

# Cisco

## Exam Questions 350-801

Implementing and Operating Cisco Collaboration Core Technologies



#### NEW QUESTION 1

Which two access layer switches provide support to provide high-quality voice and take advantage of the full voice feature set. To provide high-quality voice and take advantage of the full voice feature set, which two access layer switches provide support? Choose two

- A. Use multiple egress queues to provide priority queuing of RTP voice packet streams and the ability to classify or reclassify traffic and establish a network trust boundary.
- B. Use 808.IQ trunking and 802.Ip for proper treatment of Layer 2 CoS packet marking on ports with phones connected.
- C. Implement IP RTP header compression on the serial interface to reduce the bandwidth required per voice call on point-to-point links.
- D. Deploy RSVP to improve VoIP QoS only where it can have a positive impact on quality and functionality where there is limited bandwidth and frequent network congestion.
- E. Map audio and video streams of video calls (AF41 and AF42) to a class-based queue with weighted random early detection.

**Answer:** AB

#### NEW QUESTION 2

An engineer must manually provision a Cisco IP Phone 8845 using SIP. Which two fields must be configured for a successful provision? (Choose two.)

- A. media resources group list
- B. CSS
- C. location
- D. device security profile
- E. SIP profile

**Answer:** DE

#### NEW QUESTION 3

An engineer is configuring IP telephony. The network relies on DHCP to provide TFTP server addresses to the endpoints. Policy requires the endpoints to receive two server addresses. Which DHCP option must be configured?

- A. 66
- B. 143
- C. 150
- D. 166

**Answer:** C

#### NEW QUESTION 4

A customer wants to conduct B2B video calls with a partner using on-premises conferencing solution. Which two devices are needed to facilitate this request?

- A. Expressway-C
- B. Cisco Telepresence Management Suite
- C. Expressway-E
- D. MGCP gateway
- E. Cisco Unified Border Element

**Answer:** AC

#### NEW QUESTION 5

Which external DNS SRV record must be present for Mobile and Remote Access?

- A. \_cisco-uds.\_tcp.example.com
- B. \_collab-edge.\_tls.example.com
- C. \_collab-edge.\_tcp.example.com
- D. \_cisco-uds.\_tls.example.com

**Answer:** B

#### NEW QUESTION 6

A Company's employees have been complaining that they have been unable to select options on the internal IVR of the help desk. IT support has been given Cisco UCM traces and below is the snippet of the SDP of the INVITE packet.

```
m=audio 25268 RTP/AVP 18 101
a=rtpmap:0 PCMU/8000
a=rtpmap:18 G729/8000
a=ptime:20
a=fmtp:18 annexb=no
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
```

How is this issue resolved?

- A. Configure CODEC for G.729.
- B. Configure DTMF for KPML.
- C. Configure CODEC for G.722.
- D. Configure DTMF for RFC 2833.

**Answer:** B

#### NEW QUESTION 7

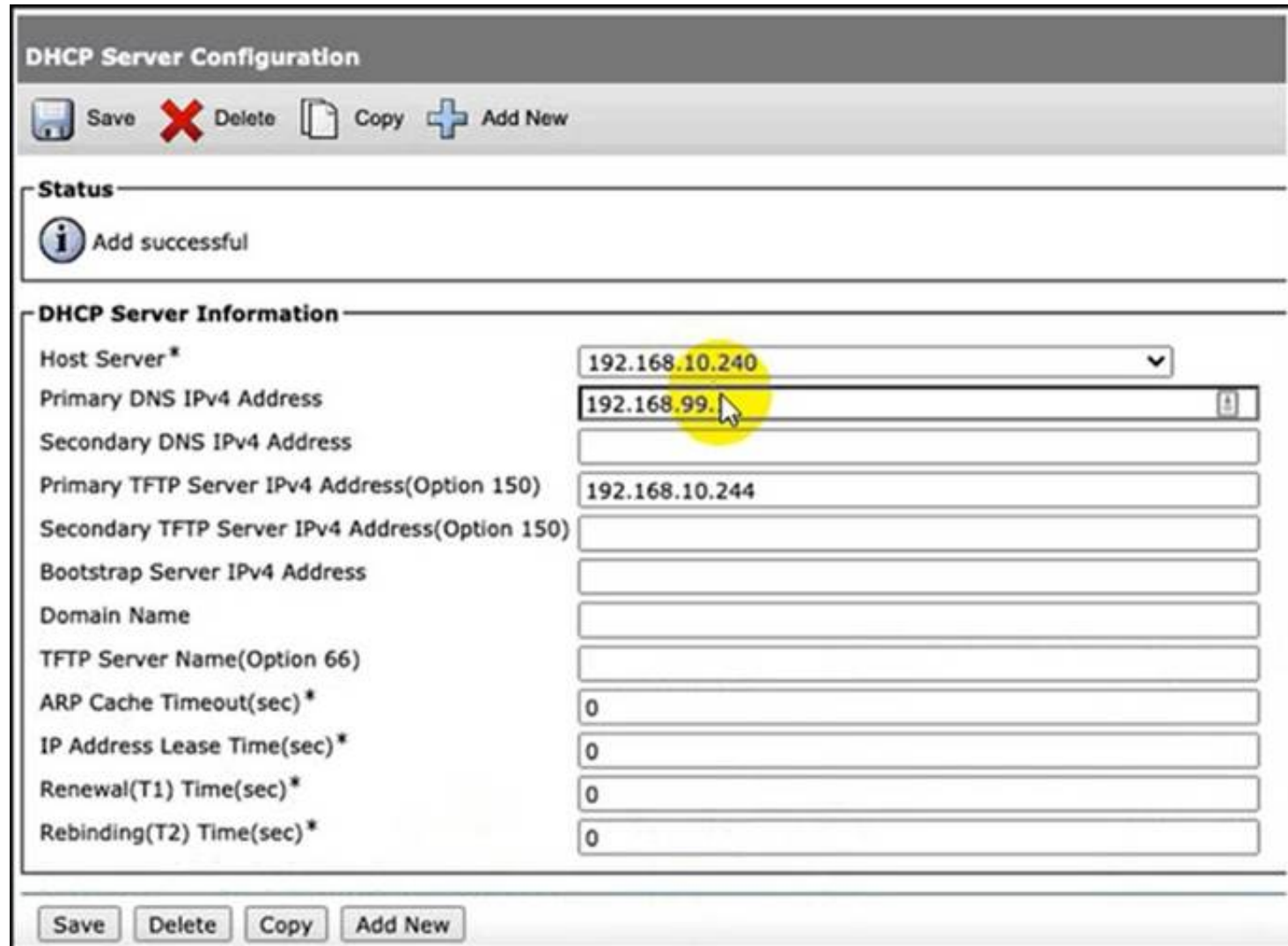
A company has an excessive number of call transfers to local and long-distance PSTN from Cisco Unity Connection voicemail. Which action in the Cisco Unity Connection restriction table resolves this issue?

