

# CompTIA

## Exam Questions PK0-005

CompTIA Project+ Certification Exam



**NEW QUESTION 1**

DRAG DROP -

During a gate review meeting, the deliverable was rejected by the customer.

Review the dashboard.

Part 1: Drag and drop each task, placing them in the correct order based on the project change control process.

Part 2: Select the proper document(s) to be updated.

Part 1

Part 2

Change Control Process

1

?

2

?

3

?

4

?

5

Select the appropriate document(s) to update.

6

?

7

?

8

?

 Dashboard

Drag and Drop

Perform a demonstration.

Define new requirements and record changes.

Update and test the deliverable.

Consult the RACI matrix.

Assess the schedule, risk, and cost.

Obtain a sign off.

Make an announcement on the company portal.

Part 1

Part 2

Change Control Process

1

?

2

?

3

?

4

?

5

Select the appropriate document(s) to update.

6

?

7

?

8

?

 Dashboard

Question Options

Select the appropriate document(s) to update.

☐

 Risk register

☐

 Schedule

☐

 Statement of work

☐

 Organizational chart

☐

 Change log

☐

 Issues log

☐

 WBS dictionary

- A. Mastered
- B. Not Mastered

**Answer:** A

**Explanation:**

Part 1
Part 2

Change Control Process

1

Define new requirements and record changes.

2

Assess the schedule, risk, and cost.

3

Update and test the deliverable.

4

Perform a demonstration.

5

Select the appropriate document(s) to update.

6

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Dashboard

Drag and Drop

Perform a demonstration.

Define new requirements and record changes.

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Part 1
Part 2

Change Control Process

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?

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Select the appropriate document(s) to update.

6

☒ Statement of work

7

☒ Schedule

8

☒ Change log

Question Options

Select the appropriate document(s) to update.

☐ Risk register

☐ Schedule

☐ Statement of work

☐ Organizational chart

☐ Change log

☐ Issues log

☐ WBS dictionary

#### NEW QUESTION 2

Following a successful release, a project manager sent a survey to all stakeholders to gain an understanding of opportunity areas for the team. Which of the following can use the survey results as an input?

- A. Daily stand-up
- B. Project momentum
- C. Performance feedback
- D. Meeting minutes

**Answer: B**

#### NEW QUESTION 3

During a quality analysis review, the causes of several issues have been highlighted. Which of the following should the project manager use to identify the MOST important causes?

- A. Ishikawa diagram
- B. Scatter diagram
- C. Pareto chart
- D. Decision tree

**Answer: C**

#### NEW QUESTION 4

Which of the following BEST describes how an organization should coordinate management of multiple related projects?

- A. Apply the SDLC process.
- B. Establish a program.
- C. Consult the CCB.
- D. Use different frameworks.

**Answer: B**

#### NEW QUESTION 5

A project manager is in the closing phase of an IT asset refresh project that involves the disposal of several computers. The project sponsor notified the project manager that the company recently received a penalty as a result of disposing of some computers improperly. Which of the following should have been considered during initial planning to prevent this situation?

- A. ESG
- B. PHI
- C. PII
- D. ROIL

**Answer:** A

#### NEW QUESTION 6

The project team determines that software installation can only begin after the desktops have been installed and can be powered on. Which of the following dependencies does this represent?

