration/concept/table-extension-and-classes.html>

NEW QUESTION 112

What are some of the benefits of extending an existing table such as the Task table when creating a new application?

- a) You can repurpose existing fields by simply changing the label. b) Use existing fields with no modifications.
- c) Existing logic from the parent table will be automatically applied to the new table. d) All of the parent table records are copied to the new table.

- A. a, b, c, and d
- B. a and b
- C. b and c
- D. a, b, and c

Answer: D

Explanation:

Extending an existing table such as the Task table when creating a new application has several benefits, such as:

? You can repurpose existing fields by simply changing the label. For example, you can change the Short description field to Summary or Title for your new table.

? You can use existing fields with no modifications. For example, you can use the Assigned to, Priority, and State fields for your new table without changing anything.

? Existing logic from the parent table will be automatically applied to the new table.

For example, you can inherit the Business Rules, Client Scripts, and UI Policies from the Task table for your new table.

The only option that is not true is d) All of the parent table records are copied to the new table. Extending a table does not copy any records from the parent table to the new table. It only creates a new table that inherits the fields and logic from the parent table.

References:

? [Extend a table]

? [Task table]

NEW QUESTION 116

Which one of the following is NOT required to link a ServiceNow application to a Git repository?

- A. Password
- B. URL
- C. User name
- D. Application name

Answer: D

Explanation:

The application name is not required to link a ServiceNow application to a Git repository. You only need to provide the URL, user name, and password of the Git repository, as well as the branch name and the authentication type. The application name is automatically generated based on the scope name of your application.

Reference: [Link an application to a Git repository]

Reference: https://docs.servicenow.com/bundle/orlando-application-development/page/build/applications/task/t_LinkAnApplicationToSourceControl.html

NEW QUESTION 121

How can an application link to a repository behind a firewall?

- A. This option is not supported.
- B. Link an application to source control through a MID Server.
- C. Link an application to source control through an access token.
- D. Link an application to source control with multi-factor authentication.

Answer: B

Explanation:

"Use an existing MID Server to connect to a Source Control repository. Linking or importing an application through a MID Server enables access to repositories behind a firewall." https://docs.servicenow.com/bundle/tokyo-application-development/page/build/applications/concept/c_SourceControlIntegration.html

NEW QUESTION 125

Which one of the following is the fastest way to create and configure a Record Producer?

- A. Create a Catalog Category, open the category, and select the Add New Record Producer button
- B. Use the Record Producer module then add and configure all variables manually
- C. Open the table in the Table records and select the Add to Service Catalog Related Link
- D. Open the table's form, right-click on the form header, and select the Create Record Producer menu item

Answer: C

Explanation:

The fastest way to create and configure a Record Producer is to open the table in the Table records and select the Add to Service Catalog Related Link. This will automatically create a Record Producer with the same fields as the table and add it to the Service Catalog. You can then modify the Record Producer as needed. The other options require more steps and manual configuration. Reference: Create a record producer

NEW QUESTION 128

Tables that extend a table do what?

- A. Sometimes inherit the parent's fields
- B. Automatically update the application scope
- C. Do not inherit the parent's fields
- D. Inherit the parent's fields

Answer: D

Explanation:

Tables that extend a table inherit the parent's fields. Extending a table means creating a child table that shares the same columns and business logic as the parent table. For example, the Incident table extends the Task table, which means that all fields defined on the Task table are also available on the Incident table. Extending a table allows for reusing existing fields and behaviors without duplicating them on multiple tables. Reference: Table extension and classes

NEW QUESTION 133

Which one of the following client-side scripts apply to Record Producers?

- A. Catalog Client Scripts and Catalog UI Policies
- B. UI Scripts and UI Actions
- C. UI Scripts and Record Producer Scripts
- D. Client Scripts and UI Policies

Answer: A

Explanation:

Catalog Client Scripts and Catalog UI Policies are the client-side scripts that apply to Record Producers. Catalog Client Scripts allow you to add or modify functionality on a catalog item or record producer form. Catalog UI Policies dynamically change information on a catalog item or record producer form. UI Scripts, UI Actions, Client Scripts, and UI Policies do not apply to Record Producers. Reference: Catalog client scripts, Catalog UI policies

Reference: https://docs.servicenow.com/bundle/orlando-application-development/page/script/client-scripts/concept/c_CatalogClientScriptCreation.html

NEW QUESTION 136

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