- A. Block PSTN patterns on Default Transfe
- B. Default Outdia
- C. and Default System Transfer.
- D. Implement password complexity on voicemail boxes to prevent accounts from being compromised.
- E. Create a custom restriction table ?????????? and block it.
- F. Create a custom restriction table \*\*\*\*\* and block it.

**Answer: A**

#### NEW QUESTION 8

Refer to the exhibit.



A collaboration engineer configures Cisco UCM to act as a DHCP server. What must be done next to configure the DHCP server?

- A. Restart the Cisco DHCP Monitor Service under Cisco Unified Serviceability
- B. Add the new DHCP server to the primary DNS server
- C. Restart the TFTP service under Cisco Unified Serviceability.
- D. Add a DHCP subnet to the DHCP server under Cisco UCM Administration.

**Answer: D**

#### NEW QUESTION 9

Refer to the exhibit.

```
Bearer Capability i = 0x8090A2
  Standard = CCITT
  Transfer Capability = Speech
  Transfer Mode = Circuit
  Transfer Rate = 64 kbit/s
Channel ID i = 0xA98388
  Exclusive, Channel 8
Calling Party Number i = 0x2181, '5125551212'
  Plan: ISDN, Type: National
Called Party Number i = 0xA1, '2145551212'
  Plan: ISDN, Type: National
Mar 1 02:35:37: ISDN Se0/1/1:23 Q931: RX <- CALL_PROC pd = 8 callref = 0x809A
Channel ID i = 0xA98388
  Exclusive, Channel 8

interface Serial0/1/1:23
description PRI Circuit to R1
no ip address
encapsulation hdlc
isdn switch-type primary-ni
isdn protocol-emulate network
isdn incoming-voice voice
no cdp enable
```

An engineer is troubleshooting why PSTN phones are not receiving the caller's name when called from a remote Cisco UCM site. An ISDN PRI connection is being used to reach the PSTN. What must the administrator select to resolve the issue?

- A. isdn supp-service name calling
- B. isdn outgoing display-ie
- C. isdn enable did
- D. isdn send display le

**Answer:** A

#### NEW QUESTION 10

Which DiffServe PHB preserves backward compatibility with any IP precedence scheme?

- A. expedited forwarding
- B. class selector
- C. assured forwarding
- D. default

**Answer:** B

#### NEW QUESTION 10

What is the traffic classification for voice and video conferencing?

- A. Voice is classified as CoS 4, and video conferencing is CoS 5.
- B. Voice and video conferencing are both classified as CoS 3.
- C. Voice is classified as CoS 5, and video conferencing is CoS 4.
- D. Video conferencing is classified as CoS 1, and voice is CoS 2.

**Answer:** B

#### NEW QUESTION 12

A remote office has a less-than-optimal WAN connection and experiences packet loss, delay and jitter. Which VoIP codec is used in this situation?

- A. G722.1
- B. iLBC
- C. G.711alaw
- D. G.729A

**Answer:** D

#### NEW QUESTION 13

What are two functions of Cisco Expressway in the Collaboration Edge? (Choose two.)

- A. Expressway-C provides encryption (or Mobile and Remote Access but not (or business-to-business communications.
- B. The Expressway-C and Expressway-E pair can enable connectivity from the corporate network to the PSTN via a T1/E1 trunk.
- C. The Expressway-C and Expressway-E pair can interconnect H.323-to-SIP calls for voice.
- D. Expressway-E provides a VPN entry point for Cisco IP phones with a Cisco AnyConnect client using authentication based on certificates.
- E. Expressway-E provides a perimeter network that separates the enterprise network from the Internet.

**Answer:** CE

#### NEW QUESTION 16

A customer enters no IP domain lookup on the Cisco IOS XE gateway to suppress the interpreting of invalid commands as hostnames. Which two commands are

needed to restore DNS SRV or A record resolutions? (Choose two.)

- A. ip dhcp excluded-address
- B. ip dhcp-sip
- C. ip dhcp pool
- D. transport preferred none
- E. ip domain lookup

**Answer:** DE

#### NEW QUESTION 19

Refer to the exhibit.

```
Endpoint A:
m=audio 21796 RTP/AVP 108 9 104 105 101
b=TIAS:64000
a=extmap:14 http://protocols.cisco.com/timestamp#100us
a=rtpmap:108 MP4A-LATM/90000
a=fmtp:108 bitrate=64000;profile-level-id=24;object=23
a=rtpmap:9 G722/8000
a=rtpmap:104 G7221/16000
a=fmtp:104 bitrate=32000
a=rtpmap:105 G7221/16000
a=fmtp:105 bitrate=24000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
a=trafficclass:conversational.audio.immersive.aq:admitted

Endpoint B:
m=audio 21796 RTP/AVP 105 0 8 18 101
b=TIAS:64000
a=extmap:14 http://protocols.cisco.com/timestamp#100us
a=rtpmap:105 G7221/16000
a=fmtp:105 bitrate=24000
a=rtpmap:0 PCMU/8000
a=rtpmap:8 PCMA/8000
a=rtpmap:18 G729/8000
a=fmtp:18 annexb=no
a=rtpmap:101 telephone-event/8000
a=rtpmap:101 telephone-event/8000
a=fmtp:101 0-15
a=trafficclass:conversational.audio.immersive.aq:admitted
```

Endpoint A calls endpoint B. What is the only audio codec that is used for the call?

- A. G722/8000
- B. Telephone-event/8000
- C. G7221/16000
- D. PCMA/8000

**Answer:** C

#### NEW QUESTION 23

What happens when a Cisco IP phone loses connectivity to the duster during an active call?

- A. The call continues to be active, but features like transfer or hold do not work.
- B. The call continues and all features work.
- C. The call drops immediately.
- D. The call drops after missing two keepalives from Cisco UCM.

**Answer:** D

#### NEW QUESTION 24

On a cisco catalyst switch which command is required to send CDP packets on a switch port that configures a cisco IP phone to transmit voice traffic in 802.1q frames tagged with the voice VLAN ID 221?

- A. Device(config-if)# switchport access vlan 221
- B. Device(config-if)# switchport vlan voice 221
- C. Device(config-if)# switchport trunk allowed vlan 221
- D. Device(config-if)# switchport voice vlan 221

**Answer:** D

#### NEW QUESTION 28

Refer to the exhibit.



The screenshot displays the Cisco UCM configuration interface for Route Patterns and Calling Search Spaces (CSS).