- A. External
- B. Internal
- C. Mandatory
- D. Discretionary

**Answer:** B

#### NEW QUESTION 7

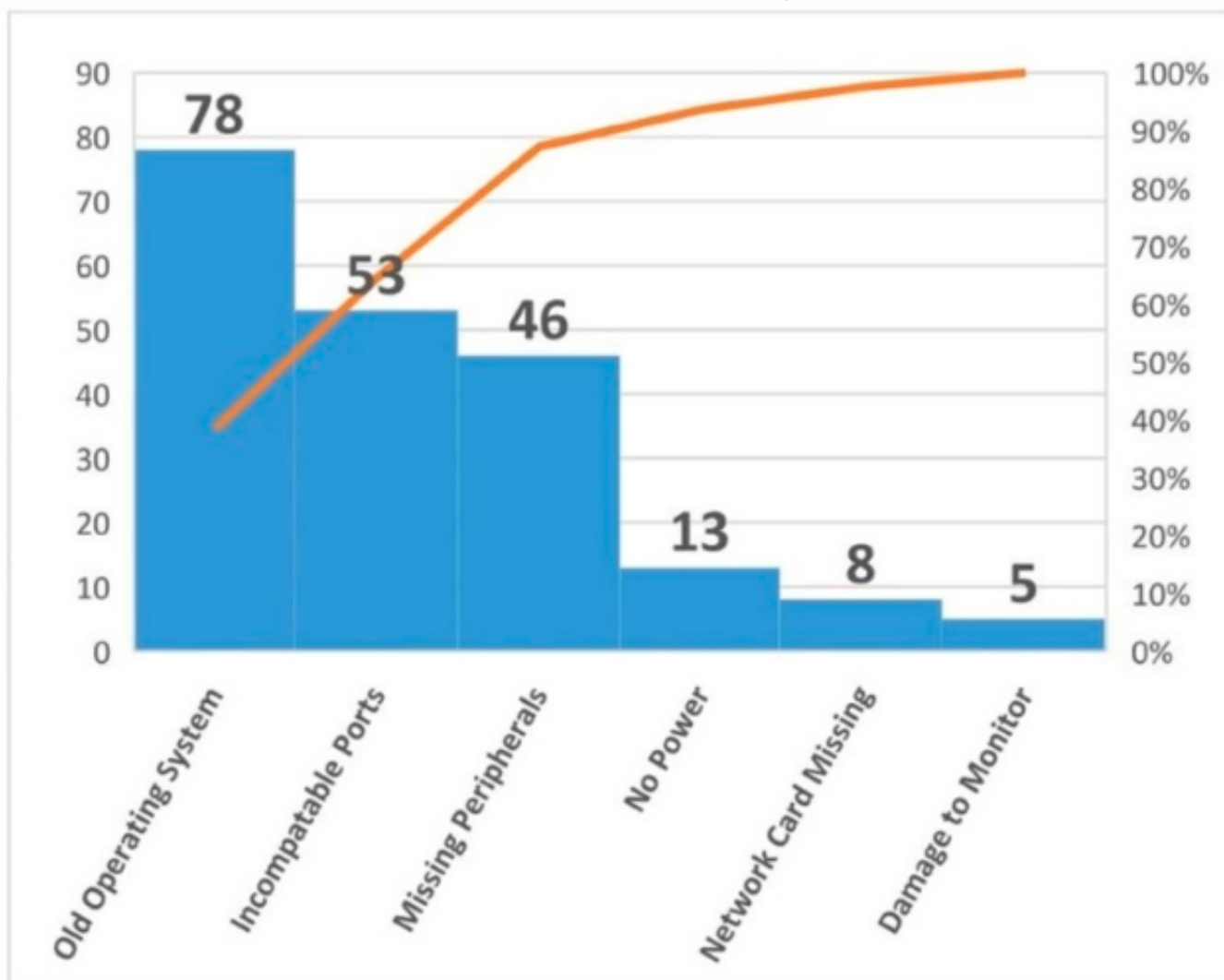
A hurricane delays the shipment of critical equipment for a project. Which of the following is BEST to use to document the effects of this delay?

- A. Issue log
- B. Gantt chart
- C. Milestone chart
- D. Change control log

**Answer:** C

#### NEW QUESTION 8

A project team was instructed to refurbish old desktops. The following provides the details of the issues observed:



- A. Replace missing peripherals because this process can be easy and less costly.
- B. An old operating system issue has the most amount of occurrences.
- C. Damage to the monitor has the highest percentage.
- D. Address each issue as discovered to avoid rework.

**Answer:** A

#### NEW QUESTION 9

Which of the following would be MOST beneficial to do before a call to ensure all meeting items are addressed and the correct participants attend?

- A. Assign action items to attendees.
- B. Distribute an agenda
- C. Most Voted
- D. Email the minutes from the previous meeting.
- E. Schedule a convenient time.

**Answer:** B

**NEW QUESTION 10**

A company that is implementing an updated version of its main product hired a new project manager to lead the project. Prior to the start of the project, the sponsor asked the project manager to prepare a report on the defects found in the previous project to avoid a decrease in production. The report shows that the two main defects are related to cosmetic and physical damage to the product. Which of the following charts would BEST prioritize which defects to address?

- A. Pareto
- B. Run
- C. Control
- D. Histogram

**Answer:** A

**NEW QUESTION 10**

Which of the following is a quality assurance tool?

- A. Defining project goals
- B. Identifying the root cause analysis
- C. Assessing employee efficiency
- D. Assessing skill gaps

**Answer:** D

**NEW QUESTION 15**

Due to multiple changes, the sign-off for the project scope baseline is delayed. The project sponsor has restricted the budget for this project. Which of the following should the project manager MOST likely do to move forward?

- A. Communicate with the affected stakeholders.
- B. Initiate a formal change request to modify the cost.
- C. Adjust the scope to stay within the cost.
- D. Set a new cost using a lightweight estimation method.

**Answer:** C

**NEW QUESTION 18**

An opportunity emerged in the middle of a project life cycle. Which of the following is the BEST action for the project manager to take?

- A. Exploit the risk.
- B. Accept the risk.
- C. Avoid the risk.
- D. Transfer the risk.

**Answer:** D

**NEW QUESTION 21**

A project manager was just assigned to a new project. Which of the following activities should the project manager undertake after accepting the project? (Choose two.)

- A. Review the detailed plan.
- B. Develop a preliminary scope.
- C. Develop a transition plan.
- D. Develop a project management plan.
- E. Review the resource pool.
- F. Review the project objectives.

**Answer:** AF

**NEW QUESTION 24**

A project manager is assigned to a multinational project with team members from different continents. Which of the following is the MOST important aspect for the project manager to consider?

- A. Resource allocation
- B. Communication security
- C. Technological factors
- D. Cultural differences

**Answer:** D

**NEW QUESTION 29**

After determining the appropriate maintenance window, which of the following should occur NEXT in the operational infrastructure change process?

- A. Implement the change.
- B. Approve the test plan.
- C. Notify customers.

D. Develop a rollback plan.

**Answer:** B

**NEW QUESTION 31**

Which of the following items must be protected as PII? (Choose two.)

- A. Job title
- B. Home address
- C. Work phone number
- D. Time zone
- E. Date of birth
- F. Blood type

**Answer:** BE

**NEW QUESTION 34**

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