- Route Pattern Configuration:**
  - Route Pattern: 777011.496929810
  - Route Partition: International\_PT
  - Numbering Plan: Not Selected
  - Route Filter: None
  - PLP Precedence: Default
  - Apply Call Blocking Percentage: ☐
  - Resource Priority Namespace Network Domain: None
  - Route Class: Default
  - Gateway/Route List: [SIPClient]
  - Route Option: ☒ Route this pattern, ☐ Block this pattern, No Error
  - Call Classification: Other
  - External Call Control Profile: None
  - Allow Device Override: ☐ Provide Outside Call Tone: ☐ Allow Overlap Sending: ☐ Urgent Priority: ☐
  - Require Forced Authorization Code: ☒
  - Authorization Level: 4
  - Require Client Matter Code: ☐
- Calling Search Space Information:**
  - Global-CSS:** Name: Global-CSS, Description: Line Level CSS for calls including International.
  - Intl\_CSS:** Name: Intl\_CSS, Description: Calls including INTL.
  - Unrestricted-CSS:** Name: Unrestricted-CSS, Description: Line Level CSS for calls including unrestricted.
- Route Partitions for this Calling Search Space:**
  - Global-CSS:** Available Partitions: 8851, BlockFraud-PT, BlockFraud-PTo, BlockGlobal-PT, BlockGlobal-PTo, BlockLD-PT. Selected Partitions: BlockFraud-PT, BlockSpecial-PT, Test1-Svc-PT, Test2-Svc-PT.
  - Intl\_CSS:** Available Partitions: 8851, BlockFraud-PT, BlockFraud-PTo, BlockGlobal-PT, BlockGlobal-PTo. Selected Partitions: LOCAL\_CALLS, International\_PT.
  - Unrestricted-CSS:** Available Partitions: 8851, BlockFraud-PT, BlockFraud-PTo, BlockGlobal-PT, BlockGlobal-PTo, BlockLD-PT. Selected Partitions: BlockFraud-PT.

How must the +E.164 translation pattern be configured to reach international number 496929810?

- ☒ Pattern= \+.496929810, CSS=Unrestricted-CSS, PreDot, Prefix=777011
- ☐ Pattern= \+.777011496929810, CSS=Intl\_CSS
- ☐ Pattern= \+.011496929810, CSS=Global-CSS, PreDot, Prefix=777
- ☐ Pattern= \+.496929810, CSS=Intl\_CSS, PreDot, Prefix=777011

- A. Option A  
 B. Option B  
 C. Option C  
 D. Option D

**Answer: D**

#### NEW QUESTION 30

An engineer is asked to implement on-net/off-net call classification in Cisco UCM. Which two components are required to implement this configuration? (Choose two.)

- A. CTI route point  
 B. SIP route patterns  
 C. route group  
 D. route pattern  
 E. SIP trunk

**Answer: DE**

#### NEW QUESTION 31

An administrator uses the Cisco Unified Real-Time Monitoring Tool to investigate recent calls on a Cisco UCM cluster. The SIP trace for an on-net, direct-media call shows two 180 Ringing and two 11 BYE messages. Why are there multiples of each message type in the trace?

- A. The source phone sends a 180 Ringing signal to the Cisco UC  
 B. which sends a 180 Ringing signal to the destination phon  
 C. The same process applies to 11 BYE messages.  
 D. The source phone must signal to the destination phone that it is ringing, and the destination phone signals back with a 180 Ringing messag  
 E. The same process applies to 11 BYE messages.  
 F. The calls have an MTP in the call path due to different codec support  
 G. The calls are subsequently split into two call legs.  
 H. The destination phone signals back to the Cisco UCM that it is ringing, and the Cisco UCM signals back to the source phone.

**Answer: A**

#### NEW QUESTION 33

Refer to the exhibit.

```
hqcucmpub.pkinane.com - PUTTY
login as: admin
admin@hqcucmpub.pkinane.com's password:
Command Line Interface is starting up, please wait ...

Welcome to the Platform Command Line Interface

VMware Installation:
  2 vCPU: Intel(R) Xeon(R) CPU E5-2699 v3 @ 2.30GHz
  Disk 1: 110GB, Partitions aligned
  8192 Mbytes RAM
  WARNING: DNS unreachable

admin:
```

An administrator accesses the terminal of a Cisco UCM and starts a packet capture. Which two commands must the administrator use on Cisco UCM to generate DNS traffic? (Choose two.)

- A. `utils ntp status`
- B. `show cdp neighbor`
- C. `show version active`
- D. `utils diagnose test`
- E. `autils diagnose module validate Network`

**Answer: DE**

### NEW QUESTION 35

Refer to the exhibit.

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**Region configuration**
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Save
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**Region Information**

Name\*

**Region Relationships**

| Region                      | Audio Codec Preference List Configuration | Maximum Audio Bit Rate    | Maximum Session Bit Rate for Video Calls | Maximum Session Bit Rate for Immersive Video Calls |
|-----------------------------|---|---------------------------|--|--|
| REGION1                     | CCNP COLLAB                               | 60 kbps                   | 384 kbps                                 | 2147483647 kbps                                    |
| REGION2                     | CCNP COLLAB                               | 64 kbps<br>(G.722, 6.711) | Use System Default<br>(384 kbps)         | Use System Default<br>(2900000000 kbps)            |
| NOTE: Regions not displayed | Use System Default                        | Use System Default        | Use System Default                       | Use System Default                                 |

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## Audio Codec Preference List Configuration

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Delete
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Add New

**Status**

Status: Ready

**Audio Codec Preference Information**

|                |   |
|----------------|---|
| Name*          | CCNP COLLAB   |
| Description*   | CCNP COLLAB   |
| Codecs in List | G.722 48k<br>G.711 U-Law 64k<br>G.729 8k<br>G.711 A-Law 56k |

An engineer is troubleshooting this video conference issue:

\*A video call between a Cisco 9971 in Region1 and another Cisco 9971 in Region1 works.

\*As soon as the Cisco 9971 in Region1 conferences in a Cisco 8945 in Region2. the Regio1l endpoint cannot see the Region2 endpoint video.  
 What is the cause of this issue?

- A. Maximum Audio Bit Rate must be increased.
- B. Maximum Session Bit Rate for Immersive Video Calls is too low.
- C. Maximum Session Bit Rate for Video Calls is too low.
- D. Cisco 8945 does not have a camera connected.

**Answer: C**

#### NEW QUESTION 40

Refer to the exhibit.

```
voice translation-rule 1
rule 1 /^[2-9].....$/ /\0/ type any subscriber
rule 2 /^1[2-9]..[2-9].....$/ /\0/ type any subscriber
```

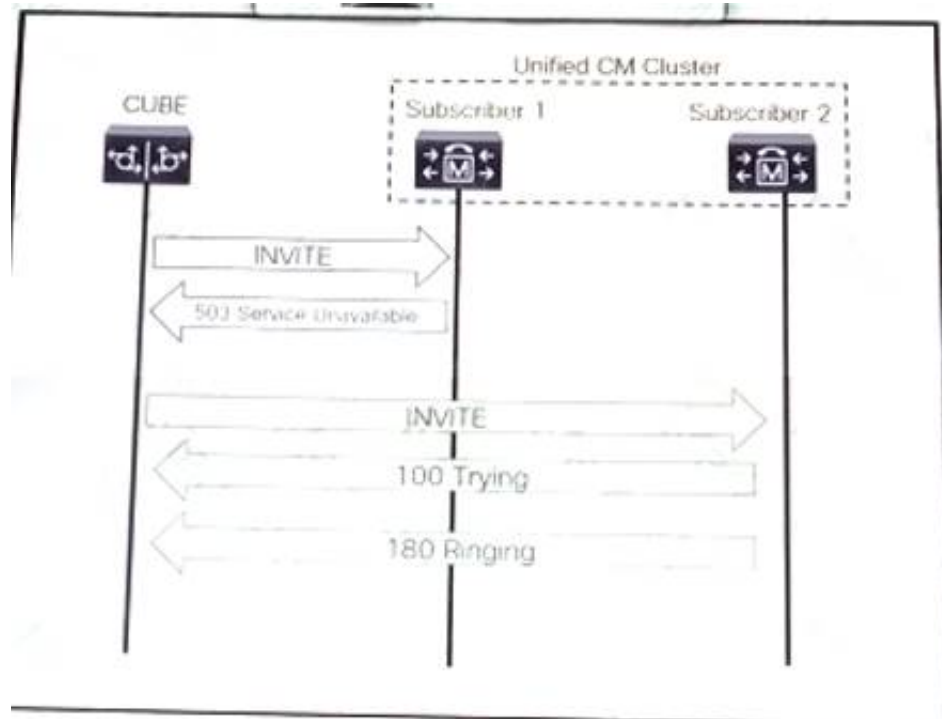
What is the result of applying these two rules to a voice translation profile for use with an ISDN T1 PRI on a Cisco Voice Gateway?

- A. The leading Plus is stripped from the numeric phone number.
- B. The ISDN Plan is modified to the administrator's defined value.
- C. Any zero is stripped from the numeric phone number.
- D. The ISDN Type is modified to the administrator's defined value.

**Answer: D**

#### NEW QUESTION 45

Refer to the exhibit.



Cisco Unified element is attempting to establish a call with Subcribers1, but the call fails. Cisco Unified Border Element then retries the same call with Subscribers2, and the call proceeds normally.  
 Which action resolves the issue?

- A. Verify that the correct calling search space is selected for the inbound Calls section
- B. Verify that the run on all active United CM Nodes checkbox is enabled
- C. Verify that the Significant Digits field for inbound Calls is set to All.
- D. Verify that the PSTN Access checkbox is enabled.

**Answer: A**

#### NEW QUESTION 46

Refer to the exhibit.

```
000142: *Apr 23 19:41:49.050: MGCP Packet received from 192.168.100.100:2427--->
AUEP 4 AALN/S0/SU0/08VG320.cisco.local MGCP 0.1
F: X, A, I
<---

000143: *Apr 23 19:41:49.050: MGCP Packet sent to 192.168.100.101:2427--->
200 4
I:
X: 2
L: p:10-20, a:PCMU:PCMA:G.nX64, b:64, e:0n, qc:l, s:0n, t:10, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
L: p:10-220, a:G.729:G.729a:G.729b, b:8, e:0n, qc:l, s:0n, t:10, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
L: p:10-110, a:G.726-16:G.728, b:16, e:0n, qc:l, s:0n, t:10, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
L: p:10-70, a:G.726-24, b:24, e:0n, qc:l, s:0n, t:10, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
L: p:10-50, a:G.726-32, b:32, e:0n, qc:l, s:0n, t:10, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
L: p:30-270, a:G.723.1-H:G.723:G.723.1a-H, b:6, e:0n, qc:l, s:0n, t:10, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
L: p:30-330, a:G.723.1-L:G.723.1a-L, b:5, e:0n, qc:l, s:0n, t:10, r:g, nt:IN, v:T:G:D:L:H:R:ATM:SST:PRE
M: sendonly, recvonly, sendrecv, inactive, loopback, conntest, data, netwloop, netwtest
<---
```

What is the registration state of the analog port in this debug output?



- A. The analog port failed to register to Cisco UCM with an error code 200.
- B. The MGCP Gateway is not communicating with the Cisco UCM.
- C. The analog port is currently shut down.
- D. The analog port is registered to Cisco UCM.

**Answer:** D

#### NEW QUESTION 49

A network administrator deleted a user from the LDAP directory of a company. The end user shows as Inactive LDAP Synchronized User in Cisco UCM. Which step is next to remove this user from Cisco UCM?

- A. Delete the user directly from Cisco UCM.
- B. Wait 24 hours for the garbage collector to remove the user.
- C. Restart the Dirsync service after the user is deleted from LDAP directory.
- D. Execute a manual sync to refresh the local database and delete the end user.

**Answer:** B

#### NEW QUESTION 50

An engineer configures Cisco UCM to prevent toll fraud. At which two points does the engineer block the pattern in Cisco UCM to complete this task? (Choose two.)

- A. partition
- B. route partem
- C. translation pattern
- D. CSS
- E. route group

**Answer:** AD

#### NEW QUESTION 53

Which two DNS records must be created to configure Service Discovery for on-premises Jabber? (Choose two.)

- A. \_cisco-uds.\_tls.cisco.com pointing to the IP address of Cisco UCM
- B. \_cuplogin\_tcp.cisco.com pointing to a record of IM and Presence
- C. \_cuplogin.\_tls.cisco.com pointing to the IP address of IM and Presence
- D. \_cisco-uds.tcp.cisco.com pointing to a record of Cisco UCM
- E. \_xmpp.tls.cisco.com pointing to a record of IM and Presence

**Answer:** BD

#### NEW QUESTION 55

Which behavior occurs when Cisco UCM has a CallManager group that consists of two subscribers?

- A. Endpoints attempt to register with the bottom subscriber in the list.
- B. Endpoints attempt to register with the top subscriber in the list.
- C. Endpoints attempt to register with both subscribers in a load-balanced method.
- D. If a subscriber is rebooted, endpoints deregister until the rebooted system is back in service.

**Answer:** B

#### NEW QUESTION 58

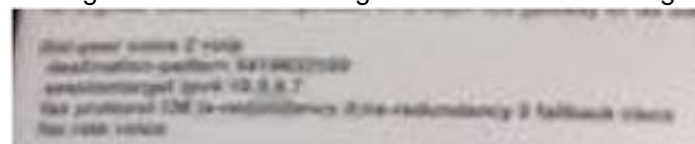
Which two protocols are proxied over an Expressway-E/C pair when a Mobile and Remote Access login including phone services is performed? (Choose two.)

- A. HTTPS
- B. H.323
- C. SIP
- D. SCCP
- E. SRTP

**Answer:** AC

#### NEW QUESTION 60

An engineer builds the configuration on a Cisco IOS gateway for the dial-peers:



Which command is required to complete the configuration?

- A. Codec g726r32
- B. Codec g729cr81
- C. Codec g723ar63
- D. Codec g711ulaw

**Answer:** D

**NEW QUESTION 62**

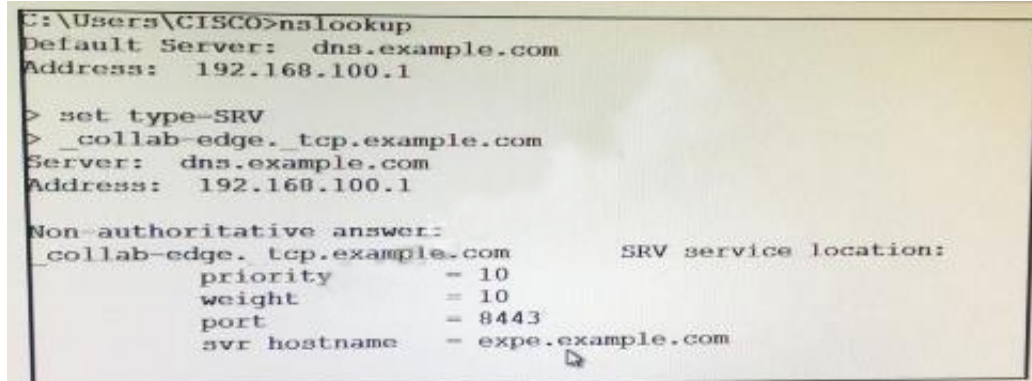
An administrator works with an ISDN PRI that is connected to a third-party PBX. The ISDN link does not come up, and the administrator finds that the third-party PBX uses the OSIG signaling method. Which command enables the Cisco IOS Gateway to use QSIG signaling on the ISDN link?

- A. isdn incoming-voice voice
- B. isdn switch-type basic-ni
- C. isdn switch-type basic-qsig
- D. isdn switch-type primary-qsig

**Answer: D**

**NEW QUESTION 64**

Refer to the exhibit.



```
C:\Users\CISCO>nslookup
Default Server:  dns.example.com
Address:  192.168.100.1

> set type=SRV
> _collab-edge._tcp.example.com
Server:  dns.example.com
Address:  192.168.100.1

Non-authoritative answer:
_collab-edge._tcp.example.com      SRV service location:
      priority      = 10
      weight        = 10
      port          = 8443
      svr hostname  = expe.example.com
```

You deploy Mobile and Remote Access for Jabber and discover that Jabber for Windows does not register to Cisco Unified Communications Manager while outside of the office. What is a cause of this issue?

- A. The DNS record should be created for \_cisco-uds.\_tcp example.com.
- B. The DNS record should be changed from \_collab-edge.\_tls example.com.
- C. The DNS record type should be changed from SRV to A.
- D. Server 4.2.2.2 is not a valid DNS server.

**Answer: B**

**NEW QUESTION 67**

An engineer must configure switch port 5/1 to send CDP packets to configure an attached Cisco IP phone to trust tagged traffic on its access port. Which command is required to complete the configuration?

```
Router# configure terminal
Router(config)# interface gigabitethernet 5/1
Router config-if)# description Cube E41.228-0097
```

- A. platform qos trust extend cos 3
- B. platform qos trust extend
- C. platform qos extend trust
- D. platform qos trust extend cos 5

**Answer: B**

**NEW QUESTION 72**

Which behavior occurs when Cisco UCM has a Call Manager group that consists of two subscribers?

- A. Endpoints attempt to register with the top subscriber in the list.
- B. Endpoints attempt to register with the bottom subscriber in the list.
- C. Endpoints attempt to register with both subscribers in a load-balanced method.
- D. If a subscriber is rebooted, endpoints deregister until the rebooted system is back in service.

**Answer: A**

**NEW QUESTION 77**

An administrator troubleshoots call flows and suspects that there are issues with the dial plan. Which tool enables a quick analysis of the dial plan and provides call flows of dialled digits?

- A. Cisco Dial Plan Analyzer
- B. Dial Plan Analyzer
- C. Digit Analysis Analyzer
- D. Dialed Number Analyzer

**Answer: D**

**NEW QUESTION 78**

An administrator is developing an 8-class QoS baseline model. The CS3 standards-based marking recommendation is used for which type of class?

- A. Scavenger
- B. best effort
- C. voice

D. call signaling

**Answer:** D

#### NEW QUESTION 80

What is a characteristic of a SIP endpoint configured in Cisco UCM with 'Use Trusted Relay Point' set to 'On'?

- A. It creates a trust relationship with the called party.
- B. It enables the Use Trusted Relay Point setting from the associated common device configuration.
- C. It enables Cisco UCM to insert an MTP or transcoder designated as a TRP.
- D. If TRP is allocated and MTP is also required for the endpoint
- E. calls fail.

**Answer:** C

#### NEW QUESTION 81

A collaboration engineer must configure Cisco Unified Border Element to support up to five concurrent outbound calls across an Ethernet Link with a bandwidth of 160 kb to the Internet Telephony service provider. Which set of commands allows the engineer to complete the task without compromising voice quality?

A)

```
dial-peer voice 1 voip
translation-profile outgoing Strip9
max-conn 5
destination-pattern 91[2-9]..[2-9]...$
session protocol sipv2
session target ipv4:142.45.10.1
dtmf-relay rtp-nte sip-notify sip-kpml
codec aacld
```

B)

```
dial-peer voice 1 voip
translation-profile outgoing Strip9
max-conn 5
destination-pattern 91[2-9]..[2-9]...$
session protocol sipv2
session target ipv4:142.45.10.1
dtmf-relay rtp-nte sip-notify sip-kpml
codec ilbc mode 20
```

C)

```
dial-peer voice 1 voip
translation-profile outgoing Strip9
max-conn 5
destination-pattern 91[2-9]..[2-9]...$
session protocol sipv2
session target ipv4:142.45.10.1
dtmf-relay rtp-nte sip-notify sip-kpml
codec mp4a-latm
```

D)

```
dial-peer voice 1 voip
translation-profile outgoing Strip9
max-conn 5
destination-pattern 91[2-9]..[2-9]...$
session protocol sipv2
session target ipv4:142.45.10.1
dtmf-relay rtp-nte sip-notify sip-kpml
```

- A. Option A
- B. Option B
- C. Option C
- D. Option D

**Answer:** B

#### NEW QUESTION 84

Which Cisco Unified communications manager configuration is required for SIP MWI integration?

- A. Select "Redirecting Diversion Header Delivery— Inbound" on the SIP trunk
- B. Enable "Accept presence subscription" on the SIP trunk security profile
- C. Select "Redirecting Diversion Header Delivery – outbound" on the SIP trunk
- D. Enable "Accept unsolicited notification" on the SIP Trunk security profile

**Answer:** D

#### NEW QUESTION 89

An engineer deploys a Cisco Expressway-E server for a customer who wants to utilize all features on the server. Which feature does the engineer configure on the Expressway-E?

- A. H.323 endpoint registrations
- B. Mobile and Remote Access

- C. SIP gateway for PSTN providers
- D. VTC bridge

**Answer:** B

#### NEW QUESTION 90

Which task is required when configuring self-provisioning for an end user in Cisco UCM?

- A. Enable Auto-Registration.
- B. Associate the end user to the Standard CCM Super Users group
- C. Associate the end user to a SIP Profile.
- D. Disable Auto-Registration.

**Answer:** A

#### NEW QUESTION 93

A collaboration engineer configures Global Dial Plan Replication for multiple Cisco UCM clusters. The local cluster acts as the hub cluster, and the remaining clusters act as spoke clusters Which service must the engineer configure on the local cluster'

- A. Intercluster Lookup Service
- B. Location Conveyance on intercluster SIP trunks
- C. Intra-Cluster Communication Signaling
- D. Mobility Cross Cluster

**Answer:** A

#### NEW QUESTION 98

How are E.164 called-party numbers normalized on a globalized call-routing environment in Cisco UCM?

- A. Call ingress must be normalized before the call being routed.
- B. Normalization is not required.
- C. Normalization is achieved by stripping or translating the called numbers to internally used directory numbers.
- D. Normalization is achieved by setting up calling search spaces and partitions at the SIP trunks for PSTN connection.

**Answer:** C

#### NEW QUESTION 99

An administrator installed a Cisco Unified IP 8831 Conference Phone that is failing to register. Which two actions should be taken to troubleshoot the problem? (Choose two.)

- A. Verify that the switch port of the phone is enabled.
- B. Verify that the RJ-11 cable is plugged into the PC port.
- C. Disable HSRP on the access layer switch.
- D. Check the RJ-65 cable.
- E. Verify that the phone's network can access the option 150 server.

**Answer:** AE

#### NEW QUESTION 102

A company wants to provide remote user with access to its premises Cisco collaboration features. Which components are required to enable cisco mobile and remote access for the users?

- A. Cisco Unified Border Element, Cisco IM and Presence Server, and Cisco Video Communication Server
- B. Cisco Expressway-E Cisco Expressway-C and Cisco UCM
- C. Cisco Expressway-E, Cisco IM and Presence Server, and Cisco Video Communication Server
- D. Cisco Unified Border Element
- E. Cisco UCM, and Cisco Video Communication Server

**Answer:** B

#### NEW QUESTION 107

How are network devices monitored in a collaboration network?

- A. The Cisco Discovery Protocol table is shared among devices.
- B. Ping Sweep reports "unmanaged" state devices.
- C. System logs are collected in a Cisco Prime Collaboration Server.
- D. Simple Network Managed Protocol is enabled on each device to poll specific values periodically.

**Answer:** C

#### NEW QUESTION 110

A customer reports that the Cisco UCM toll-fraud prevention does not work correctly, and the customer is receiving charges for unapproved international calls as a result. Which two configuration changes resolve the issues? (Choose two.)

- A. Mark patterns as off-net or on-net.



- B. Modify the Block OffNet to OffNet Transfer service parameter.
- C. Disable call forwarding on the phone.
- D. Use Cisco Unified Border Element to debug the calls.
- E. Make the calls route through a firewall.

**Answer:** AB

#### NEW QUESTION 113

Which DHCP option must be set up for new phones to obtain the TFTP server IP address?

- A. option 66
- B. option 15
- C. option 6
- D. option 120

**Answer:** A

#### NEW QUESTION 114

Which attribute contains an XMPP stanza?

- A. iq
- B. message
- C. type
- D. presence

**Answer:** A

#### NEW QUESTION 116

A Cisco UCM administrator sets up new route patterns to support phones in four different locations, all with local gateways. The administrator wants to use the same route pattern for all four locations. How must the system be configured to achieve this goal?

- A. Use CSS alternate routing rules.
- B. Use standard local route groups.
- C. Add a CSS to each local gateway.
- D. Use transforms in the route groups.

**Answer:** B

#### NEW QUESTION 119

Where in Cisco UCM are codec negotiations configured for endpoints?

- A. under device profiles in device settings
- B. in in-service parameters
- C. under regions using preference lists
- D. in enterprise parameters

**Answer:** C

#### NEW QUESTION 123

An administrator executes the debug isdn q931 command while debugging a failed call. After a test call is placed, the logs return a disconnect cause code of 1. What is the cause of this problem?

- A. The media resource is unavailable.
- B. The destination number rejects the call.
- C. The destination number is busy.
- D. The dialed number is not assigned to an endpoint.

**Answer:** D

#### NEW QUESTION 126

An engineer is notified that the Cisco TelePresence MX800 that is registered in Cisco Unified communications Manager shows an empty panel, and the Touch 10 shows a corresponding icon with no action when pressed. Where does the engineer go to remove the inactive custom panel?

- A. The phone configuration page in CUCM Administration
- B. The SIP Trunk security profile page in CUCM Administration
- C. The software Upgrades page in CUCM OS Administration
- D. The In-Room control Editor on the webpage of the MX800

**Answer:** D

#### NEW QUESTION 127

An engineer must configure a SIP route pattern using domain routing with destination +13135551212. The domain ciscocm1.jupiter.com resolves to 192.168.1.3. How must the IPV4 Pattern be configured?

- A. +13135551212@192.168.1.3

- B. ciscocm1.jupiter.com
- C. \+13135551212@192.168.1.3
- D. 192.168.1.3

**Answer: B**

**NEW QUESTION 131**

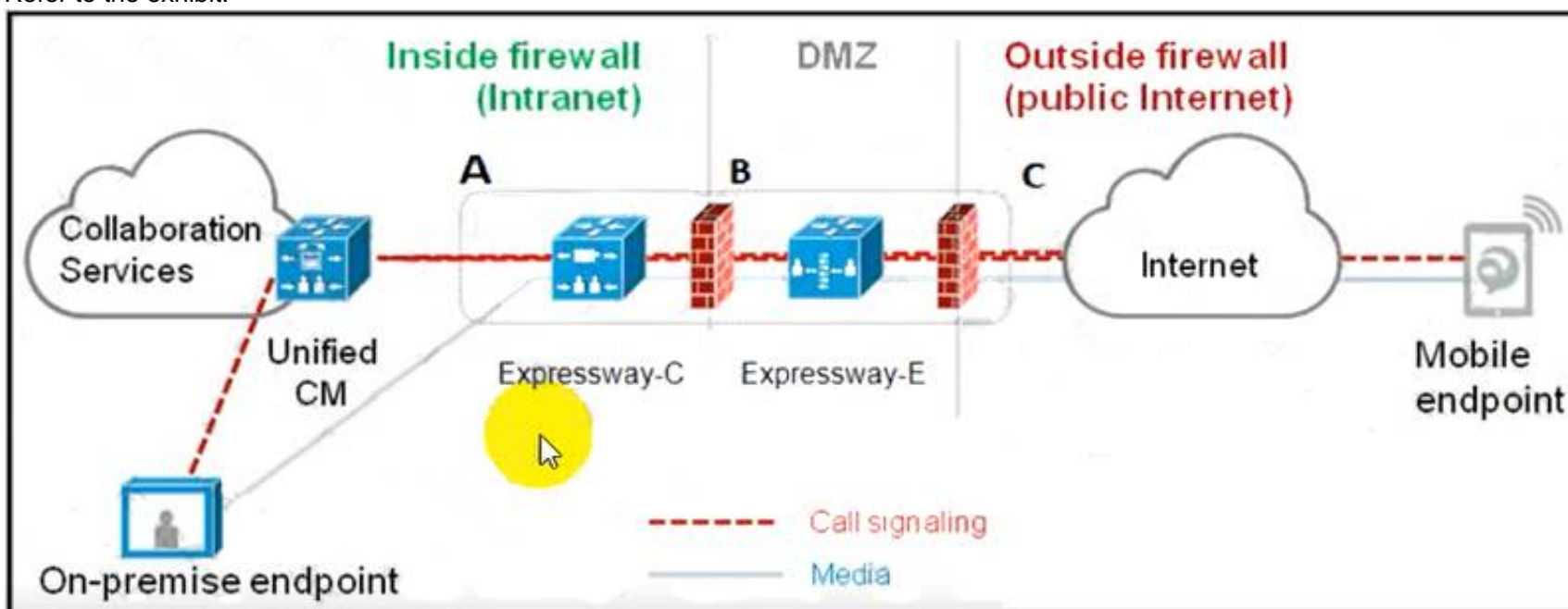
How does Cisco UCM perform a digit analysis on-hook versus off-hook for an outbound call from a Cisco IP phone that is registered to Cisco UCM?

- A. On-hoo
- B. by pressing the digits and entering "#" to process the cal
- C. UCM performs a digit-by-digit analysis; off-hoo
- D. UCM analyzes all digits as a string.
- E. On-hoo
- F. no digit analysis is performed; off-hoo
- G. UCM requires the '#' to start the digit analysis
- H. On-hoo
- I. UCM performs a digit-by-digit analysis; off-hoo
- J. UCM considers all digits were dialed and does not wait for additional digits.
- K. On-hoo
- L. UCM considers all digits were dialed and does not wait for additional digits; off-hoo
- M. UCM performs a digit-by-digit analysis.

**Answer: D**

**NEW QUESTION 135**

Refer to the exhibit.



When making a call to a Mobile and Remote Access client, what are the combinations of protocol on each of the different sections A-B-C?

- A. IP TCP/TLS (A) + SIP TCP/TLS (B) + SIP TLS (C)
- B. SIP TCP/TLS (A) + SIP TCP/TLS (B) + SIP TCP/TLS (C)
- C. SIP TLS (A) + SIP TLS (B) + SIP TLS (C)
- D. SIP TCP/TLS (A) + SIP TLS (B) + SIP TLS (C)

**Answer: D**

**NEW QUESTION 136**

A user dials 9011841234567 to reach Vietnam. Which steps send the call to the PSTN provider as 011841234567?

A)

in the Called Party Transformation Pattern Configuration section,  
 configure the Pattern as 9.011841234567  
 configure the Discard Digits as Predot

B)

in the Calling Party Transformation Patterns section,  
 configure the Pattern as 9.011841234567  
 configure the Discard Digits as Predot 10.10-Dialing

C)

in the Calling Party Transformation Patterns section,  
 configure the Pattern as 9.011841234567  
 configure the Discard Digits as Predot

D)

in the Called Party Transformation Pattern Configuration section,  
 configure the Pattern as 9.011841234567  
 configure the Discard Digits as Predot 10.10-Dialing

- A. Option A
- B. Option B
- C. Option C
- D. Option D

**Answer:** A

#### NEW QUESTION 139

Where in Cisco UCM is restrictions on audio bandwidth configured?

- A. location
- B. partition
- C. region
- D. serviceability

**Answer:** C

#### NEW QUESTION 140

On which protocol and port combination does Cisco Prime Collaboration receive notifications (Traps and InformRequests) from several network devices in the Collaboration infrastructure for which it has requested notifications?

- A. UDP161
- B. TCP 161
- C. UDP 162
- D. TCP 80

**Answer:** C

#### NEW QUESTION 141

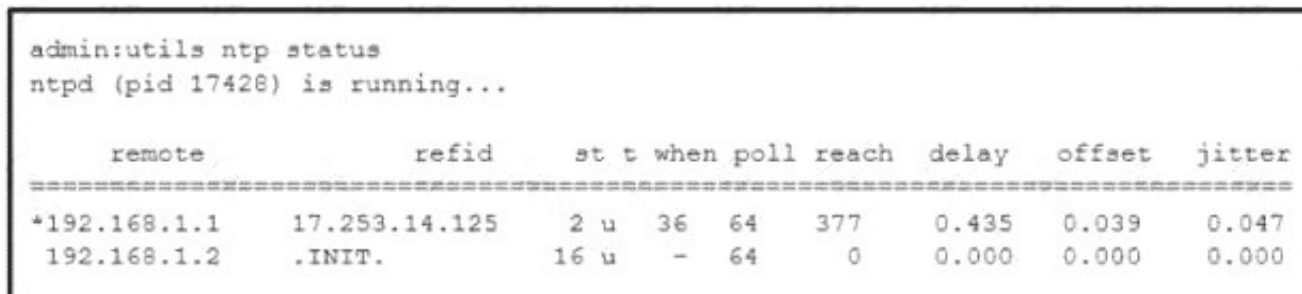
Which version is used to provide encryption for SNMP management traffic in collaboration deployments?

- A. SNMPv1
- B. SNMPv3
- C. SNMPv2
- D. SNMPv2c

**Answer:** B

#### NEW QUESTION 146

Refer to the exhibit.



```
admin:utils ntp status
ntpd (pid 17428) is running...

      remote           refid      st t when poll reach  delay  offset   jitter
=====
+192.168.1.1    17.253.14.125    2 u  36  64   377    0.435   0.039   0.047
192.168.1.2      .INIT.          16 u   -  64     0    0.000   0.000   0.000
```

A collaboration engineer adds a redundant NTP server to an existing Cisco Collaboration solution On the Cisco UCM OS Administration page, the new NTP server shows as "Not Accessible" Which action resolves this issue?

- A. Restart NTPD on the Cisco UCM server.
- B. Delete and re-add the new NTP server via the Cisco UCM command-line interface
- C. Start the NTP service on the new NTP server
- D. Configure the "reach" value as "377" for the new NTP server.

**Answer:** C

#### NEW QUESTION 151

How does traffic policing respond to violations?

- A. Excess traffic is dropped.
- B. Excess traffic is retransmitted.
- C. All traffic is treated equally.
- D. Excess traffic is queued.

**Answer:** A

#### NEW QUESTION 155

How does an administrator make a Cisco IP phone display the last 10 digits of the calling number when the call is in the connected state, and also display the calling number in the E.164 format within call history on the phone?

- A. Change the service parameter Apply Transformations On Remote Number to True.
- B. Configure a translation pattern that has a Calling Party Transform Mask of XXXXXXXXXX.
- C. On the inbound SIP trunk, change Significant Digits to 10.
- D. Configure a calling party transformation pattern that keeps only the last 10 digits.

**Answer:** A

**NEW QUESTION 157**

User A Calls user. The call gets connected, but the quality is bed. What are two reasons for this issue? (Choose two)

- A. Incorrect partition
- B. No region relationship
- C. Network congestion
- D. Incorrect QoS
- E. Incompatible codec

**Answer:** CD

**NEW QUESTION 162**

Refer to the exhibit.

```
000193: Dec 5 14:35:31.054: ISDN Se0/1/0:15 Q921: User TX -> SABMEp sapi=0 tei=0
000193: Dec 5 14:35:32.054: ISDN Se0/1/0:15 Q921: User TX -> SABMEp sapi=0 tei=0
000193: Dec 5 14:35:33.054: ISDN Se0/1/0:15 Q921: User TX -> SABMEp sapi=0 tei=0
000193: Dec 5 14:35:34.054: ISDN Se0/1/0:15 Q921: User TX -> SABMEp sapi=0 tei=0
```

Given this "debug isdn q921" output, what is the problem with the PRI?

- A. Nothing, the PRI is sending keepalives.
- B. Layer 2 is down on the controller.
- C. PRI does not have an IP address configured on the interface.
- D. Layer 1 is down on the controller.

**Answer:** B

**NEW QUESTION 165**

Which DSCP marking is represented as 101110 in an IP header?

- A. EF
- B. CS3
- C. AF41
- D. AF31

**Answer:** A

**NEW QUESTION 166**

What is a characteristic of video traffic that governs QoS requirements for video?

- A. Video is typically constant bit rate.
- B. Voice and video are the same, so they have the same QoS requirements.
- C. Voice and video traffic are different, but they have the same QoS requirements.
- D. Video is typically variable bit rate.

**Answer:** D

**NEW QUESTION 170**

When designing the capacity for a Cisco UCM 12.x cluster, an engineer must decide which VMware template will be used for each node. What is the lowest number of users supported in a template and the highest number of users in a template?

- A. 750 and 15.000 users
- B. 750 and 10.000 users
- C. 500 and 10.000 users
- D. 1000 and 10.000 users

**Answer:** D

**NEW QUESTION 174**

Refer to the exhibit.

```
05:50:14.102: ISDN BR0/1/1 Q921: User TX -> IDREQ ri=21653 ai=127
05:50:14.134: ISDN BR0/1/1 Q921: User RX <- SABMEp sapi=0 tei=0
05:50:14.150: ISDN BR0/1/1 Q921: User TX -> IDREQ ri=19004 ai=127
05:50:14.165: ISDN BR0/1/1 Q921 User RX <- SABMEp sapi=0 tei=0
```

A customer submits this debug output, captured on a Cisco IOS router. Assuming that an MGCP gateway is configured with an ISDN BRI interface, which BRI changes resolve the issue?

- A. C:\Users\wk\Desktop\mudassar\Untitled.jpg



```
interface BRI0/1/0
no ip address
isdn switch-type basic-net3
isdn point-to-multipoint-setup
isdn incoming-voice voice
isdn send-alerting
isdn static-tei 0
```

B. C:\Users\wk\Desktop\mudassar\Untitled.jpg

```
interface BRI0/1/1
no ip address
isdn switch-type basic-net3
isdn point-to-multipoint-setup
isdn incoming-voice voice
isdn send-alerting
isdn static-tei 0
```

C. 

```
interface BRI0/1/1
no ip address
isdn switch-type basic-net3
isdn point-to-point-setup
isdn incoming-voice voice
isdn send-alerting
isdn static-tei 0
```

D. C:\Users\wk\Desktop\mudassar\Untitled.jpg

```
interface BRI0/1/1
no ip address
isdn switch-type basic-net3
isdn incoming-voice voice
isdn send-alerting
isdn static-tei 0
```

**Answer: C**

#### NEW QUESTION 178

An engineer is integrating Unity Connection with Cisco UCM. Which two actions must be configured so that recording and playback from the IP phones works at all times, including peak traffic hours? (Choose two.)

- A. Increase the number of voice ports.
- B. If it's a Unity Connection Cluster, ensure that replication is fine and not in split-brain mode.
- C. The phone system to which the phones are registered in Unity Connection has the Default Trap Switch check box enabled.
- D. Add dedicated dial-out ports with the allow trap connections setting selected.
- E. Ensure that you have set up SIP Digest Authentication on the SIP trunk security profile.

**Answer: AB**

#### NEW QUESTION 182

Refer to the exhibit.

```
Sent:
INVITE sip:2004@192.168.100.100:5060 SIP/2.0
Via: SIP/2.0/UDP 192.168.100.200:5060;branch=z9hG4bKFlFED
From: "7000" <sip:7000@192.168.100.200>;tag=43CDE-1A22
To: <sip:2004@192.168.100.100>
Call-ID: 26BCA00-4C4E11EA-80169514-B1C46126@192.168.100.200
Supported: 100rel,timer,resource-priority,replaces,sdp-anat
Min-SE: 1800
User-Agent: Cisco-SIPGateway/IOS-16.9.5
Allow: INVITE, OPTIONS, BYE, CANCEL, ACK, PRACK, UPDATE, REFER, SUBSCRIBE, NOTIFY, INFO, REGISTER
CSeq: 101 INVITE
Contact: <sip:7000@192.168.100.200:5060>
Expires: 180
Max-Forwards: 68
P-Asserted-Identity: "7000" <sip:7000@192.168.100.200>
Session-Expires: 1800
Content-Type: application/sdp
Content-Length: 254

v=0
o=CiscoSystemsSIP-GW-UserAgent 5871 9974 IN IP4 192.168.100.200
s=SIP Call
c=IN IP4 192.168.100.200
t=0 0
m=audio 8002 RTP/SAVP 0
c=IN IP4 192.168.100.200
a=rtpmap:0 PCMU/8000
a=ptime:20
```

Calls to Cisco Unity Connection are failing across Cisco Unified Border Element when callers try to select a menu prompt Why is this happening and how is it fixed?

- A. Cisco Unity Connection is configured on G.729 onl
- B. Cisco Unity Connection must be reconfigured to support iLBC.
- C. Cisco Unified Border Element is not sending any support for DTM
- D. OTMF configuration must be added to the appropriate dial peer.
- E. Cisco Unified Border Element is sending the incorrect media IP address
- F. The IP address of the loopback interface must be advertised in the SDP
- G. The Cisco Unity Connection Call Handler is configured for a "Release to Switch" transfer type Transfers must be disabled for the Cisco Unity Connection Call Handler

**Answer: B**

#### NEW QUESTION 185

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